

# REPORT TO EXECUTIVE

## PORTFOLIO AREA:

Date of Meeting:

25 March 2002

Public

Key Decision:

Yes/No

Recorded in Forward Plan:

Yes/No

Inside/Outside Policy Framework

**Title:** CONCESSIONARY FARES BEST VALUE REVIEW

**Report of:** The City Treasurer

**Report reference:** Financial Memo No 150

### Summary:

This report advises members on the contents of the final draft of the Best Value Review of Concessionary Fares endorsed by Infrastructure Overview and Scrutiny Committee of 7 March 2002.

### Recommendations:

Members are requested to agree the review and action plan as the basis for ensuring an improved Concessionary Fares Scheme for pensioners and disabled people both now and in the medium to long term.

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CITY OF CARLISLE

To: The Chairman and Members of the Financial Memo

Infrastructure Overview & Scrutiny Committee 2001/02 No 150

07 March 2002

## CONCESSIONARY FARES BEST VALUE REVIEW

1. The final draft of the Best Value Review is attached for member scrutiny.
2. Members are particularly referred to:
  - i. The Executive Summary (pages 2 and 3) which clearly evidences the improvements to the scheme instigated during the review and future improvements planned.
  - ii. Members' Input (pages 21-24 and 30-32) which clearly evidences the invaluable input members have given to the review process, particularly in challenging the review team 'to go that extra mile' in improving the Concessionary Fares Scheme.
  - iii. Action Plan 2002-2004 (Appendix M) which details the actions to be progressed over the next 3 years in
    - o meeting residents' and members' aspirations including ambitious targets to increase disabled pass take-up by 25%
    - o reviewing existing policies and administrative procedures, particularly the statutory requirement to extend the scheme to men between 60-64.
- i. Revised Service Plan Concessionary Fares Targets (Appendix N, pages 117-118)

Together with Action Plan monitoring reports, performance against these revised targets will be the basis on which reports will be submitted for member scrutiny. This will enable members to scrutinise progress on the ambitious Concessionary Fares improvement targets set out in the review.

1. Overall the review and consultation feedback evidences
  - o that the Concessionary Fares Scheme has been significantly improved during the 2001/02 review process with 88% of Concessionary Fare passholders preferring the new system (see page 102)
  - o sets down a clear and concise three year action plan and monitoring arrangements and targets to ensure that the scheme continues to improve over the medium term.

D THOMAS

City Treasurer

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City Treasury

Carlisle

18 March 2002

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