

**EXCERPT FROM THE MINUTES OF THE
HEALTH AND WELLBEING SCRUTINY PANEL
HELD ON 20 FEBRUARY 2020**

HWSP.19/20 QUARTER 3 PERFORMANCE REPORT 2019/20

The Policy and Performance Officer presented the Quarter 3 Performance Report 2019/20 (PC.04/20).

The report contained the Quarter 3 performance against the current Service Standards and a summary of the Carlisle Plan 2015-18 actions as defined in the 'plan on a page'. Performance against the Panels' 2019/20 Key Performance Indicators were also included.

RESOLVED – That report PC.04/20 be received.

**EXCERPT FROM THE MINUTES OF THE
ECONOMIC GROWTH SCRUTINY PANEL
HELD ON 27 FEBRUARY 2020**

EGSP.17/20 QUARTER 3 PERFORMANCE REPORT 2019/20

The Policy and Performance Officer submitted PC.05/20 – Quarter 3 Performance Report 2019/20. The report contained the Quarter 2 performance against the current Service Standards and a summary of the Carlisle Plan 2015-18 actions as defined in the 'plan on a page'. Performance against the Panels' 2019/20 Key Performance Indicators were also included.

The Chair asked how the Key Performance Indicators were agreed upon and revised.

The Policy and Performance Officer explained the current Key Performance Indicators had been agreed approximately three years ago via a Member Working Group and service planning, they were reviewed on an annual basis by Service Managers and Corporate Directors. Members were able to input into the process via the scrutiny process.

RESOLVED - That report PC.05/20 be noted.