

PORTFOLIO:

**POLICY AND PERFORMANCE
MANAGEMENT**

Report of
Portfolio Holder:

**COUNCILLOR
L FISHER**

Since my last report I have made no Non-Key Decisions, all Key Decisions were made as a Member of the Executive. I have attended numerous meetings of the Executive, JMT, Development Control and a Special Council meeting.

In addition I have attended the following meetings either as a Member of the Executive or in my role as a Councillor.

- 14.1.03 Briefing meeting with consultants re The Customer Contact Centre and Revenues and Benefits administration.
- 15.1.03 Risk Management seminar looking at the preparation of a Risk Management Register for the Council.
- 16.1.03 Discussions re Comprehensive Performance Assessment.
- 24.1.03 Carlisle Area Transport Advisory Group.
- 28.1.03 Meeting with Members of the Executive, Officers and consultants re initial findings on Private, Public Partnership (PPP) as the possible way forward for Customer Contact and Revenues and Benefits administration.
- 3.2.03 Visit to Herts County Council at Stevenage to look at the operation of a call centre (PPP).
- 6.2.03 Briefing on PPP.
- 6.2.03 Raffles Vision Presentation by Carlisle Housing Association. Lovell and Ainsley Gommon on the Raffles Redevelopment

proposals. There was a disappointing attendance from Members.

- 7.2.03 Visit to Middlesbrough Customer Contact Centre and Call Centre.
- 10.2.03 Meeting of Risk Management Working Group.
- 11.2.03 Meeting of Corporate Risk Group.
- 12.2.03 Meeting with Officers, Portfolio Holder and Carlisle Leisure Ltd investigating new seating for the Sands Centre auditorium.

In addition to the above I have attended meetings as the Council representative at Brook Street School, St Martin's College and Carlisle Council for Voluntary Service.

COUNCILLOR L FISHER
February 2003