



### **Health & Wellbeing Scrutiny Panel**

### Thursday, 07 April 2022 AT 10:00 In the Flensburg Room, Civic Centre, Carlisle, CA3 8QG

\*\*A pre meeting for Members to prepare for the Panel will take place 45 minutes before the meeting\*\*

The Press and Public are welcome to attend for the consideration of any items which are public.

### Members of the Health & Wellbeing Scrutiny Panel

Councillor Mrs Finlayson (Chair), Councillors Glover, Mrs McKerrell, Meller, Robson, Shepherd, Tinnion, Miss Whalen (Vice Chair)

Substitutes:

Alcroft, Atkinson, Bainbridge, Birks, Brown, Collier, Ms Ellis-Williams, Mrs Glendinning, Lishman, Mrs Mitchell, Mitchelson, Morton, Ms Patrick, Miss Sherriff, Southward, Sunter, Dr Tickner, and Wills.

### PART A

### To be considered when the Public and Press are present

### APOLOGIES FOR ABSENCE

To receive apologies for absence and notification of substitutions

### **DECLARATIONS OF INTEREST**

Members are invited to declare any disclosable pecuniary interests, other registrable interests and any interests, relating to any items on the agenda at this stage.

#### PUBLIC AND PRESS

To agree that the items of business within Part A of the agenda should be dealt with in public and that the items of business within Part B of the agenda should be dealt with in private.

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### A.1 CALL-IN OF DECISIONS

To consider any matter which has been the subject of call-in.

### A.2 GREENWICH LEISURE LIMITED

Portfolio:	Culture, Heritage and Leisure
Directorate:	Community Services
Officer:	Luke Leathers, Health and Wellbeing Manager
Report:	CS.16/22 herewith

#### Background:

The Deputy Chief Executive to submit a report which provides an overview of Greenwich Leisure Limited's (GLL) recovery plan for its events and leisure operations within the Carlisle City Council contract. Representatives of GLL will attend the meeting.

#### Why is this item on the agenda?

Annual report on the partnership between the Council and GLL.

What is the Panel being asked to do?

Scrutinise the update report provided by GLL.

#### EMERGENCY PLANNING AND EVOLVING APPROACH TO COMMUNITY 95 -A.3 98 **ENGAGEMENT AND CLIMATE CHANGE**

Portfolio:	Cross Cutting
Directorate:	Community Services
Officer:	Steven O'Keeffe, Policy and Communications
Report:	PC.05/22 herewith

### **Background:**

The Deputy Chief Executive to submit a report updating the Panel on Emergency Planning, the ongoing recovery from the Covid 19 Pandemic and community resilience.

### Why is this item on the agenda?

Chair and Deputy Chief Executive agreed the matter as a Work Programme item at a work planning meeting.

### What is the Panel being asked to do?

Note and comment on the progress outlined in the report.

#### A.4 SCRUTINY ANNUAL REPORT 2021/22

Portfolio: Cross-cutting Directorate: Cross-cutting Officer: Rowan Jones, Overview and Scrutiny Officer OS.11/22 herewith Report:

#### **Background:**

The Overview and Scrutiny Officer to submit the draft Health and Wellbeing section of the draft Annual Scrutiny Report 2021/22.

#### Why is this item on the agenda?

The Annual Scrutiny Report, including this section from the Heath and Wellbeing Scrutiny Panel, will be submitted to Council on 26 April 2022.

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### What is the Panel being asked to do?

Consider and comment on the Health and Wellbeing Scrutiny Panel section of the draft Annual Scrutiny Report. Identify items that may be a priority for scrutiny in 2022/23.

### A.5 OVERVIEW REPORT

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Portfolio:	Cross Cutting
Directorate:	Cross Cutting
Officer:	Rowan Jones, Overview and Scrutiny Officer
Report:	OS.10/22 herewith

### Background:

To consider a report providing an overview of matters related to the work of the Health and Wellbeing Scrutiny Panel.

### Why is this item on the agenda?

The Health and Wellbeing Scrutiny Panel operates within a work Programme which is set for the 2021/22 municipal year. The Programme is reviewed at every meeting so that it can be adjusted to reflect the wishes of the Panel and to take into account items relevant to this Panel in the latest Notice of Executive Key Decisions.

### What is the Panel being asked to do?

- Note the items (within Panel remit) on the most recent Notice of Executive Key Decisions

- Discuss the Work Programme and prioritise.

### PART B

### To be considered when the Public and Press are excluded from the meeting

#### -NIL-

Enquiries, requests for reports, background papers etc to: committeeservices@carlisle.gov.uk



### Carlisle City Council Report to Health & Wellbeing A.2 Scrutiny Panel

7 <sup>th</sup> April 2022						
Culture, Heritage and Leisure						
Not Applicable:						
No						
Public						
GREENWICH LEISURE LTD						
The Deputy Chief Executive						
CS 16/22						

### Purpose / Summary:

This report presents an overview Greenwich Leisure Limited's (GLL) recovery plan for their events and leisure operations within the Carlisle City Council contract.

### **Recommendations:**

The Panel are asked to scrutinise the update report provided by GLL.

### Tracking

Executive:	
Scrutiny:	7 <sup>th</sup> April 2022
Council:	

### 1. Background

1.1. Greenwich Leisure Limited (GLL), trading under their brand Better Leisure, provide an events and leisure offer for the residents and visitors to Carlisle District

### 1.2. GLL manage various sites under the contract:

- The Sands Centre Fitness (Gym and classes), Sports Halls and Events currently under redevelopment with Leisure relocated to the old Newman School on Lismore Place.
- The Pools, James St Swimming and Fitness (Gym)
- The Sheepmount Athletics, Football and Fitness (Gym)
- 1.3. GLL also operate other sites in Carlisle District on behalf of others:
  - Harraby Sports Campus Artificial sports pitches and sports hall
  - Trinity School Leisure Swimming and Fitness (Gym)

### 2. Impact of Covid

- 2.1 2021 brought continuing challenges with the impact of restrictions on Leisure and Events.
- 2.2 There was a phased approach to the return of sports, health, fitness and events between March 2021 and October 2021.

### 3. The Sands Redevelopment Project

- 3.1 The offer of Leisure provision in Carlisle will change dramatically in 2022 with the completion of the Sands redevelopment project.
- 3.2 This redeveloped Sands Centre is scheduled to be open in autumn this year and will allow us to combine first class leisure, swimming and entertainment facilities on one site.
- 3.3 The new flagship facility will support a broad range of new programmes and opportunities for physical activity and mental health development.
- 3.4 The Sands Centre will incorporate an expanded NHS Musculo skeletal facility which will develop new joint/collective treatment and rehabilitation activities with GLL and other partners.
- 3.5 The improved facilities will include a range of sustainable features which will support our plans for reducing carbon emissions, improving energy efficiency and providing sustainable, healthy transport options.

### 4. GLL 2021/22 Update

- 4.1 The attached presentation at Appendix 1 provides an overview of the services delivered by GLL on behalf of the City Council over the last financial year.
- 4.2 Appendix 2 is an overview of the Community Team and Appendix 3 is the Social Value Calculator these Appendices support the GLL presentation.

### 5. Contribution to the Carlisle Plan Priorities

4.1 "Further develop sports, arts and cultural facilities to support the health and wellbeing of our residents"

### Contact details:

Contact Officer:

Luke Leathers

Ext: 7481

### Appendices attached to report:

- GLL Overview and Scrutiny Presentation
- GLL Community Team Overview 2021
- GLL Cumbria 2021 vs 2019 SVC full report

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

• None

#### **Corporate Implications:**

Legal -Property Services -Finance -Equality -Information Governance-

# OVERVIEW AND SCRUTINY

### GLL Contract Review 2021 Presented by Tom Rice









# We're a *Charitable Social Enterprise owned by our staff* and founded on our purpose and values to provide a *different, fairer and better* way of doing business:

### Our purpose:

To improve the physical, mental and social wellbeing of local communities.







# AGENDA

- 1. Reopening Approach Post Covid
- 2. Events from 21<sup>st</sup> June
- 3. External Funding
- 4. Financial Performance
- 5. Turkish Recovery
- 6. Membership & Swimming Lessons Overview
- 7. Better Health for Me
- 8. Community Team Delivery
- 9. Looking ahead to 2022









# **REOPENING APPROACH POST COVID**

- The Centres remained closed for the first part of 2021. A core staff body of part furloughed team members maintain the centres. All other staff were furloughed.
- A skeleton Newman Team remained in place to facilitate the NHS provision
- March 8<sup>th</sup> Support Dual Use Centres <u>(38 centres)</u>. Including Trinity Leisure Centre and Harraby Sports Campus – for School use only
- March 11<sup>th</sup> Morton leased surrendered. swim school and members offer to move across to other GLL centres.
- March 29<sup>th</sup> opened <u>83 outdoor</u> venues. Including Harraby Sports Campus and Sheepmount Athletics Stadium for outdoor sports only. Limited outdoor group exercise sessions at Newman.



# **REOPENING APPROACH POST COVID**

- April 12<sup>th</sup> Following the reopening of the indoor venues, alongside outdoor GLL opened <u>228 venues</u>. Including Carlisle Pools for Swimming activities only, Sands at Newman for gym and jnr club activities.
- May 17<sup>th</sup> majority of activities available such as indoor Group Exercise, and organised indoor sport for adults returns.
- June 21<sup>st</sup> Social bookings for adults were permitted. Including Sands Events
- July 19<sup>th</sup> Turkish reopens
- October 4<sup>th</sup> Carlisle Pools Gym reopens



# EVENTS FROM 21st JUNE

- There was an option to operate at 50% capacity from 17<sup>th</sup> May. No promoters were able to make this viable so we will reopen on the 21<sup>st</sup> June when capacities were able to return to pre-covid levels
- Limited service initially from the Portcabins for refreshments.
- Build Programme means there are no events during the Substantive Work Period periods of:

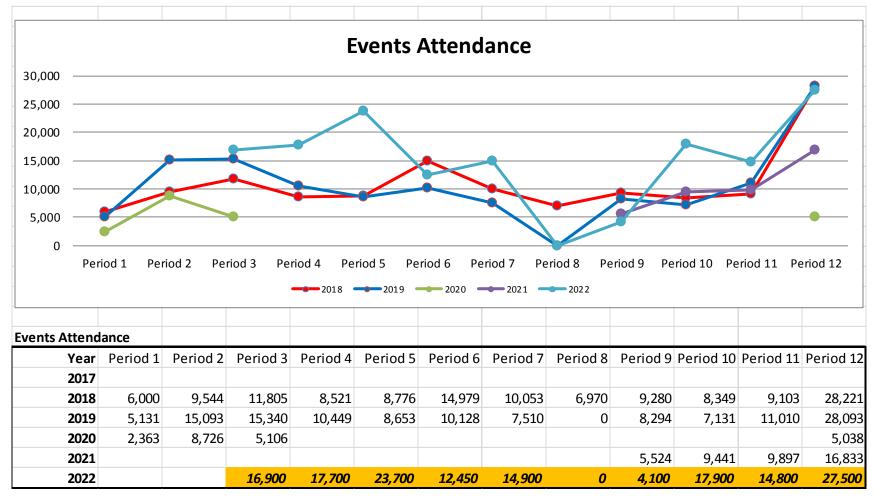
1<sup>st</sup> Substantive Period 19<sup>th</sup> July – 13<sup>th</sup> September 2021

2<sup>nd</sup> Substantive Period 10<sup>th</sup> Jan – 4<sup>th</sup> March 2022

• 72 Events between September and December 2021.



### **EVENT ATTENDANCE**







# **EXTERNAL FUNDING**

- GLL were successful in gaining Art Council England Funding which help secure the Sands Events provision throughout lock down and into post Covid recovery. This totalled £272k (from October 2020)
- We were successful in securing £143k Sport England funding to cover the centre operations throughout 2021.
- Additional Funding including the furlough scheme and Business Grants were also utilised during this period.





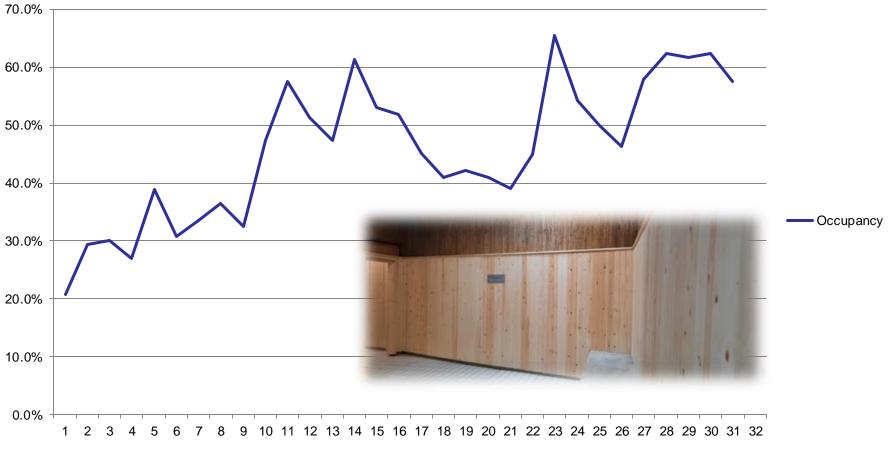
## **FINANCIAL PERFORMANCE**

2021 Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Bitts	-£357	-£762	£97	-£787	-£256	-£57	-£245	-£449	-£451	-£1,464	£1,203	£8,807	£5,280
Carlisle Pools	-£59,756	-£50,545	-£51,002	-£44,346	-£24,687	£1,130	-£18,094	-£37,459	-£27,598	-£22,229	-£42,386	-£34,672	-£411,643
Sands	-£46,620	-£51,713	-£16,765	-£29,370	-£30,615	-£26,104	-£19,253	-£42,618	£101,029	-£74,029	-£178,030	-£64,040	-£478,130
Sheepmount	-£17,555	-£19,057	-£3,181	-£12,962	-£3,715	-£16,178	-£16,752	-£12,626	-£12,863	-£13,990	£5,487	-£25,730	-£149,122
Events	-£31,300	-£31,223	-£26,118	-£32,574	-£81,971	-£45,771	-£23,329	-£26,488	-£59,633	£4,121	-£6,395	£17,259	-£343,422
Total	-£155,588	-£153,300	-£96,968	-£120,040	-£141,244	-£86,980	-£77,673	-£119,640	£484	-£107,591	-£220,121	-£98,376	-£1,377,037
ACE	£22,578	£26,187	£0	£0	£102,606	£33,880	£21,580	£22,360	£41,228	£0	£0	£0	£270,419
JPS	£54,009	£54,513	£52,579	£43,715	£20,273	£5,370	-£4,072	£0	£0	£0	£0	-£2	£226,384
NLRF	£5,527	£6,099	£4,226	£0	£0	£0	£0	£0	£0	£42,378	£85,141	£0	£143,370
Business Grants	£8,679	£36,000	£9,964	£54,000	£0	£0	£0	£0	£0	£0	£0	£0	£108,643
Total External Funding	£90,793	£122,799	£66,769	£97,715	£122,879	£39,250	£17,508	£22,360	£41,228	£42,378	£85,141	-£2	£748,816
Management Fee	£92,308	£92,308	£92,308	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£676,392
Total	£27,513	£61,806	£62,109	£22,061	£26,020	-£3,344	-£15,780	-£52,895	£86,097	-£20,828	-£90,594	-£53,994	£48,171
GLL Margin	£608	£545	£239	£0	£0	£0	£0	£0	£41,963	£6,164	£6,729	£11,023	£67,272
Total Bottom Line	£26,905	£61,261	£61,870	£22,061	£26,020	-£3,344	-£15,780	-£52,895	£44,134	-£26,992	-£97,324	-£65,017	-£19,101



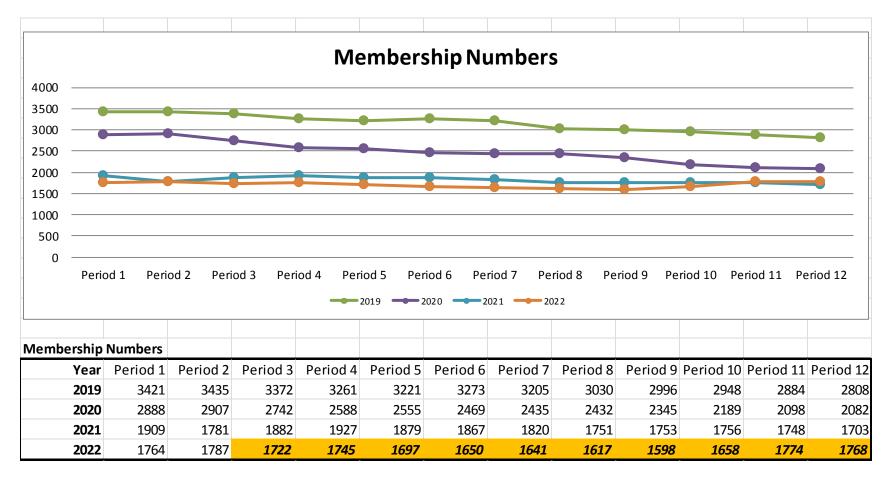
# **TURKISH RECOVERY 2021**

Occupancy



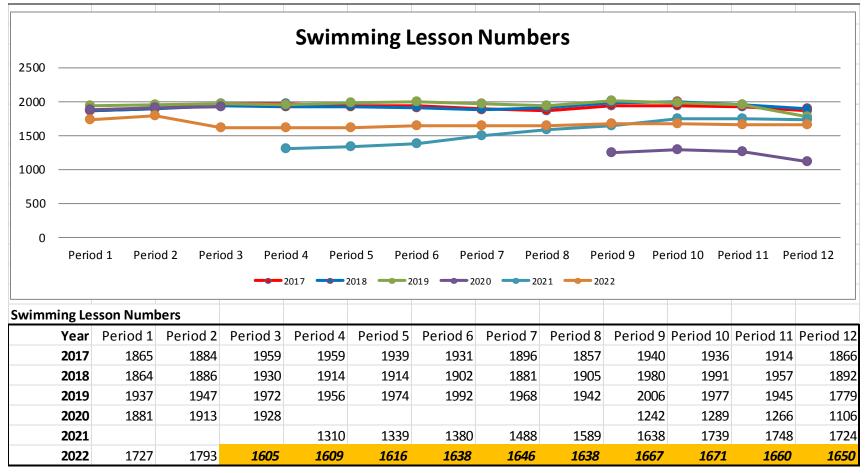


### MEMBERSHIP





## **SWIMMING LESSONS**





### **BETTER HEALTH FOR ME** FREE ONLINE HEALTH CHECK



### me/health-checks



# **BETTER HEALTH FOR ME** UP TO 2 YEAR PROGRAMME FOR PEOPLE WITH LONG TERM CONDITIONS





# **BETTER HEALTH FOR ME** HIP & KNEE OA CLASS

Do CDP Dain

Enabling Self-Management and Coping with Arthritic Pain using Exercise

Orthopaedic Research UK

### www.escape-pain.org

NHS





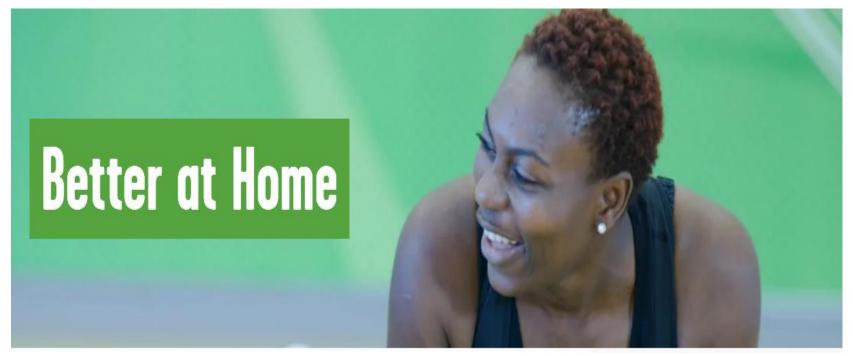
# **BETTER HEALTH FOR ME** 6 WEEK PROGRAMME FOR THOSE NEW & RETURNING TO







# **BETTER HEALTH FOR ME** FREE ONLINE CLASSES AND LIVE STREAMING



### https://www.better.org.uk/what-we-offer/activities/exercise-at-home





# **COMMUNITY TEAM**

Programme delivery at :

- Morton Community Centre during Easter, Summer, and October.
- Longtown Community Centre during October Half Term
- Rural Parishes Summer Time delivered 22 sessions across 7 parishes
- St Joseph Catholic School Summer HAF Programme
- Holiday Activities and Food Programme (HAF) Summer Programme 472 spaces were filled by eligible children (free spaces) and 143 spaces. 684 in total.
- Christmas programme 4 days 51 free spaces and 29 paid for spaces. 80 in total

### **Schools Delivery**

- Carlisle 17 Schools
- Copeland 3 Schools
- Allerdale 1 Schools
- 2,586 unique children







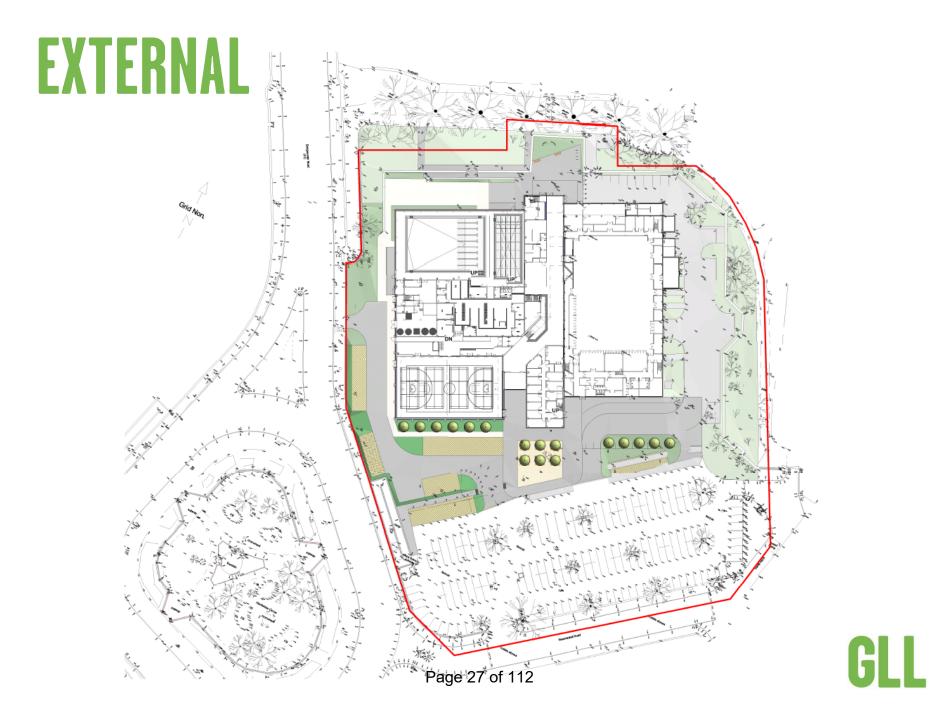
# LOOKING AHEAD 2022

- Putting our customers at the heart of everything we do
- Further developing our partnerships to maximise our health and community impacts
- Embracing and celebrating equality, diversity and inclusion
- Focusing on energy (Reduce / Refocus / Review / Reinvest)
- Developing our local people and culture
- Sands Centre Development and increasing participation
- NHS Integration

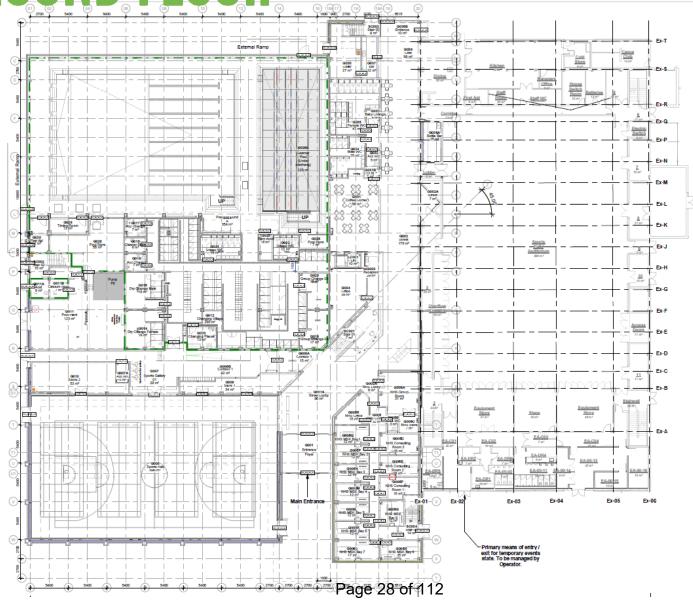




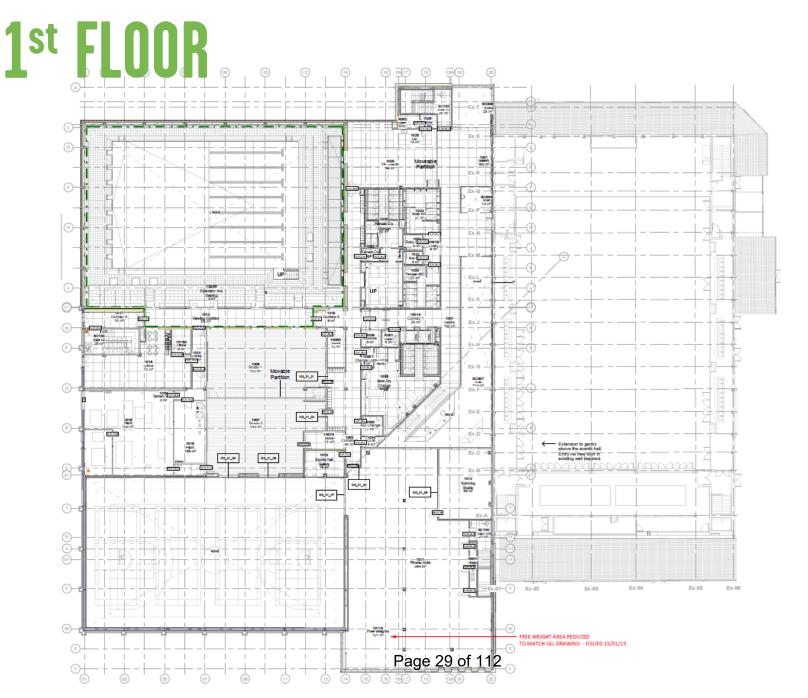




# GROUND FLOOR









# **ANY QUESTIONS**



### INTRODUCTION

GLL's contract to operate Carlisle City Council's leisure centres commenced in December 2017 for the duration of 15 years. As part of this contract, GLL recognises that delivering leisure activities in a rural region is not all about the delivery within leisure centres but also to consider how the outlining areas can benefit. The centres provide an excellent hub in which successful outreach programmes can be developed and grown throughout the region, thus enabling those participants without transport the opportunity to take part in instructor led sessions.

Within the Carlisle Partnership GLL have developed a dedicated Community Development Team which deliver activity sessions within Community Centres, provide a Primary School delivery programme based within the schools themselves and provide activities programmes within the leisure centres. This helps extend the outreach of quality leisure activities throughout the region.

### COVID-19

Like all aspects of the organisation the Community Team were also affected by the Covid pandemic. The team was out of action for the majority of 2019, but we did manage to return to some delivery in September 2019 when restrictions eased. This continued until December 2019 when the team were once again furloughed. The team returned to full time duties in March 2021.

### **OUTREACH HOLIDAY PROGRAMMES**

### COMMUNITY CENTRES

The team works in partnership with local Community Centres to assist them with their delivery of their holiday schemes. Each programme is designed to help meet the specific requests of each Community Centre's needs. For example:

- Morton Community Centre: In 2021 the team have delivered programmes during Easter, Summer, and October. Our agreement is that we provide coaches and resources to deliver their programme which includes; games, sports and arts & crafts. The holiday camps will operate from 10am 3pm and target those aged 5 to 11. The majority of sessions were at capacity attracting 24 children per day. In 2022 we are supporting Morton Community Centre with a HAF bid with a view to our team delivering the programme.
- Brampton Community Centre: Brampton have expressed an interest in our team delivering a holiday programme for them in 2022

### RURAL PARISHES – SUMMER FUN TIME

The teamwork in partnership with Rural Parish Councils to deliver a programme called Rural Summer Fun Time. In 2021 we delivered 22 sessions across 7 parishes. Out of a total of 785 spaces we filled 735. Children were aged 5 to 12.

- Beaumont 6 days of delivery
- Houghton 3 days of delivery
- Crosby on Eden 3 days of delivery
- Rockcliffe- 2 Days of delivery
- Walton & Lees Hill 4 days of delivery
- Scaleby 3 days of delivery
- Castle Carrock 1 day of delivery
- Dalston 6 days planned but cancelled due to Covid concerns.



We have been delivering the programme for several years and it is a highlight of our summer programme. The Parish Councils cover the cost of delivery with GLL providing coaches, resources and organising all bookings. On conclusion of the programme each Parish is provided with a report reviewing the performance of their programme.

We also supported the Brampton Area Action Group (BAAG), they had received funding through the HAF scheme but had issues providing activities, so we opened up additional spaces on our programmes to accommodate these children.

#### ST JOSEPH'S CATHOLIC SCHOOL – WORKINGTON

During holiday periods the team support St Joseph's Catholic School in Workington with the holiday programme based here. This partnership that has grown over the last 4 years, the team is the preferred delivery partner because they can provide experienced and reliable coaches.

In 2021 the team delivered 100 hours of quality coaching across a range of sports including; Tennis, Football, Dodgeball and Multi Skills. The Team also supported St Joseph's in the delivery of their summer HAF programme.

#### HOLIDAY ACTIVITIES AND FOOD PROGRAMME (HAF)

In 2021 the government announced the holiday activities and food (HAF) programme. Funds have been made available to every local authority in England to coordinate free holiday provision, including healthy food and enriching activities to targeted children. The programme covered the Easter, summer and Christmas holidays. In addition to the Cumbria HAF funding bid The Community Team were also successful in applying for their own HAF funding to deliver a 4 week summer holiday programme at Trinity Leisure Centre. Out of the 700 spaces we had available, 472 spaces were filled by eligible children (free spaces) and 143 spaces were paid for places so in total we filled 684/700 spaces.



Due to an underspend in the Cumbria HAF bid we also delivered a HAF programme at Christmas. This ran over 4 days and out of the 96 spaces we had available we filled 80; 51

free spaces and 29 paid for spaces. We intend to deliver further HAF programmes in 2022 if we are successful in apply for additional funds.

### **SCHOOLS PROGRAMMES**

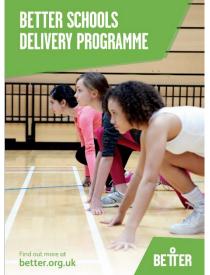
Primary schools receive up to £16,000 per year as part of the Schools Port Premium, a number of schools use this funding to use our Community Team to delivery their PE. The team offer a range of services that includes Curriculum PE and Extra Curricular PE. Participating schools have access to a range of packages they can choose from which are outlined in our Schools Brochure which has recently been updated for 2021/2022.

In the 2021 we delivered to 21 primary schools across Cumbria, these are located in the following areas:

- Carlisle 17 Schools
- Copeland 3 Schools
- Allerdale 1 Schools

Throughout the year we delivered to 2586 unique children.

#### Sports & activities the team deliver are:



Football, Tri Golf, TAG Rugby, Tennis, Lacrosse, Volleyball, Fencing, Basketball, Hockey, Badminton, Ultimate Frisbee, Athletics, Multi Skills (Early Moves & Basic Moves), Handball, Netball, General Fitness/Circuits, Fun & Games, Dodgeball, Gymnastics & Dance.

#### **TESTIMONIAL**

"The Coaches from GLL have supported the progression of sports skills in our school for a number of years. The teachers have benefited from their expert knowledge and teaching skills as much as the pupils. We have been able to participate in multi-skills, cross country, dance and gymnastic events across the cluster of schools in Copeland. The children enjoy both the teaching in P.E. sessions as well as the after-school clubs the coaches lead". *Mrs J Jones, Head Teacher, Kells Infant School, Whitehaven* 

### LEISURE CENTRE BASED HOLIDAY PROGRAMMES

#### TRINITY LEISURE CENTRE

The team deliver a centre-based activity programme during the school holidays. The multi-sport holiday camp caters to children aged 5-12. The camp runs from 9:00am -3:00pm and consists of a wide range of activities. We look to utilise support from partners to deliver a more substantial programme of sports. For example, we have secured the services of British Cycling to come to Trinity and delivery some skills-based cycling sessions for the children. As a direct result of this initiative several children have learned how to ride bikes for the first time. Due to the HAF funding the make up of the programme has changed somewhat with many of the participants attending for free. Due to Covid we were unable to deliver our holiday programme at Trinity from February 2019 until July 2021. The camp returned with the help of HAF funding and was a great success. We also delivered a camp during October Half Term with 38 children attending over 4 days.



#### THE SHEEPMOUNT ATHLETICS STADIUM

Due to Covid restrictions in the early part of the year we were not allowed to deliver holiday programmes indoors, so we decided to trial an outdoor programme running at The Sheepmount. The sessions ran over 3 mornings from 9am-12pm and cost £20 per child. Children had to book on for all 3 mornings to ensure we kept consistent bubblers. This programme was delivered during Easter and May and in total 102 children attended the scheme. We intend to deliver similar programmes in early 2022.



### **CENTRE BASED PROGRAMMES**

#### SCHOOL ACTIVITY DAYS - THE SHEEPMOUNT

The team also programme and deliver the School Activity Day programme. Historically this was always based at The Sands Centre but due to the Sands redevelopment the decision was made to move the programme to The Sheepmount. Activity Days are where schools visit a centre and take part in a range of sports and games, delivered by centre-based staff. Schools select what sports they would like delivered; because 2021 was an Olympic year many schools requested Athletic based events. Several of the schools who attended used the activity day as their school sport day.

In 2021 we delivered 18 activity days to 11 different primary schools and over 1300 children.

- Carlisle 6
- Allerdale 3
- Eden 2



#### MINI ATHLETICS

Mini Athletics is an Athletics session that runs at The Sheepmount Athletics Stadium for children aged 5 to 11. The sessions run every Wednesday from 5:30pm – 6:30pm. Children who attend are introduced to a variety of athletics disciplines with a view to children progressing to club sessions for one of the Athletics clubs. The sessions restarted in March 2021. Due to the popularity of the sessions we had to add an additional session on a Monday night to accommodate all children. In 2021 we delivered 48 Mini Athletics sessions averaging 30 children per session.

Mini Athletics will relaunch in 2022 after February Half Term.



### SATURDAY SPORTS CLUB - TRINITY LEISURE CENTRE

In November we launched a new Saturday club running from Trinity Leisure Centre. Unfortunately, after 6 sessions we decided to cancel the club due to poor attendance. After some consultation with our customers on Facebook, we are looking at relaunching the club in 2022 but running the session from The Sheepmount Athletics Stadium.



#### I AM TEAM GB DAY

On Saturday 14<sup>th</sup> August we delivered a 2-hour Athletics session at the Sheepmount as part of I AM TEAM GB DAY. Children aged 5-12 could attend the session for free of charge. The event was a chance the celebrate the Olympics. Over 30 children attended the event.



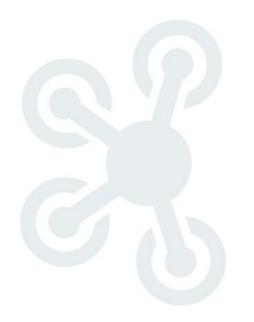
## SOCIAL VALUE CALCULATOR REPORT

**OPERATOR NAME :** GLL

**REPORT DATE:** 07.03.2022



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4GLOBAL Social Value Calculator uses filtering based on date, location, demographics, membership and activity type. The following filters have been been selected to generate this Social Value report.

DATE	01-2021 to 12-2021
BENCHMARK PERIOD	Same period 2 years ago
LOCATION	Multiple Contracts
DEMOGRAPHICS	Gender: All Age: All
CASUAL / MEMBER	All
MEMBERSHIP TYPE	All
ΑCΤΙVΙΤΥ ΤΥΡΕ	All



## Image: 2 - SOCIAL VALUE DASHBOARD

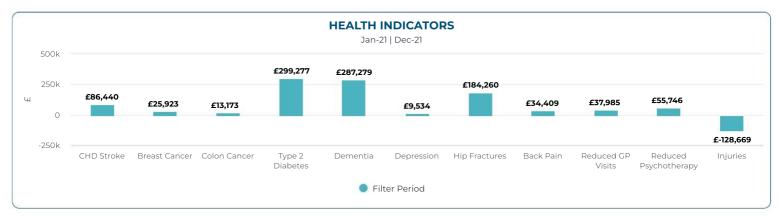
The dashboard displays the main Social Value KPIs based on selected filters: 1-Total social value generated, 2-Total number of participants generating social value 3-Average social value per person, 4-Average social value per site. The total social value is then broken down by month within the selected time period and benchmarked against the same time period from the previous year.





## **INDICATORS**





#### HEALTH INDICATORS

The Social Value for **Physical and Mental Health** is calculated based on the health care cost savings for eight health outcomes based on the reduced risk and prevented cases combined with the reduced GP visits & psychotherapy usage for physically active people.

**The Subjective Wellbeing** outcome refers to the increase in life satisfaction. It is calculated by multiplying the value of increased wellbeing derived from a participant's engagement in sport by the number of unique people taking part.

**Individual Development** refers to the improvement in educational attainment and higher starting salaries gained through participating in sport at university.

Social and Community Development outcome represents hage of ind the social capital based on improved networks, trust and reciprocity.





This section provides comparisons for the selected KPIs (social value per site, social value per person and social value growth) against the sector benchmarks. For each KPI, you can see the Actual Value, the Index Score and the Sector Graph, which groups all individual sites from the sector into four quartiles based on their performance in the selected KPI.



SOCIAL VALUE PER SITE

The average social value generated by each site within the selected time period is calculated by the division of the total social value generated by the operator by the number of sites included in the filter. This value is then benchmarked with all sites the sector on the quartile graph.

Actual Value: The actual social value delivered by the operator (or the selected sites) within the selected time period.

**Index Score:** The percentage score (1 to 100) given to the operator (or the site) based on their performance against the rest of the sector – a higher score represents better performance (i.e. 100 is the best performing site/ operator).

**Sector Graph:** The graph with all sites from the sector matching the selected filters grouped into four quartiles based on their performance – i.e. Top Quartile includes the best performing 25% of the sites in the sector and Bottom Quartile included the worst performing 25% of the sites in the sector for the selected KPI. Page 42 of 112





#### SOCIAL VALUE PER PERSON

Average social value generated by each person within the selected time period. This value is calculated by the division of the total social value by the number of participants that generated social value.



SOCIAL VALUE CHANGE (%) - YOY

This value represents the change in social value generated by the selected operator/site compared to the same time period in the benchmark year.

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This section focuses on the activity levels of individuals required to generate social value following the WHO guidelines for physical activity. Social value is generated for 'active' participants at the physical activity threshold of 150+ minutes per week of moderate activity. In addition, for health outcomes, social value is also generated for 'fairly active' participants (30-149 minutes) based on the reduced risk of developing various health conditions.

SOCIAL VALUE PARTICIPANTS	PERSON TYPE BREAKDOWN		ACTIVITY LEVE	L BREAKDOWN	SOCIAL VALUE PER PERSON	
52.970	37,191	15,779	23,709	29,262	£191	£1.90
	MEMBER	CASUAL	ACTIVE	FAIRLY ACTIVE	ACTIVE	FAIRLY ACTIVE

#### NOTES

In addition to the activity level classification based on the activity duration within the month, each member is assigned to a demographic segment based on their age and gender and to a Mosaic segment based on their postcode information. These three indicators (activity level, demographic and Mosaic segmentation) combined are used to determine the risk reduction rates for health outcomes and impact the social value generated.

**Social Value Participants:** The total number of unique individuals (member and casual users) that generated social value within the selected time period.

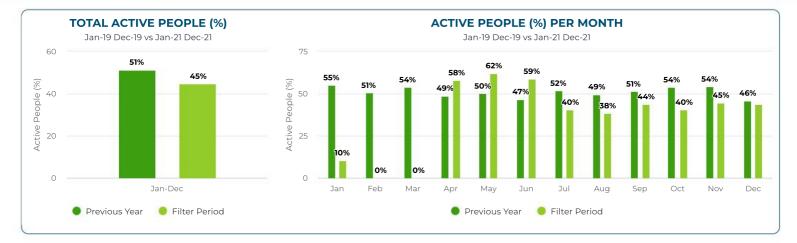
**Person Type Breakdown:** Members are defined as facility users with an active subscription (paid or unpaid) to use the facility. Casuals are all facility users without an active subscription using the facility to do physical activity occasionally or regularly.

**Participant Breakdown:** The total number of Active (150+ minutes per week) and Fairly Activity (30-149 minutes per week) participants averaged across a month, including members and casual users.

**Social Value Per Person:** Average social value generated by each Active (150+ minutes per week) and Fairly Active (30-149 min per week) person within the selected time period

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TOTAL ACTIVE PEOPLE

In the above graph, the percentage of active people (150+ minutes per week) over total number of leisure centre users for each month within the selected time period is compared with the same time period in the benchmark year.

PHYSICAL & MENTAL	SUBJECTIVE	INDIVIDUAL	SOCIAL & COMM. DEV.
HEALTH	WELLBEING	DEVELOPMENT	
52,597	19,941	1,618	20,319

#### SV PARTICIPANTS PER OUTCOME

Total number of unique individuals (members and casual users) that generated social value in four outcome areas - physical and mental health, subjective wellbeing, individual development and social and community development are displayed above.



— 5 -	LEAGUE	TABLE
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The data tables in this section display the main social value KPIs for the top five regions, contracts (partnership) and sites of the operator based on selected filters with comparisons against the same period in the previous year. The full tables are available in SVC3 and can be exported in excel, csv and pdf format.

HIGHEST SV (REGION)	HIGHEST SV (CONTRACT)	HIGHEST SV (SITE)	HIGHEST SV GROWTH (SITE)
£4,929,037	£1,489,517	£857,986	0%
NORTH	ALLERDALE	WORKINGTON LEISURE CENTRE &	BITTS PARK

SOCIAL VALUE LEADERBOARD

The region, contract and leisure centre of the operator generating the highest total social value within the selected time period are displayed in the above KPI boxes. In addition, the leisure centre with the highest growth in social value generation is presented with its year-on-year growth rate.

### LEAGUE TABLE - REGIONS (TOP 5)

REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
NORTH	£4,929,037	-70.43%	52,970	£93	-28.36%



## LEAGUE TABLE - CONTRACTS (TOP 5)

PARTNERSHIP	REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
ALLERDALE	NORTH	£1,489,517	-67.12%	13,595	£110	-19.16%
CARLISLE	NORTH	£962,751	-77.87%	9,673	£100	-18.08%
SOUTH LAKES	NORTH	£939,459	-62.44%	11,114	£85	-39.38%
COPELAND	NORTH	£792,717	-72.04%	9,185	£86	-35.09%
EDEN	NORTH	£744,593	-69.65%	9,404	£79	-35.92%

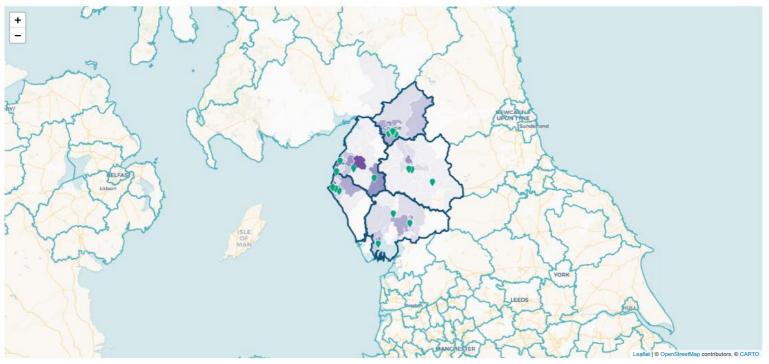
## LEAGUE TABLE - LEISURE CENTRES (TOP 5)

LEISURE CENTRE	PARTNERSHIP	REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
WORKINGTON LEISURE CENTRE & POOL	ALLERDALE	NORTH	£857,986	-59.90%	7,237	£119	-24.11%
KENDAL LEISURE CENTRE	SOUTH LAKES	NORTH	£589,553	-60.19%	7,192	£82	-39.73%
PENRITH LEISURE CENTRE	EDEN	NORTH	£520,297	-76.12%	6,569	£79	-36.87%
THE POOLS SWIMMING & HEALTH CENTRE	CARLISLE	NORTH	£471,031	-65.08%	4,585	£103	-23.01%
COPELAND SWIMMING POOL AND FITNESS CENTRE	COPELAND	NORTH	£433,678	-64.29%	4,937	£88	-32.37%

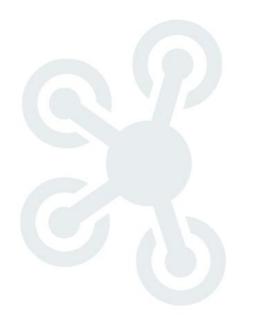




The heat map displays the social value generated by the selected sites on a map view using the same filters from the dashboards.



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## INTRODUCTION

GLL's contract to operate Carlisle City Council's leisure centres commenced in December 2017 for the duration of 15 years. As part of this contract, GLL recognises that delivering leisure activities in a rural region is not all about the delivery within leisure centres but also to consider how the outlining areas can benefit. The centres provide an excellent hub in which successful outreach programmes can be developed and grown throughout the region, thus enabling those participants without transport the opportunity to take part in instructor led sessions.

Within the Carlisle Partnership GLL have developed a dedicated Community Development Team which deliver activity sessions within Community Centres, provide a Primary School delivery programme based within the schools themselves and provide activities programmes within the leisure centres. This helps extend the outreach of quality leisure activities throughout the region.

## COVID-19

Like all aspects of the organisation the Community Team were also affected by the Covid pandemic. The team was out of action for the majority of 2019, but we did manage to return to some delivery in September 2019 when restrictions eased. This continued until December 2019 when the team were once again furloughed. The team returned to full time duties in March 2021.

## **OUTREACH HOLIDAY PROGRAMMES**

## COMMUNITY CENTRES

The team works in partnership with local Community Centres to assist them with their delivery of their holiday schemes. Each programme is designed to help meet the specific requests of each Community Centre's needs. For example:

- Morton Community Centre: In 2021 the team have delivered programmes during Easter, Summer, and October. Our agreement is that we provide coaches and resources to deliver their programme which includes; games, sports and arts & crafts. The holiday camps will operate from 10am 3pm and target those aged 5 to 11. The majority of sessions were at capacity attracting 24 children per day. In 2022 we are supporting Morton Community Centre with a HAF bid with a view to our team delivering the programme.
- Brampton Community Centre: Brampton have expressed an interest in our team delivering a holiday programme for them in 2022

## RURAL PARISHES – SUMMER FUN TIME

The teamwork in partnership with Rural Parish Councils to deliver a programme called Rural Summer Fun Time. In 2021 we delivered 22 sessions across 7 parishes. Out of a total of 785 spaces we filled 735. Children were aged 5 to 12.

- Beaumont 6 days of delivery
- Houghton 3 days of delivery
- Crosby on Eden 3 days of delivery
- Rockcliffe- 2 Days of delivery
- Walton & Lees Hill 4 days of delivery
- Scaleby 3 days of delivery
- Castle Carrock 1 day of delivery
- Dalston 6 days planned but cancelled due to Covid concerns.



We have been delivering the programme for several years and it is a highlight of our summer programme. The Parish Councils cover the cost of delivery with GLL providing coaches, resources and organising all bookings. On conclusion of the programme each Parish is provided with a report reviewing the performance of their programme.

We also supported the Brampton Area Action Group (BAAG), they had received funding through the HAF scheme but had issues providing activities, so we opened up additional spaces on our programmes to accommodate these children.

## ST JOSEPH'S CATHOLIC SCHOOL – WORKINGTON

During holiday periods the team support St Joseph's Catholic School in Workington with the holiday programme based here. This partnership that has grown over the last 4 years, the team is the preferred delivery partner because they can provide experienced and reliable coaches.

In 2021 the team delivered 100 hours of quality coaching across a range of sports including; Tennis, Football, Dodgeball and Multi Skills. The Team also supported St Joseph's in the delivery of their summer HAF programme.

### HOLIDAY ACTIVITIES AND FOOD PROGRAMME (HAF)

In 2021 the government announced the holiday activities and food (HAF) programme. Funds have been made available to every local authority in England to coordinate free holiday provision, including healthy food and enriching activities to targeted children. The programme covered the Easter, summer and Christmas holidays. In addition to the Cumbria HAF funding bid The Community Team were also successful in applying for their own HAF funding to deliver a 4 week summer holiday programme at Trinity Leisure Centre. Out of the 700 spaces we had available, 472 spaces were filled by eligible children (free spaces) and 143 spaces were paid for places so in total we filled 684/700 spaces.



Due to an underspend in the Cumbria HAF bid we also delivered a HAF programme at Christmas. This ran over 4 days and out of the 96 spaces we had available we filled 80; 51

free spaces and 29 paid for spaces. We intend to deliver further HAF programmes in 2022 if we are successful in apply for additional funds.

## SCHOOLS PROGRAMMES

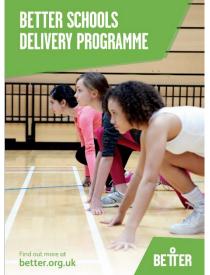
Primary schools receive up to £16,000 per year as part of the Schools Port Premium, a number of schools use this funding to use our Community Team to delivery their PE. The team offer a range of services that includes Curriculum PE and Extra Curricular PE. Participating schools have access to a range of packages they can choose from which are outlined in our Schools Brochure which has recently been updated for 2021/2022.

In the 2021 we delivered to 21 primary schools across Cumbria, these are located in the following areas:

- Carlisle 17 Schools
- Copeland 3 Schools
- Allerdale 1 Schools

Throughout the year we delivered to 2586 unique children.

## Sports & activities the team deliver are:



Football, Tri Golf, TAG Rugby, Tennis, Lacrosse, Volleyball, Fencing, Basketball, Hockey, Badminton, Ultimate Frisbee, Athletics, Multi Skills (Early Moves & Basic Moves), Handball, Netball, General Fitness/Circuits, Fun & Games, Dodgeball, Gymnastics & Dance.

## **TESTIMONIAL**

"The Coaches from GLL have supported the progression of sports skills in our school for a number of years. The teachers have benefited from their expert knowledge and teaching skills as much as the pupils. We have been able to participate in multi-skills, cross country, dance and gymnastic events across the cluster of schools in Copeland. The children enjoy both the teaching in P.E. sessions as well as the after-school clubs the coaches lead". *Mrs J Jones, Head Teacher, Kells Infant School, Whitehaven* 

## LEISURE CENTRE BASED HOLIDAY PROGRAMMES

## TRINITY LEISURE CENTRE

The team deliver a centre-based activity programme during the school holidays. The multi-sport holiday camp caters to children aged 5-12. The camp runs from 9:00am -3:00pm and consists of a wide range of activities. We look to utilise support from partners to deliver a more substantial programme of sports. For example, we have secured the services of British Cycling to come to Trinity and delivery some skills-based cycling sessions for the children. As a direct result of this initiative several children have learned how to ride bikes for the first time. Due to the HAF funding the make up of the programme has changed somewhat with many of the participants attending for free. Due to Covid we were unable to deliver our holiday programme at Trinity from February 2019 until July 2021. The camp returned with the help of HAF funding and was a great success. We also delivered a camp during October Half Term with 38 children attending over 4 days.



## THE SHEEPMOUNT ATHLETICS STADIUM

Due to Covid restrictions in the early part of the year we were not allowed to deliver holiday programmes indoors, so we decided to trial an outdoor programme running at The Sheepmount. The sessions ran over 3 mornings from 9am-12pm and cost £20 per child. Children had to book on for all 3 mornings to ensure we kept consistent bubblers. This programme was delivered during Easter and May and in total 102 children attended the scheme. We intend to deliver similar programmes in early 2022.



## **CENTRE BASED PROGRAMMES**

## SCHOOL ACTIVITY DAYS - THE SHEEPMOUNT

The team also programme and deliver the School Activity Day programme. Historically this was always based at The Sands Centre but due to the Sands redevelopment the decision was made to move the programme to The Sheepmount. Activity Days are where schools visit a centre and take part in a range of sports and games, delivered by centre-based staff. Schools select what sports they would like delivered; because 2021 was an Olympic year many schools requested Athletic based events. Several of the schools who attended used the activity day as their school sport day.

In 2021 we delivered 18 activity days to 11 different primary schools and over 1300 children.

- Carlisle 6
- Allerdale 3
- Eden 2



### MINI ATHLETICS

Mini Athletics is an Athletics session that runs at The Sheepmount Athletics Stadium for children aged 5 to 11. The sessions run every Wednesday from 5:30pm – 6:30pm. Children who attend are introduced to a variety of athletics disciplines with a view to children progressing to club sessions for one of the Athletics clubs. The sessions restarted in March 2021. Due to the popularity of the sessions we had to add an additional session on a Monday night to accommodate all children. In 2021 we delivered 48 Mini Athletics sessions averaging 30 children per session.

Mini Athletics will relaunch in 2022 after February Half Term.



## SATURDAY SPORTS CLUB - TRINITY LEISURE CENTRE

In November we launched a new Saturday club running from Trinity Leisure Centre. Unfortunately, after 6 sessions we decided to cancel the club due to poor attendance. After some consultation with our customers on Facebook, we are looking at relaunching the club in 2022 but running the session from The Sheepmount Athletics Stadium.



## I AM TEAM GB DAY

On Saturday 14<sup>th</sup> August we delivered a 2-hour Athletics session at the Sheepmount as part of I AM TEAM GB DAY. Children aged 5-12 could attend the session for free of charge. The event was a chance the celebrate the Olympics. Over 30 children attended the event.



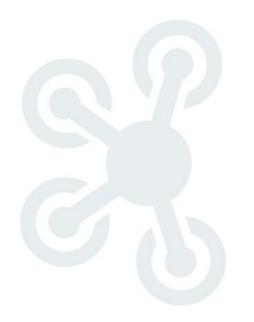
## SOCIAL VALUE CALCULATOR REPORT

**OPERATOR NAME :** GLL

**REPORT DATE:** 07.03.2022



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4GLOBAL Social Value Calculator uses filtering based on date, location, demographics, membership and activity type. The following filters have been been selected to generate this Social Value report.

DATE	01-2021 to 12-2021
BENCHMARK PERIOD	Same period 2 years ago
LOCATION	Multiple Contracts
DEMOGRAPHICS	Gender: All Age: All
CASUAL / MEMBER	All
MEMBERSHIP TYPE	All
ΑCTIVITY TYPE	All



## Image: 2 - SOCIAL VALUE DASHBOARD

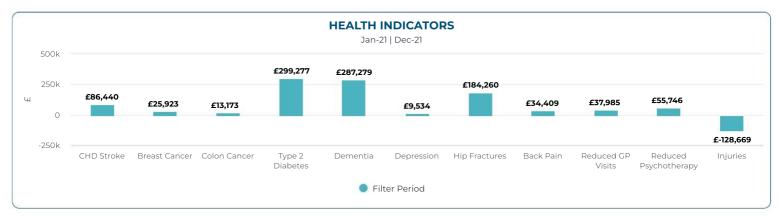
The dashboard displays the main Social Value KPIs based on selected filters: 1-Total social value generated, 2-Total number of participants generating social value 3-Average social value per person, 4-Average social value per site. The total social value is then broken down by month within the selected time period and benchmarked against the same time period from the previous year.





## **INDICATORS**





#### HEALTH INDICATORS

The Social Value for **Physical and Mental Health** is calculated based on the health care cost savings for eight health outcomes based on the reduced risk and prevented cases combined with the reduced GP visits & psychotherapy usage for physically active people.

**The Subjective Wellbeing** outcome refers to the increase in life satisfaction. It is calculated by multiplying the value of increased wellbeing derived from a participant's engagement in sport by the number of unique people taking part.

**Individual Development** refers to the improvement in educational attainment and higher starting salaries gained through participating in sport at university.





This section provides comparisons for the selected KPIs (social value per site, social value per person and social value growth) against the sector benchmarks. For each KPI, you can see the Actual Value, the Index Score and the Sector Graph, which groups all individual sites from the sector into four quartiles based on their performance in the selected KPI.



SOCIAL VALUE PER SITE

The average social value generated by each site within the selected time period is calculated by the division of the total social value generated by the operator by the number of sites included in the filter. This value is then benchmarked with all sites the sector on the quartile graph.

Actual Value: The actual social value delivered by the operator (or the selected sites) within the selected time period.

**Index Score:** The percentage score (1 to 100) given to the operator (or the site) based on their performance against the rest of the sector – a higher score represents better performance (i.e. 100 is the best performing site/ operator).

**Sector Graph:** The graph with all sites from the sector matching the selected filters grouped into four quartiles based on their performance – i.e. Top Quartile includes the best performing 25% of the sites in the sector and Bottom Quartile included the worst performing 25% of the sites in the sector for the selected KPI. Page 62 of 112





#### SOCIAL VALUE PER PERSON

Average social value generated by each person within the selected time period. This value is calculated by the division of the total social value by the number of participants that generated social value.



SOCIAL VALUE CHANGE (%) - YOY

This value represents the change in social value generated by the selected operator/site compared to the same time period in the benchmark year.





This section focuses on the activity levels of individuals required to generate social value following the WHO guidelines for physical activity. Social value is generated for 'active' participants at the physical activity threshold of 150+ minutes per week of moderate activity. In addition, for health outcomes, social value is also generated for 'fairly active' participants (30-149 minutes) based on the reduced risk of developing various health conditions.

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#### NOTES

In addition to the activity level classification based on the activity duration within the month, each member is assigned to a demographic segment based on their age and gender and to a Mosaic segment based on their postcode information. These three indicators (activity level, demographic and Mosaic segmentation) combined are used to determine the risk reduction rates for health outcomes and impact the social value generated.

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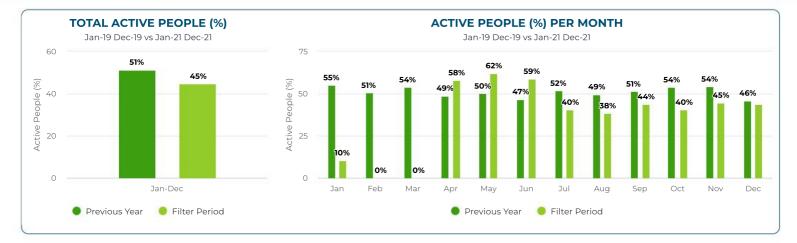
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**Social Value Per Person:** Average social value generated by each Active (150+ minutes per week) and Fairly Active (30-149 min per week) person within the selected time period

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TOTAL ACTIVE PEOPLE

In the above graph, the percentage of active people (150+ minutes per week) over total number of leisure centre users for each month within the selected time period is compared with the same time period in the benchmark year.

PHYSICAL & MENTAL	SUBJECTIVE	INDIVIDUAL	SOCIAL & COMM. DEV.
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#### SV PARTICIPANTS PER OUTCOME

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The data tables in this section display the main social value KPIs for the top five regions, contracts (partnership) and sites of the operator based on selected filters with comparisons against the same period in the previous year. The full tables are available in SVC3 and can be exported in excel, csv and pdf format.

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NORTH	ALLERDALE	WORKINGTON LEISURE CENTRE &	BITTS PARK	

SOCIAL VALUE LEADERBOARD

The region, contract and leisure centre of the operator generating the highest total social value within the selected time period are displayed in the above KPI boxes. In addition, the leisure centre with the highest growth in social value generation is presented with its year-on-year growth rate.

### LEAGUE TABLE - REGIONS (TOP 5)

REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
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## LEAGUE TABLE - CONTRACTS (TOP 5)

PARTNERSHIP	REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
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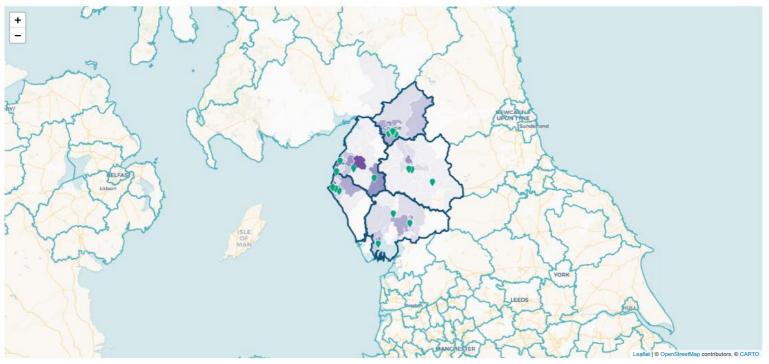
## LEAGUE TABLE - LEISURE CENTRES (TOP 5)

LEISURE CENTRE	PARTNERSHIP	REGION	SOCIAL VALUE (FILTER PERIOD)	SV YOY % CHANGE	PEOPLE COUNT (FILTER PERIOD)	AVG VALUE PER PERSON (FILTER PERIOD)	AVG SV YOY % CHANGE
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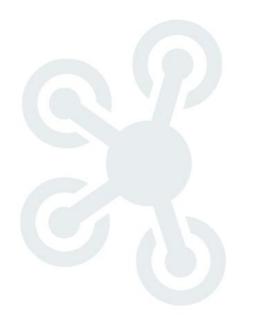




The heat map displays the social value generated by the selected sites on a map view using the same filters from the dashboards.



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# OVERVIEW AND SCRUTINY

# GLL Contract Review 2021 Presented by Tom Rice









# We're a *Charitable Social Enterprise owned by our staff* and founded on our purpose and values to provide a *different, fairer and better* way of doing business:

## Our purpose:

To improve the physical, mental and social wellbeing of local communities.







# AGENDA

- 1. Reopening Approach Post Covid
- 2. Events from 21<sup>st</sup> June
- 3. External Funding
- 4. Financial Performance
- 5. Turkish Recovery
- 6. Membership & Swimming Lessons Overview
- 7. Better Health for Me
- 8. Community Team Delivery
- 9. Looking ahead to 2022









## **REOPENING APPROACH POST COVID**

- The Centres remained closed for the first part of 2021. A core staff body of part furloughed team members maintain the centres. All other staff were furloughed.
- A skeleton Newman Team remained in place to facilitate the NHS provision
- March 8<sup>th</sup> Support Dual Use Centres <u>(38 centres)</u>. Including Trinity Leisure Centre and Harraby Sports Campus – for School use only
- March 11<sup>th</sup> Morton leased surrendered. swim school and members offer to move across to other GLL centres.
- March 29<sup>th</sup> opened <u>83 outdoor</u> venues. Including Harraby Sports Campus and Sheepmount Athletics Stadium for outdoor sports only. Limited outdoor group exercise sessions at Newman.



## **REOPENING APPROACH POST COVID**

- April 12<sup>th</sup> Following the reopening of the indoor venues, alongside outdoor GLL opened <u>228 venues</u>. Including Carlisle Pools for Swimming activities only, Sands at Newman for gym and jnr club activities.
- May 17<sup>th</sup> majority of activities available such as indoor Group Exercise, and organised indoor sport for adults returns.
- June 21<sup>st</sup> Social bookings for adults were permitted. Including Sands Events
- July 19<sup>th</sup> Turkish reopens
- October 4<sup>th</sup> Carlisle Pools Gym reopens



## EVENTS FROM 21st JUNE

- There was an option to operate at 50% capacity from 17<sup>th</sup> May. No promoters were able to make this viable so we will reopen on the 21<sup>st</sup> June when capacities were able to return to pre-covid levels
- Limited service initially from the Portcabins for refreshments.
- Build Programme means there are no events during the Substantive Work Period periods of:

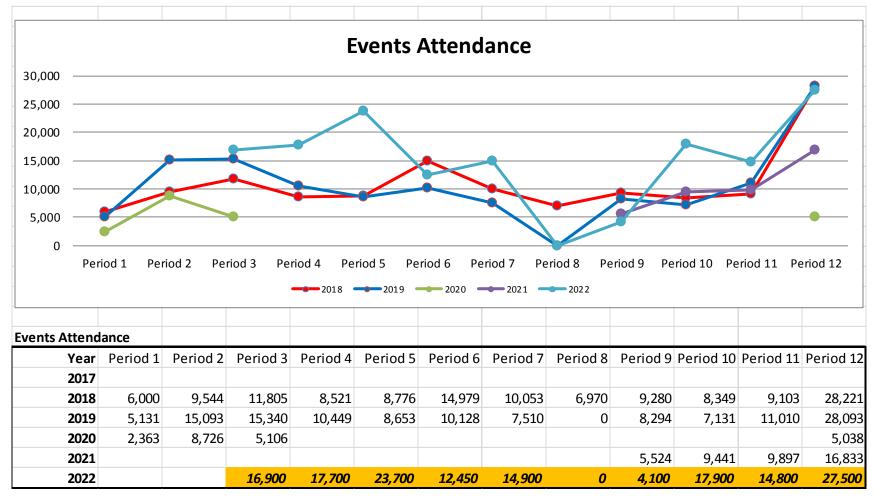
1<sup>st</sup> Substantive Period 19<sup>th</sup> July – 13<sup>th</sup> September 2021

2<sup>nd</sup> Substantive Period 10<sup>th</sup> Jan – 4<sup>th</sup> March 2022

• 72 Events between September and December 2021.



### **EVENT ATTENDANCE**







### **EXTERNAL FUNDING**

- GLL were successful in gaining Art Council England Funding which help secure the Sands Events provision throughout lock down and into post Covid recovery. This totalled £272k (from October 2020)
- We were successful in securing £143k Sport England funding to cover the centre operations throughout 2021.
- Additional Funding including the furlough scheme and Business Grants were also utilised during this period.





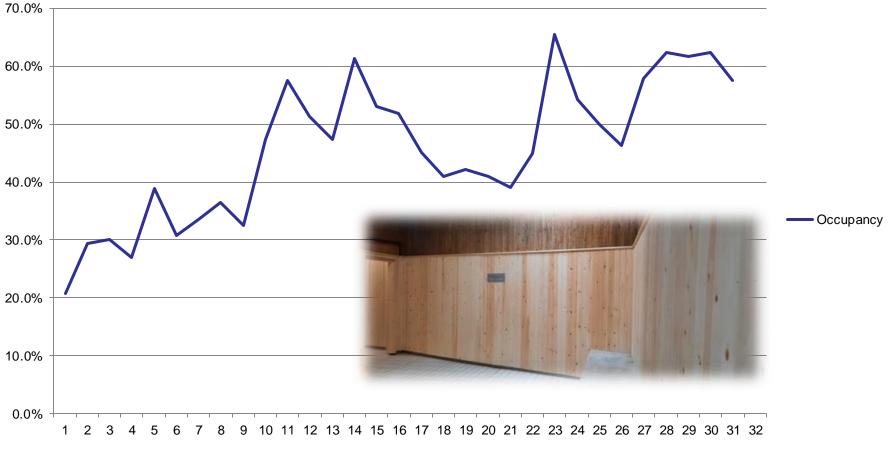
### **FINANCIAL PERFORMANCE**

2021 Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Bitts	-£357	-£762	£97	-£787	-£256	-£57	-£245	-£449	-£451	-£1,464	£1,203	£8,807	£5,280
Carlisle Pools	-£59,756	-£50,545	-£51,002	-£44,346	-£24,687	£1,130	-£18,094	-£37,459	-£27,598	-£22,229	-£42,386	-£34,672	-£411,643
Sands	-£46,620	-£51,713	-£16,765	-£29,370	-£30,615	-£26,104	-£19,253	-£42,618	£101,029	-£74,029	-£178,030	-£64,040	-£478,130
Sheepmount	-£17,555	-£19,057	-£3,181	-£12,962	-£3,715	-£16,178	-£16,752	-£12,626	-£12,863	-£13,990	£5,487	-£25,730	-£149,122
Events	-£31,300	-£31,223	-£26,118	-£32,574	-£81,971	-£45,771	-£23,329	-£26,488	-£59,633	£4,121	-£6,395	£17,259	-£343,422
Total	-£155,588	-£153,300	-£96,968	-£120,040	-£141,244	-£86,980	-£77,673	-£119,640	£484	-£107,591	-£220,121	-£98,376	-£1,377,037
ACE	£22,578	£26,187	£0	£0	£102,606	£33,880	£21,580	£22,360	£41,228	£0	£0	£0	£270,419
JPS	£54,009	£54,513	£52,579	£43,715	£20,273	£5,370	-£4,072	£0	£0	£0	£0	-£2	£226,384
NLRF	£5,527	£6,099	£4,226	£0	£0	£0	£0	£0	£0	£42,378	£85,141	£0	£143,370
Business Grants	£8,679	£36,000	£9,964	£54,000	£0	£0	£0	£0	£0	£0	£0	£0	£108,643
Total External Funding	£90,793	£122,799	£66,769	£97,715	£122,879	£39,250	£17,508	£22,360	£41,228	£42,378	£85,141	-£2	£748,816
Management Fee	£92,308	£92,308	£92,308	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£44,385	£676,392
Total	£27,513	£61,806	£62,109	£22,061	£26,020	-£3,344	-£15,780	-£52,895	£86,097	-£20,828	-£90,594	-£53,994	£48,171
GLL Margin	£608	£545	£239	£0	£0	£0	£0	£0	£41,963	£6,164	£6,729	£11,023	£67,272
Total Bottom Line	£26,905	£61,261	£61,870	£22,061	£26,020	-£3,344	-£15,780	-£52,895	£44,134	-£26,992	-£97,324	-£65,017	-£19,101



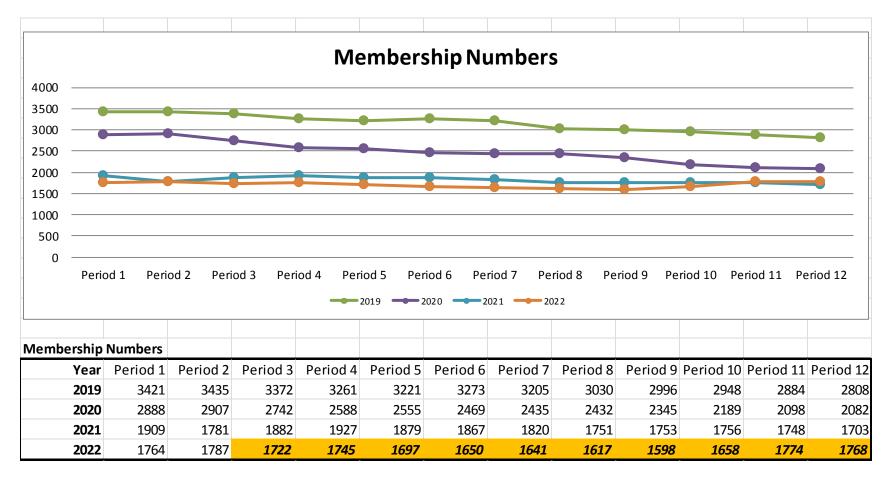
### **TURKISH RECOVERY 2021**

Occupancy



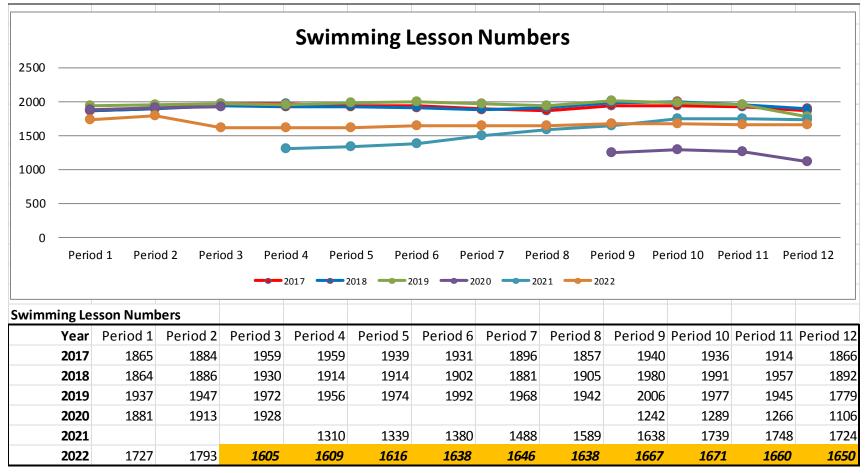


### MEMBERSHIP





### **SWIMMING LESSONS**





### **BETTER HEALTH FOR ME** FREE ONLINE HEALTH CHECK



### me/health-checks



## **BETTER HEALTH FOR ME** UP TO 2 YEAR PROGRAMME FOR PEOPLE WITH LONG TERM CONDITIONS





## **BETTER HEALTH FOR ME** HIP & KNEE OA CLASS



Enabling Self-Management and Coping with Arthritic Pain using Exercise

Orthopaedic Research UK

### www.escape-pain.org

NHS





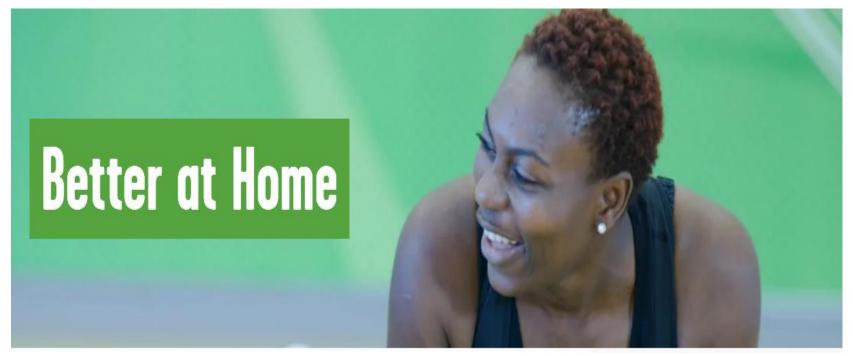
## **BETTER HEALTH FOR ME** 6 WEEK PROGRAMME FOR THOSE NEW & RETURNING TO







## **BETTER HEALTH FOR ME** FREE ONLINE CLASSES AND LIVE STREAMING



### https://www.better.org.uk/what-we-offer/activities/exercise-at-home





# **COMMUNITY TEAM**

Programme delivery at :

- Morton Community Centre during Easter, Summer, and October.
- Longtown Community Centre during October Half Term
- Rural Parishes Summer Time delivered 22 sessions across 7 parishes
- St Joseph Catholic School Summer HAF Programme
- Holiday Activities and Food Programme (HAF) Summer Programme 472 spaces were filled by eligible children (free spaces) and 143 spaces. 684 in total.
- Christmas programme 4 days 51 free spaces and 29 paid for spaces. 80 in total

### **Schools Delivery**

- Carlisle 17 Schools
- Copeland 3 Schools
- Allerdale 1 Schools
- 2,586 unique children







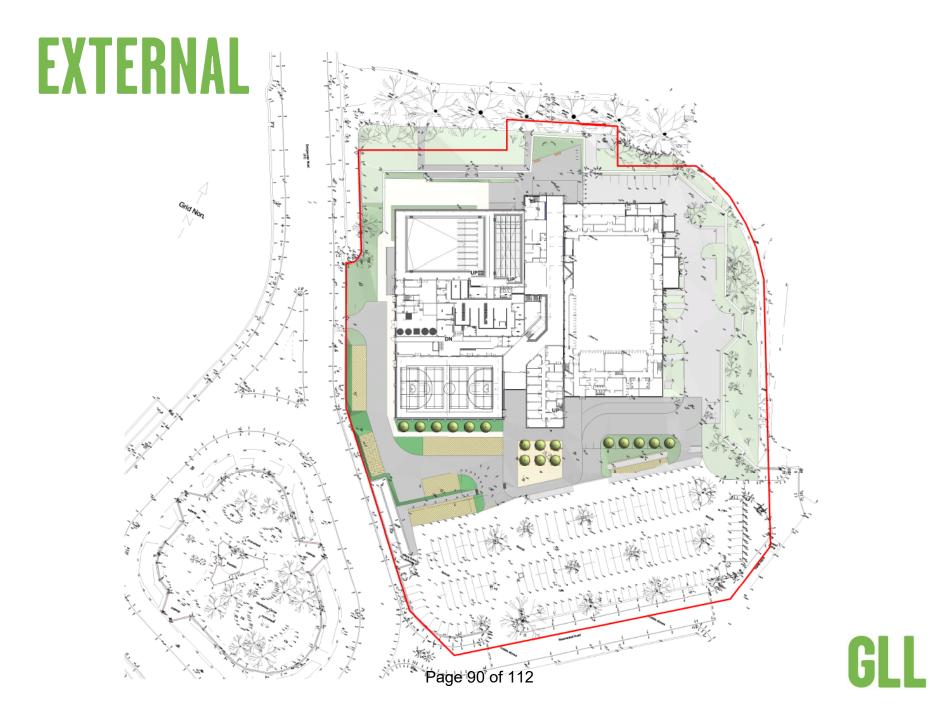
### LOOKING AHEAD 2022

- Putting our customers at the heart of everything we do
- Further developing our partnerships to maximise our health and community impacts
- Embracing and celebrating equality, diversity and inclusion
- Focusing on energy (Reduce / Refocus / Review / Reinvest)
- Developing our local people and culture
- Sands Centre Development and increasing participation
- NHS Integration

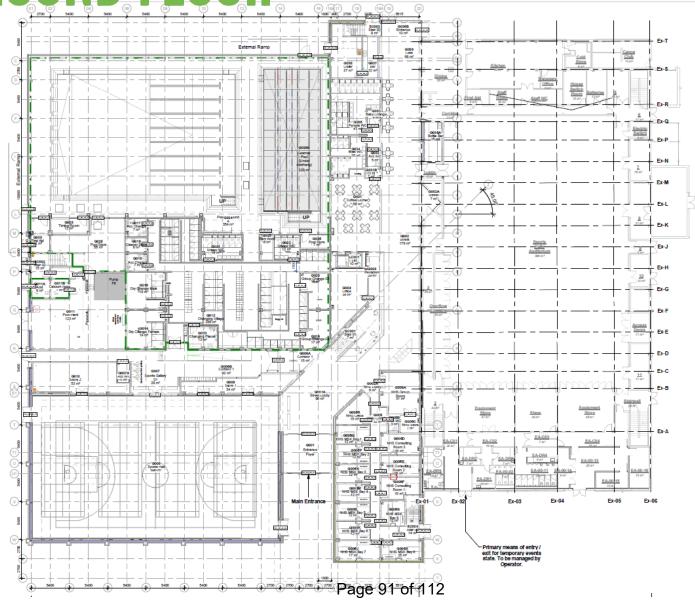




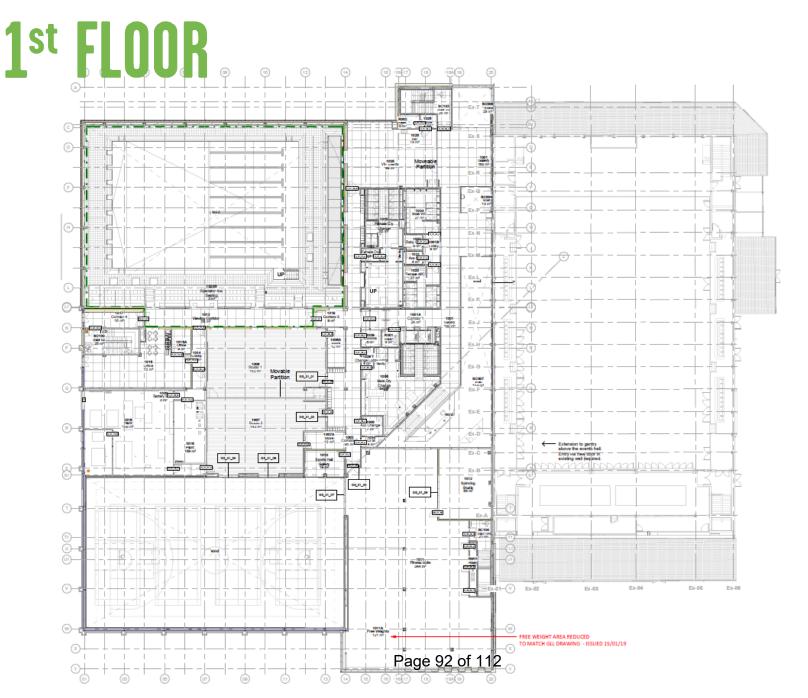




# GROUND FLOOR



GLL





# **ANY QUESTIONS**





### Report to Health and Wellbeing Scrutiny Panel

Item

Meeting Date:	7 <sup>th</sup> April 2022
Portfolio:	Cross-cutting
Key Decision:	No
Within Policy and Budget Framework	Yes
Public / Private	Public
Title:	Emergency Planning and evolving approach to community engagement and climate change.
Report of:	Deputy Chief Executive
Report Number:	PC 05/22

#### **Purpose / Summary:**

The purpose of the report is to update the Panel on Emergency Planning, the ongoing recovery from the Covid-19 Pandemic and community resilience.

#### **Recommendations:**

That the Panel are asked to note and comment on the progress outlined in the report.

#### Tracking

Executive:	N/A
Scrutiny:	Health & Wellbeing Scrutiny Panel
Council:	N/A

#### 1. Updates

1.1. This is the final report on the Covid-19 Pandemic response to the Panel, marking the change in national strategy set out in the 'Living with Covid-19 Plan'. The Cumbria Strategic Recovery Coordination Group (SRCG) held their last meeting on 9<sup>th</sup> March 2022. The work of the SRCG is now embedded in the way we work through existing partnerships and business as usual arrangements. If required, it can be reconstituted again at short notice.

#### National Integrated Review and Resilience Strategy

1.2. The public consultation on the national Resilience Strategy has been completed and the strategy is expected to be published this Spring. Alongside the strategy there will be a scheduled Civil Contingencies Act review. HM Government has a legal obligation to review this legislation every 5 years, with the last review taking place in 2017.

#### Cumbria Recovery Strategy and Outcomes Framework

- 1.3. Executive agreed to support the Cumbria Covid-19 Recovery Strategy in August 2021. The strategy sets out the overarching recovery principles and priorities for Cumbria's recovery from the pandemic. Importantly, the delivery of this strategy is mainly through existing partnerships supported by the lead organisations that would normally lead on their areas of expertise when operating as business as usual.
- 1.4. The main partnerships (Health and Wellbeing Board, Safer Cumbria, Children's Trust Board, Cumbria Local Economic Partnership) have political oversight from each agency through their existing governance arrangements.
- 1.5. The Outcomes Framework has been developed to sit alongside the Recovery Strategy to ensure that the effectiveness and impacts can be measured, monitored and adapted if necessary. The Outcomes Framework has been developed considering the feedback from over 350 different people, organisations, groups or partnerships who fed into the consultation.
- 1.6. The Recovery Strategy and Outcomes Framework are available on the website: <u>Home page (cumbriarecovery.org)</u>.

#### **Recent Events**

- 1.7. The following incidents have taken place since the last report to the Panel:
  - Health & Social Care Capacity September 2021

The pressure the social care system experienced due to increasing demand for support and people presenting with higher levels of need, was part because of delayed NHS activity due to the pandemic. Alongside this were, and still are, significant challenges with recruitment and retention of staff across the sector due to a range of factors including the pandemic, mandatory vaccination, wage increases in competing sectors and the loss of international staff.

- Flooding October 2021
- Rockcliffe Fire November 2021
- Winter Storms (Arwen, Dudley, Eunice and Franklin)

#### Community and Local Partnerships

- 1.8. The Carlisle Community Resilience Group (CaCRG) has now been stood down with the view to be activated again if required. The group has now been reformed as the Carlisle Community Recovery Group, comprising of co-chair's from Cumbria County Council and the Carlisle Partnership with representation from the four CaCRG subgroups: Carlisle Welfare Reform Board, Communities Group, Children and Families Partnership and World Health Organisation (WHO) Carlisle Health Forum. This development aligns with the moving from response to recovery phase and the recently launched Cumbria Recovery Strategy.
- 1.9. On Friday, 11<sup>th</sup> March 2022 it was two years since Covid-19 was declared an emergency for Cumbria. To mark this date in a positive way Cumbria CVS have produced a video to highlight our great communities and resilience, kindness and care: <u>https://youtu.be/aQnRUERkBnY</u>
- 1.10. Cumbria CVS have recently recruited a Carlisle Community Resilience Worker for the next seven months. This new role will work with the whole range of community groups, developing a local network to improve the areas readiness for any future shocks.

Contact Officers:	Steven O'Keeffe	Ext:	7258
	Abigail Roberts		
Appendices			
attached to report:			

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

• None



### Health and Wellbeing Scrutiny Panel



Meeting Date: 07 April 2022 Portfolio: Cross-cutting Key Decision: No Within Policy and **Budget Framework** Private/Public Public Title: Scrutiny Annual Report 2021-22 Report of: **Overview and Scrutiny Officer** Report Number: OS.11/22

#### Purpose / Summary:

This report provides the draft Health and Wellbeing Scrutiny Panel Section for the Scrutiny Annual Report 2021-22.

#### **Recommendations:**

Members are asked to:

- Consider and comment on the attached section of the draft report.
- That Members identify items that may be a priority for Scrutiny in 2022-23

#### Tracking

Executive:	Not applicable
Scrutiny:	HWSP 07/04/22
Council:	26/04/22

#### 1. Background

**1.1** The Constitution: Article 6 – Overview and Scrutiny Committees, 6.03 Specific functions [c] states that:

**'Annual report.** Overview and scrutiny committees must report annually to full Council on their workings and make recommendations for future work programmes and amended working methods if appropriate'.

- **1.2** This report contains this Panel's draft sections for the Annual Scrutiny Report 2021-22. Each Scrutiny Panel will consider their own sections of the draft report before recommending its acceptance to Council.
- **1.3** Members are asked to consider the final section of this report, "Potential items for Scrutiny in 2022-23", in particular. Do the Panel wish to identify any further suggestions here?

Suggestions on possible items to flag:

- Cycling and Walking Infrastructure Plans
- Empty property and housing grant work
- Local Hub developments
- GLL activity

#### 2. Recommendations

Contact Officer

**2.1** That the Panel consider and comment on the appended draft report.

Rowan Jones

2.2 That Members identify items that may be a priority for Scrutiny in 2022-23

	Nowah cones	Eman.	Towanijones edunisie.goviak
Appendices attached to report:			and Wellbeing Scrutiny Panel Annual Report 2021/22

Email: rowan iones@carlisle.gov.uk

Note: in compliance with section 100d of the Local Government (Access to Information) Act 1985 the report has been prepared in part from the following papers:

None

#### **CORPORATE IMPLICATIONS:**

LEGAL -

#### FINANCE –

**EQUALITY** – This report raises no explicit issues relating to the public sector Equality Duty. **INFORMATION GOVERNANCE** –

### APPENDIX: Draft General and Health and Wellbeing Scrutiny Panel sections for the Scrutiny Annual Report 2021-22

#### Introduction

Carlisle City Council has three scrutiny panels:

- Business and Transformation Scrutiny Panel
- Economic Growth Scrutiny Panel
- Health and Wellbeing Scrutiny Panel

Over the course of the year each Panel has run a full and varied workplan, reflecting aspects of the City Council's function that fall within that Panel's remit. Members have looked carefully at their work programmes, working with council officers to ensure that their scrutiny activity is targeted at the most important issues and decisions that are facing the City Council as Carlisle continues to recover from the Covid-19 pandemic, prepares for Local Government Re-organisation in Cumbria and builds upon the many opportunities that are open to us.

#### What is Scrutiny and why is it important?

Scrutiny is a process to ensure that decisions taken by the Council reflect the needs and priorities of communities in Carlisle. Scrutiny is carried out by Councillors who understand and promote the concerns of the people who elected them, connecting decision makers to local communities.

Council decisions can made by Council Officers, by the Council's 'Executive' (the political leadership) and by full Council (all Councillors).

Scrutiny Panels are made up of Non-Executive Councillors who work together, across political parties, to understand why decisions are made and how the Council is performing to deliver the best possible outcomes for Carlisle and its people. Scrutiny Panels do not have decision-making powers; their role is to challenge and make recommendations that influence decision makers.

#### Comment from Leader of the Council, Councillor John Mallinson

<<Comments to be inserted>>

#### Public engagement in Scrutiny

Scrutiny Panels are open to the public to attend at the Civic Centre, when Panels are meeting at a physical location. Panel meetings can be viewed online via the Council's website, whilst virtual meetings are taking place as part of Covid-19 social distancing measures.

Agendas, report and minutes from Scrutiny Panel meetings are available on the City Council website. Members of the public can also submit questions for meetings; these need to be submitted 11 full days before the Panel Meeting.

For more information on these meetings or on how to engage with the Scrutiny process, please contact: <u>scrutiny@carlisle.gov.uk</u>.

#### Local Government Re-organisation

In May 2023 Carlisle City Council will become part of a new Cumberland Council under Local Government Re-organisation (LGR) in Cumbria. Over this year, 2022-23, a Shadow Cumberland Authority will exist, which will run its own shadow scrutiny arrangements. A unique challenge for Scrutiny Panels at Carlisle in this coming year will be developing a constructive approach to working efficiently in tandem with shadow scrutiny arrangements. Good communication and robust work-planning will be key to this.

#### Future Scrutiny Arrangements for 2022 – 23

During 2021-22 a cross panel working group was established to consider future scrutiny arrangements for the final year of activity at Carlisle City Council. A proposal has been made for a move to a two-panel system, this will be considered by Council on 26<sup>th</sup> April 2022.

Scrutiny will be well prepared and in a strong position for its final year of activity at Carlisle City Council, regardless of the outcome on the two-panel decision. During this current year there has been a focus on continuous improvement through a Scrutiny Improvement Plan.

#### Scrutiny Improvement Plan

A Scrutiny Improvement Plan was developed in response to feedback on scrutiny from two Corporate Peer Challenges that took place in 2020, before the announcement on Local Government Re-organisation. Twelve actions address five recommendations for improvement:

- Provide Scrutiny Chairs with further dedicated support
- Officers working with scrutiny seek and share further learning on different ways of operating scrutiny
- Identify a senior officer champion for scrutiny
- Consider the structure of scrutiny and options for reducing the number of panels
- Have a scrutiny improvement plan in place

Progress against this scrutiny plan has been reported to Scrutiny Chairs at quarterly meetings. At their final meeting of the year in March 2022, Scrutiny Chairs were satisfied that delivery of this plan has been achieved.

#### Health and Wellbeing Scrutiny Panel (HWSP)

#### Chairs Report, Councillor Christine Finlayson

And so, another year has passed that has achieved much progress in our City Council and its surrounding district and communities. In our recovery from COVID-19, over the last year, a good many of the Councils Projects have come together very well.

#### Sustainable Food Places

Sustainable Food Places for 2022 has been secured by £10,000 to be match funded by the City Council. Another £5,000 grant has been secured for "Veg City" to support the work of Food Carlisle.

#### Performance

The City Council has a Performance Report that monitors internal and external services. Regular monitoring of the Council's performance helps to drive continuous improvement and protects against financial or organisational issues that may arise, which makes it a very important role for scrutiny.

#### Sands Centre Redevelopment

By 20th January 2022 the project was in week 60 of 98 for the main works. At this time, construction was 2-3 weeks behind schedule due to issues in the supply chain, a direct result of COVID-19. Issues have included shortages of HGV drivers, electronic chips and site staff isolating at home.

There were many other items on the Scrutiny Agenda such as:

- The Zero Carbon Partnership
- Housing Assistance Grants
- Site visit to the Victorian Baths and Health Suite.
- Tullie House Business Plan
- Cycling and Walking Infrastructure Plans
- Local Air Quality Action Plan

Along with many others a bit too numerous to mention.

I'm sure you will see it has been a very busy year, and all achieved by the amazing staff and partners. These people take their work very seriously and take great pride in their work for the benefit of residents and communities as a whole. All this work makes Carlisle, city and district, an outstanding place to live, work and thrive.

During this year Cllr Jack Paton retired from his role as HWSP Chair and as a Member of the City Council. We thank him for his commitment to these roles over his years as a Member and wish him the best for the future.

Finally, I would like to recognise the loss of Cllr Valerie Tarbitt, a valued Member of our Panel, who passed away this year.

Comment from Councillor Elizabeth Mallinson, Portfolio Holder for Communities, Health and Wellbeing

<<Comments to be inserted>>

#### Potential items for Scrutiny in 2022 - 23

The following items are topics that Health and Wellbeing Scrutiny Panel have identified are likely to have significance in 2022-23:

• <<Do HWSP wish to identify any items here?>>



### Health and Wellbeing Scrutiny Panel



Meeting Date:	07/04/2022
Portfolio:	Cross-cutting
Key Decision:	
Policy and Budget Framework	No
Public / Private	Public
Title:	Overview Report
Report of:	Overview and Scrutiny Officer
Report Number:	OS.10/22

#### Purpose / Summary:

This report provides an overview of matters related to the Scrutiny Panel's work. It also includes the latest version of the work programme.

#### **Recommendations:**

Members are asked to:

- Note the items within Panel remit on the most recent Notice of Key Executive Decisions
- Note the current work programme

#### Tracking

Executive:	Not applicable	
Scrutiny:	HWSP 07/04/22	
Council:	Not applicable	

#### 1. Notice of Key Decisions

1.1. The most recent Notice of Key Executive Decisions was published on 18 February 2022. This was circulated to all Members and is available on the CMIS section of the Council's webpages. The following items fall within the remit of this Panel:

Items that are included in the Panel's work programme:

- None

Items that are not included in the Panel's work programme:

- None

#### 2. References from the Executive

2.1. None

#### 3. Progress on resolutions from previous meetings

3.1. The following table sets out the meeting date and resolution that requires following up. The status is presented as either "completed", "pending" (date expected), or "outstanding". An item is considered outstanding if no update or progress has been made after three panel meetings. All the completed actions will be removed from the list following the meeting.

	Meeting	Minute	Action	Status
	date	reference		
1	14/10/21	HWSP 67/21	2) That Mr Gale circulate to the Panel information on the work and actions of the existing Climate Change Citizens' Juries in Cumbria.	Pending
			3) That Officers consider the inclusion of Climate Change in the Corporate Implications sections of Council Committee reports.	Pending
2	17/02/22	HWSP 16/22	2) That Sergeant Blain circulate the Hub performance framework to the Panel.	Pending
3	17/02/22	HWSP 17/22	3) That the Panel recommend to Executive that Officers work with the Friends Group to explore a Community Asset Transfer and progress options for the James Street Public Baths; and provide an update to the August meeting of the Health and Wellbeing Scrutiny Panel.	Complete Added to draft 22/23 workplan

			4) That the Deputy Chief Executive circulate to the Panel, when available: - the timeline of works for the 1970s pool demolition; and, - details of the design and procurement stages for the Borderlands Station Gateway Project.	Pending
4	17/02/22	HWSP 20/22	2) That the following items be removed from the Panel's meeting of 7 April 2022: Local Government Reorganisation and Cumbria Coastal Strategy and Shoreline Management Plan.	Complete
			3) That the following items be added the Panel's Work Programme for 2022/23: Cumbria Coastal Strategy and Shoreline Management Plan; Local Cycling and Walking Infrastructure Plans; and, Turkish Baths.	Complete

#### 4. Contribution to the Carlisle Plan Priorities

4.1. The overview and scrutiny of the Carlisle Plan items that fall within the remit of this Panel contribute to ongoing policy development.

Contact Officer:	Rowan Jones	Ext:	7257
Appendices attached to report:	1. Draft Scrutiny Panel Wo	rk Programme	2021-22

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

None

CORPORATE IMPLICATIONS: LEGAL – PROPERTY SERVICES -FINANCE – EQUALITY – This report raises no explicit issues relating to the public sector Equality Duty INFORMATION GOVERNANCE –

### APPENDIX 1: Draft Scrutiny Panel Work Programme 2021-22

Date	Title	Type of Scrutiny	Lead Officer
10/06/2021	Local Environment (Climate Change) Strategy	Policy Develop't	Steven O'Keeffe
	End of Year Performance Report	Monitoring	Gary Oliver
22/07/2021	Draft Carlisle Plan	Policy Develop't	Steven O'Keeffe
	Sustainable Food Places - Food Carlisle from Bronze to Silver	Partnership	J. Pasley/ E. Mackie
02/09/2021	Annual Equality Report	Policy update	Rebecca Tibbs
	Performance Report - Q1	Monitoring	Gary Oliver
	Covid-19 Recovery Update	Policy update	Steven O'Keeffe
	Sands Centre Redevelopment - planning programmes	Policy update	Darren Crossley
For info	Old Fire Station	For info report	Darren Crossley
14/10/2021	Zero Carbon Partnership	Partnership	Steven O'Keeffe
	Housing Assistance Grants - DFGs, repair assistance and empty property grants	Policy update	Scott Burns
18/10/2021	Site visit to Victorian Baths - joint with EGSP		Steve Robinson
25/11/2021	Review of Housing Renewal Assistance Policy (Exec Key Decision)	Policy Update	Scott Burns
	Tullie House Business Plan - Part B item	Partnership	Darren Crossley
	Cycling Walking Infrastructure Plans (CWIPS) and the Hadrian's Wall Cycling and Walking Corridor Project	Policy Develop't	Darren Crossley
	Budget Setting	Budget	Alison Taylor
	Local Air Quality Action Plan	Policy update	Scott Burns
	Performance Report - Q2	Monitoring	Gary Oliver
13/01/2021	Culture in Carlisle and links to Mental Health support	Policy update	Darren Crossley
	Active spaces - update on plan	Policy update	Luke Leathers
	Social Prescribing	Policy update	Jeannie Pasley
17/02/2022	Performance Report - Q3	Monitoring	Gary Oliver
	Victorian Baths	Policy Develop't	Steve Robinson
	Enforcement Strategy - update on recent activity	Policy update	Colin Bowley
	Local Hub developments (Community Safety)	Policy Develop't	Darren Crossley
For info	Carlisle Partnership - National Lottery Place project & External funding project	For info report	Abigail Roberts
07/04/2022	Scrutiny Annual Report	Policy Develop't	Rowan Jones
	GLL	Partnership	Luke Leathers
	Emergency Planning and Evolving Approach to Community Engagement and Climate Change	Policy update	Steven O'Keeffe