

---

## **EXCERPT FROM THE MINUTES OF THE COMMUNITY OVERVIEW AND SCRUTINY PANEL HELD ON 9 JUNE 2011**

---

### **COSP.44/11    CORPORATE PERFORMANCE MONITORING REPORT FOR YEAR 2010/11**

The Policy and Performance Officer (Mr Daley) submitted report PPP.07/11 (Amended) which provided the Panel with end of year performance for 2010/11.

Mr Daley explained that the report outlined the review, development and the summary changes to the Corporate Plan and added that Assistant Directors would give a more detailed analysis and update of progress at a future meeting.

A summary of the changes to the 2011/12 Plan were provided in the table in the report and included one new Local Environment action, one new Economy action and changes to others and a revised performance framework section to reflect the development of actions, risk and performance indicators to measure the performance of the key actions.

The report also highlighted the changes that had taken place throughout the year and gave an update on the Transformation Programme. The report finished with some good news stories and achievements.

Mr Daley explained that the next report to the Panel would be the 1<sup>st</sup> quarter report and it would be different to this report. It would contain key actions applicable to this Panel and any relevant sub actions, performance and risks that were related to the key actions. Some of the performance measures may look different than in previous reports because most of the National Indicators had been removed. The Council was also moving away from figure based performance reports and were developing measures that related to the key action.

Ms Mooney added that it was now the responsibility of the relevant officers and directorates to supply the information for the monitoring reports. The reports would not only provide statistical information but would also provide an update on the Transformation Programme and inform the Panel of good new stories within the authority. She felt that the new reports would be a more robust mechanism that picked up local and national indicators.

The Community Engagement Portfolio Holder highlighted the success of the Lean Systems Thinking course that had been held at Hull University. Bereavements Services were piloting the approach and it was hoped that it would be rolled out across the authority.

In considering the report Members raised the following comments and questions:

- Had there been any issues in receiving the required information from officers or Directorates?

Mr Daley responded that the information had been received despite many changes to staffing structures and there had been a willingness from officers to provide the information and be involved.

- Members understood that this report was a summary and asked that future reports set out the time limits and targets to allow for appropriate scrutiny and to identify areas where they could provide more support and direct resources. Members would also like the opportunity to identify gaps in the performance monitoring.

Mr Daley explained that some of the indicators would be retained and a trend analysis would be included in future reports. All information was fed into Covalent and short term trends were measured against the last time it was reported and the long term trends were measured against the previous year.

- The Panel asked for a blank template of the new report to be circulated prior to their Development Session.
- The report did not identify which officer or Directorate was responsible for delivering the actions or who was accountable.

Mr Daley explained that the officer and Directorate information was available in Covalent and would be available in the next report to the Panel.

RESOLVED – That Report PPP.07/11 be noted and the Panel looked forward to the new 1<sup>st</sup> quarter monitoring report in September.