

Report to Community Overview and Scrutiny Panel

Agenda
Item:
A.4

Meeting Date: 9th June 2016
Portfolio: Environment and Transport
Key Decision: Yes: Recorded in the Notice Ref:KD05/16
Within Policy and Budget Framework YES
Public / Private Public

Title: FOOD LAW ENFORCEMENT SERVICE PLAN
Report of: The Deputy Chief Executive
Report Number: LE09/16

Purpose / Summary:

The Food Law Enforcement Plan sets out how the Environmental Health Service will deploy its resources in 2016 to 2017 to improve hygiene standards, prevent food borne diseases and help people live healthier lives. It seeks to target intervention to tackle local issues whilst ensuring Carlisle City Council achieves its national statutory responsibilities.

Recommendations:

That the Panel:

- i. Consider the key actions of the Food Law Enforcement Service Plan
- ii. Refer the Service Plan back to the Executive with any recommended alterations.

Tracking

Executive:	6 th June 2016 & 4 th July 2016
Overview and Scrutiny:	9 th June 2016
Council:	19 th July 2016

Report to Executive

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Recommendations:

That the Executive:

- iii. Agree the key actions of the Food Law Enforcement Service Plan
- iv. Refer the said plan to Overview & Scrutiny for approval in accordance with the Council's Budget and Policy Framework.

Tracking

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1. BACKGROUND

- 1.1 Standards of hygiene when eating out was the main concern for members of the public who took part in the December 2015 Food Standards Agency's (FSA) Biannual Public Attitudes Tracker Survey. Other concerns from the survey include food poisoning, food hygiene in the home, levels of sugar and salt in food and the amount of food waste. The City Council through its Environmental Health Service plays a significant role in protecting the public by its food inspections and infectious disease investigations.
- 1.2 In improving food standards the Environmental Health Service is contributing to ensuring a safe, healthy and sustainable food chain for the benefit of consumers. Service plans are an important part of the process to ensure that national priorities and standards are addressed and delivered locally. Service plans help local authorities to:
- follow the principles of good regulation;
 - focus on key delivery issues and outcomes;
 - provide an essential link with corporate and financial planning;
 - set objectives for the future, and identify major issues that cross service boundaries;
 - provide a means of managing performance and making performance comparisons;
 - Provide information on an authority's service delivery to stakeholders, including businesses and consumers.
- 1.3 The "Framework Agreement on Official Feed and Food Controls by Local Authorities" (2010) sets out what the Food Standard Agency expects from Carlisle City Council in delivering official controls on feed and food law. To help to ensure local transparency and accountability, and to show the Service's contribution to the authority's Carlisle Plan, the Framework Agreement recommends that food service plans are approved at the relevant level established for that local authority. The Food Law Enforcement Service Plan is in Carlisle City Council's Policy Framework in Article 4 of the Constitution.
- 1.4 The Plan covers the period 1st April 2016 to the 31st March 2017 and includes targeted educational and promotional work under taken by the section along with the required food premise inspections.
- 1.5 The Food Law Codes of Practice (2015), issued by the FSA, details how local authorities deliver their enforcement duties but allows local authorities flexibility over

how to deliver the national food controls. The Plan sets out how and at what level official food controls will be provided, in accordance with the Codes of Practice.

- 1.6 In 2014 the Food Standards Agency's (FSA) published its strategy for 2015-2020. Within the strategy the FSA identified its strategic goal as "Food We Can Trust", and claims that there will need to be a fundamental redesign of its regulatory role and the way in which regulation of food businesses is delivered. The FSA recognises that they cannot achieve their strategic goals in isolation and acknowledge the importance local government officers play in ensuring food safety. This authority will be mindful of any regulatory and code of practice changes proposed by the FSA during the forthcoming year and where necessary, adjust our planned priorities accordingly.

2. PROPOSALS

- 2.1 That the Executive:
- i. Agree the key actions of the Food Law Enforcement Service Plan
 - ii. Refer the said plan to Overview & Scrutiny for approval in accordance with the Council's Budget and Policy Framework.

3. CONSULTATION

- 3.1 Consultation to Date. - The Plan has been drafted in consultation with officers in the Environmental Health Service.
- 3.2 Consultation proposed. - The Plan is to be considered by the Community Overview and Scrutiny Committee on the 9th June 2016.

4. CONCLUSION AND REASONS FOR RECOMMENDATIONS

- 4.1 The recommended key actions have been identified following consultation and reflect the resources available to the Environmental Health Service in the financial year 2016 to 2017.

5. CONTRIBUTION TO THE CARLISLE PLAN PRIORITIES

- 5.1 ***Priority: Support business growth and skills development to improve opportunities and economic prospects for the people of Carlisle:***

- Deliver an improved service to existing and new businesses in the District – joining up our statutory and advisory support functions. The Food Safety

Service provides free and impartial advice on both legal and technical matters relevant to the trade. A key requirement of the Regulators Code is to use the regulators unique contact with local businesses as a means of ensuring growth as well as compliance.

Priority: Further develop sports, arts and cultural facilities to support the health and wellbeing of our residents:

- Continue to support and develop the Food City Partnership. As a member of the group the Food Safety Service have a key role in the delivery of the Local Healthy Options Award and advising food businesses on healthy menu alternatives.

Priority 5: Promote Carlisle regionally and internationally as a place with much to offer – full of opportunities and potential

- We work in partnership in delivering projects with organisations such as: Cumbria County Council Trading Standards, Cumbria Food Group (made up of all 6 Cumbrian Local Authorities), PHE Laboratory Preston, PHE Health Protection Team, Food Standards Agency.

Contact Officer: Andrew Smith (Principal Health & Ext: 7098
Housing Officer)

Appendices Appendix 1 – Food Law Enforcement Service Plan 2016 to
attached to report: 2017

Note: in compliance with section 100d of the Local Government (Access to Information) Act 1985 the report has been prepared in part from the following papers:

- None

CORPORATE IMPLICATIONS/RISKS:

Chief Executive's -

Deputy Chief Executive –

Economic Development –

Governance – The Council has a Food Law Enforcement Service Plan in accordance with the Food Standard Agency's Framework Agreement which applies to local enforcement of all feed and food laws, and incorporates the latest guidance and standards on feed and food law enforcement. As stated in the report, the Food Law Enforcement Service Plan forms part of the Council's revised Policy Framework and, as such, requires consideration by the relevant Overview & Scrutiny Panel before being referred for approval to Council by the Executive.

Local Environment –

Resources – The costs of implementing and monitoring this Food Law Enforcement Service Plan can be met from within existing base budgets under the control of the Local Environment Directorate in 2016/17.

FOOD LAW ENFORCEMENT SERVICE PLAN 2016 - 2017

Carlisle City Council

Environmental Health and Housing Service

Local Environment

1. Introduction

This Service Plan sets out how Carlisle City Council intends to provide an effective food safety service that meets the requirements of the Food Standards (FSA) Framework Agreement. It covers the functions carried out by authorised officers of the Food and Public Protection Team under the provisions of the Food Safety Act 1990, the Food Safety and Hygiene (England) Regulations 2013 and relevant regulations made under the European Communities Act 1992.

2. Service aims and objectives

To ensure that all food and drink intended for sale for human consumption that is produced, stored, distributed, handled or consumed in Carlisle City is safe, hygienic and compliant with food hygiene and standards legislation and that all food businesses and food handlers comply with the Food Hygiene Regulations. This will be achieved through:

- Programmed inspections
- Targeted interventions
- Investigation of complaints
- Investigation and control of infectious diseases
- Sampling initiatives
- Training
- Advisory visits
- Promotional events

2.1 Links to Corporate Priorities and Plans

The Food Law Enforcement Service Plan supports and contributes to the Carlisle Plan 2015 – 2018 and the Environmental Health Service Plan. The service provides a range of mandatory and discretionary activities that protect the health and well-being of the citizens of Carlisle. This Service links directly to some of the key priority actions of the Carlisle Plan:

Priority: Support business growth and skills development to improve opportunities and economic prospects for the people of Carlisle:

- Deliver an improved service to existing and new businesses in the District – joining up our statutory and advisory support functions. The Food Safety Service provides free and impartial advice on both legal and technical matters relevant to the trade. A key requirement of the regulators code is to use the regulators unique contact with local businesses as a means of ensuring growth as well as compliance.

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2.2 Links to Other Strategies

The Service seeks to achieve the priority outcomes for regulatory services as detailed in the Better Regulation Delivery Office document “Priority Regulatory Outcomes – A New Approach to Refreshing the National Enforcement Priorities for Local Authority Regulatory Services” (November 2011). Regulators must take into account and give due weight to the priority outcomes when developing policies and operational procedures, setting standards or giving guidance on enforcement.

- Regulatory Priority Outcomes:**
1. Support economic growth, especially in small businesses, by ensuring a fair, responsible and competitive trading environment. **(Direct Link to the Carlisle Plan)**
 2. Improve quality of life and well being by ensuring clean and safe neighbourhoods **(Direct Link to the Carlisle Plan)**
 3. Help people live healthier lives by preventing ill health and harm and promoting public health.
 4. Ensure a safe, healthy and sustainable food chain for the benefit of consumers and the rural economy

The “**Regulators’ Code 2014**” made under section 23 of the Legislative and Regulatory Reform Act 2006, applies to all the activities delivered by the Environmental Health Service. The code requires the Environmental Health Service, along with its principal function of protecting public health, to engage with and support business growth.

All interventions with businesses and members of the community are carried out with regard to the local authority’s commitment to equality of opportunity for local people as stated in the Equal Opportunities Policy.

3 Background

3.1 Organisational structure

The structure of Food and Public Protection Team can be seen in page 12. The Principal Health & Housing Officer (Food and Public Protection) is responsible for the day to day supervision of the team and has a lead responsibility for the food hygiene function. The Food and Public Protection Team also perform other regulatory duties, including Health and Safety, nuisance complaints, public health burial & exhumations, animal related licensing and registrations for acupuncture, cosmetic piercing & tattooing/skin colouring.

3.2 Scope of the service

The Food and Public Protection Team are responsible for the enforcement of the Food Safety and Hygiene (England) Regulations 2013.

Carlisle City Council carries out all functions relating to food safety matters, including the following:

- Carrying out interventions e.g. inspections, audits, sampling at food establishments
- Providing advice to food business operators including help on implementing the most appropriate food safety management system for that business; for example the Food Standards Agency's Safer Food, Better Business food safety management system
- Operating inland imported food control at retail and catering establishments etc.
- Registration food establishments
- Identifying and assessing premises that require approval of specific food products and ensuring that they are issued with conditional and full approval as necessary
- Undertaking food sampling
- Issuing export certificates
- Investigation of complaints concerning food establishments and food handling practices
- Investigation of cases of suspected and confirmed food poisoning
- Providing food hygiene training where appropriate
- Liaison with the local authority's procurement team when selecting new food contracts
- Consulting on relevant planning and premises licence applications

3.3 Demands on the food enforcement service

The City Council's food safety service is delivered from the 5th Floor of the Civic Centre, Rickergate, Carlisle Tel 01228 817559
Email: environmentalhealth@carlisle.gov.uk.

As of 1st April 2016 a total of **1152** food premises are subject to programmed food hygiene interventions as per the table below:

Type of Premises	Number
Distributors/Transporters	14
Manufacturers & Packers	51
Producers	16
Retailers	227
Restaurants and other caterers (H)	844
Total	1152

The City Council also has 7 “approved” processes subject to Regulation 853/2004.

Ref no	Name	Product	App Number
66460	Nestle	Dairy - Milk powder/cream	VK302
66469	Esk	Dairy - Milk/cream	VK010
66442	Cavaghan and & Gray (Eastern Way)	Meat / Fish / Dairy / Egg	VK001
66444	Cavaghan and & Gray (Riverbank)	Fish / Dairy / Egg	VK011
66576	Bells Fishmongers	Fish	VK007
66457	Calder Foods	Meat Products / Fish / Dairy	VK004
66439	Pioneer Food	Meat Products	VK005

All food premises are rated according to their level of risk, as defined by the Food Standards Agency Code of Practice. The risk rating determines the frequency and nature of the interventions that are classed as official controls. The table below provides a summary of the food business risk profile:

Category	Intervention Type	Frequency	Number of premises
A	Full & Partial Inspection / Audit	6 months	1
B	Full & Partial Inspection / Audit	12 months	49
C	Full & Partial Inspection / Audit / Other Official control - Broadly compliant premises	18 months	189
D	Inspection / Audit / Other Official Control (e.g. surveillance, verification, sampling)	24 months	422
E	Inspection / alternative enforcement strategy	36 months	413
UNRATED	Awaiting inspection		22
OUTSIDE	Outside inspection programme		60
Total			1152

Officers will aim to inspect new food premises within 28 days of being notified to the City Council. Each business will be rated in accordance with the Food Standards Agency - Food Law Code of Practice and incorporated into the inspection programme. Officers will decide if a revisit is necessary following an inspection and the Civica database will be used to programme the revisit date. The food sampling programme is an intervention that supports the other official controls undertaken by officers.

The Food and Public Protection Team are also required to meet additional demands arising from local activities, such as inspecting the visiting markets and other seasonal festivals.

Officers are required to undertake inspections/interventions outside normal working hours, for example where food businesses operate only at night or at weekends to attend markets and festivals.

The City Council has procedures in place to share its food premises database with the County Council's Trading Standards Department who have responsibility for Food Standards within the District.

In addition to businesses that form part of the programme, the local authority annually inspected approximately 45 new food businesses.

In 2015 -16 the local authority dealt with a range of incidents and enquiries. These are set out in the following table.

Type of Incident / Action	Number
Premises hygiene complaints / Food Complaints	118
FSA Food Alerts (inc Product Recall)	75
FSA Food alerts for action by LA	4
FSA Allergy Alerts	97
Training requests	1
Requests for food advice	53
Infectious disease cases	188
Food and environmental food sampling	147

Summary of non-programmed food hygiene related visits made 2015/16

Type of visit:	Number
Food Hygiene Complaint Visits	73
Food Hygiene Revisits following inspection	98
Food Hygiene Rating Scheme (FHRS) Re-score Visits	4
Food Sampling Visits	106
Food Advisory Visits	29
Food Hygiene Other Visits	45
Total	335

4 Service Delivery

4.1 Food interventions

In the financial year 2016-2017, targetted inspections/interventions are due to be carried out at 458 premises. The target for each category is detailed on page 14.

Risk Category	No of targetted premises	Carried over from 2015/16
A	1	0
B	49	0
C	122	4
D	175	8
E*	92	170
Unrated	19	-
TOTAL	458	182

These numbers will alter throughout the year as new businesses open and existing businesses close.

Priority will always be given to high risk food businesses and any national or local situations which require urgent attention for example Food Standards Agency food alerts or food poisoning outbreaks.

* Category E premises are defined in the Food Law Code of Practice as low risk food establishments and allows local authorities to adopt an alternative enforcement strategy to ensure resources are prioritised accordingly towards higher risk premises. Local authorities must ensure low-risk premises are subject to an alternative enforcement intervention every 3 years. The current strategy adopted by this authority alternates a visit with an enforcement questionnaire every 3 years. It is the intention of the Food and Public Protection team to review the current strategy during 2016-2017 to establish whether the adopted strategy:

- is an effective use of resource;
- adequately safeguards consumers;
- provides sufficient information to enable officers assess legislative compliance and determine whether further intervention is necessary; and
- adequately supports businesses in the provision of current advice & information.

Revisits following an inspection will be undertaken by officers when deemed necessary or in response to a requested revisit or appeal under the Food Hygiene Rating Scheme (FHRS). A total of 102 revisits were undertaken in 2015/16 of which 4 were requested revisits under the FHRS.

During the course of delivering the food safety service, officers may need to resort to formal action in some circumstances. During 2015/16 officers issued:

- **209 written warnings for food hygiene contraventions**
- **4 Hygiene Improvement Notices**
- **1 Remedial Action Notice**
- **1 Detention Notice**
- **1 Voluntary Closure of Food Premises**
- **2 Voluntary Surrender of Food**

4.2 Enforcement policy

The Environmental Health and Housing Service adopts the principles laid down in the Enforcement Concordat, which states that enforcement must be fair, consistent and equitable. The local authority's Food Safety Enforcement Policy outlines the enforcement options available for dealing with problems relating to non-compliance with the legislation. The Policy has been written having regard to Government's Regulators Code and can be found on the website: <http://www.carlisle.gov.uk/Portals/0/Documents/Residents/Environment/A2%20Food%20Safety%20Enforcement%20Policy%202015.pdf>

4.3 Food complaints

The investigation of customer's complaints regarding food safety is an important area of work for the team. The local authority has a response target of 5 days for such complaints, however more serious complaints/allegations will be visited on the day of receipt where possible. In 2015/16 the local authority dealt with 118 food hygiene related complaints.

4.4 Primary and home authority principle

The Home Authority Principle was developed by food and trading standards authorities to aid consistent enforcement. The scheme provides businesses with a home authority source of guidance and advice and provides a system for the resolution of disputes.

Alternatively, businesses can form a 'Primary Authority' statutory partnership with a local authority to assist with consistent enforcement. The guidance and advice the local authority provides will be taken into consideration by officers carrying out inspections and dealing with instances of non-compliance.

Carlisle City Council fully endorses the Home authority and Primary Authority principle but has yet not received any requests for business support in this area.

4.5 Advice to business

The Food and Public Protection Team provide advice and support for all food businesses on request. Information is available on the local authority website, <http://www.carlisle.gov.uk/Residents/Environmental-Problems/food-safety> Information leaflets are also available from the Civic Centre Offices. Officers are available to visit businesses to advise on any aspect of food safety and hygiene. Advice is also given during the planning and building control processes.

4.6 Food inspection and sampling

A food sampling programme is produced every year which outlines the local authority's sampling strategy and approach to specific local and national demands.

The Cumbria Sampling Group co-ordinate the sampling programme for Carlisle, Allerdale, Copeland and Eden. The plan is developed by the group to incorporate priorities identified by Public Health England and the Food Standards Agency.

Microbiological examinations are undertaken by Public Health England, Food, Water and Environmental Microbiology Laboratory York, National Agri-Food Innovation Campus, Block 10, Sand Hutton, York YO41 1LZ.

In 2015/16 the Food and Public Protection Team took **147** food samples, **116** of which were reported as satisfactory, **20** unsatisfactory and **11** borderline. Where necessary visits are made to those premises to identify reasons why the food samples will have been unsatisfactory or borderline and repeat sampling is undertaken. If necessary, results will be notified to other local authorities.

When necessary, food complaint samples are sent to the Public Analyst at Lancashire County Scientific Services, Pedders Way, Ashton-on-Ribble, Preston PR2 2TX for non-microbiological food analysis. The analysis includes testing for food composition and contamination. No samples were submitted for analysis for the period 2015/16.

4.7 Control and investigation of outbreaks and food-related infectious disease

The Food and Public Protection Team will investigate food-related infectious disease notifications in accordance with procedures agreed with Public Health England. The response to notifications of illness will be dependant on the severity of illness ranging from immediate response in the case of serious infections e.g. E.coli 0157 & typhoid; to postal questionnaires for cases of campylobacter.

Investigation of outbreaks will be in accordance with the Outbreak Control Plan agreed with the Public Health England.

The table below summarises the number of cases notified to Carlisle City Council in 2015/16.

Disease	Number
Campylobacter	108
Salmonella	11
Norovirus / Viral	11*
Shigella Dysentery	1
E. coli 0157	2
Other E.coli	1
Cryptosporidium	27
Giardia lamblia	3
Giardia duodenalis	21
Listeria monocytogenes	3

*number of outbreaks e.g. residential homes

There were no confirmed food poisoning outbreaks during 2015/16; however officers of the Food & Public Protection Team investigated a number of norovirus/viral outbreaks associated with residential care settings.

4.8 Food safety incidents

Food alerts are issued by the Food Standards Agency to relate information on national food issues to local authorities, the majority being for information only. Food alerts for action require officers to undertake a wide variety of courses of action dependent upon the issue at hand. In 2015/16 a total of 75 Food Alerts were received by the authority, of which 4 required action by the Food & Public Protection Team.

4.9 Liaison with other organisations

Environmental Health involves a number of stakeholders in the supply and operation of its food hygiene services including:

- Public Health England
- The County Council's Public Health and Trading Standards Departments
- Cumbria Food Liaison Group
- Cumbria Health Protection Liaison Group
- Care Quality Commission
- Cumbria Chamber of Commerce and the Carlisle and Penrith Federation of Small Business
- Food Standards Agency
- Better Regulation Delivery Office
- Carlisle Food City Steering Group
- Neighbouring local authorities

4.10 Food safety and promotions

Carlisle City Council participates in the Food Standards Agency National Food Hygiene Ratings Scheme. The scheme is designed to provide information about business hygiene standards to members of the public but is also a useful tool to drive up performance standards of food businesses. Other promotional initiatives used included:

- Local Healthy Options Award – launched January 2015
- Safer Food Better Business workshops
- Food Safety Week – date to be confirmed by FSA
- Attendance at local events

5.0 Resources

5.1 Staffing resource

A structure chart is available on page 12. The number of full time equivalent (FTE) officers estimated to be deployed solely on food safety is set out in the following table:

Officer Post	FTE
Environmental Health & Housing Manager	0.2
Principal Health & Housing Officer	0.7
Environmental Health Officer	3.0

5.2 Officer development

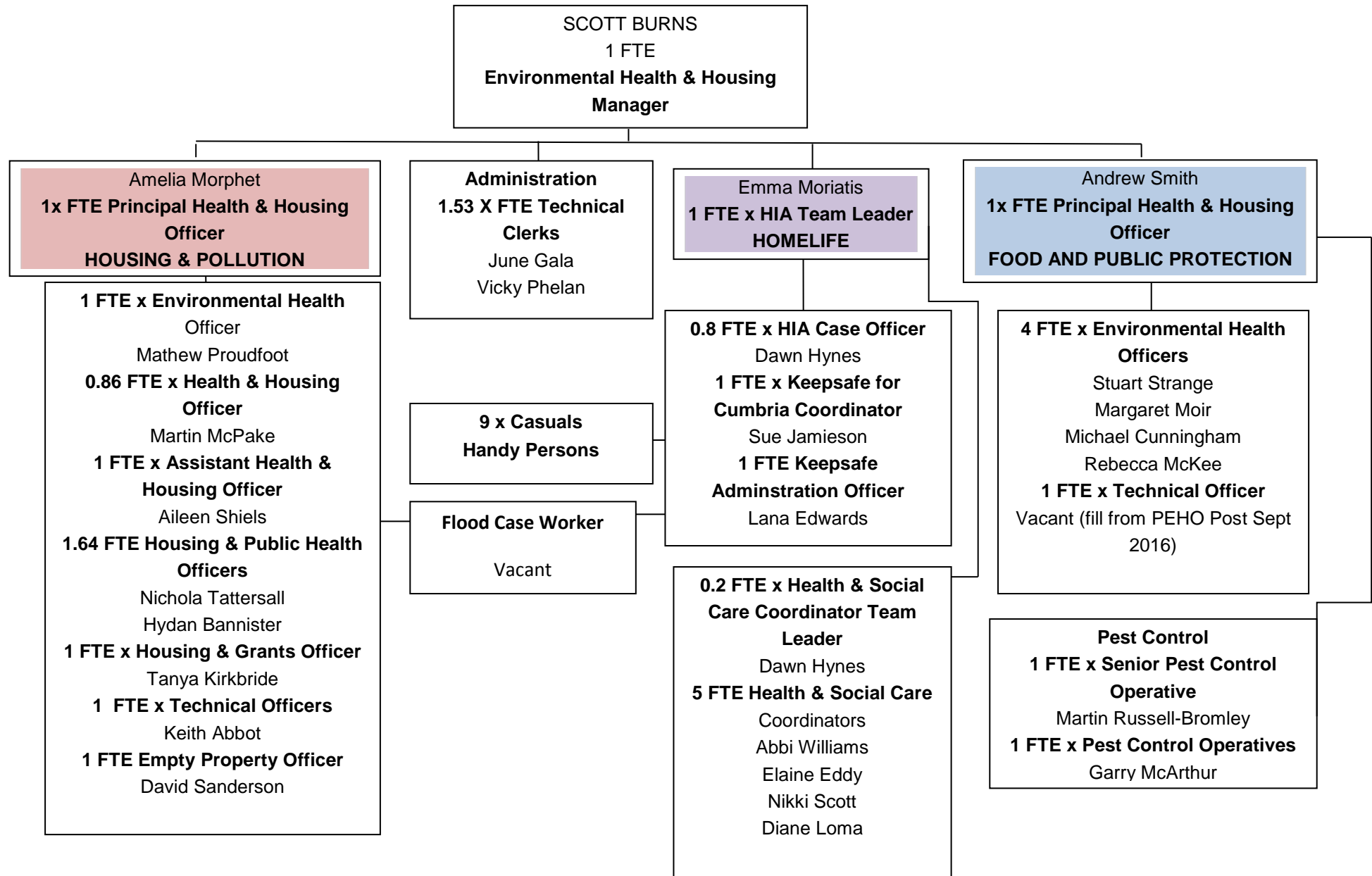
Carlisle City Council are committed to ensuring officers authorised to perform food safety enforcement functions receive relevant structured ongoing training to promote competency, ensure understanding of legislation and technological developments. As stipulated within the Food Law Code of Practice (England) April 2015, all authorised officers will receive a minimum of 10 hours training on food safety issues. All existing officers have obtained the Certificate of Registration of the Environmental Health Registration Board (EHRB) or the Diploma in Environmental Health award by the Royal Environmental Health Institute of Scotland (REHIS). A record of certificates of registration, qualifications and records of on-going training for authorised officers are stored and maintained by the department. The Principal Health & Housing Officer for Food & Public Protection team is required to monitor and report on compliance with our competency requirements. Any essential training needs identified will be provided either in-house or externally.

5.3 Quality assessment and performance management

The Principal Health & Housing Officer (Food & Public Protection) and the Environmental Health & Housing Manager will monitor quality and performance on a monthly basis. Audit actions will be recorded on the department's database management system (FLARE – Civica App). The Cumbria Food Safety Technical Working Group will provide peer review for standardised food safety enforcement in the County.

ENVIRONMENTAL HEALTH & HOUSING

Structure Chart 2016 / 2017



Outcome	Key Actions	2015/16 Performance	Target 2016/17	Progress
<ul style="list-style-type: none"> Support Economic Growth 	<p>Use the Department's face to face contact with Carlisle Businesses to promote business information.</p> <p>(Priority)</p>	<p>98% of businesses inspected agree or strongly agree they were treated fairly.</p> <p>98% of businesses inspected agree or strongly agree they the inspection was helpful.</p> <p>(Data based on a 20% survey)</p> <p>Assisted a FSB event in City Centre</p>	<p>85% target for the survey responses to fairness and helpfulness.</p> <p>Develop initiatives with the FSB and the Cumbria Chamber of Commerce.</p> <p>Promote and follow the Business Support Strategy.</p>	.
	<p>Improve communication between the County's Regulatory Services through working through Cumbria's Food Liaison Group and Public Protection Group.</p> <p>(Priority)</p>	<p>Full representation at Cumbria Food Liaison Group & Public Protection Group Meetings.</p>	<p>Full representation and contribution at Food Liaison Group and Public Protection Group Meetings.</p>	
	<p>Review the Council's Web Site in relation to service provided by the Food & Public Protection Team to ensure information to</p>	<p>Food & Safety webpages reviewed and amended where</p>	<p>Food & Safety webpages to be monitored to ensure information is</p>	

	<p>the public is relevant and accessible and facilitates e-government for accessing application forms etc and specifying service provision and charges where appropriate.</p> <p>(Priority)</p>	necessary.	accurate and reliable.	
	<p>Provide an informal out of hour's service for Food & Health and Safety where circumstances necessitate.</p> <p>(Priority where circumstances require immediate action to protect public health)</p>	<p>Arrangements made for out of hours food hygiene inspections and special events (e.g. Markets, Festivals, etc.)</p>	<p>React to out of hours requests where circumstances necessitate.</p>	

<ul style="list-style-type: none"> • Sustainable Food Chain • Healthier lives 	<p>Inspect food businesses at intervals in accordance with the Food Standard's Agencies Code of Practice and educate and enforce where necessary.</p> <p>(Priority)</p>	<p>Category A – 100%</p> <p>Category B – 100%</p> <p>Category C – 96%</p> <p>Category D – 97%</p> <p>Category E – 25% through the Alternative Enforcement Programme</p>	<p>Category A – 100%</p> <p>Category B – 100%</p> <p>Category C – 95%</p> <p>Category D – 95%</p> <p>Category E – 90% through the Alternative Enforcement Programme</p> <p>Unrated (of those identified at the start of</p>	
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		Unrated – 86%	the year) – 100%	
	To respond to all service requests within 5 working days (Desirable)	94%	100%	
	Respond to consultations from Licensing and Planning within 28 days. (Priority)	96%	100%	
	Continue to work with and promote the National Food Hygiene Rating System. (Priority)	100% of all registered food businesses within the scope of the scheme are published on FHRS website and issued window sticker. Continued compliance with the Food Standard Agencies brand standard agreement	Ensure continued compliance with the Food Standards Agency brand standard agreement. 100% of all registered food businesses within the scope of the scheme are issued a rating displayed on the FHRS website.	Check on: <ul style="list-style-type: none">• food.gov.uk/ratings• FHRS Web Data Tool
	To sample foodstuffs for microbiological safety in accordance with local and national need Local sampling programme –	Participation in PHE coordinated surveys. 147 samples taken: <ul style="list-style-type: none">• 116 satisfactory• 20 unsatisfactory• 11 borderline	Collect samples as requested by the Public Health England coordinated sampling programme and local priority samples as	

	<p>Priority</p> <p>Participation in National Surveys - Desirable</p>		<p>determined by risk.</p> <p>Continue with the ATP swabbing programme (measures surface cleanliness).</p>	
	<p>To actively take part in Cumbria Food Liaison Group (FLG) plan of work</p> <p>(Priority)</p>	<p>Representation at all FLG meetings</p> <p>Contributed to FLG work plan</p>	<p>Full Contribution and Attendance at meetings and development of Action Plan</p>	
	<p>Work with the Healthy Cities Steering Group and Carlisle Food Sub-group on actions in delivering the Healthy Cities Improvement Action Plan.</p> <p>(Desirable)</p> <p>Deliver of the Local Healthy Options Award.</p> <p>(Desirable)</p>	<p>Contributed to Health & Wellbeing Day with a focus on nutrition.</p> <p>Attended event at University of Cumbria – hand hygiene awareness and promotion of the Food Hygiene Rating Scheme.</p> <p>5 x food establishments issued with the Award</p>	<p>Continued support of Healthy Cities Steering Group & Healthy Communities Working Group. Participate in at least one coordinated campaign</p> <p>5 x food establishments to be issued with award.</p> <p>Promote award as part of routine food safety interventions</p>	
	<p>Undertake basic food hygiene training for hard to reach groups</p>		<p>Undertake basic food hygiene training for a</p>	

	(Desirable)		hard to reach group.	
	Identify all non-compliant businesses / 0-2 FHRS rated food businesses and take appropriate action to raise compliance level (to broadly compliant)	98% of all food businesses broadly compliant	Identify all non-compliant businesses / 0-2 FHRS rated food businesses. 98% of food businesses broadly compliant	
	(Priority)			
	Participate in “public health” related activity as requested by partners such as the County Council, Public Health England and the Food Standards Agency. (Desirable)	Food Safety Week 2015 – issuing of press release Christmas Food Safety press release Attended event at University of Cumbria – hand hygiene awareness and promotion of Food Hygiene Rating Scheme	At least one campaign per year	
	Implement the revisions to the Food Law Code of Practice – (Issued April 2015) (Priority)	FHRS procedures introduced. Competency framework developed for authorised officers	Ensure the adopted competency framework completed for all authorised food officers.	

	<p>Implementation of the UK Food Surveillance System to improve the national reporting of sampling carried out by Carlisle City Council.</p> <p>(Desirable)</p>	<p>Key benefits and financial implications of implementing UKFSS.</p> <p>Funding available from FSA to adopt UKFSS.</p>	<p>Implement UKFSS.</p> <p>Application for FSA funding for UKFSS implementation.</p>	