	Appendix 1 Corporate Plan 2010-1	2 -	- Qu	arter	3 (10	)-11)	Key Act	tions	Delivery N	Matrix		
				Most Important						Least Important		
Covalent Code	Our Key Actions	RAG	Factor	Action Assigned	Risk	PIs Assigned	Action: Evidence of Positive Progress	e Pls up to date	Pls on Target Updated in last Quarter	Risk Mitigated to	Pls: Short Term Positive	Pls: Long Term Positive
ACP 001	Big Society	1					1 Togicss		last Quarter	raiget	1 OSILIVC	Ticha
ACP 002	Review support to social enterprises & community organisations							-				
ACP 003	Improved area based approach to maintaining and cleaning streets and open spaces											
ACP_004	Deliver objectives of waste partnership											
ACP 005	Sustain major parks and green spaces											
ACP_006	Deliver community safety partnership plans											
ACP 007	With partners, provide good quality housing											
ACP 008	Review the Enterprise Centre											
ACP_009	Reduce health inequalities & worklessness											
ACP 010	Review our approach to delivering skills & education programmes											
ACP_011	Review our approach to providing business support											
ACP 012	Work with partners to develop opportunities for children & young people											
ACP 013	High quality customer services											
ACP 014	Deliver the Carlisle Local Development Framework & Core Strategy											
ACP 015	Contribute to Cumbria Local & Joint Investment Plans and Regional Growth Fund											
ACP 016	Complete public realm projects											
ACP 017	Support the City Centre Partnership											
ACP 018	Review our approach to the delivery of the Tourism Partnership action plan											
ACP 019	Review our approach to improving the cultural offer of the City											
ACP 020	Local Transport Plan											
Transformat	ion Actions											
ACP_T_001	Establish training needs & secure suitable learning opportunities											
ACP_T_002	Deliver a tailored business process / systems thinking training programme											
ACP_T_003	Deliver a train the trainer programme											
ACP_T_004	Conduct analysis of spending against our key priorities											
ACP_T_005	Develop an activity based costing model											
ACP_T_006	Review income targets											
ACP_T_007	Review service accommodation											
ACP_T_008	Deliver asset management plans											
ACP_T_009	Review employee & management structures											
ACP_T_010	Set up revised structures by service & directorate											
ACP_T_011	Deliver a business process improvement programme											
ACP_T_012	Deliver a programme to move front office services to our Contact Centre											
ACP_T_013	Deliver shared service arrangements										<u> </u>	
ACP_T_014	Develop efficient procurement of services & goods											
Key	<u>.</u>		-			-		+				
ß	No		-			-						
	Yes	-	-	-		-		+			-	
DAC	N/A Ped Amber Creen	-	-			-		-				
RAG	Red, Amber, Green		1				1					1

Covalent										
Code	Our Key Actions	Overv	Overview & Scrutiny Panel							
			Economy &							
		Resources	Environment	Community						
ACP_001	Big Society									
ACP_002	Review support to social enterprises & community organisations									
ACP_003	Improved area based approach to maintaining and cleaning streets and open spaces									
ACP_004	Deliver objectives of waste partnership									
ACP_005	Sustain major parks and green spaces									
ACP_006	Deliver community safety partnership plans									
ACP_007	With partners, provide good quality housing									
ACP_008	Review the Enterprise Centre									
ACP_009	Reduce health inequalities & worklessness									
ACP_010	Review our approach to delivering skills & education programmes									
ACP_011	Review our approach to providing business support									
ACP_012	Work with partners to develop opportunities for children & young people									
ACP_013	High quality customer services									
ACP_014	Deliver the Carlisle Local Development Framework & Core Strategy									
ACP_015	Contribute to Cumbria Local & Joint Investment Plans and Regional Growth Fund									
ACP_016	Complete public realm projects									
ACP_017	Support the City Centre Partnership									
ACP_018	Review our approach to the delivery of the Tourism Partnership action plan									
ACP_019	Review our approach to improving the cultural offer of the City									
<del>_</del>	Local Transport Plan									