# CARLISLE CITY COUNCIL

Report to:- THE CHAIRMAN AND MEMBERS OF THE LICENSING SUB

COMMITTEE

Date of Meeting:- 18<sup>th</sup> August 2005 Agenda Item No:-

Public	Operational	Delegate	ed Yes
Responsible Authority Representations	Representations	Included	Attending
Cumbria Constabulary	Yes	Yes	Yes
Cumbria Fire Service	No	No	No
Environmental Protection Services	No	No	No
Planning Services	No	No	No
Social Services	No	No	No
Trading Standards	No	No	No
Health & Safety Executive	No	No	No

**Interested Party Representations** 

WILLIAM RUFUS, (LLOYDS), 10/16 BOTCHERGATE,

Title:- CARLISLE

APPLICATION FOR CONVERSION AND VARIATION TO A

PREMISES LICENCE

Report of:- HEAD OF ENVIRONMENTAL PROTECTION SERVICES

Report reference:- EP 37/05

## Summary:-

The William Rufus (Lloyds) is situated at 10/16 Botchergate, Carlisle. The applicant has applied to convert his current licence to a Premises Licence and at the same time applies for a variation.

Representations have been received from Cumbria Constabulary in respect of the prevention of crime and disorder objective.

#### Recommendation:-

Members to reach a decision from the options outlined after hearing the evidence.

J A Messenger

**Licensing Manager** 

Note: in compliance with section 100d of the Local Government (Access to Information) Act 1985 the report has been prepared in part from the following papers:- The Application, written comments from: Cumbria Constabulary a copy of which is attached to this report.

# To the Chairman and Members of the Licensing Sub Committee on 18th August 2005

#### A. THE APPLICATION

(Appendix 1)

### Applicant:

JD Wetherspoon PLC, Wetherspoon House, Reeds Crescent, Watford (Represented by Ford and Warren, Solicitors)

#### Premises:

William Rufus (Lloyds), 10/16 Botchergate, Carlisle

#### **Conversion application**

The premises have the benefit of trading under a Justices 'on' licence and section 77 Special Hours Certificate. Application was made under Schedule 8 Para 2 Licensing Act 2003 for conversion of this licence under the same terms and conditions as currently held. Cumbria Constabulary are the only consultees for conversion and make representations under the crime and disorder objective. This is explained in more detail below in the variation application.

#### Variation application

- 1. An application for variation of the Premises Licence during the transitional period under Schedule 8 Para 7(b) Licensing Act 2003 has been made. The operating schedule at Appendix 1 includes:
- 2. Relevant licensable activities:
  - Sale by retail of alcohol Para. M
  - Provision of regulated entertainment (live and recorded music, films, dance)
     (Para's B, E, G-K)
  - Late Night refreshment Para. L
- 3. Hours of licensable activities:

Sunday to Saturday 0900hrs – 0200hrs (Alcohol & Late night refreshment)

• Sunday to Saturday 0900hrs – 0300hrs (Entertainment)

An additional hour is requested for late night refreshment and alcohol on certain occasions listed at Para M in accordance with the non standard timings.

- 4. Other times premises proposed to be open: An additional hour after the above times.
- 5. Designated Premises Supervisor: Christopher David Caddy
- 6. Supply of alcohol is for consumption both on and off the premises.
- 8. Additional steps to promote licensing objectives that are relevant to this hearing (Appendix 1, Para. Q)

Crime and Disorder

The Company is committed to strict compliance with the law in the course of the operation of its premises and to maintaining good standards of behaviour by its customers. The measures identified in the attached Overview of Operations are designed to meet the Prevention of Crime and Disorder objective and may be found at Sections A,B,C,D,E,F,G,I,J and L. These measures will continue to apply to the additional hours sought by this variation.

A copy of the Overview of Operations is at Appendix 2

#### **B. RELEVANT REPRESENTATIONS**

#### Responsible authorities:

Cumbria Constabulary - (Appendix 3)

Cumbria Constabulary has made representations under the prevention of Crime and Disorder objective. Their concern centres around the use of door supervisors at the premises. The Overview of Operations (Appendix 2, Section G) outlines the company policy with regard to security.

#### **Interested parties:**

None

#### C. LOCAL LICENSING POLICY CONSIDERATIONS

The Licensing Act 2003 requires the Council to publish a Statement of Licensing Policy that sets out the policies the Council will generally apply to promote the licensing objectives when making decisions on applications made under the Act.

Members should have regard to all relevant information and it is considered that the following sections of the policy, (though not exclusively) have a bearing upon the application:

#### <u>Introduction</u>

- 1.2 Carlisle City Council is a licensing authority (the Authority) for the purposes of the Act. The Authority must carry out its licensing functions with a view to promoting the four licensing objectives which are:
  - the prevention of crime and disorder
  - public safety
  - the prevention of public nuisance
  - the protection of children from harm
- 1.10. In determining its policy, the Authority considered the provisions of the Act and had particular regard to:
  - the licensing objectives;
  - the guidance issued by the Secretary of State under section 182 of the Act;
  - the representations made following consultation;
  - its duties and obligations under other legislation, including:

Human Rights Act 1998 incorporates the European Convention on Human Rights and makes it unlawful for a local authority to act in a way that is incompatible with a Convention right. The Authority will have particular regard to the following relevant provisions of the European Convention on Human Rights:

- Article 6 that in the determination of civil rights and obligations everyone is entitled to a fair and public hearing within a reasonable time by an independent and impartial tribunal established by law;
- Article 8 that everyone has the right to respect for his home and private life; and
- Article 1 of the First Protocol that every person is entitled to the peaceful enjoyment of his or her possessions, including, for example, the possession of a licence.
- 1.19. The Act limits the representations which can be made about licence applications and who can make such representations. Essentially, representations must relate to one or more of the licensing objectives and must be made by a person living or working in the vicinity of the premises or an organisation which represents such persons. Anyone considering making an objection is invited to discuss their objection with licensing officers prior to submitting their representation.
  - n.b. The term "vicinity" is used within the Licensing Act 2003 on a number of occasions and, in particular, with reference to those "interested parties" who may lodge objections to applications for premises licences and who may make representations concerning existing premises licences. Section 13(3) defines an "interested party" as being "a person living in the vicinity, a body representing persons living in the vicinity, a person involved in a business in the vicinity or a body representing those persons".

The Act does not define the term "vicinity", therefore where the question arises, it is the responsibility of that particular Licensing sub committee considering the application, to determine in each case which person or body is considered to be living in the "vicinity".

#### Fundamental Principles

- 2.1 The policy will promote the four licensing objectives contained in the Act, namely the prevention of crime and disorder, public safety, the prevention of public nuisance and the protection of children from harm. These are the only matters that will be taken into account in determining applications and any conditions imposed must be necessary to achieve these.
- 2.2 Nothing in the Statement of Licensing Policy will undermine the rights of any person to apply under the Act for a variety of permissions and have their application considered on its individual merits as well as against the relevant policy and statutory framework. It does not override the right of any person to make representations on any application or to seek a review of a licence or certificate where they are permitted to do so under the Act.
- 2.3 All licensing applications will be determined on their individual merits following consideration of the proposals in the application and any relevant representations. In general, licences will be granted on the terms applied for, but licences will not normally be granted in terms which conflict with any of the policies in this document, unless an applicant is able to demonstrate that the exceptional circumstances of their application justify a departure from the policy. The Authority will not depart from the policy if any of the licensing objectives will be undermined by a proposal in the application.
- 2.4 Licensing is about the control of licensed premises, qualifying clubs and temporary events within the terms of the Act. The licensing function cannot be used for the general control of anti social behaviour once consumers are beyond the direct control of the individual, club or business holding the licence, certificate or other authorisation concerned. However the Authority expects holders of a licence, certificate or permission, to make every effort to minimise the impact of their activities and anti social behaviour by their patrons within the immediate vicinity of their premises.

#### 4.2 General Policy

- 4.2.1. Consideration of the impact of licensable activities
- 4.2.2. In the event of relevant representations when considering an application for a licence, the authority may take into account the following factors in assessing its likely impact on the licensing objectives in addition to other relevant matters:
  - the nature of activities proposed:
  - the number of customers likely to attend the premises and the type of customers expected;
  - the location of the premises;
  - the proposed hours of operation;

- the level of public transport accessibility for customers either arriving or leaving the premises and the likely means of public or private transport that will be used by the customers;
- the physical and accessible nature of the premises;
- the level of likely car parking demand in relation to the use of the premises in comparison with the existing situation and the likely effect on the movement of priority traffic;
- the cumulative impact of licensed premises in an area;
- · the scope for mitigating any impact;
- how often the activity is to occur.
- 4.2.3. In considering any application where premises are already licensed, or have in the past been licensed for any of the licensable activities (under this or previous legislation), the Authority will take into account any evidence from a responsible authority or interested party of demonstrable adverse impact from the activity in the past. If adverse impact has been caused, consider whether appropriate measures have been proposed or put into effect by the applicant to mitigate that adverse impact. The authority will also consider any changes of circumstances, or evidence that the premises have been well run since the past problems occurred.

#### 4.3. <u>Prevention of Crime and Disorder</u>

#### 4.3.1 General Policy

The Authority's starting point is to seek a reduction in crime and disorder throughout the District, consistent with its statutory duty under section 17 of the Crime and Disorder Act 1998.

Licences may be granted if applicants can demonstrate that a positive reduction in crime and disorder will result, or that it will not increase, as a result of the application being granted.

- 4.3.2. In the event of Police representations, the Authority will generally not grant a licence where it is likely that the premises will be used for unlawful purposes, or where it is considered that the use of the premises is likely to cause an increase in crime and disorder in the area. Where necessary and/or appropriate, and in relation to the type of premises and licensable activity being carried out, applicants are expected to consider the impact of their proposals on crime and disorder, both within and in the vicinity of the premises and to propose practical steps in their operating schedule to prevent crime and disorder. Such steps could include:
  - use of CCTV inside and outside the premises;
  - use of metal detection or other search equipment or procedures;
  - crime and disorder risk assessment in relation to the proposed activities:
  - measures to prevent the use or supply of illegal drugs;
  - ensuring that all staff are appropriately trained;
  - determine the safe occupancy capacity for the premises by carrying out a fire safety assessment;
  - employment of sufficient security staff controlling admission and patrolling the interior and exterior of the premises (such staff will be required to be licensed by

the Security Industry Authority). The Authority recognises that there is a greater need for security staff in some premises than in others. For example there will be a greater need for security staff in a town centre nightclub than in a village pub;

- participation in Pub Watch or other relevant schemes;
- agreed protocols with police and other organisations and a commitment to cooperate and provide evidence to the police if required;
- ensuring that measures are in place to disperse customers over an extended period and to ensure customers leave the venue in an orderly fashion and without bottles or glasses.

It is recognised that some premises will require minimum measures to promote the licensing objectives.

4.3.4. Carlisle and Eden Crime and Disorder Reduction Partnership

Where appropriate, applicants will be expected to have regard to the information published by the Carlisle and Eden Crime and Disorder Reduction Partnership and consider the impact of their proposals on the issues identified as being of particular concern in the area for example:

- violent crime;
- fear of crime;
- road safety;
- anti-social behaviour.

Applicants will be expected to propose steps to reduce the risks of such crimes increasing as a result of the licensable activities proposed.

- 4.8 Consideration of applications and the imposition of conditions
- 4.8.1. On granting a licence, the Authority may only impose conditions that are:
  - required by law, and/or
  - necessary for the promotion of the licensing objectives and
  - proportionate
- 4.8.2 If no relevant representations are received, a licence will be granted on the terms sought, subject only to such conditions as are consistent with the operating schedule and which comply with the above paragraph and any relevant statutory conditions.
- 4.8.3. In deciding what conditions to impose, the Authority shall have regard to the operating schedule, together with the provisions of this policy statement, the law, government guidance and any relevant representations made. Where there is any ambiguity or uncertainty in the meaning of any part of the application, the application shall be interpreted in such a way as shall best promote the licensing objectives.

- 4.8.4 Where relevant representations are received, the Authority will consider those representations together with any representations of the applicant, having regard to the provisions of this policy, the law and government guidance. Where relevant representations have been made, the Authority will not normally grant a licence in terms which conflict with this policy statement. In particular it may:
  - reject the application if to do so is necessary to promote the licensing objectives and none of the following actions is reasonably practicable;
  - grant the licence but exclude from its scope one or more of the licensable activities applied for in order to ensure that the licence complies with this policy and promotes the licensing objectives;
  - grant the licence but modify such of the conditions imposed as is necessary to ensure compliance with this policy and to promote the licensing objectives;
  - grant the licence but refuse to specify a particular person in the licence as the designated premises supervisor if to name that person would undermine the promotion of the licensing objectives;
  - approve different parts of the premises for different activities.
- 4.8.5 The Authority will not impose conditions that duplicate other areas of regulation. For example, conditions will not be imposed which simply duplicate planning conditions or conditions attached to a fire certificate.
- 4.8.5 However, there may be occasions when conditions will be imposed which the Authority considers necessary for the promotion of the licensing objectives and which overlap with other areas of regulation, when for example the conditions on the fire certificate or planning permission do not adequately deal with those matters.
- 4.8.6 In general, any conditions imposed will be drawn from a pool of conditions.
- 4.8.7. Provided the licensing objectives are not undermined and the proposal does not conflict with the other statements in this policy, licences will be granted so that premises will be able to open to provide licensable activities between such times as the applicant sets out in his application.
- 4.8.7 When deciding what conditions to impose, the Authority will have regard to the particular requirements of people with disabilities and will, so far as possible, seek to ensure that none of the conditions imposed on licences will have the effect of excluding such persons access to licensed premises.

#### D. NATIONAL GUIDANCE (Section 182 Licensing Act 2003)

Members should have regard to all relevant information and it is considered that the following guidance, (though not exclusively) have a bearing upon the application:

#### Annex D

Door Supervisors

Conditions relating to the provision of door supervisors and security teams may be valuable in:

- preventing the admission and ensuring the departure from the premises of the drunk and disorderly without causing further disorder;
- keeping out excluded individuals (subject to court bans or imposed by the licence holder)
- searching and excluding those suspected of carrying illegal drugs, or carrying offensive weapons; and
- maintaining orderly queuing outside of the venues prone to such queuing.

Where door supervisors conducting security activities are to be a condition of a licence, which means that they would have to be registered with the Security Industry Authority, conditions may also need to deal with the number of such supervisors, the displaying of name badges, the carrying of proof of registration, where and at what times they should be stationed on the premises, and whether at least one female supervisor should be available (for example, if female customers are to be the subject of body searches). Door supervisors also have a role to play in ensuring public safety.

#### E. OBSERVATIONS

Pursuant to the Licensing Act 2003, the Committee is obliged to determine this application with a view to promoting the licensing objectives which are:

- the prevention of crime and disorder;
- public safety;
- the prevention of public nuisance;
- the protection of children from harm.

In making its decision, the Committee is also obliged to have regard to Guidance issued under section 182 of the Licensing Act 2003 and the Council's Statement of Licensing Policy.

The Committee must also have regard to the representations made and the evidence given before them.

#### F. OPTIONS

The Committee may take such of the following steps as it considers necessary for the promotion of the licensing objectives:

As a guide members may:

- 1. Grant the variation application as requested.
- 2. Modify the conditions of the licence, by altering or omitting or adding to them.
- 3. Reject the whole or part of the application.

When considering their decision, members should refer to paragraph 4.8 of the Council's statement of Licensing Policy with regard to the consideration of applications and the imposition of conditions.

The Committee is reminded that it may not modify the conditions or reject the whole or part of the application merely because it considers it desirable to do so. It must actually be necessary in order to promote the licensing objectives.

In order to assist members and applicants and to achieve consistency, sample conditions for premise licences and club premises certificates have been prepared which may be utilised (Guidance GD6).

Prepared by J A Messenger Licensing Manager

#### SCHEDULE 1

[insert name and address of relevant licensing authority and its reference number, optional]

(Part A) Application for an existing licence to be converted to a premises licence under the Licensing Act 2003 and (Part B) application to vary the premises licence simultaneously

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I/We JD Wetherspoon Plc

apply to convert an existing licence to a premises licence under Schedule 8 to the Licensing Act 2003 for the premises described in Part A1 below

#### Part A1 - Premises Details

Post	al address of premises or, if none, ordnance survey m	nap reference or description
10- Car Cun	e William Rufus (Lloyds) 16 Botchergate lisle nbria 1 1QS	
Tele	ephone number of premises (if any)	01228 633160
Non	-domestic rateable value of premises	£167,000
Par	t A2 – Applicant Details	
Pleas	e state the capacity in which you are applying to con-	vert your existing licence
		Please tick ✓
(a)	An individual or individuals	please complete section (A)
(b)	A person other than an individual	
	i. as a limited company	✓ please complete section (B)
	ii. as a partnership	please complete section (B)
	iii. as an unincorporated association or	please complete section (B)
	iv. other (for example a statutory corporation)	please complete section (B)
(c)	A recognised club	please complete section (B)
(d)	A charity	please complete section (B)
(e)	The proprietor of an educational establishment	please complete section (B)
(f)	A health service body	please complete section (B)

<ul> <li>(h) A chief officer of police of a police for and Wales</li> </ul>	rce in England	please comple	te section	(B)
(A) INDIVIDUAL APPLICANTS	(fill in as app	licable)		
Mr Mrs .	Miss	] Ms		Other ti
Gurname	Firs	t names		
				Please tio
I am 18 years old or over				
Current postal address if different from premises				
address				
Post Town		Postcode		
A C. (2000) (100 (100 (100 (100 (100 (100 (100				
Daytime contact telephone number				
E-mail address (optional)				
SECOND INDIVIDUAL APPLICA	NT (IF APPL	(CABLE)		
Mr Mrs	Miss	Ms		Other til
				example
urname	First	names		
am 18 years old or over				Please tic
Current postal address f different from premises				
address				
Post Town		Postcode		

# (B) OTHER APPLICANTS

Please provide name and registered address of applicant in full. Where appropriate please give any registered number. In case of a partnership or other joint nature (other than a body corporate), please give the name and address of each party concerned.

Name  JD Wetherspoon Plc		
Address Wetherspoon House		
Reeds Crescent Watford WD24 4QL		à
Registered number (where applicable) 01709784		
Description of applicant (for example, partnership, compared Company	ny, unincorporated as:	sociation etc.)
Telephone number (if any) 01923 477777		2
E-mail address (optional)		

Pal	rt A3 – Operating Schedule		
	5,000 or more people attend the premises at any one time, please state the mber		
Ger	neral description of premises (please read guidance note 1)		
The Alco any (Lico on t may prer	e premises operate as a bar with facilities for music and dancing and entertainment phol and food are available throughout the public areas. Private entertainment may time without limitation. If the Local Authority have adopted the Private Places of ensing) Act 1967, private entertainment is a convertible licensable activity. There a the hours during which members of the public may be present on the premises. Chy also be allowed in the bar area in accordance with the Children's Certificate mises.	y be provide of Entertain ore no restri hildren unde	ed at ment iction er 14
Wha	at existing licensable activities are authorised by your existing licence(s)?	ease tick ✓	Yes
a)	Plays		
b)	Films		
c)	indoor sporting events		
d)	boxing or wrestling entertainment		
e)	live music		~
f)	recorded music		~
g)	performances of dance		~
h)	anything of a similar description to that falling within (e), (f) or (g)		1
Pro	vision of entertainment facilities for:		
i)	making music		~
j)	dancing		~
k)	entertainment of a similar description to that falling within (i) or (j)		~
I)	provision of late night refreshment		~
Sale	by retail of alcohol		
	a) for consumption on the premises		~
	b) for consumption off the premises		$\checkmark$
Pleas	se state who you wish to be specified to be the premises supervisor ur ce	nder the r	new
Nam Addr Perso		CA1 1QS	

State any limitations on the hours during which you are permitted by your licence(s) or any additional authorities to conduct licensable activities, including the sale of alcohol.

#### Alcohol

The provisions of Sections 59 - 61 inclusive and Section 63 of the Licensing Act 1964 apply.

A Certificate under Section 77 (subject to the provisions of Section 76) of the Licensing Act 1964 is in force for the hours shown in the certificate/as follows;-

#### Late Night Refreshment

Food may be sold in line with either alcohol sales or the provision of public entertainment plus an extra 30 minutes.

#### Private Entertainment for Gain

Private entertainment may be provided at any time without limitation. If the Local Authority have adopted the Private Places of Entertainment (Licensing) Act 1967, private entertainment is a convertible licensable activity.

#### Recorded Music

Recorded music may be played throughout the premises without limitation in line with the provisions of Section 182 of the Licensing Act 1964. To clarify this means recorded music can be provided 24 hours a day.

#### **Public Entertainment**

The hours permitted for public entertainment are set out in the attached certified copy of the public entertainment licence. On New Years Eve entertainment is permitted until the commencement of permitted hours on the following day due to the provisions of the Regulatory Reform (Special Occasions Licensing) Order 2002.

Describe the conditions subject to which your existing licence(s) has/have been granted (please read guidance note 2):

a) General – all four licensing objectives (b,c,d,e)

Please see attached certified copy Justic Please see attached certified copy Child Please see attached certified copy Public Please see attached certified copy Speci	ren's Certificate. Entertainment Lice		
b) The prevention of crime and disor	der		
See a) above.			
2 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	w		
c) Public safety			
See a) above.			
	= - = =		-
d) The prevention of public nuisance			
See a) above.			
		*	
e) The protection of children from ha	rm		
See a) above.			

	I have made or enclosed payment of the fee		Please tick ✓	Yes
	I have enclosed my existing licence(s) or a cer	tified copy of each licence		~
	I have enclosed a plan of the premises			~
	I have sent copies of this application to the chi	ief officer of police (please read guid	lance note 3)	~
	I have enclosed the consent form completed b	y the proposed premises supervisor,	, if relevant	~
	I have enclosed the consent of the justices' lice	ence holder to my application, if rele	vant	_
	I understand that if I do not comply with the a	bove requirements my application w	ill be rejected	~
SCA	IS AN OFFENCE, LIABLE ON CONVICT LE, UNDER SECTION 158 OF THE LIC IN CONNECTION WITH THIS APPLICAT	ENSING ACT 2003 TO MAKE		
Par	t A4 – Signatures (please read guidance	note 4)		
	nature of applicant or applicant's solicitor of gring on behalf of the applicant please state		(Please read guidance	note 5).
Sign	ature Coss challs 30/6/05 city Solicitors and Authorised Agents for the			
Date	30/6/05			
Capa	city Solicitors and Authorised Agents for the	Applicant		
	joint applications signature of 2 <sup>nd</sup> applications se read guidance note 6). If signing on behal			agent.
Signa	ture			
Date				
Capa	city			
	ntact name (where not previously given) dication (please read guidance note 7)	and address for corresponder	nce associated with	this
	schalks ens Gardens			
Pos	t Town Hull	Post Code HU1 3DZ		
Tel	ephone number 01482 324252	Ref: RJT/HMX/101254.198.4		
E-m	ail address (optional)	Contact: Hugo Moore		
jdw	@gosschalks.co.uk			

IF YOU WISH TO APPLY SIMULTANEOUSLY FOR A VARIATION OF THE PREMISES LICENCE IF IT IS CONVERTED FROM YOUR EXISTING LICENCE(S) UNDER SECTION 34 OR 37 OF THE LICENSING ACT 2003, NOW COMPLETE PART B OF THIS FORM.

IF YOU DO NOT WISH TO APPLY SIMULTANEOUSLY FOR A VARIATION OF THE PREMISES LICENCE IF IT IS CONVERTED FROM YOUR EXISTING LICENCE(S), YOU SHOULD LEAVE PART B BLANK.

I/We JD WETHERSPOON, being the proposed premises licence holder of an existing licence to be converted under the terms of Schedule 8 to the Licensing Act 2003 apply to vary it under section 34 of the Licensing Act 2003 (delete as applicable) for the premises described in Part A above.

#### Part B1 - Variation

Do you want the proposed variation to have effect from the second appointed day?			Please tick ✓
	Day	Month	Year
If not do you want the variation to take effect from			
If your proposed variation would mean that 5,000 or more people are expected to attend to please state the number expected to attend	he premi	ises at an	y one time,
Please describe briefly the nature of the proposed variation. (Please read guidance	note 8)		
1. To allow accompanied children under 16 in the bar in line with the provisions of Licensin	ng Act 20	003.	
2. To increase the hours allowed for regulated entertainment, late refreshment and for the	sale and	d supply o	of alcohol.
3. To remove the ancillary nature of alcohol in respect of music and dancing and/or food. $ \\$			
4. To allow promotional videos, music videos and the like to be shown.			
5. To remove the restrictions in relation to drinking up.			
<ol><li>To remove all conditions attached to the Public Entertainment Licence and any at Certificate.</li></ol>	tached t	to the Sp	ecial Hours

#### Part B2 - Operating Schedule

Please complete those parts of the operating schedule which would be subject to change if this application to vary were successful.

What licensable activities do you now intend to conduct on the premises and/or at what varied times do you intend to conduct them?

(Pleas	e see section	1 of the Lic	ensing Act 2003 and Schedule 1 to the Licensing Act 2003)	Please t	ick ✓ Yes
Provi	sion of reg	ulated ente	rtainment	ricase e	ick · res
a)	plays (i	if ticking yes	, fill in box A)		
b)	films (i	f ticking yes,	fill in box B)		V
c)	indoor	sporting eve	nts (if ticking yes, fill in box C)		
d)	boxing	or wrestling	entertainment (if ticking yes, fill in box D)		
e)	live mu	sic (if ticking	yes, fill in box E)		~
f)	recorde	ed music (if t	icking yes, fill in box F)		
g)	perform	nances of da	nce (if ticking yes, fill in box G)		<b>_</b>
h)	anythin	g of a simila	r description to that falling within (e), (f) or (g)		1
	(if ticking	ng yes, fill in	box H)		
Provis	sion of ente	ertainment	facilities for:		
i)	making	music (if tic	king yes, fill in box I)		1
j)	dancing	(if ticking y	es, fill in box J)		<b>V</b>
k)	entertai	inment of a	similar description to that falling within (i) or (j)		<b>V</b>
	(if tickin	ng yes, fill in	box K)		
Provis	sion of late	night refre	shment (if ticking yes, fill in box L)		1
Sale b	y retail of	alcohol (if t	icking yes, fill in box M)		1
Please	e complete	Part B3 of	this form.		
A					
A					
Plays	rd days ar	d timinas	Will the performance of a play take place indoors or outdoors or both − please tick [✓] (please read guidance	Indoors Outdoors	
	read guidar		note 9)	Both	
Day	Start	Finish	Please give further details here (please read guidance note	10)	
Mon					
Tue					
Wed			State any seasonal variations for performing plays (ple 11)	ease read guida	nce note
Thur			**/		
Fri			Non standard timings. Where you intend to use to performance of plays at different times to those listed		
Sat			left, please list (please read guidance note 12)		
Sun	-				

В

Films Standard days and timings			Will the exhibition of films take place indoors or	Indoors	1	
		-	outdoors or both please tick [✓] (please read	Outdoors		
(please	read guidar	nce note 8)	guidance note 9)	Both		
Day	Day Start Finish Please give further details here (please read guidance note		10)			
Mon 09:00 03:00		03:00	Advertisements, promotional videos, music videos and anything of the like kind.			
Tue	09:00	03:00				
Wed	09:00	03:00	State any seasonal variations for the exhibition of film note 11)	s (please read	guidance	
Thur	09:00	03:00	New Years Eve until the commencement of permitted hours on	the following m	orning.	
Fri	09:00	03:00	Non standard timings. Where you intend to use the exhibition of films at different times to those listed in the standard times are the standard times.			
			please list (please read quidance note 12)	ne column on	the left,	
Sat	09:00	03:00	Product of the same of the sam			
			In line with the hours mentioned under non-standard timings in	Box M.		
Sun	09:00	09:00 03:00				

C

Indoor sporting events Standard days and timings (please read guidance note 8)		mings	Please give further details (please read guidance note 10)
Day	Start	Finish	
Mon			
Tue			State any seasonal variations for indoor sporting events (please read guidance note 11)
Wed			
Thur			Non standard timings. Where you intend to use the premises for indoor sporting events at different times to those listed in the column on the left, please list (please read guidance note 12)
Fri			please list (please read guidance note 12)
Sat			
Sun			

Boxing or wrestling entertainment Standard days and timings (please read guidance note 8)		g	Will the boxing or wrestling entertainment take place	Indoors	
			indoors or outdoors or both - please tick [✓] (please	Outdoors	
			read guidance note 9).	Both	
Day	Start	Finish	Please give further details here (please read guidance note	10)	
11011					
Tue					
Wed			State any seasonal variations for boxing or wrestling entertainment read guidance note 11)		it (please
Thur					
Fri			Non standard timings. Where you intend to use the p	remises for b	oxing or
			wrestling at different times to those listed in the column list (please read quidance note 12)	mn on the left	t, please
Sat			(F-2222 - 22		
Sun					

# E

usic		Will the performance of live music take place	Indoors	1
			Outdoors	
read guidar	nce note 8)	(please read guidance note 10)	Both	
Start	Finish	Please give further details here (please read guidance	note 10)	
09:00	03:00	Live moved and the considered and an experienced basis		
		Live music may be provided on an occasional basis.		
09:00	03:00			
		4		
09:00	03:00		of live mus	sic (please read
			v Reform (Sp	ecial Occasions
09:00	03:00	Licensing) Order 2002 this licensable activity is allowed to	take place on	
		until the commencement of permitted hours on the followi	ng day.	
09:00	03:00			
			se listed in t	ne column on
09:00	03:00			
		In line with the hours mentioned under non-standard timin	igs in Box M.	
09:00	03:00			
	9:00 09:00 09:00 09:00	d days and timings read guidance note 8)  Start Finish 09:00 03:00  09:00 03:00  09:00 03:00  09:00 03:00  09:00 03:00	indoors or outdoors or both — please tick [/]  Start Finish 09:00 03:00  Please give further details here (please read guidance of guidance of an occasional basis.  99:00 03:00  State any seasonal variations for the performance guidance note 11)  For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed to until the commencement of permitted hours on the following of the left, please list (please read guidance note 12)  In line with the hours mentioned under non-standard timing.	indoors or outdoors or both — please tick [/]  Start Finish 09:00 03:00  Please give further details here (please read guidance note 10)  Live music may be provided on an occasional basis.  O9:00 03:00  State any seasonal variations for the performance of live must guidance note 11)  For the avoidance of doubt by virtue of the Regulatory Reform (Special Licensing) Order 2002 this licensable activity is allowed to take place on until the commencement of permitted hours on the following day.  Non standard timings. Where you intend to use the prer performance of live music at different times to those listed in the left, please list (please read guidance note 12)  In line with the hours mentioned under non-standard timings in Box M.

Record	ded music		Will the performance of recorded music take	Indoors	
		nd timings	place indoors or outdoors or both – please tick [✓] (please read guidance note 9)	Outdoors	
(please	read guida	nce note 8)	[-] (please read galounce note s)	Both	
Day	Start	Finish	Please give further details here (please read guidance	note 10)	
Mon			For the avoidance of doubt, this section has not been of without limitation is a converted right.	completed as recor	ded music
Tue					
Wed			State any seasonal variations for playing recorded note 11)	music (please read	d guidance
			note 11)		+
Thur			1000 117		**
			Non standard timings. Where you intend to use the of recorded music entertainment at different tim column on the left, please list (please read guidance no	es to those liste	
Thur Fri Sat			Non standard timings. Where you intend to use the of recorded music entertainment at different times.	es to those liste	

G

Perfor	rmances of	dance	Will the performance of dance take place indoors	Indoors	1
Standa	ard days and	timings	or outdoors or both – please tick [✓] (please read	Outdoors	
(please	e read guidar	nce note 8)	guidance note 9)	Both	
Day	Start	Finish	Please give further details here (please read guidance	note 10)	
Mon	09:00	03:00			
Tue	09:00	03:00			
W-d	20.00	02:00	State any seasonal variations for the performan	nce of dance	e (please read
Wed	09:00	03:00	guidance note 11)	Deferm /Co	asial Ossasians
Thur	09:00	03:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed to until the commencement of permitted hours on the following the commencement of permitted hours of the commencement of permitted hours of the commencement of the com	take place on	
Fri	09:00	03:00	Non standard timings. Where you intend to u performance of dance entertainment at different ti column on the left, please list (please read guidance n	mes to those	
				(8)	
Sat	09:00	03:00	In line with the hours mentioned under non-standard timir	ngs in Box M.	

descrip within Standar	ng of a simi otion to that (e), (f) or ( d days and to read guidance	t falling g) mings	Please give a description of the type of entertains  Occasional performances by entertainers.	nent you wil	l be providing
Day	Start	Finish	Will the performance of dance take place	Indoors	1
Mon	09:00	03:00	indoors or outdoors or both − please tick [✓] (please read quidance note 9)	Outdoors	
			7 " " " " " " " " " " " " " " " " " " "	Both	
Tue	09:00	03:00	Please give further details here (please read guidan	ce note 10)	
Wed	09:00	03:00			
Thur	09:00	03:00	State any seasonal variations for entertainment that falling within (e), (f) or (g) (please read guidan		description to
Fri	09:00	03:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed Eve until the commencement of permitted hours on the	to take place	on New Years
Sat	09:00	03:00	Non standard timings. Where you intend to unentertainment of similar description to that falling		
			different times to those listed in the column on the read quidance note 12)		
Sun	09:00	03:00	In line with the hours mentioned under non-standard tim	ninas in Box M	

I

makin Standar	ion of facilit g music rd days and t read guidan	imings	Please give a description of the facilities for n providing  Floor space as required.	naking musi	c you will be
			Will the facilities for making music be indoors	Indoors	1
			or outdoors or both − please tick [✓] (please read	Outdoors	
Day	Start	Finish	guidance note 9).	Both	
Mon	09:00	03:00	Please give further details here (please read guidance	ce note 10)	
Tue .	09:00	03:00			
Wed	09:00	03:00	State any seasonal variations for the provision music (please read guidance note 11)	of facilitie	s for making
Thur	09:00	03:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed Eve until the commencement of permitted hours on the f	to take place	
Fri	09:00	03:00	Non standard timings. Where you intend to use to facilities for making music entertainment at		
			listed in the column on the left, please list (please r		
Sat	09:00	03:00	In line with the hours mentioned under non-standard tim		,
	09:00	03:00			

Provisi	ion of fac	ilities for	Will the facilities for dancing be indoors or outdoors or both - please tick [✓] (please read	Indoors	1
Standar (please	rd days ar read guidand	nd timings te note 8)	guidance note 9).	Outdoors	
Day	Start	Finish		Both	
Mon	09:00	03:00	Please give further details here (please read guidan	ce note 10)	
Tue	09:00	03:00			
Wed	09:00	03:00	State any seasonal variations for providing dan guidance note 11)	cing facilitie	s (please read
Thur	09:00	03:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed Eve until the commencement of permitted hours on the	to take place	on New Years
Fri	09:00	03:00	Non standard timings. Where you intend to u		
•			provision of facilities for dancing entertainment a listed in the column on the left, please list (please		
Sat	09:00	03:00	instead in the column on the leng please list (please	read guidance	11000 12)
			In line with the hours mentioned under non-standard tim	nings in Box M	
Sun	09:00	03:00			

# K

enterta descrip within Standar	ion of factoriument of the control o	a similar nat falling nd timings	Please give a description of the type of entertain providing  Floor space as required.	nment facili	ty you will be
Day	Start	Finish	Will the entertainment facility be indoors or	Indoor	1
Mon	09:00	03:00	outdoors or both — please tick [✓] (please read guidance note 9).	Outdoor	
				Both	
Tue	09:00	03:00	Please give further details here (please read guidana	ce note 10)	
Wed	09:00	03:00			
Thur	09:00	03:00	State any seasonal variations for the pro- entertainment of a similar description to that fa read guidance note 11)		
Fri	09:00	03:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed Eve until the commencement of permitted hours on the	to take place	e on New Years
Sat	09:00	03:00	Non standard timings. Where you intend to uprovision of facilities for entertainment of a si	milar descri	ption to that
Sun	09:00	03:00	falling within J or K at different times to those list left, please list (please read guidance note 12)  In line with the hours mentioned under non-standard times.		

L

	ight refresh		Will the provision of late night refreshment take place indoors or outdoors or both — please tick	Indoors	4
	read guidano	-	[✓] (please read guidance note 9).	Outdoors	
Day	Start	Finish		Both	
Mon	23.00	02:00	Please give further details here (please read guidan	ce note 10)	
Tue	23.00	02:00			
Wed	23.00	02:00	State any seasonal variations for the provision (please read guidance note 11)	of late night	t refreshment
Thur	23.00	02:00	For the avoidance of doubt by virtue of the Regulator Licensing) Order 2002 this licensable activity is allowed Eve until the commencement of permitted hours on the	to take place	
Fri	23.00	02:00	Non standard timings. Where you intend to u	use the prer	
			provision of late night refreshment at different ti column on the left, please list (please read guidance		e listed in the
Sat	23.00	02:00		,	
			In line with the hours mentioned under non standard tim	ings in Box M.	
Sun	23.00	02:00			

# М

	of alcohol		Will the supply of alcohol be for	On the premises	
	rd days and to read guidance		consumption - Please tick box ✓ (please read guidance note 13).	Off the premises	
Day	Start	Finish	7 1000 30100110011001	Both	1
Mon	09:00	02:00	State any seasonal variations for the support note 11)	oly of alcohol (please re	ad guidano
Tue	09:00	02:00	For the avoidance of doubt Good Friday and Co standard timings shown in this part. However		
Wed	09:00	02:00	Eve remains as existing under Licensing Act 196 may continue until the start of trading hours on	4 (ie on New Years Eve a	
Thur	09:00	02:00	Non-standard timings. Where you inter- supply of alcohol at different times to thos		
Fri	09:00	02:00	please list (please read guidance note 12)	e noted in the column	on are ren
			On Christmas Eve until 3.00 am		
Sat	09:00	02:00	On Boxing Day until 3.00 am		
			For an additional hour to the finish times on the	following days:-	
Sun	09:00	02:00	Burns Night – 25 January Australia Day – 26 January St David's Day – 1 March St Patrick's Day – 17 March St George's Day – 23 April St Andrew's Day – 30 November On the morning of the day the clocks go forward hour's trading on the relevant day)  For an additional 30 minutes to the finish times of Thursday immediately preceding Good Friday Sunday immediately preceding a Bank Holiday Moreon Errom 6.00 am until the beginning of the standard	on the following days:-	
			On no more than 12 occasions per calendar year alcohol can only take place if at least 7 days not Licensing Authority and only if the Police give the	tice is provided to the Pol	

#### IN ALL CASES, PLEASE COMPLETE BOXES N, O, P AND Q

N

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children (please read guidance note 14)

NONE

0

the pub Standard	remises are lic I days and tir read guidance	mings	State any seasonal variation (please read guidance note 11)
Date	Start	Finish	
Mon	07:00	03:00	
Tue	07:00	03:00	
Wed	07:00	03:00	Non-standard timings. Where you intend to use the premises to be open to the public at different times from those listed in the column on the left,
Thur	07:00	03:00	please list (please read guidance note 12)
			In line with the hours mentioned under non standard timings in Box M plus an
Fri	07:00	03:00	additional hour.
			For an additional hour on the morning of the day the clocks go forward (in order to
Sat	07:00	03:00	negate the effect of the change from British Summer Time to Greenwich Meantime).
			Notwithstanding these usual opening times, the premises, in accordance with the
Sun	07:00	03:00	converted right, may choose to open to the public at any time for non-licensable activities/purposes.

#### P

Please identify any of the conditions, terms or restrictions currently imposed on the converted licence which you believe could be removed as a consequence of the proposed variation you are seeking.

- To remove the restrictions and effects of Section 168, 168A and Section 171 Licensing Act 1964 so as to allow the provisions under the Licensing Act 2003 to apply in relation to children.
- 2. To remove the restrictions relating to permitted hours as set out in Section 60 Licensing Act 1964 with the exception of New Years Eve.
- To remove the ancillary nature of alcohol sales under the Special Hours Certificate: Sections 76-83 of the Licensing Act 1964.
- To remove the restriction on consumption of alcohol as set out in Section 63(1) of the Licensing Act 1964 (i.e. drinking up time).
- 5. To remove all conditions attached to the Public Entertainment Licence and any attached to the Special Hours Certificate.

Q Please describe any additional steps that you intend to take in order to promote the four licensing objectives if the proposed variation is granted:

#### a) General - all four licensing objectives (b, c, d, e) (please read guidance note 15)

Existing Company procedures will be applied to the premises in relation to the additional hours that are requested, and further information in respect of the Company procedures and policies can be found in the attached documents.

- JD Wetherspoon Overview of Operations
- JD Wetherspoon Approach to Responsible Drinks Retailing.

#### b) The prevention of crime and disorder

The Company is committed to strict compliance with the law in the course of the operation of its premises and to maintaining good standards of behaviour by its customers. The measures identified in the attached Overview of Operations are designed to meet the Prevention of Crime and Disorder objective and maybe found at sections A, B, C, D, E, F, G, I, J and L. These measures will continue to apply to the additional hours sought by this variation.

#### c) Public safety

JD Wetherspoon undertakes ongoing risk assessments in order to comply with Health and Safety legislation. The attached Overview of Operations identifies certain areas from a licensing perspective which address the Public Safety objective. Please see sections A, B, C, D, G, I, J and L.

#### d) The prevention of public nuisance

There is to be no change in the trading terms of these premises other than the later opening hours sought by this variation. The existing measures identified in the attached Overview of Operations will continue to apply. Please see sections A, B, C, D, E, F, G, I, J and L.

#### e) The protection of children from harm

The company has many years of experience in catering for families with over 95% of its premises having the benefit of Children Certificates. It is Company policy that children will be required to vacate the Bar by 21.00hrs unless they are eating in which case they will be required to vacate the Bar by 21.30hrs. Children must always be accompanied by an adult who will be required to maintain constant supervision of them. The measures identified in the attached Overview of Operations provide further confirmation of the Company's compliance with the Protection of Children From Harm Objective. Please see sections A, B, C, D,G, I, J, K and L.

# Part B3 - Premises Supervisor

Full name of proposed designated premises supervisor

THERE IS NO APPLICATION ON PART AS O			ERVISOR (TH	HE NAME OF T	HE PREMISE	S SUPERVISOR IS
Address of proposed	designated pr	remises supervisor				
The William Rufus (Lloy 10-16 Botchergate Carlisle Cumbria CA1 1QS	ds)					
	*		15.			
Personal licence num personal licence, if a		sed designated pren	nises superv	visor, if any, a	nd issuing	authority of the
Not known						

applicoleas Signa Date Capac	re the premises licence is jointly held signature of 2 <sup>nd</sup> applicant (the proposed current premises licence holder) or cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant is state in what capacity.  Inture
applicoleas Signa Date Capac	cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant state in what capacity.  Sture
applio oleas Signa Date	cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant state in what capacity.
applio oleas Signa	cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant state in what capacity.
applio	cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant se state in what capacity.
applio	cant's solicitor or other authorised agent. (Please read guidance note 18). If signing on behalf of the applicant
Сара	city: APPLICANTS SOLICITORS
Date	30/6/05
signa	ature of applicant (the proposed current premises licence holder) or applicant's solicitor or other duly authorised it. (See guidance note 17). If signing on behalf of the applicant please state in what capacity.  ature:
Par	t B4 — Signatures (please read guidance note 16)
=	I understand that if I do not comply with the above requirements my application will be rejected
=	I understand that I must now advertise my application to vary (section 34 of the Licensing Act 2003)
•	I have sent copies of this application to vary (except Part B3) to responsible authorities and others where applicable (section 34 of the Licensing Act 2003)
	I will give a copy of Part B3 of this application to the chief officer of police (section 37 of the Licensing Act 2003)
=	

#### **Notes for Guidance**

#### PART A

- Describe the premises. For example the type of premises, its general situation and layout and any other information which would be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and provide a place for consumption of these off-supplies you must include a description of where the place is and its proximity to the premises.
- Where the conditions to which your existing licence(s) is granted do not relate solely to any one of the four licensing objectives, please describe such conditions in the general box.
- The law requires you to send a mandatory copy of this application to the chief officer of police for that area at the same time as sending to the relevant licensing authority.
- 4. The application form must be signed.

- An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- Where there is more than one applicant, both applicants or their respective agents must sign the application form.
- This is the address we shall use to correspond with you about this application.

#### PART B

This application cannot be used to vary the licence to vary substantially the premises to which it relates. If you wish to make that type of change to the premises licence you should make a new premises licence application under section 17 of the Licensing Act.

- Please give timings in 24 hour clock and only give details for days of the week when you intend the premises to be used for the activity.
- 9. Where taking place in a building or other structure, please tick as appropriate. Indoors may include a tent.
- Please state type of activity to be authorised, if not already stated, and give relevant further details, for example (but not exclusively) whether or not music will be amplified or unamplified.
- 11. For example (but not exclusively), where the activity will occur on additional days during the summer.
- For example (but not exclusively), where you wish the activity to go on longer on a particular day ie Christmas Eve.
- 13. If you wish people to be able to consume alcohol on the premises please tick on, if you wish people to be able to purchase alcohol to consume away from the premises please tick off. If you wish people to be able to do both please tick both.
- 14. Please give information about anything to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups, the presence of gambling machines.
- 15. Please list here steps you will take to promote all four licensing objectives together.
- The application form must be signed.
- A applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- 18. Where there is more than one applicant, both applicants or their respective agents must sign the application form.
- 19. This is the address which we shall use to correspond with you about this application.

# J D WETHERSPOON PLC OVERVIEW OF OPERATIONS

# A. PROCEDURAL DEVELOPMENT AND THE LICENSING OBJECTIVES

- 1. JD Wetherspoon plc currently operates over 550 licensed premises throughout England and Wales. Over the last 25 years the company has developed a sophisticated range of procedures aimed at providing a safe and convivial environment in which the public may enjoy the wide range of facilities which the company offers.
- The procedures which the company has put in place are subject to constant review and improvement and are the result of careful consideration by our experienced team of directors, managers and professional advisors.
- 3. It has always been the company's policy to work closely with the statutory authorities and to adopt their recommendations where appropriate. The result is that our operating procedures address each of the Licensing Objectives under the Licensing Act 2003 and comply closely with other regulatory requirements.

- 4. This Overview of Operations is intended to provide a general guide to the way in which the company seeks to trade. There is a considerable over lap between the measures we have adopted and the Licensing Objectives so that some of the company's procedures will simultaneously address more than one of the objectives. For example, the staff training procedures address all four objectives while the CCTV policy meets the crime prevention and the prevention of public nuisance objectives.
- Where appropriate, the objective which is addressed by a particular procedure is identified in the relevant heading.

# B. KEY ELEMENTS OF A JD WETHERSPOON PUB

- 6. The combination of facilities offered within the company's premises is the key to our success and compliance with the licensing objectives. They are considered in detail below but most significantly include:
- ★ Carefully planned and well appointed premises with the provision of high quality furniture in a high proportion of the licensed area.
- ★ Extensive range of well kept traditional ales.
- ★ Carefully selected wines by the bottle and glass
- ★ Large range of soft drinks, including fresh juices
- ★ Enhanced range of coffee, cappuccino, latte, espresso and tea
- ★ Wide ranging food menu available throughout trading hours (to 1 hr before closing or midnight whichever is the earlier)
- ★ Extensive kitchen provision
- ★ Full disabled facilities
- ★ No smoking areas (a minimum of one third of the trading area - with all new openings totally non smoking and an ongoing conversion of the existing estate)

# C. MANAGEMENT STRUCTURE

LICENSING OBJECTIVE MET		
THE PREVENTION OF CRIME AND DISORDER	*1	<b>~</b>
PUBLIC SAFETY		<b>√</b>
THE PREVENTION OF PUBLIC NUISANCE		
THE PROTECTION OF CHILDREN FROM HARM		~

- 7. Each of the company's premises is managed by a team of between 4 and 8 managers (an average of over 5) with control over the day to day operation on site and responsible for a full team of staff. This strength in depth enables managers to play a much greater part in front of house supervision than in most licensed premises.
- 8. These managers have the support of their area manager who in turn reports to one of the company's general managers, while the regional operations directors maintain regular contact with management at all levels.

# D. STAFF TRAINING

#### LICENSING OBJECTIVE MET

THE PREVENTION OF CRIME AND DISORDER

PUBLIC SAFETY

THE PREVENTION OF PUBLIC NUISANCE

THE PROTECTION OF CHILDREN FROM HARM

- It is widely recognised that the level and quality of staff training is a significant factor in controlling the behaviour of customers on licensed premises.
- 10.JD Wetherspoon has always taken great care in the training of staff at all levels and provides extensive training facilities for the purpose.
- 11. Indeed, the company is recognised by the industry as being at the forefront of good training practice, winning the Supreme Training Award from the British Institute of Innkeeping in 2004 for the third year.
- 12. Training of management is undertaken on a modular basis with continuing assessment throughout the employment period.
- 13. Bar staff training is primarily undertaken by on site managers according to company procedures.

14. The Company utilises an extensive network of Area Training Co-ordinators to ensure that management and staff training has been undertaken and to the right standard. There is typically one co-ordinator for every 6-8 pubs.

#### E. FOOD PROVISION

LICENSING OBJECTIVE MET

THE PREVENTION OF CRIME AND DISORDER

PUBLIC SAFETY

THE PREVENTION OF PUBLIC NUISANCE

THE PROTECTION OF CHILDREN FROM HARM

- 15. The provision of good quality food at reasonable prices is of paramount importance to the company. The wide ranging menu is the subject of regular review and provides carefully selected options from breakfast through to late night dining.
- 16.Customers may place orders for food at the bar and it is the company's policy to serve to table within ten minutes. The majority of the menu is available throughout trading hours until midnight or one hour before closing (whichever is the earlier).
- 17. The kitchen facilities have been developed to a high standard so as to ensure that the high level of demand is fully catered for.
- 18. It is significant that the sale of food accounts for 26% of the company's total turnover while in many of the company's pubs a figure of 50% is typically achieved.

	19. There are no designated dining areas and food is typically served throughout the pub.
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#### F. DRINKS PROVISION

LICENSING OBJECTIVE MET
THE PREVENTION OF CRIME AND DISORDER
PUBLIC SAFETY
THE PREVENTION OF PUBLIC NUISANCE
THE PROTECTION OF CHILDREN FROM HARM

- 20.JD Wetherspoon, as a retailer of alcohol, recognises the importance of encouraging customers to drink responsibly and to behave well. It is clear that this can be achieved, in part, by ensuring that staff are well trained and are fully aware of their responsibilities. It is for this reason that the company has developed its training programme to such a high standard (see Section D above). Furthermore, it is recognised across the industry that the provision of good food at reasonable prices is a significant factor in creating a well controlled environment (see Section E above).
- 21. The company does not engage in irresponsible discounting and has developed a policy against the practise of "selling up" so as to remove potential incentives for people to drink more alcohol than they intended to.
- 22.JD Wetherspoon also sells a wide range of soft drinks at considerably lower prices than almost all other pubs. Studies have shown that the availability and prominent display of soft drinks, tea and coffee have a helpful effect on excessive

alcohol consumption. In fact, the company sells more cups of coffee than the best selling bottled lager (Budweiser).

23.Wetherspoon also concentrates on the provision of cask conditioned beers – selling more than any other pub company and having a greater concentration of pubs in The Good Pub Guide than any other company. Cask ale typically attracts a broader cross-section of customers.

#### G. SECURITY

# THE PREVENTION OF CRIME AND DISORDER PUBLIC SAFETY

THE PREVENTION OF PUBLIC NUISANCE ✓

THE PROTECTION OF CHILDREN FROM HARM ✓

#### DOOR STAFF

- 24. The vast majority of JD Wetherspoon premises operate successfully without the need for door supervisors, as the various measures outlined above create an environment which helps to prevent bad behaviour in any event.
- 25. There is no doubt that door supervisors can assist with customer control in particularly large premises or in very busy town centres, and on some specific occasions such as some football matches.
- 26. The high number of managers within JD Wetherspoon premises can deal with issues that may arise, although they do not need to perform the duties traditionally associated with door supervision.
- 27. The company is always happy to liaise with police and other relevant authorities as to the need for door supervisors in addition to our management levels and will accept using them if it is felt appropriate.

### CCTV

- 28.CCTV is provided throughout JD Wetherspoon premises. It has proved to be an active deterrent in terms of anti social behaviour and the company is committed to continuing its provision.
- 29.CCTV tapes will be retained for a period of at least 30 days while in some premises the company has installed digital systems.

#### H. NO SMOKING POLICY

- 30.JD Wetherspoon pioneered the provision of no smoking areas in pubs. It is a standard feature of all of the company's pubs that a minimum of 30% of the customer area is permanently set aside as no smoking.
- 31. Similarly, the company was the first to introduce a policy that smoking is not permitted at the bar counter.
- 32.It is envisaged that new developments of premises will be entirely no smoking.

## I. CQSMA (CLEANLINESS, QUALITY, SERVICE, MAINTENANCE, ATMOSPHERE)

#### LICENSING OBJECTIVE MET

THE PREVENTION OF CRIME AND DISORDER	1
PUBLIC SAFETY	1
THE PREVENTION OF PUBLIC NUISANCE	~
THE PROTECTION OF CHILDREN FROM HARM	1

- 33. The standards that are expected to be introduced when JD Wetherspoon opens a new pub are maintained by constant supervision and monitoring through the system of "mystery visits" to the premises to assess "Cleanliness, Quality, Service, Maintenance and Atmosphere (CQSMA).
- 34.All operational head office staff and all senior head office staff are required to undertake between 15 and 60 "mystery visits" to Wetherspoon pubs per month. They are required to assess the premises in a number of areas varying from the cleanliness of the toilets to the friendliness of the staff.
- 35.In addition every single set of premises is visited and assessed on at least 2 occasions by a third party independent company every month.
- 36.The CQSMA results assist in maintaining high standards but also allow pubs experiencing difficulties to be identified so that improvements can be made.

- 37.By this method, staff bonuses are significantly linked to good standards and service.
- 38.Management staff earn around 40% of their total bonus through CQSMA and bar staff around two thirds. As far as the Company is aware, no other company places so much emphasis (and bonus) on this non-financial aspect of running a pub business.

# J. LIAISON WITH POLICE AND STATUTORY AUTHORITIES

#### LICENSING OBJECTIVE MET

THE PREVENTION OF CRIME AND DISORDER	 24.204	1
PUBLIC SAFETY		1
THE PREVENTION OF PUBLIC NUISANCE		1
THE PROTECTION OF CHILDREN EDOM HARM		./

39.Regular contact with the police and statutory authorities has always been a corner stone of JD Wetherspoon's operational procedures. In accordance with the scheme of the Licensing Act 2003 the company is committed to continuing to work in partnership with the "relevant authorities" and will comply with reasonable recommendations and requirements where they are identified.

#### K. CHILDREN

LICENSING OBJECTIVE MET
THE PREVENTION OF CRIME AND DISORDER
PUBLIC SAFETY
THE PREVENTION OF PUBLIC NUISANCE
THE PROTECTION OF CHILDREN FROM HARM

- 40. The Company has many years of experience in catering for families. Over 95% of all Wetherspoon premises have been the subject of Children's Certificates.
- 41. The Children's menu has been fine tuned over the years to provide wholesome and healthy food that is attractive to children at a reasonable price. It was awarded the Eat Out Magazine Menu Masters 2005 prize.
- 42. The provision of that menu and soft drinks to children accompanied by adults both during the day and in the early evening represents an important element in our place in the local community.

#### L. DISPERSAL POLICY

LICENSING OBJECTIVE MET		
THE PREVENTION OF CRIME AND DISORDER		~
PUBLIC SAFETY	17.5	· /
THE PREVENTION OF PUBLIC NUISANCE		~
THE PROTECTION OF CHILDREN FROM HARM		1

- 43.We operate a good neighbour principle throughout our estate and as we have always emphasised building and maintaining close relationships with local residents and our premises are run and managed accordingly. Our managers are expected to deal with any complaints from local residents quickly and effectively.
- 44.In relation to dispersal all of our staff are aware of and operate the following procedures and systems as required to ensure that we operate in a neighbourly manner.
- 45.Effective management of customer behaviour whilst in the premises by
- ★ High staff/management to customer ratio
- ★ Management presence front of house at all times

- ★ Adoption of the attached JDW Responsible Drinks Retailing Police to minimise the risk of anti social behaviour away from the premises
- 46.In our experience we find that because we attract a broad cross section of people we tend to peak about 1 hour before closing. We are requesting a 1 hour drinking up time to be incorporated within the premises licence also for the purpose of assisting with the gradual dispersal of all customers in the premises at the end of the evening. We also ensure that there is strong management presence and staff presence in the customer area during the closing time period to ensure all customers leave quietly. Furthermore where appropriate signage is placed at exit doors and information is also provided about local transport.
- 47.We operate over 40 premises in Scotland, many of which have licences until midnight (Glasgow) or 1am (Edinburgh) and our experience is that we have not attracted a different clientele and indeed food sales are very strong in Scotland.

#### M. ENTERTAINMENT

LICENSING OBJECTIVE MET			
THE PREVENTION OF CRIME AND DISORDER		1	
PUBLIC SAFETY		1	
THE PREVENTION OF PUBLIC NUISANCE		1	
THE PROTECTION OF CHILDREN FROM HARM		1	

- 48.JD Wetherspoon has extensive experience of providing entertainment by way of music and dancing in its Lloyds No.1 brand.
- 49.All premises are developed to a high standard to ensure good sound attenuation and a safe environment for dancing.
- 50.Music is provided by means of high quality sound systems controlled by central computers so that the Company maintains control over the style of music played.
- 51. The sound systems allow for music to be zoned within the premises which allows for the level of music to vary in accordance with the use of different areas and to ensure that particularly sensitive parts of the premises are quieter.
- 52.Designated dance floors are provided and it is the Company's policy that drinks are not permitted in these areas so as to ensure the safety of customers.

- 53. Music levels are reduced towards the end of the evening to assist in the quiet and orderly dispersal of customers.
- 54. In common with all Wetherspoon's premises the provision of food is a central element and has been found to be particularly popular in the Lloyd No.1 brand. The full menu is available until late hours and appropriate staff and kitchen facilities continue to be available for this purpose.
- 55. The CQSMA mystery visits continue to operate during later hours and Area Managers, Head of Departments and Directors are required to ensure that they are undertaken. Please see Section I above.

### **CUMBRIA CONSTABULARY**

ASU Facsimile: Telephone:

01768 218299 01228 528191

Email

Please ask for:

Richard Higgin

My Reference: Your Reference:

Area Commander North Cumbria Area Supt Andy Davidson

County Police Station Citadel Row Carlisle Cumbria CA3 8QW



Licensing Department **Environmental Protection Services** Carlisle City Council Civic Centre Carlisle CA3 8QG

20<sup>th</sup> July 2005

Dear Sir.

#### Objection to proposed operating schedule with and Woodrow Wilson's

With regards to the above premises they have both applied to increase their hours under the Licensing Act 2003. At present both premises are proposing not to have any door supervisors

Cumbria Constabulary wish to object to this proposal under the Crime and Disorder objective as both premises are situated in the middle of Botchergate the main thoroughfare for people

using the nighttime economy.

The area is currently a hot spot for violent crime and disorder and it is felt that should neither premises employ door supervisors there are unruly elements in Carlisle, which would exploit this for example those currently excluded under the pub watch scheme, which would in turn potentially increase crime and disorder.

It has long been a prerequisite of premises operating under a Public Entertainment licence in Carlisle to employ door supervisors and I propose that should either William Rufus or Woodrow Wilson's wish to remain open beyond midnight on Friday, Saturdays and Sundays they should employ door supervisors to protect both the staff and members of the public frequenting the premises.

I feel that if both were allowed to operate without door supervisors it would set a dangerous precedence in Carlisle and we would return to the days of the Police having to enter licensed premises on the request of the licensee to deal with large-scale disorder.

My proposal is should the premises intend to remain open beyond midnight door supervisors should be employed from 9pm until closure on the days I have outlined.

Yours faithfully,

Richard Higgin Carlisle City Sergeant