

Children and Young People's Board

Improve the health and well-being of children

Improve the health and well-being of children					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to March 09	Mar-09	Commentary
Annual	NI070 Hospital admissions caused by unintentional and deliberate injuries to CYP	152.00	142.00	▲	Target narrowly missed by only 10 admissions.
Monthly	NI109 Delivery of Sure Start Children's Centres	■	■	■	Data not yet available
Annual (Calendar Year)	NI112 Under 18 conception rate	-4.30	-23.00	☆	In common with the rest of the country, Cumbria saw a rise in conceptions in 2007 but rates continue to be below the national and regional average. The overall trend continues to be downward and birth rates are at their lowest levels for 20 years.
Quarterly (Financial)	NI113i Percentage of the resident population aged 15-24 accepting a test/screen for chlamydia	■	No target set. New indicator	NA	PCT data systems under development to collect this data.
Quarterly (Financial)	NI113ii Prevalence of Chlamydia in under 25 year olds	■	No target set. New indicator	NA	PCT data systems under development to collect this data.
Annual (Academic)	NI115 Substance misuse by young people	13.40	13.40	☆	
Annual (April)	NI116 Proportion of children in poverty	■	No target set. New indicator	NA	Annual (April). Data not yet released.
Annual (Financial)	NI118 Take up of formal childcare by low-income working families	■	No target set. New indicator	NA	Annual (Financial). Data not yet released.

Health and Well Being

Improve life expectancy

Improve life expectancy					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial Year - Active People Survey)	NI008 Adult participation in sport	22.70	23.50	●	
Quarterly (Financial Year)	NI039 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1796.00	2043.00	☆	The Alcohol Treatment Requirement programme has been successfully run in the two pilot sites and is now to be rolled out across Cumbria from 1st April 2009. The Alcohol Arrest Referral programme is operating and is currently being evaluated nationally. A tender for Identification and Brief Advice is being developed. An extensive campaign linked to 'Know Your Limits' is being run across Cumbria called 'Your Health Counts'. It features radio adverts, hoardings and newspaper adverts. A Countywide brand is being developed by partners. As part of media campaign over Christmas 3 under 18s nights were run, in conjunction with CFM Radio. Plans to extend PSHE programmes for parents and Carers in schools and community settings are under development. Trading Standards have carried out 38 test purchases in the last quarter, resulting in 5 sales. Retailer training has been delivered. The restructuring of the young people's Services is ongoing to provide a coherent care pathway integrating with CAMHS. Initiatives to support people in accommodation have been identified and funded by Supporting People and will commence on 1st April 2009
Annual (Financial Year)	NI040 Number of drug users recorded as being in effective treatment	■	1420.00	■	Numbers in effective treatment are ahead of Quarter 3 target with 1432 individuals recorded in effective treatment against a target of 1406. Confirmed Quarter 4 data is expected in July/August 2009, however, the end of year target has been met at quarter 3. Final treatment plans for 2009/10 have been submitted and accepted by National Treatment Agency. DAAT is currently in negotiation with NTA regarding 2009/10 targets.

Health and Well Being

Improve life expectancy

Improve life expectancy					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Quarterly	NI049i Total Number of Primary fires per 100,000 population	211.50	238.00	☆	
Quarterly	NI049ii Total Number of non fatal casualties due to primary fires per 100,000 population	0.00	10.40	☆	
Quarterly	NI049iii Total Number of fatalities due to primary fires per 100,000 population	1.20	1.01	▲	Small numbers but although target not achieved, improvement on previous year. Continued targeted community safety activity, including through specialist advocates.
Biennial (Place Survey)	NI119 Self-reported measure of people's overall health and wellbeing	76.00	■	■	
Annual (Calendar Year)	NI120 All-age all cause mortality rate	■	■	■	
Annual (Calendar Year)	NI121 Mortality rate from all circulatory diseases at ages under 75	77.00	■	■	
Annual (Calendar Year)	NI122 Mortality from all cancers at ages under 75	116.00	■	■	
Quarterly (Financial)	NI123 Stopping smoking	664.00	764.00	▲	A new online self-referral facility is about to be launched along with a self-referral by text service. The SSS are working closely with major workplaces, GP surgeries and the North Cumbria Hospitals, supporting them with their staff and clients. 29 people have been supported to quit via the pharmacy scheme; 32 people have taken advantage of the free physical activity programme 'Quit and Win'; Brief Intervention training has been delivered and a further 19 sessions are planned up to August 2009. Trading Standards have carried out 20 test purchases in Quarter 4, resulting in 5 failures. For the year, a total of 107 test purchases were conducted, exceeding the target of 100.
	NI137 Healthy life expectancy at age 65	■	■	■	

Health and Well Being

Increase choice and control for service users

Increase choice and control for service users					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
	DNI127 Self reported experience of social care users			NA	Deferred until 2009/10
	DNI128 User reported measure of respect and dignity in their treatment			NA	Deferred until 2009/11
Annual (June/July)	NI124 People with a long-term condition supported to be independent & in control of their condition	■	■	■	Information available in July
Annual	NI125 Achieving independence for older people through rehabilitation/intermediate care	83.12	82.00	☆	
Annual	NI126 Early access for women to maternity services	■	■	■	
Annual (Calendar Year)	NI129 End of life access to appropriate care enabling people to be able to choose to die at home	■	■	■	Unavailable at this time.
Annual (Financial Year)	NI130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	234.90	530.00	▲	DP: Steady growth has been achieved through a number of initiatives designed to make DP easier to access and easier to manage. We have seen growth across all user groups and specifically for equipment and for carers. A pilot "Account Management Service" was established (in this case DaCE) holds the DP in a special account and makes payments at the direction of the user has now been mainstreamed. Self Directed Support is progressing positively, with an updated Programme Plan for 2009/2010, naming key activities and outcomes to be achieved. A closely monitored piloting of the Single Assessment Process commenced January 2009. Between January and April 2009 the results are as follows: 1,004 Short Assessment Questionnaire (SAQ) Completed and 524 Common Assessment Tool's Completed - the data from these are to be used for the testing of the SAQ and for the establishment of a Resource Allocation System. The next stage is a recommendation to the Directorate Management Team to confirm and sign off the work and Go Live to the general public autumn 2009.

Increase choice and control for service users					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial)	NI131 Delayed transfers of care	1.30	No target set New Indicator	NA	
Annual (Financial)	NI132 Timeliness of social care assessment (all adults)	54.99	75.00	▲	The definition for this has changed for 2009/9. A large proportion of the assessments are OT assessments. This was discussed at the OT Modernisation Board. And it was agreed to set up a small task group to identify the issues in OT and develop an action plan. There is good practice around the County and will be aiming to replicate this. Regular reporting of service and team performance planned for the coming year will be enormously helpful in making improvements. This has been highlighted as a key area in the PD Team Plan for 2009/10, CA team and in the Directorate generally.
Annual (Financial)	NI133 Timeliness of social care packages following assessment	88.07	90.00	●	We have set another stretching target for the coming year, to ensure we continue to focus on timeliness of all areas of the service. Action plans are in place - along with NI132 - led by County managers for PD and Older Adults, and supported by the performance team - to improve all aspects of assessment, review and service provision.
Annual (Financial)	NI134 The number of emergency bed days per head of weighted population	0.64	■	■	
Annual (Financial)	NI135 Carers receiving needs assessment or review and a specific carer's service, or advice & inf.	19.80	Target not set New Indicator	NA	
Annual (Financial Year)	NI136 People supported to live independently through social services (all adults)	2736.64	Target not set New Indicator	NA	
Biennial (Place Survey)	NI138 Satisfaction of people over 65 with both home and neighbourhood	90.20	■	■	
Biennial (Place Survey)	NI139 > 65s receive inf., assistance and support to exercise choice & control to live independently	38.30	Target not set New Indicator	NA	
Biennial (Place Survey)	NI140 Fair treatment by local services	73.20	Target not set New Indicator	NA	
Quarterly (Feb, May, Aug, Nov)	NI141 Percentage of vulnerable people achieving independent living	67.28	■	■	
Quarterly (Feb, May, Aug, Nov)	NI142 Number of vulnerable people who are supported to maintain independent living	93.81	■	■	
Annual (Financial)	NI145 Adults with learning disabilities in settled accommodation	61.00	Target not set New Indicator	NA	Figure grossed up from 6 month data. 6 month data = 30.5% once put into ASC-CAR template grossed up to 61%
Annual (Financial)	NI147 Care leavers in suitable accommodation	97.70	■	■	
Annual (Financial Year)	NI149 Adults in contact with secondary mental health services in settled accommodation	38.80	Target not set New Indicator	NA	
Biennial (survey based)	NI160 Local Authority tenants' satisfaction with landlord services	■	■	■	District Council
Monthly	NI180 The number of changes of circumstances affecting HB/CTB entitlement processed within the year	■	■	■	District Council
Monthly	NI181 Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	■	■	■	District Council

Health and Well Being

Increase cultural participation

Increase cultural participation					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial Year - Active People Survey)	NI009 Use of public libraries	50.50	Target not set New Indicator	NA	The indicator derives from the responses to a question in the Active People Survey. Cumbria ranked 10th out of 34 county authorities, with 50.5% of survey respondents stating that they had used a library in the past 12 months. Usage is defined broadly and can be a 'virtual visit' or receipt of the Home Delivery service or a visit to a library for an event, in addition to borrowing, PC use and physical visits, CH.
Annual (Financial Year - Active People Survey)	NI010 Visits to museums or galleries	51.60	Target not set New Indicator	NA	
Annual (Financial Year - Active People Survey)	NI011 Engagement in the arts	42.70	42.70	☆	Baseline collected December 2008. Working toward a 3% increase in 10/11. There will be no reports 09/10 because unable to track movement of less than 3%. Arts Engagement Plan approved by cabinet and local committees, Equality and Impact Assessment completed. There have been many initiatives completed and these are reported more fully in the LAA.
Annual (Academic - TellUs survey)	NI199 Children and young people's satisfaction with parks and play areas	41.10	41.10	☆	This is a new indicator. Performance compares well against that of statistical neighbours (40.1%).

Safer and Stronger Communities

Further strengthen community empowerment

Further strengthen community empowerment					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Comments
Biennial (Place Survey)	N1003 Civic participation in the local area	15.00	Target not set New Indicator	NA	As a proxy measure in 2006/09 12,568 residents participated in community engagement activity facilitated by the Community Unit. This covers 3% of the Cumbria population. The Community Unit will seek to amalgamate figures from across the Council and partner organisations to provide a more thorough proxy. While no national target has yet been set for this NI, the Place Survey result stated that 15% of residents in Cumbria participated in civic activities. No comparative data is yet available for other authorities.
Biennial (Place Survey)	N1004 % of people who feel they can influence decisions in their locality	28.80	28.80	☆	Year on year, nationally and locally, people perceive their influence on community life and satisfaction with local councils as diminishing. Perceptions of disempowerment and satisfaction with public services are often inextricably inter-related. Without robust remedial action we anticipate that current trends will continue, meaning the outcome target will not be achieved. Currently only 38.8% of residents tend to agree that they can influence decisions affecting their area. The target for 2011 (which will be assessed in autumn 2010 through the Place Survey) is 32.8%. There are though many simple actions - included in the delivery plan - which can change perceptions but there is some urgency that these are put in place quickly. Because all the stronger communities indicators reflect individual perceptions, meeting the outcome requires an understanding of current community perceptions and action required across public services to change these perceptions.

Further strengthen community empowerment					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Comments
	NI004 % of people who feel they can influence decisions in their locality continued				Through the SSCTP six key actions have been developed. : 'Building trust through long term multi agency engagement in communities' starting by talking to residents about issues that most concern them ; building a better customer focus in public services ; Communicating at a local level across agencies ; Building influence local decisions an recognition of its impact ; making better use of community based staff/resources This is the basis for Cumbria's LAA Empowerment Delivery Plan agreed by the SSCTP. Additional actions which will support the delivery plan include : Improved responsiveness to community raised issues ; Improved impact of consultation through explicit communication and engagement plans for any planned service reviews ; ; More joint community based events along the 'streetsafe' and 'together we can' models (six 'together we can' pilots undertaken last winter secured a shift in public perception and the SSCTP has agreed to support an increase in activity of this style during 2009/10); ; All underpinned by effective community based communication to residents. Despite meeting targets, this area is a cause for great concern.
Biennial (Place Survey)	NI005 Overall/general satisfaction with local area	85.00	85.00	☆	
Biennial (Place Survey)	NI006 Participation in regular volunteering	26.30	27.00	☆	Cumbria Community Awards follow up work in localities during this quarter. Also evaluation of 2008 and first stage planning & preparation for 2010. The Volunteering Action Plan stipulated a target of 29% to be achieved by the end of 2009/10. The Action Plan is in place to address this 3% increase during 2009/10. Work continuing from the previous quarter.

Further strengthen community empowerment					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Comments
Biennial (Administered by DCLG)	N1007 Environment for a thriving third sector	17.20	18.00	●	<p>With representatives of the 3rd Sector we have agreed that the best way to influence perceptions of a thriving third sector requires us to:</p> <p>Value and be aware of and work through the 3rd Sector Network.</p> <p>Be Compact compliant in our engagements with the sector.</p> <p>Hence the proposed focus for work in Cumbria is proposed to be:</p> <p>1. Communicating and valuing (i) Liaison with the 3rd Sector Network and Infrastructure Partnership bi annually, including an annual budget consultation to share understanding of issues and agree areas to address together. (ii) Through the Community Unit produce and publish bi annual updates of engagement with the sector for Network and public audiences (iii) Deliver the Cumbria Community Awards and other similar celebrations of third sector impact. (iv) Support TP members to cascade commitments and standards of engagement with the 3rd Sector and to monitor these against the Compact.</p>
					<p>2. Compact (i) To engage fully in the Compact Implementation Group that the 3rd Sector Network manage, support the review of Compact implementation and cascade understanding and commitments through TP members. (ii) To refresh the Consultation Guidance with a view to Compact Compliance and further development of good practice (iii) To implement the Codes of the Compact and specifically to address the national and local challenge that can be defined as 'Let and Forget' with procured contracts</p> <p>3. Volunteering (i) Promote and support volunteering both in the wider community and within TP members workforces. The key risks identified to securing the target have been identified as :management of procured contracts (2(iii); service reviews which fail to consult in accordance with the Compact (1(iv)) and effective communication with the sector (1(ii)). The Community Unit is willing to manage, deliver and monitor the above, with regular reports to SSCTP and provide support to 3rd Sector Board members to deliver this in their Directorates.</p>

Safer and Stronger Communities

Improve respect and community cohesion

Improve respect and community cohesion					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Comments
Biennial (Place Survey)	NI001 % of people who believe people from different backgrounds get on well together	78.30	78.00	★	The place survey suggests that in general terms cohesion is less of a problem than in many parts of the country but that there remain concerns which have influenced the perceptions of many residents perceptions. The place survey has given useful intelligence concerning the communities of place and demographics of these perceptions. This work is being used to fine tune the delivery plan which at present focuses on eight areas of work including: Community Cohesion Policy Targeted locality and community action Development of the Cumbria Multicultural Service and AWAZ Strategic involvement of BME people in policy Active targeting of communities of interest, supported by data which identifies areas of need Support from community grants at district level through LSPs, Local Committees, districts and other grant giving bodies Partnership based activity Communications A pilot is being delivered in Harraby (Carlisle) through which root causes of lower cohesion levels here than elsewhere in Cumbria are addressed as part of a wider community empowerment programme. Pilot project under way in Carlisle to address difference in county and local survey results.
Biennial (Place Survey)	NI002 % of people who feel that they belong to their neighbourhood	69.30	Target not set New Indicator	NA	As a proxy measure the six Together We Can pilots identified that 70% of respondents agreed or strongly agreed with this question. No national targets have been set and there is no national comparative data available at present.
Biennial (Place Survey)	NI017 Perceptions of anti-social behaviour	15.50	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this.
Biennial (Place Survey)	NI021 Dealing with local concerns about ASB and crime	31.20	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this.
Biennial (Place Survey)	NI022 Perceptions of parents taking responsibility for the behaviour of their children in the area	35.00	■	■	
Biennial (Place Survey)	NI023 Perceptions that people in the area treat one another with respect and dignity	26.10	no national target set	NA	No current proxy data available and no national target set. As an indication the Quality of Life Survey (2006) gave a figure of 27% in an associated question on this subject.
Biennial (Place Survey)	NI027 Understanding of local concerns about ASB and crime by the local council and police	30.30	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this. As an indication the response to the Place survey question on NI21 shows that 30% agree that ASB and crime concerns are being dealt with.

Planning, Transport and Housing

Improve sustainable access to services and facilities

Improve sustainable access to services and facilities					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial Year)	NI014 Avoidable contact: the proportion of customer contact that is of low/no value to the customer	23.10	Target not Set New indicator	NA	
Annual (Academic)	NI167 Congestion - average journey time per mile during the morning peak	■	■	■	Data is gathered by Capita Symonds for Carlisle, Barrow & Kendal as the main urban areas in line with definition. We will report a September - August annual figure and are investigating the practicalities of quarterly monitoring, and whether data is available to report the previous year's figure
Annual	NI168 Principal roads where maintenance should be considered	5.00	4.00	▲	The target was set by anticipating the allocated funding was of sufficient proportion to maintain a network steady state at 4%. Unfortunately the deterioration of the network, following the 2007/08 winter season was greater than anticipated. It should also be noted that the calculation to one decimal place is 4.6%.
Annual	NI169 Non-principal classified roads where maintenance should be considered	12.00	9.00	▲	This figure was not as good as anticipated but the network suffered a rapid deterioration following the 2007/08 winter period and this has been reflected in the survey results.
Annual (Financial Year)	NI175 Access to services and facilities by public transport, walking and cycling	99.00	93.00	☆	99% of rural households are within 30 mins of a key service centre by public transport, with the Rural Wheels service taking up the slack where not covered by mainstream bus services
Annual (Calendar Year)	NI176 Working age people with access to employment by public transport (and other specified modes)	■	95.00	■	Not yet available
Annual (Financial Year)	NI177 Local bus passenger journeys originating in the authority area	19605737.00	18500000.00	☆	
Annual (Financial)	NI178i Bus services running on time - % non-frequent services on time	91.95	95.00	☆	Data supplied by Stagecoach NW, who account for over 95% of journeys within Cumbria, by depot, based on sample of trips operated. Punctuality affected by congestion, roadworks and higher passenger numbers. Figures improved in final quarter, with Barrow (98.1%), Kendal (95.7%) & W Cumbria (95%) meeting target, but Carlisle figure (87.8%) means Cumbria average fell slightly short of our target.
	NI178ii Bus services running on time - excess waiting time of frequent services	■	■	■	We do not believe that this part of the indicator applies in Cumbria, as we do not have services operating with at a frequency of 6+ buses per hour

Planning, Transport and Housing

Provide balanced housing markets

Provide balanced housing markets					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial)	NI154 Net additional homes provided	1058.00	1796.00	▲	Figures are for the 2007-08 financial year, reported to CLG through Housing Flows Returns; 2008-09 figures aren't reported until next Sept. Break down is Allerdale 196, Barrow 72, Carlisle 265, Copeland 104, Eden 151, S Lakes 156, LDMP 114. This is significantly lower than the target - the new RSS target is more than a 50% up on the Cumbria and Lake District Joint Structure Plan targets to which the districts had been working (1170 completions per year). Not all districts are gathering data for this indicator in-year, so it is important that we are able to monitor performance against delivery plan actions as we go forward
Annual (Financial)	NI155 Number of affordable homes delivered (gross)	286.00	260.00	▼	This total is the sum of CLG 'rounded' figures for the six districts for 2007/08: Allerdale 40, Barrow 0, Carlisle 30, Copeland 10, Eden 50, S Lakes 110, plus 46 for LDMP (15 in Allerdale, 9 in Eden & 22 in S Lakes) not included in CLG's total for Cumbria. It should be noted that these figures don't agree with those previously shared by the districts. 2008/09 figures won't be finalized until December.
Quarterly (but performance judged on Q4)	NI156 Number of households living in Temporary Accommodation	124.00	82.00	▲	This total is taken from the Dec 08 figures provided by the 6 districts - Allerdale 26, Barrow 11, Carlisle 33, Copeland 7, Eden 20, S Lakes 27 - this is some way behind CHG's target shown
Annual (Financial Year)	NI158 % non-decent council homes	■	■	■	It is difficult to report a current Cumbria position as this requires those districts with their own council housing stock to monitor in-year and not only to provide a % figure, but also the actual stock numbers to allow an overall Cumbria figure to be calculated. Barrow's 2007-08 figure was 2.5%, and S Lakes 20.3%. An in-year figure from S Lakeland of 10% suggests that their position is improving significantly.

Provide balanced housing markets					
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary
Annual (Financial Year)	NI159 Supply of ready to develop housing sites	136.00	100.00	✓	This is the amount of housing that can be built on deliverable sites divided by planned housing provision required for Apr 09 to Mar 2014. Provisional figures provided by districts suggest the target is exceeded mainly because Eden's supply was almost 5 times planned provision.
Annual	NI170 Previously developed land that has been vacant or derelict for more than 5 years	■	Target not Set New indicator	NA	This measures previously developed brownfield land as a proportion of the 2001 urban land figure for the total area of developed land. The % should reduce over time compared to the baseline. 2007 figures were: Allerdale 24.18%, Barrow 3.62%, Carlisle 6.00%, Copeland 16.61%, Eden 0.04%, S. Lakes 0.21%. Copeland's figure appears to have an increase in derelict land/buildings.
Annual (Financial)	NI187i Tackling fuel poverty - % of income based benefits recipients in low energy efficiency homes	■	Target not Set New indicator	NA	All of the data for this target has now been collated and provisional baseline indicators provided to the district councils for consultation. A table of options has been produced with provisional targets for 2009/10 and 2010/11. This data still requires some cleansing in consultation with the district councils before the baseline can be confirmed. Further dialogue is needed with the district councils to clarify which options they consider to be most viable under the current economic climate.
Annual (Financial)	NI187ii Tackling fuel poverty - % of income based benefits recipients in high energy efficiency home	■	Target not Set New indicator	NA	

Appendix 2 – LAA Dashboard: 45 Performance Indicators in our Local Area Agreement grouped by 'Red, Amber & Green' Alerts.

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI072 At least 78 points across Early Years Foundation Stage with at least 6 in each of the scales	Children & Young People	41.5	54	▲
NI073 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)	Children & Young People	74.5	83	▲
NI075 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	Children & Young People	48.4	57	▲
NI092 Narrowing the gap - lowest achieving 20% the Early Yrs Foundation Stage Profile vs the rest	Children & Young People	33.1	28	▲
NI093 Progression by 2 levels in English between Key Stage 1 and Key Stage 2	Children & Young People	81.6	92	▲
NI094 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	Children & Young People	79	91	▲
NI117 16 to 18 year olds who are not in education, employment or training (NEET)	Children & Young People	5.8	5.3	▲
NI154 Net additional homes provided	Planning, Transport & Housing	1,058.00	1,796.00	▲
NI168 Principal roads where maintenance should be considered	Planning, Transport & Housing	5	4	▲
NI041 Perceptions of drunk or rowdy behaviour as a problem	Safer & Stronger	25.7	19	▲
NI123 Stopping smoking	Health & Wellbeing	664	764	▲
NI130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Health & Wellbeing	234.9	530	▲
NI070 Hospital admissions caused by unintentional and deliberate injuries to CYP	Children & Young People	152	142	▲
NI163 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 2	Cumbria Vision	72.18	74.32	■
NI100 Looked after children reaching level 4 in mathematics at Key Stage 2	Children & Young People	41.7	43	■
NI007 Environment for a thriving third sector	Safer & Stronger	17.2	18	■
NI106 Young people from low income backgrounds progressing to higher education	Children & Young People	■	25	■
NI020 Assault with injury crime rate	Safer & Stronger	■	6.86	■
NI040 Number of drug users recorded as being in effective treatment	Health & Wellbeing	■	1,420.00	■
NI146 Adults with learning disabilities in employment	Health & Wellbeing	3	Still to be negotiated with GONW	■

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI153 Working age people claiming out of work benefits in the worst performing neighbourhoods	Cumbria Vision	30.38	31.3	☆
NI165 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 4	Cumbria Vision	26.92	26.7	☆
NI171 New business registration rate	Cumbria Vision	58.8	55.7	☆
NI057 Children and young people's participation in high-quality PE and sport	Children & Young People	90	90	☆
NI019 Rate of proven re-offending by young offenders	Children & Young People	1.15	1.23	☆
NI050 Emotional health of children	Children & Young People	65.1	65.1	☆
NI065 Children becoming the subject of a Child Protection Plan for a second or subsequent time	Children & Young People	13.1	13.5	☆
NI110 Young people's participation in positive activities	Children & Young People	73.4	73.4	☆
NI112 Under 18 conception rate	Children & Young People	-4.3	-23	☆
NI087 Secondary school persistent absence rate	Children & Young People	5.4	6.3	☆
NI099 Children in care reaching level 4 in English at Key Stage 2	Children & Young People	50	33	☆
NI101 Looked after children achieving 5 A*-C GCSEs (or equivalent) at KS 4 (with English and Maths)	Children & Young People	10.5	8	☆
NI047 People killed or seriously injured in road traffic accidents	Planning, Transport & Housing	13.85	10.3	☆
NI155 Number of affordable homes delivered (gross)	Planning, Transport & Housing	286	260	☆

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI175 Access to services and facilities by public transport, walking and cycling	Planning, Transport & Housing	99	93	☆
NI191 Residual household waste per household	Waste & Streetscene	650.73	702	☆
NI195a Improved street and environmental cleanliness (litter)	Waste & Streetscene	3.3	5	☆
NI195b Improved street and environmental cleanliness (detritus)	Waste & Streetscene	7.8	10	☆
NI195c Improved street and environmental cleanliness (graffiti)	Waste & Streetscene	0.7	1	☆
NI195d Improved street and environmental cleanliness (fly posting)	Waste & Streetscene	0	0	☆
NI032 Repeat incidents of domestic violence	Safer & Stronger	31	33.8	☆
NI001 % of people who believe people from different backgrounds get on well together	Safer & Stronger	78.3	78	☆
NI004 % of people who feel they can influence decisions in their locality	Safer & Stronger	28.8	28.8	☆
NI005 Overall/general satisfaction with local area	Safer & Stronger	85	85	☆
NI030 Re-offending rate of prolific and priority offenders	Safer & Stronger	-30	-21	☆
NI186 Per capita reduction in CO2 emissions in the LA area	Environment & Heritage	5.67	2.65	☆
NI197 Improved local biodiversity- proportion local sites with positive conservation management	Environment & Heritage	30.77	27.1	☆
NI039 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Health & Wellbeing	1,796.00	2,043.00	☆

Appendix 2 – Extract from the National Indicator Set: 18 Performance Indicators gathered from Cumbria's Place Survey.

National Indicators (LAA indicators highlighted in bold)	Cumbria CC Score (%)	Confidence interval	Quartile performance*	North West average (%)	All England average (%)
NI1: % of people who believe people from different backgrounds get on well together in their local area	78.3	+/-1.1	2	73.6	76.4
NI2: % of people who feel that they belong to their neighbourhood	69.3	+/-1.0	1	59.5	58.7
NI3: Civic participation in the local area - % who have taken part in listed activities within the last 12 months	15.0	+/-0.8	2	12.9	14.0
NI4: % of people who feel they can influence decisions in their locality	28.8	+/-1.0	2	27.4	28.9
NI5: Overall / general satisfaction with local area - % satisfied	84.6	+/-0.8	1	76.9	79.7
NI6: % participating in regular volunteering	26.3	+/-1.0	1	22.2	23.2
NI17: Perceptions of anti-social behaviour - % who feel ASB is high based on score calculated from responses regarding ASB problems	15.5	+/-0.8	1	22.9	20.0
NI21: Local council and police are dealing with local concerns about anti-social behaviour and crime issues - % agree	31.2	+/-1.0	1	25.7	26.3
NI22: % who agree that in their local area parents take enough responsibility for the behaviour of their children	35.0	+/-1.0	1	27.4	29.6
NI23: Perceptions that people in the area treat one another with respect and consideration - % who state people not doing so is a problem	26.1	+/-1.0	1	34.1	31.2
NI27: Understanding of local concerns about anti-social behaviour and crime issues by the local council and police - % who agree their views are sought on these issues.	30.3	+/-1.0	1	25.6	24.8
NI37: % aware of civil protection arrangements in the local area	21.7	+/-0.9	1	13.9	15.3
NI41: Perceptions of drunk or rowdy behaviour as a problem - % who state this is a problem	25.7	+/-1.0	1	31.9	29.0
NI42: Perceptions of drug use or drug dealing as a problem % who state this is a problem	27.1	+/-1.0	2	34.8	30.5

NI119: Self-reported measure of people's overall health and well-being - % describing health as good	76.0	+0.9	3	73.4	75.8
NI138: Satisfaction of people over 65 with both home and neighbourhood	90.2	+1.3	1	82.5	83.9
NI139: The extent to which older people receive the support they need to live independently - % who believe this support is available	38.3	+1.0	1	31.9	30.0
NI140: Fair treatment by local services - % who agree they have been treated fairly in the last year	73.2	+1.0	2	70.1	72.4

* Quartile performance based on comparison with all county councils, metropolitan boroughs, unitary authorities and London boroughs.

Carlisle Partnership

HCOP PRIORITY GROUP REPORTING – 13 July 2009

Priority for action	Contributing elements	Latest data (if available)	Target 08/09	Target 09/10	Target 10/11	NI Cumbria LI Carlisle LI	CUMB LAA	CAR Corp	CAR Comm
HCOP									
SMOKING	Cumbria Stop Smoking Service	599	825	None set	None set	NI 123 LAA 08/09: 764 per 100,000 HCOP funding now ceased			
OBESITY	Active Carlisle; On Your Bike; Worthwhile Days Lifestyle on the Road;	*On yr bike 200 + '08/09 End project evaluation awaited from other schemes	None set	None set	None set	NI 8 *Project sustained and engaged with 202 participants since 4/09. Scheme has also gained 3 achievement awards.			

REDUCE HEALTH INEQUALITIES	Healthy City Network	Network established dedicated website Grants to 22 organisations	Project specific	None set	None set	NI 119, 120 & 137 http://carlislehealthnetworks.weebly.com Carlisle Healthy Networks
MAXIMISE INCOME	Outreach and referral programme	41% Rural take-up £1,034,075.00 Benefit Gains	Exceed 25% rural £500,000 Benefit gains	None set	None set	NI 139