

PORTFOLIO:

PERFORMANCE & DEVELOPMENT

Report of
Portfolio Holder:

**COUNCILLOR
GARETH ELLIS**

ORGANISATIONAL DEVELOPMENT

Member Learning and Development

At the Council meeting on 26 April 2011, Members agreed to make changes to the Council Framework for Member Learning. This included replacing the Personal Development Review (PDR) process with a Member/Leader Review. The new process provides an opportunity for each member to meet with their Leader to discuss specific ward issues and any learning and development needs they have. The reviews will start taking place in January. This has come about following recommendations from the Member Development Working Group.

TULLIE HOUSE

The new board met for the first time on 9th December as a complete entity. An impressive combination of energy, ambition, enthusiasm, experience and competence was self-evident. We discussed about how we wanted Tullie House to develop over the next decade, what we wanted our ethos and core values to be about.

The wider aspect of the part that Tullie House and other visitor attractions around Carlisle and Cumbria play in the economy of the area was discussed also, importantly, how we can partner up and share customers. The contributions and experience brought by the Trustees is what will give the institution and its plans the credibility and plausibility for the future.

Organisational Development Team

The 5th annual Celebration of Learning event took place on 15 December. Over fifty learners were presented with certificates for a wide range of vocational and management qualifications. Members, the Senior Management Team, learning providers and learner's family members also attended the event.

Corporate Plan

The second quarter performance report has completed the cycle of scrutiny. Work is underway to develop a suite of service standards for each distinct service we provide for our customers.

Councillor Gareth Ellis
Performance & Development Portfolio Holder