

AGENDA

Economic Growth Scrutiny Panel

Thursday, 03 March 2022 AT 16:00 In the Flensburg Room, Civic Centre, Carlisle, CA3 8QG

A pre meeting for Members to prepare for the Panel will take place 45 minutes before the meeting

The Press and Public are welcome to attend for the consideration of any items which are public.

Members of the Economic Growth Scrutiny Panel

Councillor Brown (Chair), Councillors Ms Ellis-Williams, Mrs Glendinning, Meller (Vice Chair), Mrs McKerrell, Mitchelson, Sunter.

Substitutes:

Councillors Alcroft, Atkinson, Bainbridge, Birks, Collier, Mrs Finlayson, Glover, Lishman, Mrs Mitchell, Morton, Patrick, Robson, Shepherd, Miss Sherriff, Southward, Dr Tickner, Tinnion, Miss Whalen and Wills.

PART A

To be considered when the Public and Press are present

APOLOGIES FOR ABSENCE

To receive apologies for absence and notification of substitutions

DECLARATIONS OF INTEREST

Members are invited to declare any disclosable pecuniary interests, other registrable interests and any interests, relating to any items on the agenda at this stage.

PUBLIC AND PRESS

To agree that the items of business within Part A of the agenda should be dealt with in public and that the items of business within Part B of the agenda should be dealt with in private.

MINUTES OF PREVIOUS MEETINGS

To note that Council, at its meeting of 1 March 2022, received and adopted the minutes of the meetings held on 20 January 2022. The Chair will sign the minutes.

(Copy minutes in Minute Book 48(5))

A.1 CALL-IN OF DECISIONS

To consider any matter which has been the subject of call-in.

A.2 LOCAL ENTERPRISE PARTNERSHIP - UPDATE

7 - 38

Directorate: Economic Development

Officer: Steven Robinson, Head of Regeneration

Report: Copy Presentation herewith

Background

To receive a presentation from the Cumbrian Local Enterprise Partnership.

Why is this item on the agenda?

Item agreed by the Chair and Corporate Director of Economic Development that the LEP should be invited to attend.

What is the Panel being asked to do?

Consider the presentation.

A.3 PROGRAMME MANAGEMENT OFFICE UPDATE

39 -70

Portfolio: Economy, Enterprise and Housing

Directorate: Economic Development

Officer: Steven Robinson, Head of Regeneration

Report: ED.02/22 herewith

Background:

The Corporate Director of Economic Development to submit an update on the Economic Development Programme Management Office.

Why is this item on the agenda?

Agreed by the Chairs and Corporate Director of Economic Development that 6 monthly updates would be provided on this.

What is the Panel being asked to do?

- Note the activity of the Programme Management Office to date in supporting the Future High Streets Fund and Town Deal programmes
- 2. Note the Local Assurance Framework that has been produced to inform the development and sign off of individual business cases.

A.4 QUARTER 3 PERFORMANCE REPORT 2021/22

71 -

80

Portfolio: Finance, Governance and Resources

Directorate: Community Services

Officer: Gary Oliver, Policy and Performance Officer

Report: PC.03/22 herewith

Background:

The Policy and Communications Manager to submit the quarter 3 performance 2021/22 against current Service Standards and a summary of the Carlisle Plan 2021 - 2023 actions. Performance against the Panel's 2021/22 Key Performance Indicators are also included.

Why is this item on the agenda?

Quarterly performance monitoring report.

What is the Panel being asked to do?

Scrutinise the performance of the City Council with a view to seeking continuous improvement in how the Council delivers its priorities.

A.5 OVERVIEW REPORT

81 -

84

Portfolio: Cross Cutting Directorate: Cross Cutting

Officer: Rowan Jones, Overview and Scrutiny Officer

Report: OS.07/22 herewith

Background:

To consider a report providing an overview of matters related to the work of the Economic Growth Scrutiny Panel.

Why is this item on the agenda?

The Economic Growth Scrutiny Panel operates within a Work Programme which is set for the 2021/22 municipal year. The Programme is reviewed at every meeting so that it can be adjusted to reflect the wishes of the Panel and take into account items relevant to this Panel in the latest Notice of Executive Key Decisions.

What is the Panel being asked to do?

Note the items within Panel remit on the most recent Notice of Executive Key Decisions

Note the current Work Programme.

PART B

To be considered when the Public and Press are excluded from the meeting

Enquiries, requests for reports, background papers etc to: committeeservices@carlisle.gov.uk

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A.1

CARSLISLE COUNCIL ECONOMIC GROWTH SCRUTINY PANEL 3 MARCH 2022



CUMBRIA LOCAL ENTERPRISE PARTNERSHIP



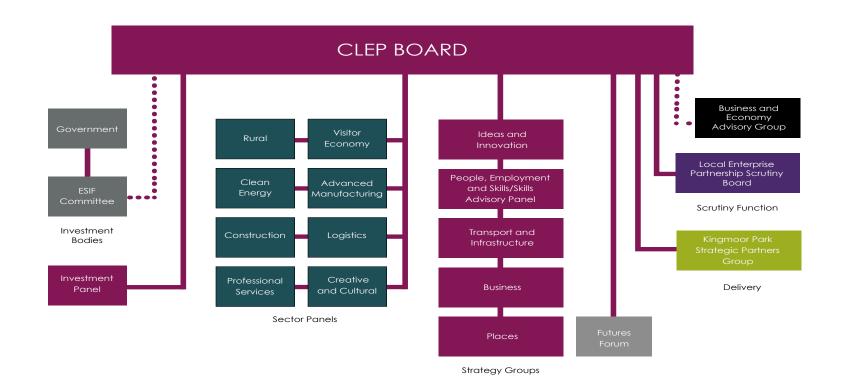




CUMBRIA LOCAL ENTERPRISE PARTNERSHIP



CLEP Governance Structure



National Local Growth Assurance Framework

- Local Assurance Framework (LAF) fully reviewed and revised in September 2021
- Compliance review completed by Accountable Body
- Further Update to LAF completed in January 2021
- LEP Review full update of LAF completed once outcome known





Diversity and Board Membership

- Board Fully compliant with representation requirements
- Gender Target Milestone met with plans in place to reach 50% by 2023 *
- New Board Members three new members
- Equality, Diversity and Inclusion policy being updated to keep pace with best practice
- Board Development Plan agreed and being implemented, pace impacted by LEP Review
- Sector Panels 5 out of 8 Chairs are female





Futures Forum

- Futures Framework on with implementation
- Wider Governance members inculcating the structure
- Maturity replacement of both Co-Chairs and Deputy Co-Chairs
- Development Support personal plans being developed





S151 Assurance Statement

- Compliance Review of LAF and website
- > 151 Representation on Board and Investment Panel
- Governance Programme Board chaired by 151 to review governance and delivery
- Growth Deal monitoring output completion





Scrutiny Board

- Membership all 7 Local Authorities
- Independence Scrutiny Chair and Members determine agenda
- Frequency two meetings per annum
- Findings no issues identified to date
- Wider Scrutiny Activity CLEP committed to and attends local scrutiny boards





Pending Outcomes of LEP Review



- Governance Structure formal review
- Board Appointments New appointment and Re-Appointments (used Exemptions)
- Business Decarbonisation Leadership Group awaiting wider formal governance review
- Board Portfolios will be reviewed in line with governance structure









CUMBRIA LOCAL ENTERPRISE PARTNERSHIP



Growth Deal

- > Funding fully spent by 31 March 2021, as required
- Outputs three targets already exceeded, remainder on track for 2025
- Practical Completion handful of projects being actively managed
- Monitoring —annual post-completion monitoring for all projects





Getting Building Fund

- Contractual Commitment programme fully committed in October 2021 (Q3)
- Funding all money has been spent (Q4)
- Delivery will be achieved in line with the agreed Change Controls





Enterprise Zone Update

- Baseline extremely challenging, diverging rather than converging
- MasterPlan applications for 60,000sqfeet of logistics space alongside wider outline consent for the site
- Business Interest large scale manufacturing facility actively considering the site
- Net Zero 100% energy renewables commitment with one solar park in place and plans for a second progressing
- ModVillage flexible, workspace creating good demand
- Impact of LGR need to develop a revised Memorandum of Understanding





Growth Hub Update

- Profile heavily backloaded, due to contracting delays
- Delivery on track to deliver all spend and outcomes
- Model combination of in-house and sub-contracted to provide maximum choice for businesses
- Momentum model, systems and processes established
- Traction businesses and BROs happy with LEP led approach





Other Programmes

- Peer to Peer Networks on track for full delivery and drawdown of all funding
- Careers and Enterprise Programme revised
 Strategic Plan being implemented, new website
 about to be launched; full coverage including SEND
- Skills Advisory Panel updated Local Skills Report produced and published on website









CUMBRIA LOCAL ENTERPRISE PARTNERSHIP



Change your perspective The heart of the UK



The Vision



The place to live, work, visit and invest sustainably – where exceptional industry and innovation meets a breathtakingly beautiful and productive landscape.





EU Exit

- EU Transition successfully delivered the programme exceeding local target engagement
- Evidence actively contributed to HoL Goods Sub-Committee
- EU Impact Assessment completed three economic assessments, to date
- Mainstreaming issues affecting trade with EU now covered in general Growth Hub advice





COVID Recovery

- Recovery Leadership CLEP leads Business, Economic and Response Recovery Group (BERRG) of Local Resilience Forum (LRF)
- Strategy Restart, Reboot, Rethink
- > **Economic Assessment** completed full economic review in August 2021
- Local Economic Recovery Group one of two LEP members on this national body led by DLUHC Director General
- Evidence presented on behalf of LEPs at numerous calls for evidence
- BEIS Reporting comprehensive feedback provided each week
- Productivity Deep Dive identifying the challenges and opportunities





Restart, Reboot, Rethink

- Clean Energy Production STEP, offshore wind, SMR
- Diversify to Thrive onshoring, new markets etc
- The New Visitor Experience staycation, new audiences, extended season, new destinations
- ➤ The Future of Food provenance, quality, non-meat
- Cumbria the UK's Natural Capital maximising the asset
- The Way We Live, The Way We Work Now Digital Nomads, beautiful affordable





Strategy Work

- > STEP Application final five, nationally
- Local Skills Report— completed and published
- Export Plan produced and being implemented
- Digital Strategy completed and published
- Cumbria Transport and Infrastructure Plan finalised and published
- Business Decarbonisation Plan about to be launched
- Clean Energy Prospectus being produced by May 2021
- Labour Supply Action Plan draft being finalised
- Productivity Plan addressing the puzzle





Scrutiny Panel – Key Lines of Enquiry

- ➤ How Local Government Re-organisation is likely to impact on the role of the LEP in Cumbria
- Any work where the LEP is involved in community wealth building
- Work that the LEP may do on social enterprises. As Cumbria has been identified as a social enterprise county, will the LEP be likely to have involvement with this? It would be helpful if this section could focus on opportunities and workstreams that impact Carlisle





Local Government Re-organisation

- Levelling Up White Paper confirmed that LEPs would continue
- Specific roles and responsibilities still being worked through
- Main change in short to medium term is moving away from capital grants
- Trajectory is integration with MCAs timetable to be determined dependant on local scheduling





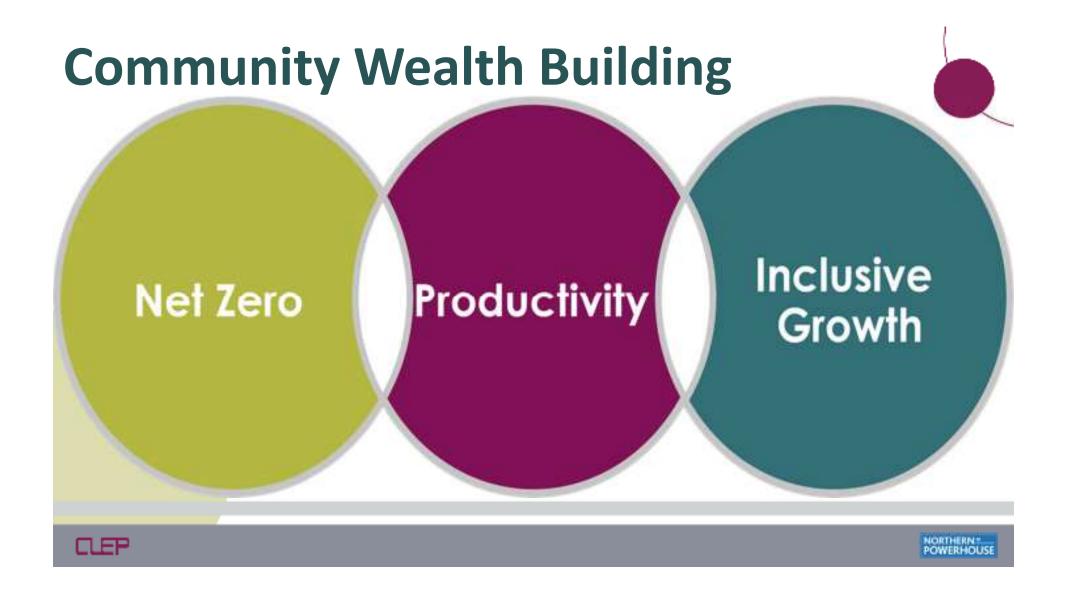
White Paper Reference

For the last decade, LEPs have acted as important organisational means of bringing together businesses and local leaders to drive economic growth across England. They have also been responsible for the delivery of a number of major funding streams. It is important to retain the key strengths of these local, business-oriented institutions in supporting private sector partnerships and economic clusters, while at the same time better integrating their services and business voice into the UK Government's new devolution plans.

To that end, the UK Government is encouraging the integration of LEPs and their business boards into MCAs, the GLA and County Deals, where these exist. Where a devolution deal does not yet exist, LEPs will continue to play their vital role in supporting local businesses and the local economy. Where devolution deals cover part of a LEP, this will be looked at on a case by case basis. Further detail on this transition will be provided in writing to LEPs as soon as possible.

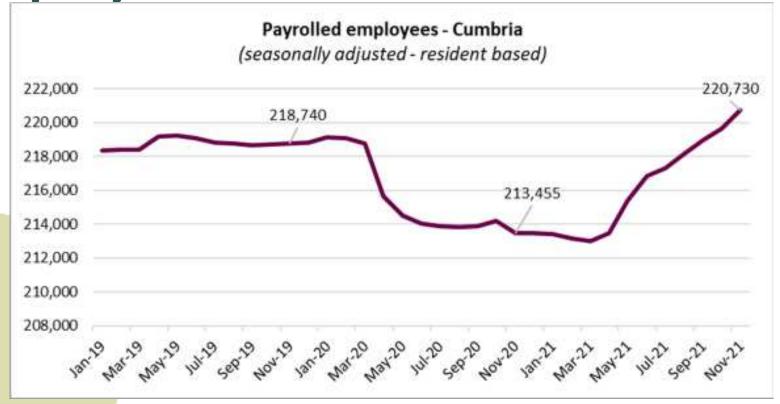






Employment Growth



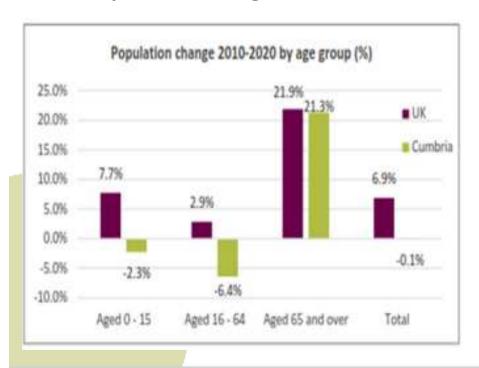




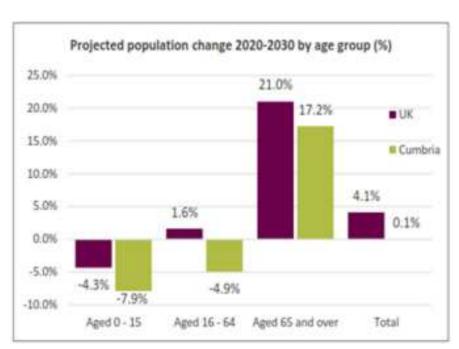
NORTHERN* POWERHOUSE

Labour Supply

Population Change 2010-2020



Projected Change 2020-2030







Social Impact

- Collaboration engaging with Family Business Network and Investors in Community on ways to raise awareness
- Social Value UK in discussions to scale up activity in 2022/23
- Process looking at ways to 'decommercialise' this





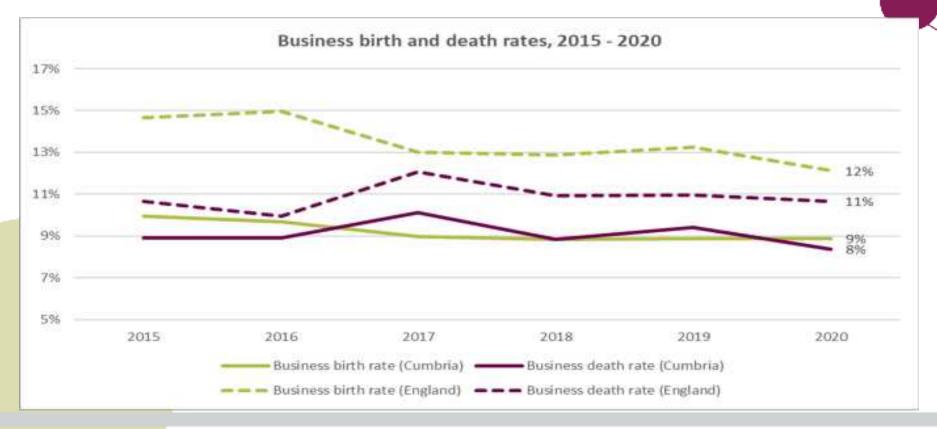
Social Impact – Core Diagnosis

- Strategic Integration How integral is social impact to the business strategy?
- Responsibility Who takes forward social impact in the businesses structure and processes?
- Monitoring Does the business track, measure and report on social impact?
- Reporting is the business required to communicate and report on social impact?





Business Formation







Social Enterprises

- Business Support this is a universal offer to all businesses including SEs
- Additional support SEs provided with funding/grant eligibility given their status
- Recent engagements with four Social Enterprises
- Peer to Peer Networks small number of CIC participants on this







Carlisle City Council Report to Economic Growth Scrutiny Panel



Report details

3 March 2022 Meeting Date:

Portfolio: Leaders / Economy, Enterprise and Housing

Key Decision: Yes

Policy and Budget

Framework

Public / Private

No

Public

Title: Programme Management Office Update

Report of: Corporate Director of Economic Development

Report Number: ED.02/22

Purpose / Summary:

The report provides members of the Economic Growth scrutiny panel with an update on the Economic Development Programme Management Office.

Recommendations:

The Economic Growth Scrutiny Panel is asked to:

- 1. Note the activity of the Programme Management Office to date in supporting the Future High Streets Fund and Town Deal programmes
- 2. Note the Local Assurance Framework that has been produced to inform the development and sign off of individual business cases.

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Executive:	

Scrutiny:	
Council:	

1. Background

1.1 Carlisle has been successful in securing over £200m of government funding to deliver housing, infrastructure, and regeneration projects (see Table 1).

Table 1: Carlisle Projects and Programmes					
Programme /	Value	Duration	Lead	CaCC responsibilities	Accountable
Project			Authority		Body
Town Deal	£19.7m	2021 - 2026	CaCC	 Business case development / submission Business case assurance Project / programme management Legal / grant Funding Agreements Accountancy / financial management Monitoring / evaluation / reporting 	CaCC
Town Deal Capital Accelerated Fund	£1.0m	2020 - 2022	CaCC	 Project Management Accountancy / financial management Monitoring / evaluation / reporting 	CaCC
Future High Street Fund	£9.1m	2021 - 2024	CaCC	 Project / programme Management Legal / grant Funding Agreements Accountancy / financial management Monitoring / evaluation / reporting 	CaCC
Borderlands – Carlisle Station Gateway	£23.8m	2020 - 2026	CuCC	 Project management Legal - relating to the treatment of CaCC assets 	NCC
Borderlands – Citadels	£72.0m	2021 - 2027	University of Cumbria	 Project management Legal - relating to the treatment of CaCC assets Land assembly 	NCC
Borderlands - Place Programme	£3m	2020 - 2024	CaCC	 Project Manage the Place Programme for Longtown Accountancy / financial management Monitoring / evaluation / reporting 	NCC

St Cuthbert's	TBC	TBC	CaCC	Programme
Garden Village				management -
				Development
				Corporation programme
				management
				Production of SCGV
				Local Plan
				Project management –
				Start with the Park
CSLR	£134m	2022 -	CuCC	 Ensuring pipeline of CuCC
		2024		housing delivery
				Adoption of SCGV
				Local Plan
				Production of housing
				delivery statement

- 1.2 The City Council ("the Council) is the Lead Authority and Accountable Body for programmes / projects of a value in excess of £30m, which includes Borderlands, St. Cuthbert's Garden Village, the Future High Street Fund and Town Deal.
- 1.3 The Future High Street Fund has now moved into the implementation stage with detailed design work starting to commence on the four projects. The Town Deal has now moved into Stage 2 with the production of seven green-book compliant business cases. These increased workstreams are additional to the ongoing work on the four Carlisle-based Borderlands projects (Station, Citadels, Place and Hadrian's Wall) and the Caldew Riverside remediation/redevelopment project.

2. Economic Development Programme Management Office

- 2.1 The Council will act as the Accountable Body for the Future High Street Fund, Town Deal and St Cuthbert's Garden Village programmes. In this role the Council will be required to:
 - Manage, monitor, and evaluate the programmes
 - Manage contractual arrangements with project partners to ensure delivery
 - Be responsible for the financial management of the overall programme
 - In the case of Town Deal, support lead partners in the development of detailed business cases to secure funding
 - Reporting to government as required
- 2.2 In order to be able to undertake the role of Accountable Body for these major projects and programmes effectively, a Programme Management Office (PMO) has been established, for an initial 3 year period. The structure of the PMO includes three dedicated members of staff the Programme Manager, Programme Officer, and a part-time Administrative Assistant. The PMO will also require specialist support from the legal, property and finance teams to deliver the projects and carry out the Accountable Body functions and responsibilities.

- 2.3 From the funding that has been secured, allocations for programme management have been included to support the costs that will be incurred by the Council in the development, delivery and management of these projects and programmes. As the FHSF and Town Deal are capital grants, any claims for the programme management costs must be based on activity and expenditure that can be treated as capital and which are incremental in supporting the delivery of an asset. This means that some activity such as the legal and finance support would not be eligible and have been funded from revenue budgets.
- 2.4 The Council have committed an additional revenue budget requirement of £91,545 for this financial year 2021/22 for the PMO and an additional revenue budget requirement £82,560 for each of the following two years 2022-23 and 2023-24.

3. Activity

3.1 The two main areas of activity of the PMO for this financial year have been supporting the delivery of the Future High Streets Fund and Town Deal programmes, with the majority of resources directed to the latter.

Future High Streets Fund

3.2 This programme includes four projects totalling £9.1m investment. The Council are now in the implementation phase, with detailed design work underway for each of the projects. The PMO has been supporting the delivery of the programme by assisting the regeneration team with procurement, contracting and invoicing. The PMO has also recently coordinated and submitted the recent monitoring and evaluation return to government.

Town Deal

- 3.3 This programme includes nine projects totalling £20.7m investment. The Council are now in Stage 2 of the programme, which entails the development and submission of the detailed business cases to government to enable the draw-down of funding. The PMO have been instrumental in this process in terms of developing the Local Assurance Framework (see Appendix 1) and coordinating the assurance process.
- 3.4 A requirement of a Town Deal is to implement a Local Assurance Process for the development and sign off of individual business cases. The Local Assurance Framework (LAF) sets out how business cases for the Carlisle Town Deal should be developed to meet the assurance requirements of the Council as Accountable Body. This includes the process of ensuring value for money, prioritisation, appraisal, business case development and risk management. For each business case, the Accountable Body will follow the process set out in the LAF including sign off from the S151 officer, Monitoring Officer and the Executive.

3.5 The government have made it clear that it is important that the organisation responsible for developing business cases does not have sole responsibility for appraisal. Therefore, the Council has appointed specialists to undertake independent reviews of each of the business cases and produce an assurance report, using the LAF as a basis. The PMO is coordinating this process. The assurance reports will be used to prepare project approval summary documents that will then be passed to the Accountable Body (S151 officer, monitoring officer and the Executive) for consideration and sign off.

4. Next Steps

- 4.1 The immediate next steps for the PMO are to support the process that will enable the Town Deal business cases to be submitted to government by the deadline of 24 March 2022. This includes:
 - Completion of the business case assurance process and Accountable Body sign off by the end of February.
 - Endorsement of the business cases by the Carlisle Town Deal Board on 3 March
 - Approval for submission of the business cases by the Executive on 21 March

5. Conclusion and reasons for recommendations

- 5.1 The establishment of the PMO has been essential to the progression of the Future High Streets Fund and Town Deal, given that both programmes have moved into the next stage of development that has required both greater resources and focus on the establishment of internal process related to the Council's role as accountable body.
- 5.2 The PMO has had substantial input into the development of the Local Assurance Framework that will ensure that the Council undertakes its duties as Lead Authority and Accountable Body diligently and effectively.
- 5.3 On these bases, the Economic Growth Scrutiny Panel is asked to:
 - Note the activity of the Programme Management Office to date in supporting the Future High Streets Fund and Town Deal programmes
 - Note the Local Assurance Framework that has been produced to inform the development and sign off of individual business cases.

6. Contribution to the Carlisle Plan Priorities

The PMO support the delivery of the vision set out in the Carlisle Plan, which is to enable Carlisle to grow and prosper as the capital of the Borderlands region by supporting the development and delivery of major regeneration projects and programmes and enabling the Council to undertake the role of Lead Authority and Accountable Body effectively

Contact details:

Contact Officer: Steven Robinson Ext: 7535

Appendices attached to report:

Appendix 1 – Carlisle Town Deal Local Assurance Framework

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

None

Corporate Implications:

Legal – The Council has a role to play in these matters via its Project Management Office and via its statutory officers, as set out within the body of the report. The approval process should ensure that the projects are delivered in accordance with their business cases and in accordance with any relevant terms of grant.

Property Services - The property implications of the projects need to be considered as part of the assurance process to ensure that appropriate arrangements are in place for any long-term liabilities.

Finance - Funding has been allocated to support the PMO (Council 20 July 2021) for 2021/22 – 2023/24 as detailed within the report. The Assurance Framework is fundamental to ensure the roles of the PMO, the Lead Authority and the Accountable body are fully understood and that the business cases are signed off in line with this framework. The governance arrangements and transparency of decisions and financial transactions must be evidenced and reported to DLUHC by the Council's Statutory Officers.

Equality –

Information Governance-

Carlisle Town Deal Board

Town Deal Assurance Framework

Carlisle City Council

V4 12-1-2021



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Introduction

Our vision and Investment Plan

In Autumn 2019, Carlisle was announced as one of the 101 places invited to develop a Town Deal as part of the £3.6 billion Towns Fund. The Town Deal will secure investment to support the regeneration of the city, support skills and business development and improve digital and physical connectivity.

Carlisle City Council has convened a Town Deal Board made up of people from some of Carlisle's key public and private sector organisations to create a Town Investment Plan to drive this investment. The Town Investment Plan includes projects that will be taken forward as part of Carlisle's Town Deal.

Carlisle's Town Deal Board submitted its Town Investment Plan to government in October 2020.

The Investment Plan sets a vision for Carlisle, developed by the Board in consultation with key stakeholders and local communities and businesses:

By 2030 Carlisle will be a thriving centre for businesses, residents, education, and culture providing new jobs, thousands of extra homes, better skills, a high-quality leisure offer, a clean environment, and a great quality of life for a growing resident population and workforce. It will be a flourishing visitor destination, welcoming tourists to the City and offering an attractive gateway to the beauty of the wider Cumbrian and Borderlands region.

The following strategic objectives have also been developed, to help achieve this vision:

- ➤ **Growing City**: To grow the working-age population of Carlisle and expand the business and employment base, through investment in housing, business growth, high-quality job creation, and education & skills
- ➤ **Vibrant City:** To increase vibrancy and activity in Carlisle city centre, creating a thriving community of students, residents, businesses and workers using the centre for education, housing, work and leisure activities, during the day and into the evening.
- ➤ Connected City: To make Carlisle a highly accessible and connected city, supporting growth by making it easier for residents, workers, students and businesses to arrive at and move around the City.
- ➤ **Destination City:** To grow Carlisle's visitor economy, attracting additional footfall, vibrancy and spending to the City.
- ➤ Resilient and Inclusive City: To enable Carlisle's businesses, people and communities to be resilient to current and future economic and environmental challenges including climate change, economic exclusion and unemployment, and recovery from the Covid-19 pandemic.

In March 2021 the government confirmed that Carlisle has been successful in securing £19.7 million from the Towns Fund.

Carlisle Town Deal Board

The Carlisle Town Deal Board is the vehicle through which the vision and strategy for the Town Deal has been defined. The Board is made up of 15 representatives from key public and private sector organisations in the city.

The Board provides a leadership role for the City of Carlisle, challenging partners and working collaboratively to ensure the shared vision for Carlisle is realised. Each board member is an advocate for Carlisle. Since it's inception in 2020, the Board has worked to agree a vision for Carlisle and develop the Investment Plan- ensuring that this plan is imbedded in evidence and sets a strategy and objectives that are distinctive for Carlisle.

As the Board enters its next phase, it will continue to provide strategic oversight of the delivery of the Town Deal programme.

Local Assurance Framework

This Local Assurance Framework (LAF) sets out how the Carlisle Town Deal Board will effectively undertake its role in relation to good governance and allocation of public funds it is responsible for. It identifies the roles to be taken by Carlisle Town Deal Board and its sub-groups, and by the Accountable Body. This includes the process of ensuring value for money, prioritisation, appraisal, business case development and risk management.

It also sets out the process to be followed in selecting priorities for the Towns Fund.

Carlisle Town Deal Board is fully committed to ensuring the highest standards of governance, accountability and transparency across all aspects of its activities and will review the LAF annually and make any changes in line with changes made to the Local Growth Assurance Framework to ensure consistency and full compliance. The Local Growth Assurance Framework has been used as a guide for the development of this Framework in the absence of an overarching assurance framework for the Towns Fund programme.

Carlisle City Council is the Accountable Body, and therefore has responsibility for ensuring this LAF is in place, meets the standards set out by Government and that all funding decisions are made in accordance with it. The Section 151 Officer will provide assurance of proper use of Government Funds and Governance Procedures within the Carlisle Town Deal Board activities.

Carlisle City Council and the Carlisle Town Deal Board will notify the Ministry of Housing, Communities and Local Government (MHCLG) of any significant changes made to the LAF.

Governance

The Carlisle Town Deal Board has clear processes, rules and systems in place to decision making is transparent and made by the appropriate persons/groups with appropriate skills and ability.

Members of the Carlisle Town Deal Board and other subgroups will work within the agreed governance structures and will always demonstrate the highest standards of conduct. Any third party involved with the Carlisle Town Deal Board or who is providing a service to the Carlisle Town Deal Board will be made aware they are expected to act within the governance system and that their conduct is expected to be consistent with the standards applicable to members of the Carlisle Town Deal Board.

As per the Towns Fund Prospectus, the Government expect that Town Deal Boards align with governance and polices of the Lead Council (Carlisle City Council). This includes whistle blowing, conflicts of interest and complaints.

Carlisle City Council expects employees and its Members to adhere to the seven Nolan Principles of public life. Therefore, Members of the Carlisle Town Deal Board, and its working groups are expected to adhere to those same principles of:

- Selflessness
- > Integrity
- Objectivity
- Accountability
- Openness
- ➤ Honesty
- Leadership

Each Board member is required to submit a signed version of the Register of Interest, Terms of Reference and Code of Conduct (Appendix 1 and 2) in order to become a member. These are published on Carlisle City Council's Regeneration page at: https://www.carlisle.gov.uk/regeneration/Projects/towns-fund

In light of COVID-19, meetings may be help in person or virtually, the same rules apply in both settings.

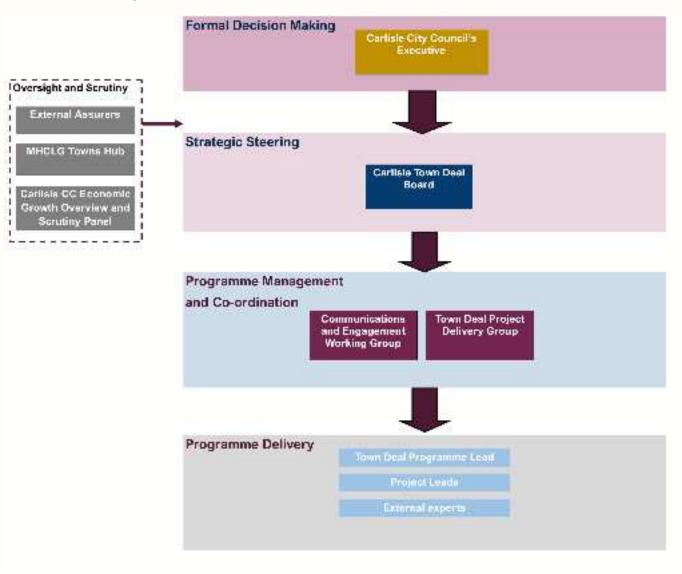
An agenda, including reports presented to the Carlisle Town Deal Board are required to be circulated to all Board Members 5 working days prior to a Board Meeting and will be published on the Regeneration Webpage.

An item of business not included in the agenda for a meeting may be considered by the meeting for reasons of urgency, if the person presiding at the meeting considers it appropriate and necessary to do so. Only in the most exceptional circumstances might it be considered necessary and appropriate for a matter of strategic importance to be dealt with in this manner.

Minutes and actions from Board meetings are required to be published and circulated to Board Members no more than 10 working days following a Board meeting.

Governance Structure

The Governance Structure for the Town Deal is as follows:



- ➤ Carlisle Town Deal provides a strategic 'steering' function advising and providing recommendations to Carlisle City Council.
- ➤ Carlisle City Council is the Accountable Body (and Lead Authority), therefore formal decision-making responsibilities lie with Carlisle City Council.
- Programme Management and Co-ordination is delivered through the Project Delivery Group and Communications and Engagement Working Group
- > The Town Deal Programme Lead and individual project leads are responsible for programme delivery, working with external experts as required.
- ➤ Oversight and Scrutiny is ensured through engagement with the MHCLG Towns Hub, Carlisle City Council's Economic Growth Overview and Scrutiny Panel, and the appointment of external assurers to assure the business cases.

Board Representatives and Structure

The Board comprises of 15 public and private organisations, including from local government, education sector, the creative/cultural sector, the voluntary sector and business.

The Board has the following representatives:

- ➤ Chair: The Chair leads and facilitates the meetings, providing strategic direction, and is filled by a private sector representative. The Chair will be reviewed on an annual basis.
- Board Members: Representatives from a range of sectors, including from local government, education sector, the creative/cultural sector, the voluntary sector and business. The Board takes decisions on a collective basis, there may be one vote per member. The Board membership maybe revised, as required, to best support the evolving nature of the programme, provided the core membership remains in line with government guidance. The decision to appoint or alter the membership of the Board rests with the Corporate Director of Economic Development of the Lead Council, in consultation with the Leader of the Lead Council.
- ➤ **Substitute Members:** In consultation with the Chair, members of the Board may nominate substitutes if they are not able to attend a meeting, Substitute members are required to follow the governance process.
- Advisors and technical support: Advisors are invited by Board Members to participate in the meetings but have no voting rights or ability to make decisions on behalf of the Board.

The Cities and Local Growth Unit (a partnership between the Department for Business, Energy and Industrial Strategy and the Ministry of Housing, Communities and Local Government) Area Lead will attend board meetings in an observer capacity.

The Lead Authority

Carlisle City Council is the Lead Authority and Accountable Body, and the following Committees, Officers and Teams fulfil the following roles in the Town Deal:

- ➤ The Executive: Recommendations made by the board require approval by the Council's Executive Committee, or the Leader of the Council (as the Portfolio Holder for Regeneration), or a relevant officer, provided that an appropriate scheme of delegation is in place.
- ➤ The Corporate Director of Economic Development: The Corporate Director of Economic Development attends Board meetings to advise the Board and works closely with the Chair to ensure management of the programme.
- ➤ The Regeneration Manager: The Regeneration Manager is the Programme Manager and provides day-to-day management of the programme.
- Secretariat: The Council provides the secretariat function for the Board Meetings.
- ➤ **S151 Officer:** The Council's S151 Officer will ensure compliance with all necessary financial regulations, in order to protect the accountable body and ensure proper administration of all financial affairs.
- ➤ Economic Development Programme Management Office (PMO): The PMO will lead a wider management and support function of the Programme, with additional support provided by the Council's Governance and Finance teams as required.

Roles and Duties as the Accountable Body

- Develop a delivery team, delivery arrangements and agreements
- Ensure decisions made by the board are made in accordance with good governance principles
- Ensure transparency requirements are met through publication of information on their website
- Develop agreed projects in detail and undertaking any necessary feasibility studies - undertaking any required Environmental Impact Assessments or Public Sector Equalities
- Develop detailed business cases for projects
- > Liaise with potential private investors in identifying local projects
- > Agree and Sign the Heads of Terms Agreement with government
- > Lead and manage the delivery of public sector projects within the TIP
- > Work with partners on the delivery of joint private and public sector projects
- Monitor and evaluate the delivery of individual projects
- > Submit regular monitoring reports on all TIP projects to the Towns Hub
- Receive and account for any project funding including Towns Fund monies

Working groups

Two working groups, the Communication and Engagement Working Group, and Project Delivery Group have been formed, that report to the Board. Both groups meet

on a 6 weekly basis and include representation from relevant officers from the project sponsor organisations, who are each Board members. This Includes:

- Carlisle City Council
- Cumbria County Council
- > Tullie House
- University of Cumbria

Project Delivery Group

The Project Delivery Group is responsible for leading the delivery of the projects within the Town Deal programme, providing updates and information to the Lead Authority and Town Deal Board to ensure the programme is effectively managed across the partnership.

The group is comprised of project managers and project officers responsible for each project, and includes representation from both Councils, the University of Cumbria, and Tullie House.

Communications and Engagement Working Group

The Communications and Engagement Working Group is responsible for coordinating all communication, promotion and engagement required for the delivery of Town Deal projects. The group will take responsibility for programme level engagement, while reviewing and supporting project level engagement work taken by project sponsor organisations.

The group is comprised of communications representatives from each of the project sponsor organisations, alongside the Programme Manager and a supporting officer from the Lead Authority. Other project officers may be invited to attend as required.

Scheme of Delegation

The Town Deal Board acts as a steering board, which is responsible for providing strategic direction with regard to the Town Deal programme, this includes approving strategies and plans (including the TIP and any alterations to the TIP), and decisions regarding any alterations to the projects in the Town Deal programme.

Decisions will generally be taken during Board meetings; a clear majority of Board member votes is needed in order for any decision to be considered valid. Any decision that needs to be made that does not fit within the timeframe of scheduled meetings can be decided through the written procedure:

- Only with the Chair's approval may a decision be taken through the written procedure.
- ➤ A report covering the matter at hand will be circulated to Board members, with a recommended action for the Board to take, to ensure Board members are consulted, Board members will be given the chance to comment within 5 days.
- The decision may then be made, with agreement of the Chair.
- ➤ If a majority of Board members indicate that they are not comfortable with the decision being made within the 5 days (by notifying the Chair and Lead Authority), the decision will be taken at the next available Board meeting- Board meetings may be brought forward in cases of clear urgency.

Formal decision-making with financial implications must be ratified by Carlisle City Council as the Lead Authority. The Council will ensure that all decisions made by the Board is in line with its own governance processes.

The Corporate Director of Economic Development, in liaison with the S151 Officer will ensure compliance with all necessary financial regulations, in order to protect the accountable body and ensure proper administration of all financial affairs.

Code of Conduct

All Members of the Board, sub-boards or Panel or any other Group will be required to sign up to and act in accordance with the Board Members Code of Conduct, which incorporates the Nolan Principles, included as part of the Town Deal Board Terms of Reference.

If any Member's conduct falls short of the standards set in the Member's Code of Conduct, they may be dismissed from any or all, of their roles by a majority vote of the Board.

The member in question will not be allowed to participate in this vote. This will also apply if there has been any proven misconduct in a non-Town Fund role or illegal activity that may bring the Town's Fund activity into disrepute.

Whistleblowing

If a Board Member, officer, third party stakeholder, or member of the public, becomes aware of any activity undertaken by the Board or its members that they perceive as illegal, improper, unethical or otherwise inconsistent with the Code of Conduct, they should report this matter in line with Carlisle City Council's Confidential Reporting Policy, this is available at: https://www.carlisle.gov.uk/open-data/Publication-Scheme/Our-policies-and-procedures

Communication, Publications and Engagement

Publication of reports and documents

Carlisle Town Deal Board papers are published on the Carlisle Regeneration webpage.

These are published in line with the Best Guidance Practice Guidance in accordance with the Local Government Act 1972, meeting agendas and papers are published 5 clear days before the meeting takes place and draft minutes of the meeting are published within 10 clear days of the meeting taking place.

Any declaration of interest made at the meeting will be included in the minutes.

Carlisle City Council, as the Accountable Body, determine whether information is treated as public or private (not for publication). The Board and Lead Authority are committed to transparency and openness, and aim to ensure information regarding the Board and projects is readily available, unless there is reason for exemption, as per The Local Authorities-Executive Arrangements Meetings and Access to Information Regulations 2012:

- 1. Information relating to any individual.
- 2. Information which is likely to reveal the identity of an individual.
- 3. Information relating to the financial or business affairs of any person (including the Authority holding that information).
- 4. Information relating to any consultations or negotiations, or contemplated consultation or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority.
- 5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings.
- 6. Information which reveals that the authority proposes:
 - a. To give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
 - b. To make an order or direction under any enactment.
- 7. Information relating to any action taken or to be taken in connection with the prevention, investigation, or prosecution of crime.

Carlisle City Council has in place appropriate data protection arrangements in line with the General Data Protection Regulations (GDPR) and the Data Protection Act 2018. The Council is the Data Controller for the Board in its capacity as Accountable Body.

Consultation and engaging with stakeholders

Carlisle Town Deal Board and Carlisle City Council are committed to ensuring effective engagement and collaboration with all partners and stakeholders to support

the Board in its role as an effective advocate for Carlisle, and communicate key information relating the Town Deal Projects.

Examples of engagement activities include:

- Consultation with partners, stakeholders and local communities on the Town Deal projects.
- Regular engagement with local media on the project updates.
- Regular social media and webpage updates
- Organising focussed sessions with key stakeholders, including young people and local businesses.

Engagement is used to shape project development, inform key decisions and help set priorities for future strategy development.

The Town Investment Plan, together with strategic documents produced by Carlisle City Council and its partners, help provide the context, rationale and up to date evidence base for project and programme development.

Carlisle Town Deal Board will remain in regular communication with MHCLG and the Towns Fund Delivery Partner and other towns who have received investment from the Towns Fund to ensure a collaborative approach to sharing ideas and support on any challenges.

Branding

A brand for all Town Deal publications has been developed by Carlisle City Council's Design Team. This will be used for all publications and can only be used with the Council's permission. Any development of the brand will be led by Carlisle City Council. All project publications must adhere to the branding guidance.

Carlisle City Council will lead on any general Town Deal communications (including announcements and reaction to press enquiries). Press releases and statements to be approved the Corporate Director of Economic Development, the Leader of Carlisle City Council, and the Chair of the Town Deal Board prior to issue.

Project lead organisations will work with the City Council as the Lead Authority to sign off any project level communications, ensuring that the Council is involved in project level communications, and that the material appropriately references Carlisle Town Deal.

For major announcements, HM Government and the Town Deal Board will be notified in advance. The ability to provide any printed material is limited at present. Copies of printed publications will be made available only where there are no other means of sharing the information.

All communications will need to adhere to the government's Towns Fund Communications and Branding guidelines.

Financial Regulations

Carlisle City Council must conduct its business efficiently and ensure it has sound financial management policies in place, including arrangements to monitor compliance.

Carlisle City Council's statutory Section 151 Officer is also charged with ensuring that proper financial management processes are in place.

Carlisle City Council's financial regulations provide clarity about the financial accountability of individuals.

The regulations identify responsibilities of individuals across all levels. Written records are a requirement where decision making has been delegated to members of staff in order to give assurance that tasks or decisions have been performed in accordance with the Financial Regulations.

A scheme for further delegations will be put in place by the Accountable Body with specific reference to the delegation of authority for the Towns Fund programme. This proposal will ensure the most efficient and timely management of the programme, in the context of the delivery timeframes.

Procurement

Carlisle City Council, as the Accountable Body carries out all procurement processes on behalf of Carlisle Town Deal Board. As a public sector body, the Council follows rigorous procurement processes in full compliance with HMT regulation on tendering and procurement and is a 'contracting authority' under the Public Contracts Regulations.

Inclusion and Sustainability

Carlisle Town Deal Board looks to enable inclusivity and sustainability in all its decision-making processes and strategic development.

The Board will consider how projects will improve the economic, social, and environmental well-being of Carlisle, how equality issues are considered, and how such improvements can be secured in the Town Investment Projects.

Carlisle Town Deal Board is committed to securing social value within the project designs.

All of the Carlisle Town Deal Board strategies set out the inclusive ambitions and all decisions for capital funding must take into consideration the relevant charter which requires all projects to align their construction and development projects to a set of principles which create sustainable Economic, Environmental and Social impacts.

Each project as part of the Green Book Business Case should include details of how it meets the governments clean growth principles and Public Sector Equality Duty (PSED).

The Projects and Assurance Process

In October 2020, Carlisle submitted the Carlisle Town Investment Plan, which outlines seven projects to drive Carlisle's growth and regeneration over the next 10 years.

These projects are:

- ➤ Start with the Park, St. Cuthbert's Garden Village: The 'Start with the Park' project will provide the 'Greenway' a connective, multi-modal green travel route connecting the key settlements of SCGV with Carlisle City Centre and providing a high quality leisure and recreation facilities. The project will position SCGV as a unique and attractive destination for working-age families.
- Southern Gateway: An integrated programme of investments in active and sustainable travel and public realm to better connect key developments in the Southern Gateway area of Carlisle, including the Railway Station, Citadels, Devonshire Street and the former Central Plaza site, and to connect St. Cuthbert's Garden Village with the City Centre.
- Welcome & Entrance to Tullie House Museum, Project Tullie: part of a wider programme of investment at Tullie House Museum, this project will better connect the Museum to the surrounding streetscape, increasing its visibility by providing a clear and contemporary point of arrival for visitors.
- Lighting Up Carlisle: Investment of capital funding in digital lighting equipment to support an expanded and transformed events programme.
- ➤ **Digital and Community Learning Hub:** Refurbishment of the City Centre Library to create an accessible digital skills and community learning hub, and installation of digital equipment and training materials in 13 community venues.
- ➤ Citadels Business Infrastructure: A purpose-built hyper fast digitally enabled business interaction and accommodation space, linked to the University of Cumbria's flagship campus development on the Citadels site.
- ➤ Carlisle Market Hall: Investment to improve the infrastructure and internal structure in the Market Hall to improve the experience for shoppers and visitors and exploring options to create a food court and events space.

Business Cases

Carlisle Town Deal Board are required to approve Business Cases for each project identified in the Town Investment Plan. Board Approval must also be formally ratified by Carlisle City Council as the Accountable Body. It is the responsibility of the Project Delivery Group to develop, and the Programme Manager submit the Business Cases for assessment.

The Business Case is a document setting out the case for investment used to justify the use of public spending and will set out the Case for Change, demonstrate that the investment is good value for money, affordable and deliverable. The Business Cases should be developed in accordance with the following government guidance documents; HM Treasury Green Book, HM Treasury Guide to developing a Business Case, Ministry of Housing, Communities and Local Government (MHCLG) Appraisal Guidance, DfT Transport Appraisal Guidance, DfT Appraisal and Modelling Strategy.

The Business Cases should be structured on 5 key dimensions, as referred to in the HM Treasury Green Book and referred to as the '5 Case Model'

The Strategic Case should cover:

- Baseline analysis of the study area identifying key challenges to be addressed
- Review of relevant local, regional and national strategic policies
- > Develop and agree a clear vision and objectives with stakeholders
- > Analyse the need for intervention
- Project prioritisation to identify option for investment
- > Develop a clear theory of change for the investment
- > Assess how the investment fits in with other investments including consideration of dependencies.

The Economic Case should cover:

- Identify key benefits based on the theory of change
- Identify ways of modelling and monetarising benefits based on departmental guidance and considering the risk of double counting
- ➤ Determine costs, setting out clearly what they include and apply relevant adjustment factors
- Value for money assessment over the appraisal period including sensitivity tests
- Consideration of non-monetary benefits including social value.

The Financial Case should cover:

- Identify project costs including capital and operating costs and risks over time
- > Ensure funding and financing are both covered
- Assess funding sources, project cash flows over time and the funding ask in a financial model
- Assess overall affordability of schemes
- Consider wider financial implications such as balance sheet treatment and tax issues
- Provide information on due diligence that has been undertaken to ensure the project costs are robust and sensitivity testing to understand a range of possible outcomes.

The Commercial Case should cover:

- Identify who the scheme/promoter is.
- Develop the procurement strategy

- Set the commercial strategy and set out contract arrangements including implications
- Consider social value in procurement
- Demonstrate market testing or other evidence that there is a market to deliver the project
- > Determine the allocation of risks

The Management Case should cover:

- Identify governance including roles and responsibilities
- Develop a programme for investment with key milestones and decision points clearly identified
- Develop a stakeholder engagement and communications strategy
- > Assess project risks and dependencies
- Develop a benefit realisation plan and monitoring & evaluation strategy

A Business Case must be developed for each of the selected projects in line with the conditions set in the Heads of Terms document. If a project consists of a package of smaller interventions these can be grouped into one Business Case as long as the strategic case is put forward demonstrating how the separate interventions link together to deliver a coherent vision. The value for money assessment must cover the project as a whole but each intervention must be costed in the financial case.

A Public Sector Equality Duty (PSED) should be fulfilled through a programme-level impact assessment; a relevant project-level impact assessment should also be undertaken. The Supplier assigned to develop the Business Case should work with the Accountable Body to produce a Summary Document for submission to MHCLG within 12 months of signing the Heads of Terms document. Environmental Impact Assessments should also be undertaken when required.

Green Book compliant Business Cases should be developed for each project. Business Cases should include:

- ➤ The evidence for the intervention using rigorous analysis of quality data and the application of best practice.
- An assessment of value for money. Attention should be given to how different types of projects will be compared and assessed. Typically, this would include the following considerations at a level proportionate to the scale of funding required for the proposal:
 - A clear economic rationale that justifies the use of public funds in addition to how a proposed project is expected to contribute to strategic objectives
 - Clearly defined inputs, activities, outputs and anticipated outcomes, ensuring that factors such as displacement and deadweight have been considered
 - Benefits that exceed the costs of intervention using appropriate value for money metrics

 Appropriate consideration of deliverability and risk along with appropriate mitigating action (the costs of which must be clearly understood).

Recognising the diversity of market conditions and the acute nature of the Covid-19 impact in some localities, no minimum value for money threshold is set for Towns Fund projects. However, to follow best practice, all Business Cases must contain robust value for money assessments. If value for money values are low, then additional justification should be provided. A variety of measures can be used to summarise value for money, this includes estimates for:

- ➤ Net Present Social Value defined as the present value of benefits less the present value of costs. It provides a measure of the overall impact of an option.
- ➤ Benefit-Cost Ratios defined as the ratio of the present value of benefits to the present value of costs. It provides a measure of the benefits relative to costs

Net present social value and benefit-cost ratios should not be treated as a full representation of value for money. Rather, they should be used to summarise the benefits and costs that can be readily monetised or quantified. There may be wider strategic or social value to an intervention which may not be easily assimilated into calculations.

Business Cases should address, in a proportionate manner, the five cases set out in the HM Treasury Green Book. The Green Book has recently been updated to ensure the methodology supports the delivery of Government's levelling up ambitions and other policy priorities. These updates include a much stronger emphasis on the strategic case backed up by rigorous theory of change analysis, and renewed clarity on what constitutes value for money.

Business Cases should be developed to meet the assurance requirements of the Accountable Body. In addition to the Green Book, other appraisal guidance should be followed for specific thematic interventions where available.

All Final Business Cases must be signed off by the Carlisle Town Deal Board and Carlisle City Council to be considered a complete and final document. A Summary Document of the Full Business Case must be produced for each project. This should be submitted to MHCLG within 12 months of signing the Heads of Terms for the Town Investment Plan in order for funds to be released, save for any revenue or capitalised funding received in advance.

It may be permitted by MHCLG that all or a proportion of project funding can be released at an earlier date (fast tracked) before a Full Business Case has been developed where there is a clear case for funding being needed to enable/support project progression. Release of funding will be conditional on the submission of Summary Documents, appropriate monitoring & evaluation agreements made between the Board and the project lead and completed within 12 months of the Heads of Terms Agreement. Therefore, Full Business Case's will still need to be worked up for all projects. Should the project not progress during the development of FBC the accountable body may seek to claw back funds from a project lead organisation.

It is possible that some projects may have to submit 'Conditional Business Cases' for Board and Accountable Body approval at the 12-month stage. Conditional Business Cases may be necessary where progress is dependent on procedures and permissions beyond the control of the project sponsors (e.g. the granting of full planning permission or other third party processes). In these cases, the qualification must be clearly stated, and an appropriate risk analysis included.

The Assurance Process

Independent Assurers will be appointed to assure, appraise and evaluate all business cases submitted to ensure that they comply with the following:

- They adhere to the process as set out above in the 'Business Cases' section.
- ➤ They adhere to the guidance provided by government, are Green Book compliant and meet the 5-case model.
- ➤ The project clearly resembles that developed as per the project proformas developed for stage 1 (October 2020) and stage 2 (where applicable, May 2021)- although recognising that further development may have resulted in some minor changes.

Upon submission of the Full Business Cases, the appointed Assurer will be required to evaluate the documents in line with the required structures and methodologies set out in the Green Book to ensure compliance with the Town Board requirements and governance needs.

The appointed Assurer is expected to meet the deadlines outlined and led by Carlisle City Council and show commitment and integrity in delivering to a fast pace, changeable agenda.

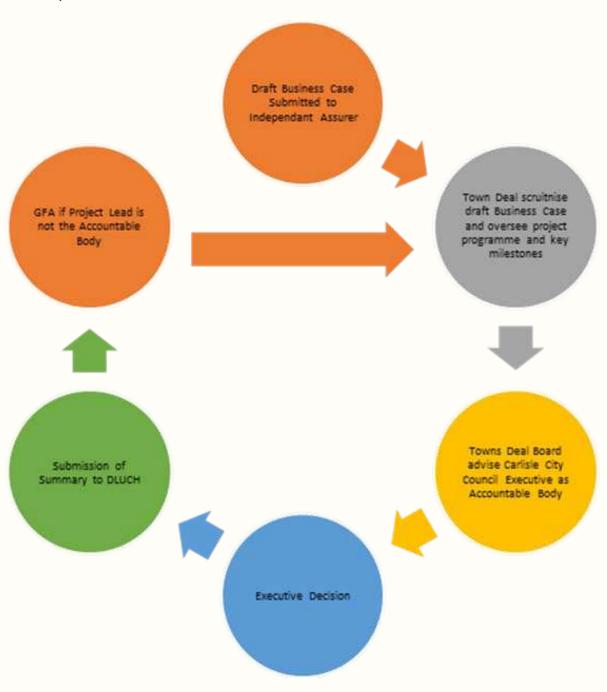
Any changes to deadlines and timescales must be agreed with and approved in writing by the Authorities representative.

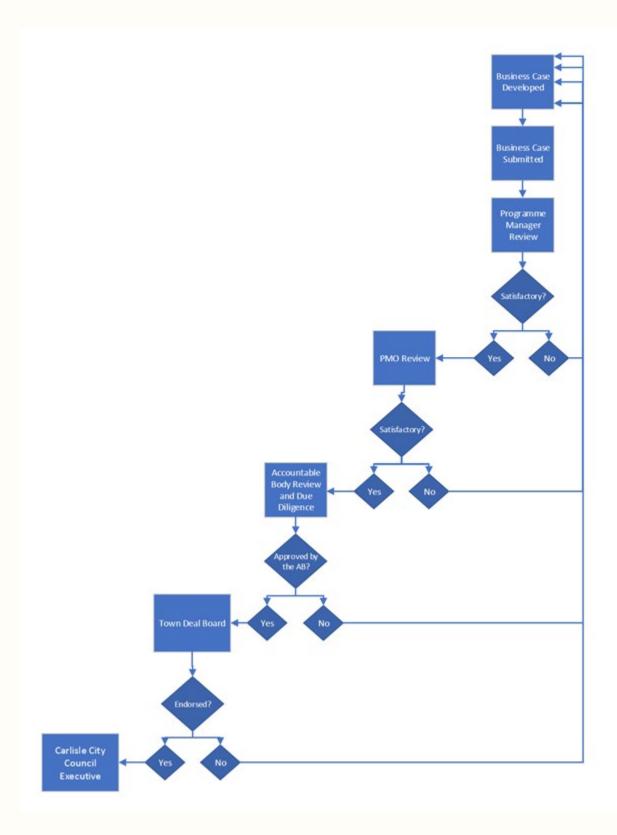
The steps for the assurance process and submission of Business Cases are as follows:

- 1. Following the completion of the independent assurance process, the Assurer shall send their feedback to the Programme/Project Lead. If the assurer is able to provide a recommendation to approve the Business Case, it will then be taken to the Town Deal Board with the Assurer's comments included. If the assurer does not recommend approval as they have concerns that need to be addressed, the Business Case will be reviewed by the Supplier and Project Sponsors before resubmission to the Assurer.
- 2. Once the independent assurance has been provided, the Business Case will be taken to the Town Deal Board for endorsement. If the Board endorses the submission of the Business Case, the Business Case will be taken through Council Approval. If the Board do not endorse the Business Case as they have concerns that need to be addressed, the Business Case will be reviewed by the supplier and project sponsors before resubmission to the Town Deal Board

- 3. Following an endorsement by the Board, the Business Case will be taken to Carlisle City Council's Executive for final approval ahead of submission to government. If the Executive does not approve the Business Case as they have concerns that need to be addressed, the Business Case will be reviewed by the supplier and project sponsors before resubmission to the Executive.
- 4. Provided that the Business Case has been independently assured, endorsed by the Town Deal Board and approved by the Accountable Body's Executive, the Business Case will be submitted to the Department of Levelling Up, Housing and Communities (DLUHC).

This process is outlined in more detail in the flowcharts below:





Where there is a change in personnel within the team assuring the Business Case, this must be managed by the appointed Assurer in a reasonable manner to ensure that the service is not affected.

All information included in the Business Case(s) should be kept private and confidential by the appointed Assurer and must not be shared with third parties, unless agreed with Carlisle City Council as the Accountable Body.

Value for Money

Carlisle City Council, and the Carlisle Town Deal Board will need to have full assurance that the projects are deliverable and represent good value for money. Project sponsor organisations are responsible for ensuring sufficient independent evidence that the project delivers the required value for money in line with the Green Book principles. The Project Delivery Group and Accountable Body are responsible for appointing appropriate external consultants working on the Business Case development to consider VFM and make recommendations to the Lead Authority, the Board, and Project Sponsors.

The evidence and information provided will vary from project to project due to the nature and priorities of the project.

Carlisle Town Deal Board will be responsible for ensuring value for money for all Town Deal Projects. The consultants secured for developing the business cases will include this assessment within the business case development, which will be scrutinised by the independent assurer. All business cases will be signed off by the Accountable Body and the Carlisle Town Deal Board.

Risk

A risk register is maintained for each project and the programme itself. It is the responsibility of the Project Delivery Group to monitor risk via the register, and individual project leads to provide update the group on any escalation of risk relating to their project(s). The risks of each project are RAG rated using a matrix based on likelihood and impact that each risk presents. Mitigation actions are also included.

The risk register is updated on a regular basis and any escalation of risk likelihood or impact is then reported to the Carlisle Town Deal Board. If any risk is deemed 'high' this will be raised with the Board via the Programme Update Report and project leads will highlight mitigating actions that are being undertaken.

Where a project as a whole is deemed high risk, the Town Deal Board shall request a full risk report on the project, with mitigating actions outlined clearly. If the Board are

not satisfied with the response the following actions may be considered by resolution of the Board:

- Removal of the project from the Programme.
- Consider re-profiling project to reduce risk, which may impact costs and outputs/outcomes.

This resolution will then be considered by the Lead Authority, in line with its own approvals processes.

In the event where a project has, in the opinion of the Board, significantly changed (by 25% or more) from the stage two proposal (submitted to government in May 2021), in terms of spend profile, outputs, outcomes or delivery, the Board will seek an update from the project lead requesting a written response detailing why the project has changed.

Following this update, the Board may recommend that the Accountable Body takes the following actions: proceed with the project, request that actions are taken to revert the project back to, or closer to the original proposal, choose to alter the project costing, or remove the project from the programme. The Accountable Body will consider the recommendations of the Board and take appropriate action.

As part of the Programme Update Report drafted for each Board meeting, the Town Deal Board will be provided with project performance updates. If it is reported that a project is delayed by more than 3 months, the project will be reported as high risk. In this instance the Board will request a written update from the project lead on why the project has been delayed. The Project Lead may then be requested to give additional evidence at a Board meeting. Based on this evidence the Board may consider recommending that Carlisle City Council removes the project from the programme.

Monitoring and Evaluation

The Carlisle Town Deal Board will be provided with monthly updates from the project leads on the progress for each project.

Carlisle City Council's Economic Development Programme Management Office (The PMO) will be responsible for monitoring and evaluation of the programme, and ensuring project leads complete the necessary project level monitoring. The terms of monitoring will be laid out in each project's grant offer agreement and will be in line with the Monitoring & Evaluation Framework as set out by MHCLG.

Monitoring and Evaluation report requirements to Carlisle Town Deal Board

Carlisle Town Deal Board will be required to monitor the Town Deal Projects according to the milestones and outputs set out in the business case. This will be set out in the grant offer agreements.

Project lead will be responsible for day-to-day risk management, programme risks will be managed by the Town Deal Board and Lead Authority, through proactive engagement with project leads, and developing a system of regular reporting as set out above. A Programme Update Report will be taken to each Board meeting, which will include the reporting of risk and highlight all risk elevation and high-risk projects.

The Board and Lead Authority have the right to withhold funding if the project delivery expectations, as per the business cases, are not met within the agreed funding period.

Projects will be required to submit quarterly monitoring reports (financial, output and narrative) explaining their progress to spend and delivery targets and noting the specific changes to the project and challenges in delivery. The Project Lead will check monitoring reports are correct prior to submitting and ensure records are retained for the duration of the reporting period. Sport checks for verification purposes will be undertaken by the Accountable Body.

A variance of 25% or more on spend profile and delivery targets will trigger a review by The Board and Accountable Body, who will request a written response detailing why the project has changed from the project lead.

The Board and Accountable Body reserve the right to withhold all or part of the funding supplied for a project in the following circumstances:

- ➤ The project is not delivered within agreed dates
- > The project delivered differs from that specified
- > The outcomes demonstrated through post-delivery evaluation fall short of those on which the value for money assessment and business case were based
- > The outputs identified in the Business Case are not delivered.

Monitoring reports will be summarised for the consideration of Carlisle Town Deal Board, using a RAG rating system. In line with good practice and to support effective and robust decision making, monitoring reports to the Town Deal Board will typically summarise good progress and areas of good practice. The report will also highlight risks to the delivery of the programme.

If the Board deems it appropriate, project leads may be invited to Board meetings to explain slippage. The Board will take local circumstances into account when taking decisions over whether funding should be withheld or recovered.

All projects will be subject to a post project evaluation report, this will ensure best practice using recognised project and programme management techniques to ensure thorough evaluation, the opportunity for reflection and lessons learned, to support project sponsor organisations, the Board and Lead Authority in future programmes.

Each project monitoring reports will be defined by the outputs, outcomes, and interrelationships to the wider programme.

Furthermore, an annual monitoring report for all projects will be required to ensure overall progress on the Town Investment Plan.

Monitoring and Evaluation Reporting to MHCLG

A condition of receiving Towns Fund funding will be providing regular feedback to MHCLG on progress of the Town Investment projects, to allow for monitoring and evaluation.

At least every six months (or more regularly, if agreed with the Towns Hub) Carlisle City Council will be required to provide MHCLG with a comprehensive set of data relating to each Town Investment Project, including both total and forecast spend, and output metrics. These returns will be scrutinised and signed off by the Accountable Body's Section 151 Officer.

The specific data requirements are set out in the Monitoring and Evaluation Framework.

The Towns Hub will also conduct an annual review, assessing progress, understanding issues and agreeing any actions to be taken forward by each town. Continued funding is linked to the effective delivery of the deal.



Carlisle City Council Report to Economic Growth Scrutiny Panel



Report details

Meeting Date: 3rd March 2022

Portfolio: Finance, Governance and Resources

Key Decision: No Policy and Budget Yes

Framework

Public / Private Public

Title: QUARTER 3 PERFORMANCE REPORT 2021/22

Report of: Policy and Communications Manager

Report Number: PC.03/22

Purpose / Summary:

This report contains the Quarter 3 2021/22 performance against the current Service Standards and an update on the delivery of the Carlisle Plan 2021-23 actions as defined in the Plan. Performance against the Panel's 2021/22 Key Performance Indicators (KPIs) are included as a dashboard.

Recommendations:

1. Scrutinise the performance of the City Council with a view to seeking continuous improvement in how the Council delivers its priorities.

Tracking

Executive:	21st March 2022	
Scrutiny:	Health and Wellbeing 17 th February 2022	
	Business and Transformation 24 th February 2022	
	Economic Growth 3 rd March 2022	
Council:	N/A	

1. Background

- 1.1 This report contains the Quarter 3 2021/22 performance against the Service Standards and a summary of the Carlisle Plan 2021-23 actions as defined in the Plan. The Panel's Key Performance Indicators (KPIs) are also included as an appended dashboard.
- 1.2 Service Standards are the measures judged to be the most important to our customers and therefore the mostly likely to influence the overall satisfaction with how the Council performs. The following pages contain the Council's performance against the Service Standards for this Panel.
- 1.3 The measures are predominately lagging indicators (looking back at performance) and cover a range of services. Some indicators naturally lend themselves to having a specific target, or a national target, whilst with others the aim is to continually improve year-on-year compared to past performance. Regularly monitoring the Council's performance helps to drive continuous improvement and protects against any financial or organisational issues by flagging up indicators that are off target. The measures can also be used for a variety of other purposes including: to evaluate, control, budget, motivate, promote, celebrate and learn. Performance management in this form, through performance reporting, is just one aspect of the Council's wider performance framework.
- 1.4 The current position of the projects and programmes of the Carlisle Plan are presented in Section 3. Only actions within the remit of the Panel are included in this report. The intention is to give the Panel a brief overview of the current position without duplicating the more detailed reporting that takes place within the Scrutiny agendas and Portfolio Holder reports.

1.5 Summary of KPIs and Service Standards:

Service Standards – 0 'red', 0 'amber' and 1 'green' KPIs – 3 'red', 1 'amber', 4 'green'

Summary of Exceptions (RED)

Measure	Target	Performance
CSe22 Actual city centre pedestrianised zone revenue as a percentage of city centre expenditure	03%	46% Revenue down on target due to less events in the city centre due to Covid-19 restrictions earlier in the year.
ED11 % of valid full plan applications determined or checked by Building Control within 5 working days	25%	16% The Building Control service has experienced over 50% increase in the number of applications received compared to 2020/21 as the construction industry recovers from Covid-19. This has been

		compounded by a temporary 50% reduction in capacity due to long term absence and officer retirement. The service has trialled outsourcing this work but this has had to be brought back in house to maintain quality and consistency.
ED12 % of valid full plan applications determined or checked by Building Control within 15 working days	95%	59%

2. Proposals

None

3. Risks

None

4. Consultation

The report was reviewed by relevant senior management and will be considered at the other Scrutiny Panels.

5. Conclusion and reasons for recommendations

The Panel are asked to scrutinise the Performance Report prior to it being submitted to Executive.

6. Contribution to the Carlisle Plan Priorities

Detail in the report.

Contact details:

Contact Officer: Gary Oliver Ext: 7430

Appendices attached to report:

Performance Dashboard

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

None

Corporate Implications:

Legal - This report raises no explicit legal issues.

Property Services - This report raises no explicit property issues

Finance - This report raises no explicit financial issues

Equality - This report raises no explicit issues relating to the Public Sector Equality Duty. Information Governance- This report raises no explicit issues relating to Information Governance.

Section 1: Service Standards 2021/22

Service Standards were introduced in 2012 after consultation with Service Managers, DMTs, SMT and JMT. Five further measures were introduced from Quarter 2 2017/18 and all are reviewed during Quarter 3 each year as part of the service planning process. Service Standards are the measures judged to be the most important to our customers, therefore, the most likely to influence the overall satisfaction with how the Council performs.

The following pages contains the Council's performance against the Service Standard within the Panel's remit.

SS01: Percentage of Household Planning Applications processed within eight weeks

Service Standard	End of Quarter 3 2021/22	Performance by Month	Further Information
80% (Nationally set target)	97.1% (Q3 2020/21: 99.0%) On target?	90% 80% 70% 60% Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar 2020/21 2021/22 Target	344 household planning applications have been processed in the first three quarters of the year compared with 204 in the same period last year.

Section 2: Key Performance Indicators (KPIs)

Service Standards are not the only set of measures used to interrogate the performance of the Council. Alongside the review of Service Standards, a set of Key Performance Indicators, derived from the links between the service plans and budget resolution were developed. The measures are predominately lagging indicators (looking back at performance) and cover a range of internal and external facing services. Some indicators naturally lend themselves to having a target or may have a national target set whilst with others, the aim is to improve year-on-year. Regularly monitoring the Council's performance helps to drive continuous improvement and protects against any financial or organisational issues by flagging up indicators that are off target. The KPIs can also be used for a variety of other purposes including: to evaluate, control, budget, motivate, promote, celebrate and learn. Performance management in this form is just one aspect of the Council's wider performance framework.

The KPIs are attached as a dashboard at the end of this report.

Section 3: Draft Carlisle Plan 2021-23 Actions

The new Carlisle Plan covers the period 2021 to 2023 and was adopted by Council on 14th September 2021 following a period of public consultation. The following table provides an update on the delivery of the actions in the plan following the baseline position that was provided in the previous report.

Key Action	Project Activity
1 Delivering the	Carlisle Railway Station
Borderlands Inclusive Growth Deal	Work progressing on the final designs for Stage 1 with Design & Build contractor. New workstream - Stage 2 masterplanning - for wider area to the rear of the station (including Pools Site and Matalan retail unit and car park) to commence in tandem. Planning for the demolition of the modern section of The Pool complex to begin in early 2022.
	Citadels Full Business Case for £50m Borderlands funding submitted to the MHCLG has been approved. Pre-application consultation by University of Cumbria (UofC) has been completed. Pre-planning activity has commenced with City Council (as Local Planning Authority) and Historic England fully engaged in the process. Good progress on land assembly work. UofC to be the acquiring body for the long lease interests on the Old Gaol site. Two leaseholders have agreed terms for the sale of their interests. Report to Executive in December for Council's freehold land transfers and compulsory purchase order (CPO) preparatory work was approved - Regeneration, Property and Legal departments are progressing these workstreams.
	Paton House Construction of retaining structure for Bush Brow has been completed. Demolition of link bridge and main building has commenced.
	Place Programme – Longtown Awaiting MHCLG approval of the Place Programme Business Case.

2 Delivering St Cuthbert's Garden Village

Carlisle Strategic Link Road (CSLR) - New 8km link road between A595 and M6 (J42)

Housing Infrastructure Fund (HIF) Milestones on track. Morgan Sindall appointed to undertake stage 1 cost appraisal which suggests there is a significant cost overrun (due to Brexit/material costs, etc). Liaising with Homes England re future options. CPO Inspector's Report confirmed the CPOs

SCGV Masterplan & Local Plan - delivery of robust planning framework & evidence base to enable delivery of the Garden Village

All bar one of the commissions have now been successfully tendered to update the evidence to inform the Plan. Internal workshops held to review potential phasing/infrastructure requirements and to scope the brief for the more detailed Durdar Masterplan. Revised governance procedures agreed. Strategic Design Supplementary Planning Document (SPD) commended for planning excellence at the Royal Town Planning Institute (RTPI) Northwest Awards.

SCGV: Preparation of the Development Corporation Business Case to understand:

- a) governance structures
- b) corporate finance and private investment
- c) landowner and market engagement and
- d) resources to manage the programme

Draft vision and objectives' prepared following Member Advisory Group workshop and considered by Strategic Project Board and Partnering Boards (November). New governance arrangements are now in place, involving the City Council, County Council, Homes England and representatives from DLUHC. The Delivery Vehicle Set Up Board first met in November will oversee the Business Case work programme. Commissions are now underway to deliver some of those evidential requirements (see above). Draft briefs to procure the legal and finance commissions prepared internally

3 Delivering the Future High Street Fund (FHSF), Towns Fund, Town Deal Accelerated Fund, and related regeneration projects

Repurposing 6-24 Castle Street

Establishment of officer working group (Regeneration / Property Services) - meeting regularly. Property Services currently preparing a tender specification for surveying / dilapidation works.

Caldew Riverside

- Supplementary ground investigations have concluded, samples are with the lab and are being assessed. A report will be taken to EA for consideration.
- The results indicate that the majority of the site is not affected by contamination, with the main concentration adjacent to the Victoria Viaduct car park.

Central Plaza

- CBRE appointed for design support / costing for site stabilisation and uses within the £4.7m Future High Streets Fund (FHSF) envelope.
- Site visit with CBRE team including architect and structural engineer have been completed. Archaeology and topography site investigations completed. Options appraisal is underway.

Reimagining the **Green Market / Market Square** as Carlisle's events space – Carlisle City Council (CaCC) / Cumbria County Council (CuCC) officer group established to manage development and delivery of project. Collaboration agreement has been drafted by CaCC legal team setting out roles and responsibilities of both authorities for consideration and comment by CuCC legal team.

Pedestrian enhancement of **Devonshire Street** - CaCC/CuCC officer team meeting regularly. Collaboration agreement has been drafted by CaCC legal team setting out roles and responsibilities of both authorities for consideration and comment by CuCC legal team.

4 Building on success through new economic opportunities

Morton Retail & Employment Site - Terms agreed with CuCC for both permanent & temporary CSLR land take & temporary works compound.

Schematic masterplan prepared taking account of current occupier interest.



Economic Growth Scrutiny Panel Performance Dashboard Quarter 3 2021/22

Key

- Performance is deteriorating (compared to same period last year)
- ↑ Performance is improving (compared to same period last year)
- → No change in performance (compared to same period last year)

X Off target

Close to target (within 5%)

✓ On target

On Target?	New Code	Measure	Performance Q3 2021/22	Performance Q3 2020/21	Trend	Target	Comments	
×	CSe22	Actual city centre pedestrianised zone revenue as a percentage of city centre expenditure	45.6%	43.5%	1	62.9%	Revenue £25k under target.	
_	ED03b	Building Control to decide 100% of all applications within the statutory period of 5 weeks or 2 calendar months (with the consent of the applicant)	97.9%	100.0%	•	100%		
✓	ED05	Proportion of major planning applications completed in 13 weeks or within agreed time extension	75.0%	93.3%	•	60%		
✓	ED06	Proportion of minor planning applications completed in 8 weeks or within agreed time extension	94.0%	97.9%	•	80%		
✓	ED07	Proportion of 'other' planning applications completed in 8 weeks or within agreed time extension	88.3%	98.0%	•	80%		
×	ED11	% of valid full plan applications determined or checked by Building Control within 5 working days	15.8%	31.7%	•	25%	Over 50% increase in applications compared to 2020/21	
×	ED12	% of valid full plan applications determined or checked by Building Control within 15 working days	59.1%	100%	•	95%		
✓ ED13 % of site inspections car		% of site inspections carried out by Building Control on the date agreed	99.7%	99.5%	↑	99%		



Economic Growth Scrutiny Panel



Meeting Date: 03/03/2022 Portfolio: Cross-cutting

Key Decision:

Policy and Budget

Framework

No

Public / Private Public

Title: Overview Report

Report of: Overview and Scrutiny Officer

Report Number: OS.07/22

Purpose / Summary:

This report provides an overview of matters related to the Scrutiny Panel's work. It also includes the latest version of the work programme.

Recommendations:

Members are asked to:

- Note the items within Panel remit on the most recent Notice of Key Executive Decisions
- Note the current work programme

Tracking

Executive:	Not applicable
Scrutiny:	EGSP 03/03/22
Council:	Not applicable

1. Notice of Key Decisions

1.1. The most recent Notice of Key Executive Decisions was published on 21 January 2022. This was circulated to all Members and is available on the CMIS section on the Council's webpages. The following items fall within the remit of this Panel:

Items that are included in the Panel's work programme:

- None

Items that are not included in the Panel's work programme:

- None

2. References from the Executive

2.1. None

3. Progress on resolutions from previous meetings

3.1. The following table sets out the meeting date and resolution that requires following up. The status is presented as either "completed", "pending" (date expected), or "outstanding". An item is considered outstanding if no update or progress has been made after three panel meetings. All the completed actions will be removed from the list following the meeting.

	Meeting Minute		Action	Status	
	date	ref			
1	17/06/21	EGSP 37/21	3) That the Cycling and Walking Infrastructure Plan be circulated to Panel Members when it became available.	Pending Draft plans are available in the public consultation section of the County Council website: Cycling and walking in Cumbria Cumbria County Council	
2	02/12/21	EGSP 78/21	 2) The Corporate Director of Economic Development circulate the following information to the Panel: - a diagram of the overall structure of the Development Corporation; - the notes of the Members Advisory Group 	Pending	
3	20/01/22	EGSP 06/22	2) That the Head of Regeneration circulate a copy of the City Centre Strategy Vision to the Panel: 3) That the Corporate Director of Economic Development circulate the following to the Panel - Town Investment Plan; - Links to the background documents used in the report;	Pending	

			- A copy of the Summary of Key Findings, Opportunities and Challenges chart.	
4	20/01/22	EGSP 07/22	2) That the Head of Regeneration circulate a written response to the Panel detailing which of the items listed under the outputs and outcomes of the England's Historic Cities Consortium programme of projects related to Carlisle.	Pending

4. Contribution to the Carlisle Plan Priorities

4.1. The overview and scrutiny of the Carlisle Plan items that fall within the remit of this Panel contribute to ongoing policy development.

Contact Officer: Rowan Jones Ext: 7257

Appendices

1. Draft Scrutiny Panel Work Programme 2021-22

attached to report:

Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

None

CORPORATE IMPLICATIONS:

LEGAL -

PROPERTY SERVICES -

FINANCE -

EQUALITY – This report raises no explicit issues relating to the public sector Equality Duty **INFORMATION GOVERNANCE –**

APPENDIX 1: Draft Scrutiny Panel Work Programme 2021-22

Date	Title	Type of Scrutiny	Lead Officer
	End of Year Performance Report	Monitoring	Gary Oliver
17/06/2021	Local Environment (Climate Change) Strategy	Policy develop't	Steven O'Keeffe
	Draft Carlisle Plan	Policy develop't	Steven O'Keeffe
	Events - planned events and how they can support city centre vitality	Policy update	Paul Walker/ Zoe Sutton
	Draft Economic Strategy and Action Plan	Monitoring	Steve Robinson
29/07/2021	High Street Task Force - quick wins for the City Centre	Policy develop't	Jane Meek
	Covid-19 Recovery Update - focus on Economic Growth	Policy update	Jane Meek
	Economic Development Programme Management Office	Policy update	Jane Meek
09/09/2021	Performance Report - Q1	Monitoring	Gary Oliver
18/10/2021	Site visit to Victorian Baths - joint with HWSP		Steve Robinson
	Housing Delivery and Partnerships	Policy update	Jeremy Hewitson
	Sustainable Warmth Competition (Local Authority Delivery		Emma-Kate
21/10/2021	(LAD) Phase 3 and Home Upgrade Grants (HUG)	Policy update	Bishop
	Flood Rick Management	Dartnarchin	Jane Meek/
	Flood Risk Management	Partnership	S. Mounsey E.A.
	Performance Report - Q2	Monitoring	Gary Oliver
	Delivering SCGV - resources and skills/ Development Corporation	Policy develop't	Jane Meek/ Neil Cole
	Budget	Budget	Alison Taylor
	budget	Dauget	Jane Meek/
02/12/2021	Infrastructure for connectivity	Policy develop't	Steve Robinson
	City Centre Report	Policy develop't	Steve Robinson
20/01/2022	Tourism - delivering this strand of the Economic Strategy	Policy develop't	Jane Meek
	Performance Report - Q3	Monitoring	Gary Oliver
	Industrial Estates Update		Steve Robinson
			Jane Meek/
00/00/000	LEP - Partner Update	Partnership	Jo Lappin (LEP)
03/03/2022	Economic Development Programme Management Office	Policy update	Jane Meek
Special – 17/03/22	Town Deal Business Cases	Policy update	Steve Robinson
17/03/22	Scrutiny Annual Report	Policy develop't	Rowan Jones
	Economic Strategy Action Plan - performance monitoring	Monitoring	Steve Robinson
	FHSF Project: Central Plaza Development site options	Policy update	Zoe Sutton
	This Project. Central Plaza Development site options	i oney upuate	Jeremy
	Riverside - regeneration of existing stock	Partnership	Hewitson
			Steve Robinson/
14/04/2022	Kingmoor Park Update	Partnership	Neil McIntyre (kingmoor Park)