

**Corporate Resources O&S Committee**

A2

<b>Best Value Reviews 2001/02</b>		
Customer Contact	Councillor Geddes/John Nutley	06/12/01, 24/01/02, 28/02/02, 18/04/02, 13/06/02, 01/08/02 05/09/02
Risk and Safety Management	Councillors Geddes & Stevenson/Mike Battersby	18/04/02 13/06/02 01/08/02 05/09/02 28/11/02 16/01/03
Organisational Assessment (sub-committee)	Peter Stybelski/HACAS	24/01/02, 22/02/02, 15/03/02, 22/03/02, 31/05/02, 18/07/02, 07/08/02 05/11/02
<b>Best Value Reviews 2002/03</b>		
<b>Monitoring BV Action Plans</b>		
Communications	Councillor Mitchelson/	24/01/02
Property Management	Councillor Stevenson/David Atkinson	18/04/02
Municipal Maintenance	Councillor G Prest/John Robinson	16/01/03 12/06/03
<b>Performance Monitoring</b>		
Performance Indicators Periodic Reports	Councillor L Fisher/	01/08/02
Lower Quartile PI's Sickness Absence/III Health Retirement	Councillor Geddes/	04/08/02 05/09/02 10/04/03
Disabled/Ethnic Minority Employees	Councillor Geddes/	05/09/02 10/04/03
% Council Tax/NNDR Collected	Councillor Stevenson/Peter Mason	28/11/02 20/02/03
Benefit User Satisfaction	Councillor Stevenson/Peter Mason Councillor L Fisher/Peter Stybelski	12/06/03
Residents Satisfaction	Councillor L Fisher/Angela Brown	12/06/03
Total Spend per Resident		

<b>Subject Reviews/Inquiries</b>		
Area Working	All/Jim White&John Mallinson	05/09/02 24/10/02 28/11/02 16/01/03 10/04/03
Service Standards		
Facilities for Young People(13-17 years old)	Reserve Topic	
<b>Council Budget</b>		
Budget	Councillor Stevenson/Angela Brown	28/06/02 05/09/02 24/10/02 28/11/02 09/01/03(special)
<b>Service Plans</b>		
Financial Services	Councillor Stevenson/	13/06/02
Revenues and Benefits	Councillor Stevenson/Peter Mason	01/08/02
IT Services	Councillor L Fisher/John Nutley	
<b>Reports Requested</b>		
<b>References from Executive, Management Committee &amp; Consultations</b>		
Monitoring Rural Strategy	All/David Beaty	05/09/02 10/04/03
CPA Update	All/Karen Hook	05/09/02
<b>Audit Committee Matters</b>		
Housing Benefit and Council Tax Counter Fraud Strategy	Councillor Stevenson/Peter Mason	12/11/02 (special)
Sundry Debtors & Periodic Income VFM Study	Councillor Stevenson/Gill Martin	28/11/02 20/02/03
Grants Study	All/Gill Martin	28/11/02 16/01/03 10/04/03

Contact Officer  
John Mallinson, Overview and Scrutiny Manager – Ext 7010