

**EXCERPT FROM THE MINUTES OF THE
HEALTH AND WELLBEING SCRUTINY PANEL
HELD ON 19 NOVEMBER 2020**

HWSP.68/20 QUARTER 2 PERFORMANCE REPORT 2020/21

The Policy and Performance Officer presented the Quarter 2 Performance Report 2020/21 (PC.27/20).

The report contained the Quarter 2 performance against the current Service Standards and a summary of the Carlisle Plan 2015-18 actions as defined in the 'plan on a page'. Performance against the Panels' 2020/21 Key Performance Indicators were also included.

The Policy and Performance Officer drew the Panel's attention to the summary of exceptions which showed two measures as under target (red) and the reasons:

- CSe18 Actual Old Fire Station (OFS) revenue as a percentage of OFS expenditure
- CSe25 Talkin Tarn revenue as a percentage of Talkin Tarn expenditure

The Policy and Performance Officer asked Members to note that they would be invited to a working group to look at the future content of the performance reports.

In considering the report Members raised the following comments and questions:

- Was there a recovery plan in place to support the reopening of the Old Fire Station and Talkin Tarn?

The Health and Wellbeing Manager assured the Panel that the Talkin Tarn tearoom would reopen as soon as restrictions allowed, and work was being carried out to ensure that there was a calendar of events in place at the Old Fire Station when that was allowed to reopen.

- A Member asked for more information on the increase in waste that could not be recycled.

The Neighbourhood Services Manager informed the Panel that the cost of disposal for household waste was met by Cumbria County Council and managed through a regional contract. There had been an increase in waste and recycling during lockdown and there was an expected increase in recycling prior to Christmas as more people used home delivery due to shopping restrictions.

RESOLVED – 1) That the Quarter 2 Performance Report 2020/21 (PC.27/20) had been submitted to the Panel;

2) The Panel congratulated the Neighbourhood Services Manager and his team for the continuous high performance during such a difficult time.