

Carlisle City Council

Report to People Panel

Report details

Meeting Date:	14 th July 2022
Portfolio:	Health & Wellbeing
Key Decision:	No
Policy and Budget Framework	Yes
Public / Private	Public

Title: CITIZENS ADVICE CARLISLE & EDEN - UPDATE
PRESENTATION ON WORK AND ISSUES FOR LOCAL
RESIDENTS

Report of: The Deputy Chief Executive
Report Number: CS 25/22

Purpose / Summary: To update Members of the People Panel on the work of Citizens Advice Carlisle & Eden as they work, with City Council support, to assist residents of Carlisle & District. Andy Auld, Chief Executive of Citizens Advice Carlisle & Eden, will also be attending to brief Members on the issues facing local residents.

Recommendations: To note the issues currently faced by the residents of Carlisle and District and the work of Citizens Advice Carlisle & Eden to help address these issues. Panel members are invited to comment on how else the Citizens Advice Carlisle & Eden can help during current circumstances.

Tracking

Executive:	
Scrutiny:	14/6/22
Council:	

1. Background

1.1. Carlisle City Council has funded Citizens Advice within the Carlisle District for the last 18 years, since 2004. This commitment in funding represents a significant sustained investment by the authority in supporting some of the most vulnerable people in Carlisle and District.

2. Review of work

2.1 From October 2020 to September 2021, Citizens Advice helped a total of 3,639 residents of Carlisle with 14,007 separate issues. Of those helped, 68% were women, 33% were aged under 35, 50% were disabled or had a long-term health condition. Services were mostly used by people from the more deprived wards in Carlisle.

2.2 In 2020 to 2021 the charity supported residents to increase their income by a collective total of £2,171,524 and directly provided £160,000 in hardship grants to combat food, fuel, and white goods poverty, as well as supporting people to secure tenancies, funeral costs, travel to remain in work and to attend to other essential needs.

2.3 In the current Financial Year, the City Council is supporting Citizen's Advice Carlisle & Eden with a grant of £54,700.

3. Situational update by Citizens Advice Carlisle & Eden

3.1 Update by the Citizens Advice Carlisle & Eden to outline issues facing residents and their approach to tackling the issues.

4. Conclusion and reasons for recommendations

4.1 To note the issues currently faced by the residents of Carlisle and District and the work of Citizens Advice Carlisle & Eden to help address these issues. Panel members are invited to comment on how else the Citizens Advice Carlisle & Eden can help during current circumstances.

5. Contribution to the Carlisle Plan Priorities

5.1 "We will continue to prioritise the current response to and rapid recovery from the health and wellbeing impacts of Covid-19 pandemic"

Contact details:

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Appendices attached to report:

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Note: in compliance with section 100d of the Local Government Act 1972 the report has been prepared in part from the following papers:

- None

Corporate Implications:

Legal -

Property Services -

Finance -

Equality -

Information Governance-