

ADDENDUM TO REPORT CS 30/20 CHARGES REVIEW REPORT 2021/22 – COMMUNITY SERVICES

This addendum provides an update to CS 30/20 and provided details of the proposed charge for refuse bins for new properties and also the charge of a 2nd garden waste bin for 2021/22 as set out in the attached appendix.

Darren Crossley
Deputy Chief Executive

8. WASTE SERVICES SHOWN AT APPENDIX 11

- 8.5 We do not currently charge for refuse and garden waste bins provided for new build properties. It is proposed that residents moving into new build properties can have either a 140ltr or a new size 180ltr bin free of charge, but if they choose a 240ltr bin then they will need to pay a £40 charge. This change is design to try to reduce waste, increase recycling and support the climate change strategy. Charges would still apply for future replacements or upgrades of 140ltr and 180ltr bins.

A discussion will be held with Developers regarding a contribution towards the provision of euro-bins for new flat developments.

- 8.6 Our current service standard limits the garden waste service to the collection of one garden waste bin per household. There are a small number of households across Carlisle which paid for their second garden waste bin more than six years ago, before this restriction came in place. We therefore honour this and continue to empty those bins as a gesture of good will.

Year on year, the City Council receives a small number of requests from residents for additional garden waste bins and we have to turn them down. This often leads to complaints, especially from those with large gardens. We would like to change this service standard to allow residents to apply for a second garden waste bin from April 2021. This will lead to additional income from the provision of the bins and through the receipt of recycling credits for additional garden waste collected.

This proposal is not seeking to introduce a charge for collection; garden waste bins will continue to be collected free of charge.

The proposal will enable residents to apply for a second garden waste bin at a one-off cost of £40 which will help resolve the complaints about the current inequity of our current offer. If the application is approved the second garden waste bin will be emptied free of charge.

The provision of a second bin will not be automatic. It will be subject to an assessment at the time of application to ensure that there is capacity within the service to support its collection without any negative impact on services for other residents or in terms of increased collection costs for the Council. Applications will be refused if there is no capacity within the existing round to meet the extra demand. The application can be considered again the following year.

All bins provided remain the property of the City Council.

WASTE SERVICES AND STREET CLEANING CHARGES			
Container Type	2020/21 Charge	Proposed 2021/22 Charge	2021/22 COMMENT
Replacement 140 litre Refuse Bin (New)	£20.00 delivered	£16.00 delivered	Price reduced to encourage choice of smaller bins to reduce waste, increase recycling and support the climate change strategy.
	£15.00 collected	£12.00 collected	25% reduction if customer is able to collect
Replacement 180 litre Refuse Bin (New)	N/A	£20.00 delivered	New bin size option at half the price of a 240l bin. Some households may be able to reduce their bin size but feel a 140l would be too small. This will help to reduce waste, increase recycling and support the climate change strategy.
	N/A	£15.00 collected	25% reduction if customer is able to collect
Replacement 240 litre Refuse or Garden Waste Bin (New)	£40.00 delivered	£40.00 delivered	No change
	£30.00 collected	£30.00 collected	25% reduction if customer is able to collect
Replacement 140 litre Refuse Bin (Refurbished)	£8.00 delivered	£8.00 delivered	Half the price of a new 140 litre bin to select the refurbished alternative (if available) to reduce demand for 'new plastic'
	£4.00 collected	£6.00 collected	25% reduction if customer is able to collect from Bousteads and further incentivised to encourage choice of smaller bin to support re-use
Replacement 180 litre Refuse Bin (Refurbished)	N/A	£10.00 delivered	Half the price of a new 180 litre bin to select the refurbished alternative (if available) to reduce demand for 'new plastic'
	N/A	£7.50 collected	25% reduction if customer is able to collect from Bousteads and further incentivised to encourage choice of smaller bin to support re-use
Replacement 240 litre Refuse or Garden Waste Bin (Refurbished)	£20.00 delivered	£20.00 delivered	No increase to encourage choice of the refurbished alternative (if available) to reduce demand for 'new plastic'
	£15.00 collected	£15.00 collected	25% reduction if customer is able to collect
Additional 2nd garden waste bin if capacity	N/A	£40.00	This is subject to assessment at time of request to ensure there is capacity in the collection round to support the additional garden waste collected. Additional garden waste bins may not be provided.
Exchange from 140 litre bin to new 240 litre bin. 140 litre bin to be returned and 'traded in'	£32.00 delivered	£32.00 delivered	140 litre bin to be returned and 'traded in' (value £8.00). Charges therefore are £8.00 less than the replacement costs for a new 240litre bin
	£22.00 collected	£24.00 collected	25% reduction if customer is able to collect
Exchange from 140 litre bin to new 180 litre bin. 140 litre bin to be returned and 'traded in'	N/A	£12.00 delivered	140 litre bin to be returned and 'traded in' (value £8.00). Charges therefore are £8.00 less than the replacement costs for a new 180litre bin
	N/A	£9.00 collected	25% reduction if customer is able to collect
Exchange from 180 litre bin to new 240 litre bin. 180 litre bin to be returned and 'traded in'	N/A	£30.00 delivered	180 litre bin to be returned and 'traded in' (value £10.00). Charges therefore are £10.00 less than the replacement costs for a new 180litre bin
	N/A	£22.50 collected	25% reduction if customer is able to collect
160 litre Standard Seagull Sack	£18.00 delivered	£18.00 delivered	No change. Price remains to encourage customers to choose the smaller gull sack and recycle more.
	£9.00 collected	£13.50 collected	25% reduction if customer is able to collect
90 litre Seagull Sack	£8.00 delivered	£9.00 delivered	Half the price of a standard gull sack to encourage customers to choose the smaller gull sack and reduce waste, increase recycling and support the climate change strategy.
	£4.00 collected	£6.75 collected	25% reduction if customer is able to collect
Box Cover	Free	Free	No change
Recycling Bag (Green)	£2.00 delivered	£2.00 delivered	No change
	Free collected	Free collected	
Recycling Box (Green)	£2.00 delivered	£2.00 delivered	No change
	Free collected	Free collected	
Bulky Waste Collections (up to 3 items)	£24.00	£25.00	3%
Bulky Waste collections (4 to 6 items)	N/A	£5.00 per item	New offer to generate additional income and offer improved service for residents at £5.00 per additional item above the £25.00 fee for the first three items - up to a total of six items (£40)
Provision of bins to new-build properties	N/A	240 litre £40	Same as pre-owned properties
	N/A	180 litre £nil	No charge to encourage take-up of smaller bins
	N/A	140 litre £nil	No charge to encourage take-up of smaller bins
Provision 1100l Euro Bins to new-build flats	2018/19 - £330+delivery 2019/20 onwards - Free	TBC	Discussion to be held with developers regarding contribution towards euro bins