

PORTFOLIO:

COMMUNITY ENGAGEMENT

Report of
Portfolio Holder:

**COUNCILLOR
JACQUELYNE GEDDES**

CUSTOMER CONTACT CENTRE

The Contact Centre is now working with the DWP on a National initiative called Tell Us Once. In the first instance, this service will be for reports of death only. A bereaved customer reports information to one point of contact regarding the person who has died. This information is then distributed to all relevant government agencies, including DVLA, Passport Office, District Councils, County Councils, etc. This means that customers do not have to contact numerous different agencies at a time when they need the most support. This system went live at Carlisle on 1st December. Cumbria County Council is also contributing to this initiative along with Eden, South Lakes, Copeland and Allerdale. Barrow have chosen not to be involved at this stage.

CDRP

The CDRP is currently deciding its priorities for 2012/13 and the final strategic assessment will be available in the New Year. Due to the reduction in funding that the Partnership will see in 2012/13, it is also considering different options for both the working structure of the Partnership and the support function; there is a continued wish to work together to reduce crime and disorder and this will form the basis of all decisions to be made before April 2012.

A copy of the CDRP Six Month Review is available. Please contact Jane Walshe, (7164) if you'd like to access this.

SPAA UPDATE

At its most recent meeting the Carlisle Sport and Physical Activity Alliance, following was discussed

- Name of a new social enterprise to succeed the existing arrangements when Sport England funding runs out. (Carlisle & District SPAA Foundation Limited)

- The establishment and make up of a Shadow Board to support the establishment of a trust
- Shadow Board could potentially include
 - ✓ Carlisle City Council
 - ✓ SPAA
 - ✓ Riverside Housing
 - ✓ Carlisle Sports Council (voluntary sector)
 - ✓ Cumbria County Council/Active Cumbria

HEALTH AND WELLBEING TEAM

Sports Coaches

Eighteen sports coaches have been funded since April 2011 through the Go 4 it Coach Development Grant. The grant enables coaches from local sports clubs to apply for money to help pay towards the cost of coaching courses. During November the grant funded two local coaches.

Go 4 it Club Development Grant

Nine local sports clubs have been funded since April 2011 through the Go 4 it Club Development Grant including three clubs in November 2011. One club who are working towards clubmark accreditation were awarded £150. The other two clubs were awarded £300 as they are already clubmark accredited.

Tennis Airdome

Located at Bitts Park, the Tennis Airdome has been re-erected, enabling the City Tennis Programme to move back into the dome. 137 participants currently attend community tennis activities held weekly at the Bitts Park Airdome under the guidance of Carlisle City Council Head Tennis Coach Lee Burrell. Work is being carried out with the LTA (Lawn Tennis Association) on the Bitts Park Clubmark accreditation renewal. This ensures correct policies; procedures and development opportunities are in place.

Future Events

Planning is currently taking place for 2012, looking at joined up Holiday activity with partners to maximise the benefit of the Olympic Games.

Trinity Multi-Use Games area

A decision has been made to postpone the opening until the New Year due to the bad weather and Caldew Lea School having Christmas commitments. Two dates will be sent out to all partners and Councillors enabling them to programme the new date into their diary.

Trinity Safe Club

As part of the Safe Clubs delivery the young people who attend select a charity or cause to help. This year the young people have decided to support Mencap and will be presenting the charity with a bag of sports equipment for the Grace Little Centre.

Carlisle City Council Men's Work Place Health Event

Held on Saturday 10th December, the Wellbeing Team held the Carlisle City Council Men's Work Place Health Event. The event included a fancy dress, 6-side football festival. Everyone joined in the spirit of the event on the day and it helped bring different council staff together.

National Governing Bodies

Members of the Health and Wellbeing team were asked to present to other local authority community teams and National governing bodies on the success and issues faced when working with partners and how the good practice demonstrated by the team has helped to deliver successful activities that achieve a range of outcomes. This has proved fruitful as the NGB's who attended are now considering how they can work with the team in the city to deliver or invest in new programmes.

Future Projects

Utilising Section 106 monies, the team are working in partnership with William Howard School and Brampton Parish Council to deliver a bike track project for local young people

ABSTRACT

Abstract, the magazine for young people, have released their 4th edition. A promotional and distribution 1st Birthday party will take place on the 13th January 2012.

Indoor Skate Event

The indoor skate event was a huge success and attracted over 70 young people on the 2nd December at the Sands Centre.

Bitts Park

A sensory play trail was officially launched on the 9th December. It is aimed at children and young people aged between 5 and 19 years old and is accessible to all. Pupils from James Rennie School attended and gave positive feedback about the range of equipment.

The equipment including five new pieces of musical/sound sensory equipment have been installed adjacent to a play trail linking the play area in Bitts Park and the Skate Park near Devonshire Walk car park. The sensory equipment was part of the final phase of an £88,000-scheme funded by a £71,921 BIG Lottery funding grant, £11,300 from the City Council plus contributions from partners. Carlisle City Council developed the bid for the play trail in consultation with other agencies after children identified the need for a safe route between Bitts Park and the skate park.

Youth Council

Work is underway with the Youth Council. Future developments include a proposal to recruit a young mayor to represent the youth of Carlisle.

HEALTHY CITIES

Launch of the UK Healthy Cities Network

On 6 December representatives from the City Council attended the launch of the World Health Organisation (WHO) UK Healthy Cities network. The network will promote good practice, learning and collaboration in reducing Health Inequalities. This will be not just across the 14 formally designated Healthy Cities in the UK, but more widely with cities across England, Scotland, Wales and Northern Ireland. As a network it will work closely at a National level with key Government Departments

The Launch event was attended by a wide range of National and European Agencies with the keynote address from WHO Europe. It included a specific Elected Members workshop.

Carlisle is a strong and active member of the UK Network and its partnership work and a strategic and delivery level is recognised as good practice

Carlisle Cooks! update

One of the key themes of Carlisle's Healthy City programme is Healthy Living. Through the Healthy Communities Group a project to roll-out cooking sessions within community settings was identified. It was agreed that this initiative would focus on early intervention and would be specifically targeted at parents, family and carers of under 4's living in Carlisle (particularly targeting those areas with a low uptake of the free school meals programme). A small multi-agency task group, led by Carlisle City Council, has been formed to take this project forward.

To date participants have been invited to attend Carlisle Cooks! Let's get Cooking training. Taking place on the 14th & 15th February 2012, Carlisle City Council's, Environmental Health Department are going to deliver Food Safety training to participants as this is a pre requisite of the Let's get Cooking course. Richard Rose Morton food technology room has been secured as the training venue, which has been kindly exchanged for a place on the course and methods of evaluating the work are currently being developed.

What next:

Participants will be trained in the Let's get Cooking programme, then deliver cookery and nutrition sessions to the parents, carers & grandparents of the under 4's throughout the Carlisle community. Funding will be received from the Let's get Cooking organisation and the Cooperative have kindly donated a sum of money to ensure the delivery of the sessions within the community.

NAC National AGM & Conference

I attended the NAC National AGM & Conference at Lytham St Anne's from 25 to 27 November 2011 at the Dalmeny Hotel. Again, please contact Jane Walshe if you'd like to see the papers from this conference.

**Councillor Jacquelyne Geddes
Community Engagement Portfolio Holder**