
**EXCERPT FROM THE MINUTES OF THE
HEALTH AND WELLBEING SCRUTINY PANEL
HELD ON 25 FEBRUARY 2021**

HWSP.23/21 QUARTER 3 PERFORMANCE REPORT 2020/21

The Policy and Communications Manager presented the Quarter 3 Performance Report 2020/21 (PC.15/21). The report contained the Quarter 3 performance against the current Service Standards and a summary of the Carlisle Plan 2015-18 actions as defined in the 'plan on a page'. Performance against the Panels' 2020/21 Key Performance Indicators were also included.

A Task and Finish Group had been set up to consider the content of future performance reports. It had met twice and had compiled a draft report for consideration at the next meeting of the Group. A copy of the final report would be circulated to the individual Scrutiny Panels in due course.

In considering the report, Members raised the following questions and comments:

- A Member considered the Council's use of social media to be outstanding and a very useful resource for residents and businesses.

The Policy and Communications Manager thanked the Member and noted that local authorities were seen as a reliable source of information, particularly in times of emergency such as the pandemic.

- The Performance Dashboard showed that the number of counts of littering had increased, but that the issuing of Fixed Penalty Notices had not. A Member asked for further detail.

The Policy and Communications Manager responded that the difference in the figures may be due to a time lag in the data provided or as a result of the littering being investigated. He undertook to circulate further information on the matter to the Panel.

The Communities, Health and Wellbeing Portfolio Holder drew the Panel's attention to data relating to the proportion of waste recycled which had shown a drop of 1%, given the impact of the pandemic she considered such performance to be very good.

A Member agreed with the Portfolio Holder and considered the ongoing delivery of services had been exceptional given the restrictions under which staff were operating.

- How was the work of Key Action 7 of the Carlisle Plan 2015 – 18 fitting in with that of the Food Hub?

The Policy and Communications Manager advised that a Food City Co-ordinator had been appointed for a two year period, they would ensure continuity.

- What progress had been made on the creation of a new Carlisle Plan?

The Policy and Communications Manager explained that a draft Plan had been developed in conjunction with the Executive and a report would be presented at the next meeting of the Panel.

In considering the overall performance of the Council as presented in the report, Members expressed their thanks to staff across the organisation for their work during the pandemic.

RESOLVED - That the Quarter 3 Performance Report 2020/21 be noted.