

# ENVIRONMENT AND ECONOMY OVERVIEW AND SCRUTINY PANEL

#### Panel Report

**Public** 

Date of Meeting: 10<sup>th</sup> September 2009

Title: Carlisle Partnership - Children and Young People - Group and

Cumbria Local Area Agreement – 1<sup>st</sup> report 09/10

Report of: Carlisle Partnership Manager

Report reference: PPP 43/09

#### **Summary:**

- 1. This is the fourth report in a series, making the activities of the Carlisle Partnership (CP) Children and Young Peoples (CYP) group available for scrutiny. The group Chairman, Steven Bowditch and Partnership Manager Ned Kemp will update the panel on the activities of the group and describe the intentions and plans for 2008/2009.
- 2. The Partnership Manager will present the annual performance report (to end March 09) of the Cumbria Sustainable Community Strategy (Annex C), the second full year performance report (to end March 09) of the Cumbria Agreement (LAA 2007) Young People related stretch Targets (Annex D) and the first full year performance report (to end March 09) of the Cumbria Agreement (LAA 2008) Children and Young People's Board Targets (Annex E).

#### Questions for / input required from Overview and Scrutiny:

- The Economic and Environment Overview and Scrutiny Panel is requested to consider and comment on the activities of the Carlisle Partnership, Children and Young Peoples Priority Group.
- 2. To consider and comment on the performance report for the Children and Young Peoples block of the Cumbria LAAs 2007 and 2008.

Contact Officer: Ned Kemp Ext: 7030

Note: in compliance with section 100d of the Local Government (Access to Information) Act 1985 the report has been prepared in part from the following papers: None

#### **Introduction**

The panel should refer to PPP 83-08 Children and Young People - Carlisle Partnership Priority Group and Cumbria Local Area Agreement 2<sup>nd</sup> report presented on 11<sup>th</sup> September 2008. (The panel will recall that no report was made in spring 2009 due to the transition to an independent group and change of Chairman).

The panel should note that the refresh of CP CYP priorities published in "A Community Plan for Carlisle – refresh and update 2008" remains extant. It is intended to review these priorities with partners and publish highlights in the next refresh of "A Community Plan for Carlisle" in 2010. The group will continue (in 2009/10) to develop a robust method for performance monitoring and aligning its Local targets to the national Indicators via the performance table (annex A).

#### **Activities**

Since spring 2009 the Carlisle Partnership Children and Young People's Group has operated in parallel to the Cumbria Children's Trust Board led Carlisle Locality Planning Group. The intention has been to ensure that local priorities retain a place in what could easily become exclusively a National (and Statutory) priority led agenda.

So far there has been a commendable level of "Complimentarity" regarding the work of the two groups. The Chair of our own group is the Carlisle Champion for "Aiming Higher" (With responsibility for developments for CYPs with learning difficulties) for the planning group and the CP group prepared the (unfortunately unsuccessful) bid to bring the "Inspiring Communities" project to Carlisle. There are and will remain areas where differences of approach inevitably lead to disagreement and differing priorities. The Children Trust Board Plan for Carlisle is at Annex B.

The Group's has reaffirmed it's commitment to the following principles:

- 1.A "Bottom-up" approach.
- 2.A close connection to frontline staff delivering services to Children and Young People in Carlisle.
- 3.Involvement of a range of Children and Young People on the group itself.
- 4.A strong engagement with our very distinctive localities (Rural and Urban) via there community activists Existing groups and voluntary organisations.

The group benefited very much from the urgency and direction which came with the recent but regrettably unsuccessful preparation of the Inspiring Communities Grant bid.

In order to focus its attention, the Group has identified several issues which fulfil the following criteria:

Firstly they are of key importance to Carlisle and secondly they are within the scope of the group to have significant impact:

Issues to date are:

- 1. Activities out of school for Children and Young people in part the city and county play strategies and the associated physical developments.
- 2. Young Peoples Health issues Overseeing the "Teenlifecheck" spend and finding a place for YPs Health issues in the Healthy City agenda.

#### **Teen LifeCheck**

The Panel will be aware that the group has Department of Health funding to promote online "LifeCheck" ("early years" now renamed "Baby LifeCheck" and "Teen LifeCheck" resources). To date the following materials have been procured and activities supported:

Teen & Baby LifeCheck promotional literature/

TeenLife Event 11/7 (City Centre) including a film of the project

Theatre in Education project (Themed on "Risk taking Behaviours)

3. Raised aspirations – Working with local organisations (for CYPs) and expert organisations (Brathay) to develop skills and capacity within our communities to exploit the opportunities will be provided by the physical developments of the Youth Zone, Academies programme, new sports facilities etc

We will also maintain an overview of:

- 1. Homelessness (YMCA Foyer)
- 2. Post 16 participation, skills and employability (With particular regard to the impacts of the recession on prospects and opportunities)
- 3. School organisation (Particularly primary/junior)
- 4. Safeguarding.
- 5. Statutory developments (via the Children's Trust Locality Planning Group)

#### **Cumbria Sustainable Community Plan 2008-2028 – Annual Report to March 2009**

Annex C is an edited version of the 1st Annual Report on the delivery of the outcomes of the Cumbria Sustainable Community Strategy 2008-2028 to date. It is in the form of a narrative of activity with some comments on future challenges and intentions. Broadly the report describes good progress towards to delivery on most outcomes and reflects some worthwhile developments of Cumbria Strategic Partnership working.

# <u>Cumbria Local Area Agreement 2007 – Annual Report to March 2008 – Healthy Communities and Older People theme</u>

Annex D is an edited version of the 2<sup>nd</sup> year performance report on the outcomes defined in the Cumbria LAA 2007. The report describes good progress towards delivery on 12 of the 3 year stretch targets and the linked receipt of some £11 millions of reward grant. Member's attention is drawn to the final sections of Annex D where arrangements for the distribution of any Performance Reward Grant are discussed.

#### Cumbria Local Area Agreement 2008 – 2011

Annex E is an edited version of the 1<sup>st</sup> year performance report on the outcomes defined in the Cumbria LAA 2008. The report describes progress towards delivery on 188 National Indicators with particular reference to the 45 indicators (35 agreed 10 statutory) in the Cumbria LAA 2008-2011 (App 2). In addition the report publishes the 18 Cumbria wide "Place Survey" indicators (App 3). There have been significant changes in reporting requirements, numbers of indicators, frequency of data collection and inspection mechanisms since the LAA 2008 was agreed. This process continues, though the proximity of the first Comprehensive Area Assessment (CAA) in autumn has led to significant progress in this area. Further re-arrangements may be required post CAA.

#### **IMPLICATIONS**

- Staffing/Resources The Partnership Support Officer post was vacant from May 09 and ended in June 09. There has been a small but noticeable reduction in the efficiency and effectiveness of the Partnership. These effects are likely to grow during 09/10 and may lead to a reduction in partner commitment and reflect unfavourably on the perception of and influence of, the Partnership which has been built in recent years.
- Financial Any City Council financial commitments will be subject to normal process separate from these reports (Annex D para 5 LAA 2007 reward grant allocation)

- Legal –The City Council has a statutory obligation to be a partner in the Carlisle Children and Young People's planning group and Cumbria Children's Trust.
- Corporate The interaction between the City Council, Carlisle partnership and Carlisle Locality Planning group will require careful coordination, as plans are developed and projects are delivered to ensure that coherence is maintained. To this end the alignment of the Corporate Plan, Community Strategy will be critical.
- Risk Management The risk of the City Council failing to execute its obligations under the Children's Act 2004. The risks associated with delivery of the Children and Young People's priorities listed in "A Community Plan for Carlisle refresh and update 2008".
- Equality and Diversity A central consideration in all the CYP Group activities. Any plans or projects will be submitted to the appropriate impact assessments.
- Environmental A central consideration in all the CYP Group activities. The group will be actively engaged with environmental issues via the CP executive and Convenors groups.
- Crime and Disorder There are indirect relationships between many initiatives influenced or commissioned by the CYP Group and the Safer, Stronger Group activities. The group will be actively engaged with the SSC group particularly with regard to antisocial behaviour and disorder in the City Centre (and provide a link with the City Centre Partnership), via the CP executive and Convenors groups.
- Impact on Customers The aim of the CYP Group is to improve the Opportunities for Carlisle's Children and Young People and to reduce the inequalities of opportunity to which some of our most disadvantaged Communities are subject.
- Healthy City It is expected that the CYP group will have an early influence on the
  implementation of Healthy City initiatives particularly in the spheres of "Risk taking
  Behaviours", transport and the development of sporting and cultural facilities. The
  group will have oversight of the cooperative efforts involving the Carlisle Joint Schools
  Council and the promotion of online Teen LifeChecks.

# PPP 43/09 - Annex A

# Carlisle Partnership – CYP Performance

Priority for action	Contributing elements	Update	NI / Cumbria LI / Carlisle LI
CYP			
HOMELESSNESS	YMCA Foyer Project	We will continue to raise the profile of YPs homelessness in the City and encourage and support the efforts of the YMCA and City Council in taking forward the Foyer Project.	Homelessness statistics suggest that in the last 10 years the 16-20 years age groups representation in the numbers judged to be "Entitled" homeless has risen from 2/3% to in excess of 10 % of the total of around 200 cases per year.
POST 16 PARTICIPATION	Removing barriers Connexions	Its likely that the group will participate in this target via the County Locality Planning group.  The Partnership is expected to pick up Skills and employability under the EDE Group and the "people" theme of the economic strategy.	NI 117 & 110 &SI 2
RISK TAKING BEHAVIOURS	Teenage pregnancy; Alcohol misuse	To take consider taking greater responsibility for the "Teenlifecheck" spend from the HCOP to continue and reinforce the work originated from amongst YPs themselves in addressing these issues.	NI 111, 112, 113 & 114

BULLYING	Safer Schools Partnership	Under review	NI 69
HEALTHIER LIFESTYLES	MEND	Under review	NI 55, 56 & 57
PLAY	Increased facilities	To encourage and if appropriate to provide the focus for integration of "Play" provision in the District (with particular attention to the provisions in rural areas)	NI 110
RAISED ASPIRATIONS	Improved access to opportunities	To develop a programme with partners established during the recent (unsuccessful) bidding process to engage with existing YP initiatives and activities across the City to improve their connections into their local communities (via parental participation) leading to preparation to exploit to the full the opportunities available in the Youth Zone	NI 96 & 106

# **COMMUNITY EMPOWERMENT**

To join up these last 2 with existing and proposed Engagement initiatives.

#### **CARLISLE LOCALITY PARTNERSHIP PLAN, 2009-10**

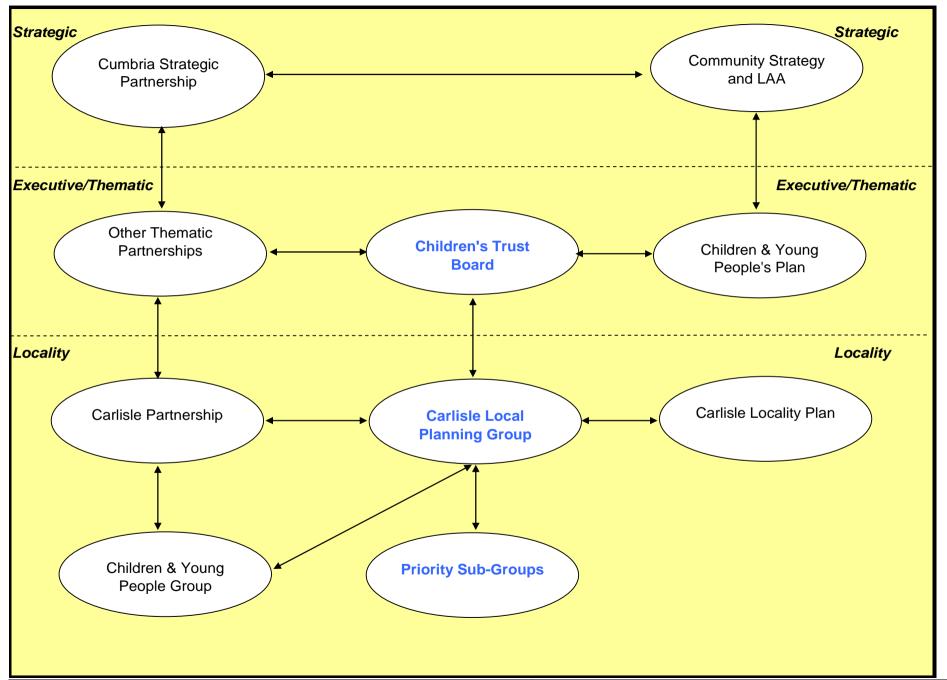
#### 1. Introduction

This document reviews progress against Carlisle local planning group's 2008-9 priorities, and sets out the priorities and planning intentions for 2009-10.

#### 2. Local Planning Group (LPG)

#### Membership

LOCAL PLANNING GROUP			
MEMBER	AGENCY		
Phil Bennett	Head of Local Services – Children's Services		
Steven Bowditch	Chair of Children & Young People Group		
Sophie Brookes	Team Leader, Children's Centres & Extended Services		
Rob Burns	Head of Community Services, Carlisle City Council		
Lynne Hutchinson	Carlisle Voluntary Service		
Ned Kemp	Local Strategic Partnership Manager – Carlisle City		
Joanne King	Carlisle Locality Officer, Cumbria Youth Support Services, Children's Services		
David Leadbetter	Area Manager, Carlisle Connexions Centre		
Andrew Mason	Primary Head		
Jan Massey	Primary Head		
Katherine May	County Project Manager, Rep for Voluntary Sector - Pre-School Learning Alliance		
Lyn Moore	PCT		
Martin Murphy	Academies/Youth Zone		
Jacqui Raw	Learning Skills Council		
Sean Ruane	Operations Manager (North), Cumbria Youth Offending Service		
Jenny Russell	Integrated Worker Coordinator – Children's Services		
Penny Scott	Impact Housing		
Sheraton Shaw/Lynda Hassall	Children's Services Manager, Barnardos		
Pauline Singleton	Inclusion Manager, Richard Rose Morton Academy		
Jane Smith	Play Development Manager – Carlisle City Council		
Wendy Smith	Senior School Improvement Officer, Children's Services		
Adrian Sowerby	Community Safety Inspector, Cumbria Police		
Neil Spence	Risk Taking Behaviour		
John Swainston	Head of Service – Schools & Learning (Projects), Children's Services		
Carolyne Taylor	14-19 Area Development Manager (Carlisle)		
Lorraine Usher	Community Investment Manager, Impact Housing		
Margaret Watson	Strategic Manager, Children's Centres & Extended Services		
Liz Wright	Participation Worker, Children's Services		



#### Frequency of Meetings

The LPG meets monthly. It has an integrated working sub-group and is in the process of identifying ways of progressing its other priorities. Wherever possible we will link into existing structures and groups and develop and implement action plans to meet priorities through focussed and effective partnership effort. The LPG also intends to nominate 'champions' to promote key themes or the interests of particular groups – for example, we have participation champions and are in the process of nominating a champion for children with disabilities to promote the Aiming High and short breaks agenda.

#### 3. What we want to deliver in 2009-10: Our four priorities

The four priorities below (and our cross-cutting themes) have been agreed following consultation with partners and a focus group with children and young people.

**PRIORITY 1: Places to go, things to do, someone to talk to** – To develop a strong, exciting and inclusive 'Play/Youth Offer', which meets the needs of all groups and includes access to information and advice.

Currently there is lack of co-ordination of provision for children and young people across the locality and we are not necessarily providing the right activities in the right locations at the right times to meet needs. This includes meeting the needs of communities by providing targeted provision at high risk times (e.g. Friday and Saturday evenings) to reduce anti-social behaviour.

Not having enough to do is one of the top priorities for young people themselves. There is Play Builder funding coming into the locality to provide new place spaces and there is also the exciting Youth Zone development. It is important that partners work together to ensure that these are part of an improved and cohesive play/youth offer for Carlisle, which meets the needs of all children and young people including vulnerable groups such as children and young people who are looked after or who have disabilities. Targeted work with vulnerable groups offering social and emotional development, informal learning opportunities and accreditation will help these young people to achieve and narrow the gap in attainment. This priority contributes to the following Every Child Matters outcomes:

- Be Healthy by involving children and young people in physical activity and promoting healthy lifestyles via education and issue-based work on key issues such as substance use
- Stay Safe via targeted work and information, advice and crisis intervention
- Enjoy and Achieve by providing enjoyable structured activities and informal learning opportunities and accreditation
- Positive contribution the participation of children an young people will be central to the development of the play/youth offer providing a comprehensive range of positive activities, which should also help to reduce youth crime and anti-social behaviour
- Economic Well-Being by helping prepare young people for independence and encouraging and supporting young people onto progression routes into further education, training or employment.

The play/youth offer needs to be based on a hub and spoke model where satellite provision in outlying and rural parts of the locality is linked to the hub development (Youth Zone) and adequate transport provision is built into the model to enable all children and young people to access the activities on offer.

**PRIORITY 2: Early intervention/prevention** – To embed the use of integrated processes including the common assessment framework, lead practitioner and team around the child/family (TAC/TAF) to promote effective needs led multiagency working.

This is an ongoing priority for which a sub-group already exists. It is about embedding the use of integrated processes to identify children, young people and families with additional needs at the earliest point (via the common assessment) and delivering an effective integrated partnership service response (via a lead professional and TAC/TAF). In this way it is anticipated that needs can be met at a lower level with fewer children, young people and families having to access acute/specialist services at a later stage. As part of this approach there is also an intention to utilise the common assessment in cases of domestic violence where there are considered to be mid-level risks and needs. Targets will be agreed (for example, the number of common assessments registered) and the approach evaluated in terms of delivering better outcomes.

This priority relates particularly to the Stay Safe outcome but contributes to other ECM outcomes including Enjoy and Achieve (e.g. by helping to resolve problems in families and supporting school attendance). It also contributes to narrowing the gap in attainment and other outcomes for vulnerable children and young people.

**PRIORITY 3: Parenting support/services** – To develop a continuum of accessible and effective parenting services across the full spectrum of need.

This priority links closely with the early intervention/prevention priority. It will also make a contribution to narrowing the gap and to supporting emotional wellbeing and resilience.

We will build on the work of the existing Carlisle parenting forum to:

- Map existing services
- Publicise what is available and referral routes
- Identify unmet need and gaps in services
- Promote the development of new services/inform the commissioning process to establish a continuum of provision across the full spectrum of need (e.g. information and advice, parent support groups, parent mentoring, structured parenting programmes)
- Share and help to shape the Cumbria parenting strategy with stakeholders and partners
- Disseminate information developed by the National Academy for Parenting and share and develop best practice
- Monitor the quality of services being delivered
- Engage and consult with parents, children/young people and communities
- Get some 'quick wins'

**PRIORITY 4: Reduce risk-taking behaviours** – To reduce risk-taking behaviour with a particular focus on reducing the harm caused to children and young people by alcohol

Discussions are being held at county level to ensure that there is a fit between the risk taking behaviour and alcohol strategies and that they provide a solid strategic context in which to address alcohol issues at a local level. The intention is to establish a locality alcohol group, which will have a broader remit than just children and young people although this will be an important strand. One of the first tasks will be to further explore the issues for Carlisle and scope current activity and provision.

Children and young people who abuse alcohol will experience poor longer term health outcomes and there is a significant link with risk taking behaviour (e.g. risky sexual behaviour and teenage parenthood), anti-social behaviour and crime. Young people who binge drink are also more vulnerable to being victims of crime. We may need to build on the alcohol education/prevention work which is already taking place. Young people need to be encouraged to drink sensibly and to recognise the risks attached to alcohol abuse and binge drinking. We also need to try and influence the behaviour and attitudes of adults towards alcohol. Adults often provide poor role models in their own drinking behaviour and many young people get access to alcohol via their parents/carers. We know that alcohol abuse is a significant factor in domestic violence, which has a very damaging impact on any children involved. The majority of child protection cases in Carlisle fall into the category of neglect where substance misuse and domestic violence are the most prevalent factors.

#### Important cross-cutting priorities/themes

Equally important are our cross-cutting themes and we intend to address these as essential strands within our four priorities

**Participation** – To increase the participation of young people (and families) in locality planning and service delivery.

This was a key priority for those children and young people consulted. The voice of children and young people (and parents/carers) should be central to everything we do. Work at locality level should link to the overall participation strategy and should be an ongoing and circular process where service users receive regular feedback with evidence of actions taken as a result of the participation process. We also intend to carry out a locality annual Hear by Right audit. The LPG has representatives or 'champions' who sit on the Children's Trust Board Participation Sub-Group

**Narrowing the gap** – To narrow the gap in outcomes for the most vulnerable/deprived groups (including health and educational outcomes).

This is another critical cross-cutting issue, links closely with anti-poverty work and is a Children's Trust Board priority. Our four priorities should all make a contribution to narrowing the gap – i.e. via targeted play and youth provision,

early intervention with children, young people and families with additional needs, targeted parenting support and alcohol harm reduction.

**Social inclusion** – To help children and young people to feel valued and responsible members of their communities.

This is about equipping children and young people with the skills, values and abilities to enable them to take an active part in their communities and have full access to educational and social opportunities and positive relationships. This means **all** children and the LPG will take an inclusive approach in all its work ensuring the needs of vulnerable and/or minority groups are considered (e.g. children with disabilities, travellers, BME, gay and lesbian, those of different faiths).

#### 4. Needs assessment against the five ECM outcomes

The partnership recognises that we have to get better at needs assessment and develop an approach which provides a comprehensive picture of need across the locality. This will facilitate the planning process by enabling us to prioritise on the basis of the scale of need and unmet need identified. Needs assessment should be an ongoing and developmental process with the quality of data constantly improving so that we become increasingly sophisticated in our approach. This is closely linked will the development of a robust performance management framework. Alongside the priorities and cross-cutting themes already identified, this will be one of the key challenges for the LPG over the next 12 months.

Below are some of the key issues for the locality listed under the 5 Every Child Matters outcomes. In most instances the supporting data has not been included due to space and time constraints.

#### Be Healthy

#### Substance Use

Alcohol is the issue of most concern. Information from the Health Related Behaviour Survey 2008 shows that, of those young people in the sample, 12% of year 6, 23% of year 8 and 48% of year 10 pupils had drunk alcohol in the week before. Whilst these figures have remained relatively stable over the past 20 years it is the amount of alcohol young people are drinking which is increasing. 19% of year 10 boys and 10% of year 10 girls drank over 14 units of alcohol in the last week. Over 60% say their parents know they drink, 20% get their alcohol from their parents and 21% say they generally drink at home. Whilst these finding are for Cumbria, there is no reason to suppose that these are not replicated in the Carlisle locality and may well be worse in the Carlisle City.

#### Teenage conception

There is a link between alcohol and teenage conception rates. Whilst Cumbria is below the national rate, levels in Carlisle (48.1 per 1000), Copeland and Barrow are above.

#### Obesity

Rates of obesity amongst children and young people are rising and are higher in Cumbria and Carlisle than nationally. In Cumbria 10.1% of reception children are obese including 14% of boys in Carlisle against an English average of 9.6%. By year 6 the figure for the county has risen to 15.5%. This is due to unhealthy diet and/or lack of physical activity and obesity results in poorer long-term health outcomes.

#### **Stay Safe**

#### Early Intervention

Whilst the use of the common assessment is increasing, there were still only 15 CAFs registered in the fourth quarter of 2008/9, which underlines the progress that we still need to make. Where preventative approaches are not as developed as they should be more children, young people and families access acute specialist services further down stream.

#### Parenting

Parenting has the greatest impact on outcomes for children and young people -67% of referrals into Children's social care concern parenting issues. Audit work done in relation to the Matching Needs and Services Project on a sample of cases drawn from across partner agencies showed that the majority of needs (37%) fell within the parenting theme – e.g. better care required at home, child's behaviour to be better understood and managed.

#### Child Protection

In Carlisle there are 44 children and young people subject to child protection plans per 10,000 population under 18 years, which is a high figure and the highest in the county. Over 70% of cases fall into the category of neglect where substance use and domestic violence are the prevalent risk factors. Child protection practice in Carlisle is the best in the county in terms of meeting timescales for initial and core assessments, but audits have identified quality issues. 100% of child protection cases are reviewed within required timescales. Ongoing progress needs to be made to improve the impact of intervention offered via development of evidence informed practice and matching needs and services to produce better measured outcomes.

#### **Bullying**

Evidence suggests that young people are more likely to be victims of crime than adults but less likely to report it. A particular concern for young people is bullying which can take a variety of forms and include criminal behaviour (e.g. physical assault). In the TellUs3 Survey 19% of young people reported feeling a 'bit unsafe' or 'very unsafe' around the local area, 20% on public transport and 11% in school. 25% of young people reported having been bullied in the past year, 6% in the last 4 weeks, 4% about once a week and 6% most days.

#### **Enjoy and Achieve**

#### Educational Attainment

Achievement at the early years foundation stage in Carlisle is below target and the national average. The percentage of pupils achieving 5 A\*-C at GCSE in Carlisle schools is 41.1%. Whilst this is on an upward trend it is below the Cumbria average of 48.4% and national average of 47.2%. Latest children looked after attainment data is good. Authorised and unauthorised absence from secondary schools in Carlisle is comparatively high. Data on the achievement

gap (for lowest performers and those with free school meals) shows that Carlisle performs well compared to the county as a whole but this is in the context of poorer overall results. Aside from the Central Academy there are no schools in Carlisle currently subject to special measures or a notice to improve. The Year 11 survey suggests that young people in Carlisle have low aspirations with, for example, significantly fewer aspiring to go to university or further education than in other parts of the county.

#### Positive contribution

Positive activities – things to do and places to go

Young people complain that there is not enough to do in their spare time and engagement in positive activities is currently below target.

#### **Participation**

Good practice includes the joint schools council, Action4 (looked after children) and young people's development group (Youth Zone/Connexions), but we lack a co-ordinated approach to participation.

#### Youth Offending

The effectiveness of preventative work is measured by the number of children and young people who are first time offenders. In the North of the county this fell in 2008/9 by 15.76% from 368 to 310 (exceeding the Youth Justice Board target of 7% and the Local Area Agreement target of 12%). Re-offending rates, calculated by the average number of offences per young person in the cohort, were also within target standing at 1.15 (offences) in the North against a target of 1.2.

#### **Economic well being**

#### Further education, employment of training

Cumbria and Carlisle perform well in terms of the percentage of young people in post-16 education, employment or training. The current NEET rate (not in education, employment or training) is low at 5.1%, which is lower than the national average and many comparator authorities. Whilst there is still concern regarding this 5.1% (which may increase in the current economic climate) one of the main issues for Carlisle is the number of young people in low paid jobs without training.

The percentage of children looked after EET (in education, employment or training post 16) was 81.8% as at 31<sup>st</sup> March 2009, substantially higher than the national comparator of 63%. The figure for young offenders EET in the fourth quarter of 2008/9 was 74.6%.

Homelessness/young people not in suitable accommodation
This is an issue for young people in the Carlisle locality and will be partly
addressed by the Foyer development. Whilst data is available on young people
registering as homeless, the full extent of this problem is probably hidden.

#### **Poverty**

23.5% of Carlisle's areas are in the most deprived fifth of English areas. Whilst Carlisle has an average annual household income of £25,846, not substantially lower than the Cumbria average of £25,921, it includes wards with median

incomes of £18,900 - £23,400, the lowest range for Cumbria. In Carlisle there are 2.57 long-term unemployment claimants per job vacancy. 11.6% of children are eligible for free school meals with a 10% take-up.

#### 5. Review of progress in 2008-9

#### **BE HEALTHY**

Healthy lifestyles: increase the number of children and young people taking part in existing opportunities particularly physical activities

#### What did we say we were going to do?

Obtain funding via the Sport and Physical Activity Alliance to promote healthy lifestyles with targets to get families and local communities involved in sport and physical activity.

Create Dance opportunities for young people

#### What progress have we made?

#### **Dance**

Take-up of dance amongst young people was low within communities and youth groups. Dance opportunities were much more successful in the school programmes and young people from Carlisle have participated in county-wide opportunities. Training programmes for teachers in Primary and secondary schools has taken place to ensure sustainability of the programme when funding ends.

#### **Project 1 Go4it**

As part of the programme several strands are rolling out including Rural Family Get Active sessions at Burgh, Roadhead and Dalston. Get Active sessions are also held in Harraby Community Centre and Upperby School each week during term time. Our holiday schemes for sport take place over the Easter and Summer periods and are linked predominantly to local Clubmark Sports Clubs – these clubs have passed through their respective NGB accreditation criteria which is quite an achievement. As part of the programme we have Get Walking and Get Cycling initiatives just starting up. We also have our Social Inclusion programme under the Go4it project. Activities are currently taking place at Hammonds Pond, Petteril Bank and Melbourne Park. Plans are to build two more MUGAS this year – one at Raffles and one in Caldewgate.

#### **Project 2 Facilities**

This project is based around new facilities and the Sheepmount All Weather Pitch has been built at the Sheepmount Stadium. As part of this project a Hockey Development Plan has been put in place.

#### **Project 3 Workforce and Club Development**

A vast range of opportunities exist under this programme for people to volunteer and gain qualification – especially young people.

#### **STAY SAFE**

Risk-taking behaviour: to co-ordinate and develop existing services relating to risk-taking behaviour with particular emphasis on reducing teenage pregnancy and alcohol-related behaviours, particularly with a view to service delivery where young people (e.g. in schools) can access them rather than centrally (e.g. in clinics)

#### What did we say we were going to do?

Develop more accessible services to reduce teenage pregnancy by:

- Training school nurses in sexual health to deliver contraceptive services
- Development of integrated services in Connexions
- Improving access to the morning after pill
- Training of staff in the use of long acting contraceptives

Reducing sexually transmitted infections by expanding points of access to services and.....

- Increasing the percentage of young people accessing sexual health and contraceptive services (including condoms)
- Piloting new initiative in schools with sexual health nurses working alongside school nurses

Increase the numbers of 15-24 year olds engaged in Chlamydia screening programmes

#### What progress have we made?

- Two school nurses have completed sexual health training so they can deliver sexual health services in school and Connexions
- Connexions now provide an integrated service 6 days a week, Carlisle
  has reached 31% screening for Chlamydia against a Cumbria target of
  17%. Carlisle College has a sexual health drop in Monday and Thursday
- Further training of the pharmacists means that Emergency Hormonal Contraception is available at most pharmacies and a list is available of those participating on the scheme. School provision has increased to the Richard Rose site
- School Nursing staff have been trained in the use of long acting contraceptives and NICE guidelines. Contraceptive services have been trained in the insertion of implanon, which has increased access and a nurse has successfully completed her training in the insertion of coils.
- Richard Rose Academy is piloting a sexual health drop in on a Monday and Thursday. Access to contraception advice and Chlamydia screening will be available and referral to other specialist services where necessary.

We aim to address bullying, social integration issues and provide positive role models in schools and in the community via links with the Safer Schools Initiative (as led by the police): security; confidence; value for young people

#### What did we say we were going to do?

Pilot Safer Schools initiative so that:

School provides a safe and secure environment

- Pupils feel positive about going to school without feeling threatened or intimidated and can maximise their potential and learning
- Build trusting relationships and the development of respect for peers and the wider community

#### What progress have we made?

Safer schools partnership established at Richard Rose Central Academy with one full time police constable. Significant involvement in issues of bullying. Use of 'restorative' practices developed by the officer and school with positive outcomes. Emerging evidence of reduced calls/crime and educational benefits. The SSP officer and colleagues have worked hard to deal with other crime/disorder issues in the school including tackling the issue of disruptive pupils by means of a 'mini' 'prevent and deter panel.'

Other secondary schools across Carlisle, whilst not yet having a formal SSP, have all got allocated and named police contact points to discuss and involve in issues of Crime and Disorder (including bullying).

#### **ENJOY AND ACHIEVE**

Play: increase the number of children and young people having access to a wide range of safe and enjoyable, creative, active and challenging play environments in public spaces and local neighbourhoods, extending unstructured opportunities for play

#### What did we say we were going to do?

To develop unsupervised and supervised provision for all children and young people to meet and play in a range of inspiring, stimulating and challenging environments, both natural and created

#### What progress have we made?

#### Children and young people accessing provision:

Funding from BIG lottery Children's Play Initiative in 2008 and continued support from Cumbria County Council and Carlisle Housing Association has enabled Carlisle City Council to increase opportunities for 5 to 19 year olds to get involved in a range of drop-in schemes, venture days, projects and events e.g. Parkschemes, Streetschemes, Playschemes, Library Drop In, People Like Us Group, Skate Park Action Meetings, National Playday, Skatejam and Youth Exchange

#### **City Play Trail:**

Work scheduled to start September 2009, delayed due to flood defence works and Carlisle Renaissance plans

#### Holiday play provision:

Increased number of venues by 25%

1 x disabled and 55 children with special/additional needs accessed summer provision in 2008

#### Forest School Programme/Venture Days:

August 2008 34 children/young people accessing provision
 October 2008 25 children and young people accessing provision
 February 2009 32 children and young people accessing provision

Raising aspirations (long-term): in the short-term, we aim to improve access to opportunities to achieve by focusing on young people in year 9 where there is a dip in achievement

#### What did we say we were going to do?

- 1. Promote, develop and enhance collaborative working across Carlisle schools
- 2. Work with Federation of Carlisle Schools (FoCS) on an ongoing basis
- 3. Support school improvement officer in enhancing key stage 3 performance in science through the use of 'embedded' national strategy consultants in the schools

#### What progress have we made?

- 1. The initial conference held on 13.10.08 led to the establishment of six working groups. These groups are inclusive of all primary, secondary and special school settings. Each of these groups has developed an improvement plan focussing across a range of appropriate issues, such as transferable skills, improving achievement in mathematics, enhancing the creative curriculum and ensuring that every school is a good school. The priorities were selected using the locality data provided. The level of commitment and participation is good. Each group has nominated a liaison officer to work with the Senior School Improvement Officer and next step will are for this group to meet in June to evaluate progress to date and to begin to put together a "Best Practice" guide. This will inform transition projects across the county.
- 2. The Federation of Carlisle Secondary Schools(FOCSS) have four plans in place focussing on improving the quality of teaching and learning and raising standards in the core subjects. Minutes of meetings show that these groups meet regularly and are working well against the chosen priorities. Each secondary school takes a different lead as follows.
- English Trinity School
- Mathematics Caldew School
- Science William Howard School
- Teaching and Learning and the Cumbria Leadership Challenge Nelson Thomlinson School

Each group is facilitated by a member of the School Improvement Team. Overall FOCSS now shares all school data openly and has publicly declared that they take a collective responsibility for school standards. They are also working towards agreed protocols for managed moves and lately discussions have been about a locality-wide inspection. The next step will be to use the Collaborative Self-evaluation Toolkit so they can plan effectively for next year's work. The Academies are both active participants of FOCSS.

3. To some extent this item has merged with (2) above. The School Improvement Officer for science is working with the science collaborative group to raise achievement. Overall good progress has been made with Heads of Science attending regular meeting, which focus on raising achievement and sharing best practice. In addition 3 schools have embedded consultant support in place working on specific topics in science with the remit of improving CVA in science from Key Stage 2 to Key Stage 4. This has changed from the initial focus of improving achievement by the end of Key Stage 3 due to changes in DCSF policy. Results in the summer will provide evidence of whether this work has been successful or not and to what extent.

#### **POSITIVE CONTRIBUTION**

Underpinning all our priorities is the cross-cutting theme of children and young people's voices; this needs to go beyond consultation with children and young people and get them actively involved in service design and identification of need

#### What did we say we were going to do?

This was to be addressed as a cross-cutting issue in the other priorities

#### What progress have we made?

Examples of good practice in Carlisle include:

- Action4 with looked after children
- Connexions young people's development group which is informing the Youth Zone development
- Joint schools council
- Locality Hear by Right audit carried out

However, we need to build on and extend this good practice in a co-ordinated manner across the partnership – for example, in relation to the development of the Play/youth Offer - and this will remain a priority for 2009/10.

#### **ACHIEVE ECONOMIC WELL-BEING**

Homelessness: our aim is to support young people who have housing issues by providing supported routes through to permanent appropriate housing solutions. The target is to develop 20 additional supported places

What did we say we were going to do?

Develop 20 additional supported places via Carlisle Foyer initiative

#### What progress have we made?

- A plan for re-development of the YMCA building in Fisher Street has been approved by a reconstituted YMCA Management Board.
- A project manager has been appointed who has produced:
  - a) Architectural plans which have received planning permission
  - b) A detailed project plan with work starting in summer 2009 and culminating in full occupancy in late 2010
  - c) Business models for the re-development and running of the foyer together with funding requirements (and some funding commitments)
- Arrangements with partner agencies are being developed to integrate the foyer into existing and other planned service provision, specifically the John Street Centre of Excellence development and Youth Zone.
- The Carlisle Partnership Children and Young People's Group will have oversight of these activities to ensure maximum local involvement particularly from the third sector and City Council.

Participation: increase post-16 participation in education an training, and their achievement by removing barriers – e.g. low aspirations, cultural expectations and a low-skill, temporary low-wage economy

#### What did we say we were going to do?

Deliver the Carlisle 14-19 Partnership Implementation Plan and:

- Increase post 16 participation rates in education and training including amongst care leavers
- Reduce young people who are NEET (not in education, employment or training) including in Carlisle NEET hotspot areas
- Increase the percentage of teen mothers participating in post 16 education, employment or training
- Support local employers to increase the number of local jobs with training, including apprenticeships, for young people

#### What progress have we made?

- 14-19 Area Partnership Board has been established and meets regularly to ensure the 14-19 Implementation Plan is delivered
- 14-19 Development Group also established and meeting to ensure the operational aspects of the implementation plan are carried through
- Sub-Groups consisting of work-based learning/apprenticeship group, information/advice/guidance group, NEET and Inclusion group, Key Stage 4 engagement group, diploma line working group have all been established and feed back into the Development Group
- Work is ongoing and a 14-19 DCSF Briefing is being held in June 2009 to enable school staff and governors, employers and local authority staff to understand the whole 14-19 agenda

The Carlisle Partnership Economic Development and Enterprise Group has reformed itself to accommodate the oversight of the People and Connections Themes of "Growing Carlisle" – the economic strategy for the City. This has brought together 14-19 providers (both public and commercial) with business interests in the City in the context of a shared aspiration of economic growth, increased individual opportunity and community/health related well-being.

### 6. Key Priorities 2009-10

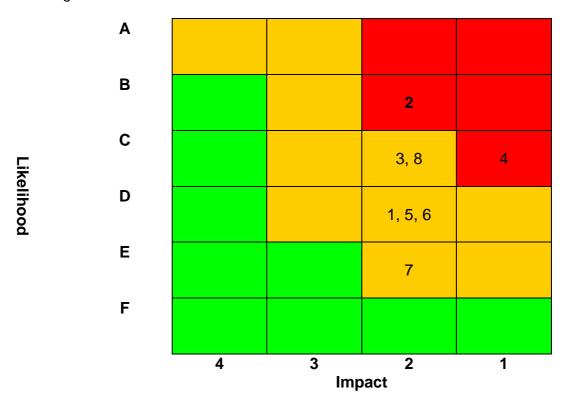
7

Local	CYPP Priority	We will achieve this	Measurement for
Priority	(see Appendix 1)	by	Success
Priority 1:	Promote enjoyment,	Play builder	NI 54 – services
Develop an	play, recreation and	programme and	for disabled
enhanced	leisure opportunities	development &	children
and		promotion of exciting,	
inclusive	Also contributes to	co-ordinated	NI 199 – children
Play/Youth	priorities 1.1, 1.3, 1.4,	play/youth offer for the	and young people
Offer	3.1, 3.2, 4.1, 4.2, 4.3,	locality incorporating	satisfaction with
	5.1, 5.2	the Youth Zone	parks and play
		development and hub	
		and satellite model	NI 110 –
		ensuring the needs of	participation in
		all groups are met	positive activities
		(e.g. disabled and	(Target is 77.6%
		children looked after)	of young people
		including via targeted	involved in
		provision	positive activities)

Priority 2: Early intervention and integrated working	Increase the number of children and young people able to remain safely in their own families, homes and communities  Also makes a contribution to all ECM outcomes for vulnerable/targeted groups and narrowing the gap	Embedding integrated working processes utilising CAF, lead practitioner (LP) and team around the child (TAC) to ensure that additional needs of children, young people and families are identified and met early	Number of CAFs registered CAFs per 10,000 population Number of CAFs resulting in TAC plan Children with TAC/TAC plan per 10,000 population % children referred to social care with completed CAF
Priority 3: Parenting support/ services	Improve emotional well being and resilience of children and young people  Increase the number of children and young people able to remain safely in their own families, homes and communities  Narrow the gap for all under achieving and vulnerable groups  Also contributes to 1.2, 1.3, 3.1, 4.1, 5.3	Mapping and publicising existing services and supporting the development of a continuum of provision for parents/carers across the full spectrum of need	Parenting services mapped  Number of parents/carers accessing services  Evaluation of parenting services via service user feedback, strengths and difficulties questionnaires etc.  NI 86 — secondary school behaviour  NI 87 - secondary school absence
Priority 4: Reducing harm caused by alcohol	Reducing risk-taking behaviour – drugs, alcohol, sexual health, teenage pregnancy/conceptions Also contributes to 2.1, 3.1, 3.2, 4.2	Develop and deliver prevention/alcohol education programme at locality level in the context of Risk-Taking Behaviour and Alcohol Strategies	NI 115 – substance misuse  Tell Us Survey  Children and young people alcohol related admissions to hospital

#### 7. Risk Analysis

A summary of the key risks to the achievement of outcomes, and what partners will do to manage these risks



#### Key:

Probability

A (6) – Very High (Certain) B (5) – High C (4) – Significant D (3) – Low

E (2) – Very low F (1) – Almost impossible

Impact

1 = High severity for the business (Catastrophic) 3 = Marginal

2 = Critical 4 = Negligible

#### Risk Analysis

No	Risk	Likelihood	Severity	Action to minimize
1	Lack of engagement by partner agencies	D	2	SMART and realistic plans Quick wins
2	Lack of capacity/resources	В	2	Identify where additional resources required. Identify resources including funding sources and opportunities. Achieve economies through integrated working and rationalisation of service provision.

3	Failure of LPG to deliver plan or make a difference undermining credibility and partnership working	С	2	As above
4	Failure to embed CAF and integrated working processes with loss of reputation and impact on performance measures	С	1	Development and implementation of robust strategy and action plan
5	Failure to deliver play builder programme and loss of funding	D	2	Delivery plan with tight timescales adhered to - Play strategy already in place and sites identified
6	Fragmented play/youth offer with consequent duplication and lack of value for money	D	2	Ensure plan is based on collaborative approach between CYSS, Youth Zone and local providers
7	Failure to collaborate with Carlisle Partnership Children and Young People Group leading to unco-ordinated planning and action	E	2	Ensure good links between both planning groups and with Carlisle Partnership with cross- representation
8	Lack of political engagement and support	С	2	Maintain good communication with local committee and other relevant fora

#### 8. Local Activity Plan

A priority group will be established to lead on each of the four priorities. The groups will develop and implement activity plans and regularly report back to the local planning group on progress. Activity plans will follow the template below.

Activity	How	Who	When	Success Measure

Priority Group Lead

Play/Youth Offer Beverley Morgan and Jane Smith

Integrated working Jenny Russell

Parenting Lynda Hassall and Margaret Watson/Sophie Brooks

Alcohol To be agreed

## APPENDIX 1

## Children & Young People's Plan 'Refresh' 2009

## **Key Priorities – Linking To LAA Targets & National Indicator Set**

Key Priority	Draft Key Priority	Local Area Agreement Targets	National Indicators	Performance Measures
Outcome	e 1: Be Healthy			
1.1	Improve the emotional well-being and resilience of children and young people	NI 50 Emotional Health Of Children	NI 50 Emotional health of children NI 51 Effectiveness of CAHMS services NI 58 Emotional & behavioural health of LAC	
1.2	Reduce risk taking behaviour – drugs, alcohol, sexual health, teenage pregnancy/conceptions	NI 112 Under 18 conception rate	NI 112 Under 18 conception rate NI 113 Prevalence of Chlamydia in under 25 year olds NI 115 Substance misuse	
1.3	Promote healthy lifestyles, healthy choices	NI 57 Children & YP participation in high quality PE & sport	NI 52 Take up of school lunches NI 53 Prevalence of breast feeding at 6-8 weeks from birth NI 55 Obesity among primary age children in reception NI 56 Obesity among primary age children in Year 6 NI 57 Children & YP participation in high quality PE & sport	
1.4	Increase access to positive activities for children with a disability		NI 54 Services for disabled children	
1.5	Improve equity of access to all heath related services			

Outcon	ne 2: Stay Safe			
2.1	Increase the number of children and young people able to remain safely in their own families, homes and communities	NI 70 Reduce hospital admissions caused by unintentional and deliberate injuries to children and young people	NI 59 Initial assessment timescales NI 60 Core assessment NI 68 Referrals to initial assessment NI 69 Children who have experience bullying NI 70 Reduce hospital admissions caused by unintentional and deliberate injuries to children and young people NI 71 Children who have run away from home/care overnight	
2.2	Ensure that the child protection system works effectively	NI 65 Children becoming subject of a CP for 2 <sup>nd</sup> or subsequent time	NI 61 Timeliness of placements of LAC for adoption NI 62 Stability of placements of LAC – number of placements NI 64 Child protection plans lasting two years of r more NI 65 Children becoming subject of a CP for 2 <sup>nd</sup> or subsequent time NI 66 LAC cases which were reviewed within required timescales NI 67 CP cases reviewed within	
Outcon	ne 3: Enjoy & Achieve			
3.1	Improve the achievement/attainment of all children and young people at all stages	NI 72 EYFS NI 73 Level 4 English and maths KS 2 NI 74 Level 5 English and maths KS3 NI 75 5 A*-C GCSE in English and maths NI 86 Secondary schools behaviour NI 87 Secondary absence NI 93 English progress KS1 – KS2 NI 94 Maths progress KS1 – KS2 NI 95 English progress KS2 – KS3 NI 96 Maths progress KS2 – KS3 NI 97 English progress KS3 – KS4 NI 98 Maths progress KS3 – KS4 NI 106 Young people from low income backgrounds progressing to HE	NI 72 EYFS NI 73 Level 4 English and maths KS 2 NI 74 Level 5 English and maths KS3 NI 75 5 A*-C GCSE in English and maths NI 76 As NI 73 but floor NI 77 As NI 74 but floor NI 78 as NI 75 but floor NI 78 as NI 75 but floor NI 83 Level 5 Science KS 3 NI 84 Post 16 participation physical sciences NI 85 Post 16 participation physical sciences NI 86 Secondary schools behaviour NI 87 Secondary absence NI 89 Schools in special measures NI 90 14-19 learning diplomas NI 91 17 year olds in education training NI 93 English progress KS1 – KS2 NI 94 Maths progress KS1 – KS2 NI 95 English progress KS2 – KS3 NI 96 Maths progress KS2 – KS3 NI 97 English progress KS3 – KS4 NI 98 Maths progress KS3 – KS4 NI 106 Young people low income backgrounds progressing to HE NI 114 PEX	
3.2	Narrow the gap of all under	NI 92 Narrow the gap EYFS NI 99 CLA level 4 English KS2	NI 13 Migrants English language skills and knowledge NI 79 Level 2 qualifications at 19	

achieving and vulnerable groups	NI 100 CLA level 4 maths KS2 NI 101 CLA 5 GCSE's	NI 80 Level 3 qualifications at 19 NI 81 Inequality gap level 3 at 19 NI 82 Inequality gap level 2 at 19 NI 88 Extended Schools NI 92 Narrow the gap EYFS NI 99 CLA level 4 English KS2 NI 100 CLA level 4 maths KS2 NI 101 CLA 5 GCSE's NI 102 Achievement gaps pupils with FSMs NI 103 Statements within 26 weeks NI 104 SEN/Non-SEN gap KS2 thresholds NI 105 SEN/Non SEN Gap GCSEs NI 107 KS 2 BEM NI 108 KS 4 BEM NI 109 Children's Centres	
Promote enjoyment, play, recreation and leisure opportunities		Ni 199 Children & young people's satisfaction with parks and play	
ne 4: Make A Positive Contribution			
Ensure children, young people and families are shaping and evaluating every service			
Increase the number of young people who feel they are able to have a positive impact upon their life chances	NI 110 Participation in positive activities NI 19 Rate of proven reoffending by young offenders	NI 110 Participation in positive activities NI 111 First time entrants to the youth justice system NI 19 Rate of proven reoffending by young offenders NI 43 Young people within the youth justice system NI 44 Ethnic composition of young offenders	
Raise the positive profile image of children and young people in Cumbria	NI 22 Perception of parents taking responsibility for the behaviour of children and young people	NI 22 Perception of parents taking responsibility for the behaviour of children and young people	
	Promote enjoyment, play, recreation and leisure opportunities  e 4: Make A Positive Contribution  Ensure children, young people and families are shaping and evaluating every service  Increase the number of young people who feel they are able to have a positive impact upon their life chances  Raise the positive profile image of children and young people in	Promote enjoyment, play, recreation and leisure opportunities  e 4: Make A Positive Contribution  Ensure children, young people and families are shaping and evaluating every service  Increase the number of young people who feel they are able to have a positive impact upon their life chances  NI 110 Participation in positive activities NI 19 Rate of proven reoffending by young offenders  NI 22 Perception of parents taking responsibility for the behaviour of children and young people in	NI 101 CLA 5 GCSE's  NI 101 CLA 5 GCSE's  NI 102 Requality gap level 2 at 19 NI 82 Inequality gap level 2 at 19 NI 88 Extended Schools NI 92 Narrow the gap EYFS NI 90 CLA level 4 English KS2 NI 100 CLA level 4 Hantls KS2 NI 100 CLA level 4 Hantls KS2 NI 100 CLA level 4 Hantls KS2 NI 101 CLA 5 GCSE's NI 102 Achievement gaps pupils with FSMs NI 103 SEN/Non-SEN gap KS2 thresholds NI 103 SEN/Non SEN Gap GCSES NI 107 KS 2 BEM NI 108 KS 4 BEM NI 109 Children & young people's satisfaction with parks and play  Promote enjoyment, play, recreation and leisure opportunities  Promote enjoyment, play, recreation and leisure opportunities  Promote enjoyment, play, recreation and leisure opportunities  Ni 199 Children & young people's satisfaction with parks and play  Promote enjoyment, play, recreation and leisure opportunities  Ni 199 Children & young people's satisfaction with parks and play  Ni 199 Children and young people with parks and play  Ni 110 Participation in positive activities Ni 191 Rate of proven reoffending by young offenders Ni 111 First time entrants to the youth justice system Ni 19 Rate of proven reoffending by young offenders Ni 19 Rate of proven reoffending by young offenders Ni 19 Rate of proven reoffending by young offenders Ni 19 Rate of proven reoffending by young offenders Ni 19 Rate of proven reoffending by young offenders Ni 14 Ethnic composition of young offenders Ni 14 Ethnic composition of young offenders Ni 14 Ethnic composition of young offenders Ni 12 Perception of parents taking responsibility for the behaviour of children and young people children and young people

Outco	me 5: Achieve Economic Well Being			
5.1	Champion the raising of aspirations of children and young people		NI 116 Children in poverty NI 118 Take up of childcare	
5.2	Ensure that every young person has the skills and resources to live independently	NI 11716 to 18 year olds who are NEET	NI 11716 to 18 year olds who are NEET NI 147 Care leavers accommodation NI 148 Car leavers NEET NI 45 Young Offenders NEET NI 46 Young offenders accommodation	I increase independent advice and guidance of young people in secondary schools
5.3	Support children, young people and their families in the current economic climate in order to reduce child poverty			



# ANNUAL REPORT - THE DELIVERY OF THE COMMUNITY STRATEGY AND LAA IN CUMBRIA

Edited for Carlisle City Council
O & S Panels Sep 2009

#### 1. Executive Summary

- 1.1 This paper sets out some of the key developments in partnership activity over the past year to deliver the Cumbria Community Strategy vision for 2028, building on Calling and Counting Cumbria.
- 1.2 High levels of collaboration are now evident in partnership working, with successful outcomes highlighted in the Performance Reports to be discussed during the Exec Board meeting on 6<sup>th</sup> July 09.
- 1.3 Work is underway to ensure that underperformance is systematically addressed through one or more available improvement channels, to be underpinned by a refreshed Action Plan with a focus on improving our prospects for the effective delivery of shared outcomes.

#### 2. Background

- 2.1 Cumbria set itself a number of challenging outcomes expressed in the Cumbria Community Strategy 2008 2028. The LAA has provided focus on action to address immediate priorities and the partnership has recognised the need for increased collaboration within and across its Thematic Partnerships to improve delivery.
- 2.2 The Calling Cumbria events held during last summer and the subsequent Counting Cumbria Report encouraged partners to reflect on existing relationships and networks and provided a real challenge to the status quo. A number of activities were triggered during Calling Cumbria and each Thematic Partnership was provided with a number of suggested actions. It is important that each TP now reviews progress against these actions, and considers any outstanding actions for continued appropriateness. The focus of all this improvement activity should be to enhance our prospects for future delivery and to minimise risk.

#### 3. Review of progress

- 3.1 It is now appropriate as we review end of year performance against the Community Strategy outcomes that we review these improvement actions, consider the impact of Calling and Counting Cumbria, the effectiveness of the changed style of CSP meetings and think proactively about further improvements.
- 3.2 The Partnership Manager is also in the process of meeting with all CSP partners either individually or in small groups to take soundings on the current role and function of the CSP and to formulate ideas for its further development.
- 3.3 The informal Network Cumbria Group has acted as an occasional discussion forum to support continued momentum since the Calling Cumbria intervention. It has also provided a link to the Cumbria Improvement and Efficiency Partnership (CIEP) providing opportunity to influence the CIEP programme for years 2/3.

#### **CSP Meetings**

- 3.6 The approach to CSP meetings has changed to reflect the increasing focus on the delivery of the shared priorities expressed in the Cumbria Community Strategy and the Cumbria Agreement. The introduction of "Focus On ...." Events provides the opportunity for a range of people from partner organisation to come together to focus on one of the big challenges facing Cumbria and identify actions that they can take to respond to the challenge. There have been a number of these events held.
- 3.7 The Focus On Climate Change event in September led to partners signing up to the Commitment to tackle Climate Change. The Focus On the Economy event late last year raised awareness of the initial impact of the economic downturn on Cumbria and this was followed up by a post-budget briefing in the spring of this year that updated all partners on the actions being taken in Cumbria to mitigate the effects of the recession on business and communities. The Focus on Alcohol provided an opportunity for partners to collectively consider actions in place to address alcohol and alcohol abuse in Cumbria and reflect on their role in supporting this. And finally the Focus on Regional Engagement and Influence this month resulted in increased understanding and awareness of the importance of the Regional Strategy, some emerging priorities for inclusion, and a commitment to a clear, sustained and focused single voice at regional level supported by the mechanisms to achieve this.
- 3.8 The challenge of tackling Worklessness in Cumbria is the subject of a deeper exploration through a "Deep Dive". This involves taking CSP Partners into the community to have a series of conversation with local people who have been affected by the issue aiming to develop a deep er understanding of the factors relating to this situation and arriving at recommendations for local, regional or national innovations. It is intended that this project also uses information in the Counting Cumbria report to add weight to its impact. This will be ongoing over this summer with the expectation that recommendations for lobbying be brought forward in the autumn.

#### Performance Management

- 3.9 The role of the CSP and its Thematic Partnerships in performance management has also developed over the last year. The 7 Thematic Partnerships have embedded the processes of reporting and managing the performance against the full set of indicators that support the delivery of the Community Strategy, with a particular focus on the LAA. (Note: further information on this aspect is contained in subsequent papers at this meeting).
- 3.10 The second Cumbria Agreement 2008 2011 (refreshed during 2008/09) has been supported by the development of a delivery plan for each target. Though there are a number of delivery plans not yet in place, overall this process has encouraged a focus within the Thematic Partnerships on the actions to be delivered by partner organisations, and there is increasing evidence of these priorities being appropriately reflected in the organisational business plans of individual partner organisations.

#### Thematic Partnerships

3.11 Thematic Partnerships have been reviewing their membership and work programmes. In particular a specific review of three partnerships has been commissioned to consider how the Environment & Heritage, Planning Transport & Housing (PLATH), and Waste & StreetScene Thematic Partnerships are working together to achieve the broad set of outcomes related to the environment. This

work will provide an opportunity to reflect on a number of aspects of Thematic Partnership operation, including addressing the "stronger" outcomes and the principles of equality and diversity, identifying and mitigating against risk, links to other Thematic Partnerships, LSPs, and the third sector and to all partner organisations,

#### **Review of Priorities**

- 3.12 The context in which we work is constantly changing and the evidence that we use to inform our priority setting and delivery is evolving. The recently published Place Survey results provide us with a picture of how people feel about their lives in Cumbria and this will be one of the evidence sources that we will need to use to make sure our Story of Place is up to date. This evidence base will help us to review the Story of Place and by bringing together a number of other sources of information including Community Plans, help us review the 3 year outcomes in the Cumbria Community Strategy over the next year, so that they can shape the development of priorities in the Cumbria Agreement for negotiation during 2010/11.
- 3.13 This will be a key step in properly aligning strategies and embedding priorities across the county, and provides us with the opportunity to reflect on the way the Cumbria Community Strategy and the other Community Strategies in the county add value to each other. We will also discuss the potential for aligning the strategies into a new single Community Strategy for Cumbria such as is being taken forward in East Essex. http://www.essp.org.uk/essp/esiscs.htm

#### Counting Cumbria and Total Place

- 3.14 Counting Cumbria also provides a basis for partners to further explore opportunities for improving and aligning resource allocation. Initially 7 projects were identified and it was hoped that work to develop these could be driven through the emerging Cumbria Improvement and Efficiency Partnership (CIEP) This has proved challenging due to the need to use capacity in this programme to support ongoing work and to respond to the national and regional priorities. Opportunities to provide capacity to explore the potential of these projects is being explored.
- 3.15 Meanwhile, the Calling and Counting Cumbria activity has triggered national interest and led to a national initiative set out in the Operational Efficiency Programme, which underpinned the Budget this spring. In this, Sir Michael Bichard has proposed that 13 pilot schemes take the essence of these initiatives forward. These have been designed to discover how public money comes together in a local area, where better outcomes can be achieved through better joining up and collaboration, and to investigate the scope for value for money savings from the process.
- 3.16 In response to this national interest in the Cumbria work, an Information pack has been produced, containing the 2 reports, Calling and Counting Cumbria, a high-level overview of the project in Cumbria, some examples of where it has made a difference and a presentation, with notes, designed for colleagues to use in their own workplaces to summarise our experience.
- 3.17 Clearly Cumbria needs to continue to build on the Calling and Counting Cumbria opportunities if it is to "stay ahead of the game" and we need to work together to keep the momentum going on our innovative improvement programme.

#### Comprehensive Area Assessment

3.18 Finally the introduction of the Comprehensive Areas Assessment (CAA) inspection framework, which replaces the Comprehensive Performance Assessment framework, sees a substantial shift in focus towards shared, rather than organisational, outcomes. The developing Area Assessment component of CAA will be an assessment of how we have collaborated to agree and deliver our agreed priorities and importantly will assess our collective ability to improve our prospects for improvement.

#### 4 The Way Forward

- 4.1 We are at a crucial point in partnership development and need to build on the positive improvements that have taken place in recent months.
- 4.2 Thematic Partnerships will need to review their continued development and build on the activity that has taken place in the last 12 months. We need to agree which issues need specific additional capacity to drive improvement and make use of the range of improvement tools to address underperformance when required. This will include recommendations for activity to be driven through the TP itself, for possible Joint Overview and Scrutiny investigation, for the CSP programme of events and meetings, or for activities to be addressed through the CIEP programme.
- 4.3 At the same time, work will continue to review the role and function of the full CSP assessing the best way forward to support this improvement programme and based on the partner meetings and focus groups. The CSP Manager will work with partners and, when appropriate, through Network Cumbria to review these findings and bring back recommendations for the further development of the full partnership to a future meeting of the Executive Board.

#### 5. Conclusion

5.1 The CSP faces a number of challenges over the coming weeks and months. Cumbria's first Comprehensive Area Assessment will be completed in the autumn and will help us assess our prospects for delivering the improved outcomes set out in our Community Strategy. It is vitally important that partners work together, through the Thematic Partnerships and this Board, to identify areas for improvement and to ensure those improvements take place, thus improving our shared prospects for delivery.

Name Sue Stevenson Job Title CSP Manager

Date 30<sup>th</sup> June 09



# PERFORMANCE MONITORING REPORT 'LEGACY' STRETCH TARGETS - LOCAL AREA AGREEMENT 2007 -2010

Edited for Carlisle City Council O & S Panels Sep 2009

#### 1.0 EXECUTIVE SUMMARY

- 1.1 The purpose of this report is to provide the CSP Executive Board with an update on progress toward achieving the 15 legacy stretch targets (covering 12 service areas) included in our first Local Area Agreement 2007-2010. These stretch targets have now been carried forward into our new Local Area Agreement 2008-2011.
- 1.2 This report contains performance information for the period April 2007 to March 2009 (covering 2 years of the original 3 year agreement) together with forecast performance at March 2010. If realised, forecast performance will attract reward grant totalling £11.1m for Cumbria see appendix 1. (nb this forecast is based on returns for 11 of the 12 target areas in the agreement performance for target 4 'sport & active recreation' remains outstanding and is wholly dependant on a National Sport England Survey later this year.
- 1.3 At the end of the previous quarter, forecast grant for all 12 service areas was £13.8m. The reduction to £11.1m is a result of a forecast downturn in performance for Target 3 Smoking cessation where the number of quitters falls short of the required number to achieve any Reward Grant, Target 6 'the number of people moving from incapacity benefit into sustained employment' where the recession is now having a negative impact and a 'worse case' scenario assumption that no reward grant will be received for Target 4. If we achieve the stretch for Target 4 overall Reward Grant will rise from £11.1m to £12.3m.
- 1.4 This paper also makes recommendations for the establishment of a working group to develop proposals for processes and mechanisms to support the effective distribution of LAA performance reward grant.
- 2.0 POLICY POSITION, BUDGETARY AND EQUALITY IMPLICATIONS AND LINKS TO THE COUNCIL PLAN
- 2.1 Cumbria signed off its first Local Area Agreement (LAA) in March 2007and partners have been working together since then to start delivering against the outcomes in the Agreement. A full annual report for the first year of delivery was considered by Government Office North West and by the CSP Executive Board in May 2008. This report contained a section on the 15 stretch targets that now appear as 'legacy targets' in the current LAA 2008-2011.
- 2.2 A Management Audit Unit (MAU) Report (dated May 08) assessed the written LAA Governance arrangements as 'Good' and Performance Management as 'Satisfactory'. The report focused in particular on the 15 Performance Indicators in the agreement with

stretch targets. A further review of stretch targets was carried out by MAU and a final report and action plan was produced in January 2009.

#### 3.0 RECOMMENDATION

- 3.1 The CSP Executive Board is asked to note that based on performance at the end of the 2<sup>nd</sup> year of the 3 year agreement, stretch targets are expected to be met in 2010 for 9 of 12 service areas.
- 3.2 The CSP Executive Board is asked to note that based on available performance information £11.1m of government reward grant would be earned by the County Council and its partners. (NB information on 2 service areas remains outstanding).
- 3.3 That CSP Executive Board members agree to the establishment of a working group to develop recommendations for the effective distribution of LAA performance reward grant and that the Acting Chief Executive of Cumbria County Council put in place the working group arrangements as recommended in this paper.

#### 4.0 PROGRESS TOWARD STRETCH TARGETS

4.1 Overall Summary - the following table gives an overview of the forecast performance at March 2010 based on performance for the first 2 years of the agreement.

#### Performance against PRG

Alert		Definition
GREEN	*	Forecast to meet or exceed stretch target & receive 100%
		Reward Grant
AMBER		Forecast to receive some but not all 100% Reward Grant
RED	<b>&gt;</b>	Forecast to receive no Reward Grant

Target 1 - Post 16 Achievement			
Target 1 Post to Admerement	Forecast	Stretch Target	Performance
	Performance March		against PRG
	2010		J
SI 02 % 16 to 18 year olds who are not in education, training and employment (NEET)	4.80	4.80	_
			*
Target 2- Independence for Older People			
SI 03 SP service users (16+) who are supported to establish & maintain independent living	4520.00	4520.00	*
SI 04 Average length of waiting time for major adaptations	29.00	29.00	
or of Average length of Watting time for major adaptations	25.00	25,00	*
Target 3 - Health			
SI 05 Number of people stopped smoking for 4 weeks	8348	8648	<b>A</b>
Target 4 - Health			
SI 06 % adult pop taking part in moderate intensity sport & active recreation	Survey results Oct	24.90	Unknown
,,,,	2009		
Target 5 - Economic Activity	•		
SI 01 Number of people moving from incapacity benefit into sustained employment	160.00	200.00	
Target 6 - Domestic Violence			
SI 07 Number of domestic violence incidents reported annually to the police (34% weighting)	4485	4485	*
CT OO Developed of constitutions for developing violations under the figure (200), under the constitution (200)	6E 00	6E 00	
SI 08 Percentage of convictions for domestic violence related offences (33% weighting)	65.00	65.00	*
CT OO Developed of the state of developing the state of t	00.00	22.00	
SI 09 Percentage of repeat victims of domestic violence (33% weighting)	32.00	32.00	*
Target 7 - Crime			
SI 10 % reduction in number of prolific and priority offenders who reoffend within 12 months	20.00	20.00	
of 10 % reduction in humber of profine and priority offenders who reoffend within 12 months	20.00	20,00	*
Target 8 - Crime			
SI 11 Number of first time entrants to the Youth Justice System	1011.00	1011.00	*
·			*
Target 9 - Communities			
SI 12 Influence decision making	53.00	57.00	<b>A</b>
Target 10- Fire			
SI 13 Number of fire related deaths and injuries arising from accidental fires in dwellings	77.00	77.00	
, , , , , , , , , , , , , , , , , , , ,			*
Target 11 - Roads			
SI 14 Total number of KSI's in which a driver aged 16-20 was involved	70.00	85.00	•
-			_
Target 12 - Waste			
SI 15 % of municipal waste recycled and composted	41.00	40.00	*
			*

4.2 Detailed analysis and commentary - The following section of the report contains an analysis of performance after 2 years (24 months) of the 3 year agreement for all 15 Performance Indicators. Red, Amber & Green alerts are derived as follows:

#### Performance at March 2009

Alert		Definition
GREEN 🗯	1	Performance is either meeting target or exceeding 08/09 target.
AMBER •		Underperforming by up to 5% of 08/09 target.
RED 🔺	1	Underperforming by more than 5% of 08/09 target.

#### Performance against PRG

Alert	Definition
GREEN 🛊	Forecast to meet or exceed stretch target & receive 100%
	Reward Grant
AMBER 🛑	Forecast to receive some but not all 100% Reward Grant
RED 🛕	Forecast to receive no Reward Grant

# 4.3 Analysis by Performance Indicator:

**Target 1 - Post 16 Achievement** 

Percentage of 16-18 year olds not in Education, Employment and Training									
	Actual March 2009	March 2009	Performance at	Forecast Performance March 2010	Stretch Target 2010	Performance against PRG			
SI 02 % 16 to 18 year olds who are not in education, training and employment (NEET)	5.80	5.30	<b>A</b>	4.80	4,80	*			

#### Commentary

Good progress continues to be made towards achieving the longer term 2008/09 NEET target of 5.3% and the 2010 target of 4.8%. At the end of Quarter four 5.8% of young people were NEET, which compares well with the same period in 2008 when it was 6.2%

## **Target 8 – Crime**

Number of first time entrants to the Youth Justice System									
Actual Target RAG Forecast Stretch Target Perfor						Performance			
	March 2009	March 2009	Performance at	Performance	2010	against PRG			
			March 2009	March 2010					
SI 11 Number of first time entrants to the	823.00	1047.00		1011.00	1011.00	•			
Youth Justice System			*			^			

Commentary on progress

This is a provisional figure. Data to be finalised mid-May.

## **Target 9 - Communities**

% of Residents who strongly agree/agree that people can influence decisions that affect them								
	Actual Target RAG Forecast Stretch Target Perform March 2009 March 2009 Performance at Performance 2010 against March 2009 March 2010							
SI 12 Influence decision making	49.00	55.00	<b>4</b>	53.00	57.00	<b>A</b>		

Commentary on progress

Legacy LAA outcome. The figure from the 2007 Tracker Survey has been used pending an update in Autumn 2009.

#### Target 11 – Roads

Hold the number of KSI's in which a driver 16-20 was involved to a 5 year rolling avg of 89 (07-09)								
				Forecast Performance March 2010		Performance against PRG		
SI 14 Total number of KSI's in which a driver aged 16- 20 was involved	70.00	85.00	*	70.00	85.00	*		

#### Commentary on progress

Cumbria Road Safety Partnership has in place a number of enforcement, education and publicity initiatives to target the 16-20 year old age group. The stretch target is to reduce the average annual number of KSIs involving 16-20yo drivers to an average of 85 for the calendar years 2007, 2008 & 2009, from a baseline of 89 (the average for 2001-2005). There were 77 such KSIs in 2007 and the provisional figure for 2008 is 63. Therefore the annual average over those 24 months puts us well on track to achieve the target, assuming that recent performance is maintained, though the nature of the indicator makes it subject to natural peaks and troughs.

#### 5 IMPLICATIONS FOR PERFORMANCE REWARD GRANT

- 5.1 Each of the 12 service areas can earn a maximum of £1.258m in reward grant and this is equivalent to one twelfth of the total of £15.1m available to Cumbria (see appendix 1 for details). Where performance indicators have more than one part, a weighting is attached to each part. For each performance indicator, the amount of grant payable is proportionate to the amount of 'performance enhancement achieved'. ('performance enhancement' = the difference between the 2009-10 target with stretch, and the 2009-10 target without stretch).
- 5.2 The maximum reward grant payable if all stretch targets are achieved is £15,101,455. This sum represents 2.5% of the 2006-07 budget for Cumbria County Council and the six Cumbria Districts. This reflects the principle that achievement of targets is dependent on effective working with partners. Half would be paid as revenue, and half as capital, payable in equal instalments in 2010-11 and 2011-12. A claim to CLG will need to be made by the County Council's Chief Executive by 1st February 2011 and by 1st February 2012 respectively, and payment should be received by Cumbria County Council (as accountable body) from CLG by 31st March of that financial year.
- 5.3 It should also be noted that a further pot of performance reward grant, totaling £3,292,528.24, is attached to the 35 'designated' targets in the LAA 2008 2011.
- 5.4 During the summer of 2006 partners had discussions about the distribution of any performance reward grant received. These discussions took place in a number of fora, including the CSP Executive Board and the Cumbria Local Authority Strategic Board (CLASB). Based on these discussions, Cumbria County Council's Cabinet reached an in principle agreement that 100% reward grant be used to invest in Local Area Agreement priorities.
- 5.5 As we enter the final year of the 'legacy stretch' targets it is necessary to build on this in principle agreement to put the mechanisms and process in place for effective distribution of any performance reward grant achieved.
- 5.6 The necessary mechanisms should be agreed and fully understood by all partners in advance of the first claim Cumbria County Council will make to Communities and Local Government (CLG) in early 2011. The first payment from CLG, based on this claim, should be made to Cumbria County Council by 31<sup>st</sup> March 2011.
- 5.7 It is therefore recommended to the CSP Executive Board that a working group be established to develop recommendations for the process and mechanisms required to support the effective distribution of performance reward grant.
- 5.8 It is recommended that this working group be chaired by the Acting Chief Executive of Cumbria County Council, and invites be made to:
  - a Chief Executive of one of the county's 6 District Councils,

- a Chair of one of the 7 Thematic Partnerships of the CSP, and.
- a Chair of one of the county's 5 district-based LSPs
- 5.9 It is proposed that lead officer support to the work of the group be provided by Cumbria County Council's Corporate Director of Resources.
- 5.10 The work of the group should be informed by the previous discussions held in Cumbria and by how other areas in the country are approaching the issue of this resource allocation.
- 5.11 It is proposed that the group completes its work in time to report to the next CSP Executive Board meeting on 2<sup>nd</sup> September 2009.
- 5.12 Any performance reward grant received will be paid in the early stages of the county's third LAA and in the context of what will then be newly refreshed 3 year outcomes in the Cumbria Community Strategy and it may be appropriate to align these additional resource with the achievement of new priorities.
- 6 Principles for apportioning grant in other areas.
- 6.1 To support this Working Group, the Chief Executive's Office has recently completed a piece of research to compare and contrast arrangements in other LAA areas for sharing reward grant.
- Research has been carried out into the approaches being taken by other areas across the country. The areas looked at were: East Sussex, Suffolk, Oxfordshire, Kent, Hertfordshire, Lancashire, Gloucestershire, Essex, and Cornwall.

There is a mix of approaches being taken. These include;

- the payment of PRG to the partners who contributed to achievement of the relevant stretch target (proportionate to their base budget or their contribution to delivery),
- the identification of a small number of strategic priorities across the countywide LSP as a whole to be supported by PRG, with LAA action plans highlighting required PRG alongside other funding
- proportions of PRG (usually 50/50) being allocated equally between Thematic Partnerships of the countywide LSP and the District based LSPs, usually followed by a bidding process within the Thematic Partnership / LSP.
- some top slicing has been considered, including 'innovation' pots and partnership administration and development

Where a bidding process is in place there was common criteria across the areas explored, these were:

- contribution to delivery of Community Strategy / LAA priorities
- based on robust delivery plans / business cases
- additionally

- not supporting core funding
- sustainability
- innovation joint working
- 6.3 The task for the Working Group will be to make recommendations to ensure that effective investment of any reward grant received needs to be underpinned by robust processes and decision-making mechanisms that secure the buy-in of partners contributing to the delivery of the county's shared priorities.

Duncan Mc Queen. Team Manager - Performance, Information and Intelligence.

DATE: 1<sup>st</sup> July 2009.

Appendix 1: LAA 2007- 2010: Forecast Reward Grant based on Performance at 31st March 2009.

## Appendix 1: LAA 2007-2010: Forecast Reward Grant based on Performance at 31<sup>st</sup> March 2009.

Target No	Short Title	Performance Measures	2010 Performance target without LAA (a)	2010 Performance target with LAA (b)	Enhancement in performance (b) - (a) = stretch	Weighting	2010 Forecast Performance	% of stretch achieved. 60% needed for minimum grant	Potential Performance Reward Grant	Forecast Performance Reward Grant	Total
1	Post 16 achievement	SI 02 % 16 to 18 year olds who are not in									
'	Post 16 acrilevenierit	education, training and employment (NEET)	5.3%	4.8%	0.5%	100%	4.8%	100.0%	1,258,455	1,258,455	1,258,455
		SI 03 Supporting People service users									
	Independence for	(16+) who are supported to establish &									
2	older people	maintain independent living	4136	4520	384	60%	4520	100.0%	755,073	755,073	1,258,455
	older people	SI 04 Average length of waiting time for									
		major adaptations	42	29	13	40%	29	100.0%	503,382	503,382	
3	Health	SI 05 Number of people stopped smoking									
		for 4 weeks	8397	8648	251	100%	8348	-19.5%	1,258,455	0	0
4	Health	SI 06 % adult pop taking part in moderate									
4	пеаш	intensity sport & active recreation	20.90%	24.90%	4.00%	100%		-522.5%	1,258,455	0	0
		SI 01 Number of people moving from									
5	Economic Activity	incapacity benefit into sustained									
		employment	0	200	200	100%	160	80.0%	1,258,455	1,006,764	1,006,764
		SI 07 Number of domestic violence									
		incidents reported annually to the police	4194	4485	291	34%	4485	100.0%	427,875	427,875	
6	Domestic Violence	SI 08 Percentage of convictions for									1,258,455
0	Domestic violence	domestic violence related offences	63.00%	65.00%	2.00%	33%	65.00%	100.0%	415,290	415,290	1,250,455
		SI 09 Percentage of repeat victims of									
		domestic violence	35.00%	32.00%	3.00%	33%	32.00%	100.0%	415,290	415,290	
		SI 10 Number of prolific and priority									
7	Crime	offenders who reoffend within 12 months									
			10.00%	20.00%	10.00%	100%	20.00%	100.0%	1,258,455	1,258,455	1,258,455
	Out-	SI 11 Number of first time entrants to the									
8	Crime	Youth Justice System	1082	1011	71	100%	1011	100.0%	1,258,455	1,258,455	1,258,455
9	Communities	SI 12 Influence decision making	51.00%	57.00%	6.00%	100%	53.00%	33.3%	1,258,455	0	0
		SI 13 Number of fire related deaths and							1,223,123	-	
10	Fire	injuries arising from accidental fires in									
		dwellings	84	77	7	100%	77	100.0%	1,258,455	1,258,455	1,258,455
		SI14 Total number of KSI's in which a			-				1,223,122	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1,222,122
11	Roads	driver aged 16-20 was involved	89	85	4	100%	70	475.0%	1,258,455	1,258,455	1,258,455
		SI 15 % of municipal waste recycled and							, , , ,	, ,	
12	Waste	composted	34.60%	40.00%	5.40%	100%	41.00%	118.5%	1,258,455	1,258,455	1,258,455
10th Jun 09											
									Foreca	st PRG	11,074,404
									Potenti	ial PRG	15,101,455
									% of #		73.3

#### PPP 43/09 - Annex E



#### PERFORMANCE MONITORING REPORT COMMUNITY STRATEGY (2008-2028) AND LOCAL AREA AGREEMENT (2008-2011)

Edited for Carlisle City Council
O & S Panels Sep 2009

#### 1.0 Executive Summary

- 1.1 The purpose of this report is to provide the CSP Executive with an update on progress toward achieving the twenty '3 year outcomes' in our Community Strategy 2008-2028 (CS). The report includes 35 designated PIs and 10 statutory and early years PIs that form Cumbria's Local Area Agreement 2008-2011 (LAA).
- 1.2 This report contains performance information for the 12 month period from April 2008 to March 2009.
- 2.0 Policy Position, Budgetary and Equality Implications and Links to the Council Plan
- 2.1 The Community Strategy sets the 20 year vision for the county and is the framework for the development and delivery of the Council Plan and other key strategies and plans across the county. The Local Area Agreement sets out priority outcomes and targets over 3 years, contributing to the delivery of the vision and outcomes expressed in the Community Strategy.
- 2.2 Most of the targets in the LAA are negotiated with Government, through Government Office North West (GONW), and reflect national and local priorities. The performance management of the LAA, through the Thematic Partnerships of the CSP, is carried out in line with the LAA Governance Framework as agreed by all CSP Executive Board members in early 2007.
- 2.3 Cumbria signed off its current Local Area Agreement (LAA) in March 2008. This has subsequently been refreshed to incorporate renegotiated targets and new targets and received Ministerial sign-off in April 2009.
- 2.4 Delivery Plans for the targets in the LAA, and the latest draft of the 'refreshed' LAA, are available on the CSP website. These delivery plans form the basis for the commentary included in this report. There are no budgetary implications of carrying out the performance management and review of the Agreement, however, a range of County Council officers support the work of the Thematic Partnerships of the CSP.
- 2.5 The Community Strategy, the framework for the Cumbria Agreement, was subject to an Equality Impact Assessment and a Sustainability Appraisal. Equality and rurality perspectives of each LAA target were identified by partners when the indicators included

06.07.09

in the Agreement were selected and these issues are being addressed through delivery planning for each target and ongoing performance management.

#### 3.0 Recommendation

- 3.1 The CSP Executive Board is asked to note the performance across the 3-year Cumbria Community Strategy outcomes and the impact that this will have on Cumbria's CAA this year.
- 3.2 The CSP Executive Board is are asked to note the performance across the priority performance indicators in Cumbria's Local Area Agreement and the impact that this will have on CAA this year.
- 3.3 The CSP Executive Board is asked to support the actions required to address underperformance across the Community Strategy Outcomes and LAA.

#### 4.0 Performance Monitoring

The following key is used throughout the remainder of this report:

Alert	Definition
GREEN *	Performance is either meeting target or exceeding target.
AMBER •	Underperforming by up to 5% of target.
RED 🛕	Underperforming by more than 5% of target.
Not yet known ■	Action Plan proceeding but awaiting further information on the National Indicator.

#### 4.1 Community Strategy Outcomes

- 4.1.1 The following section of this report provides a commentary on performance for each of the 3 year outcomes in the community strategy. Commentaries are provided by Thematic Partnerships of the CSP and are based on the relevant Performance Indicators from the 188 in the National Indicator Set (NIS) and associated delivery plans.
- 4.1.2 A full and detailed analysis of all 188 Pls in the National Indicator Set, grouped under the 20 Community Strategy Outcomes is attached in Appendix 1, including Cumbria's 45 LAA Pls which are shaded grey.
- (d) Support Children & Young People in the pathway to success to help them achieve (Children and Young People)

Three Every Child Matters outcome areas support this aspiration - 'Enjoy & Achieve', 'Positive Contribution' and 'Economic Well Being'. The Children's Trust Board rates progress

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against 'Enjoy & Achieve' and 'Economic Well Being' as 'Green' with improving educational attainment and enhanced opportunities for young people to achieve economic well being.

Priorities for 2009 are improve the attainment of children at the early years foundation stage and continuing to increase the number of children and young people in vulnerable groups who are in education, employment or training.

The Children's Trust Board rates progress on 'Positive Contribution' as 'Green' following improvement in Youth Offending Service indicators. Whilst the Red, Amber, Green ratings for some statutory education indicators remain red, the commentaries against them point to much good and improving practice in Cumbria schools. The mismatch between ratings and performance is because of the target-setting process. In the drive to raise attainment, schools nationally are required to set targets equivalent to schools performing at the 25th percentile of value added performance (top performers). Whilst schools can perform well and improve, all will not be within the top 25%. With the additional requirement to set targets with a significant element of challenge, there will remain the need to look carefully at trends and comparators as well as performance against target.

(e) Improve the health and well-being of children (Children and Young People) 🔹



The Every Child Matters outcome areas 'Be Healthy' and 'Stay Safe' continue to make good progress. 'Be Healthy' is currently rated as 'Amber' and plans are in place to address the risk taking behaviours of young people and CAMHS waiting times, which have improved in South Cumbria. Progress continues to be made in implementing the National Healthy Schools programme in Cumbria.

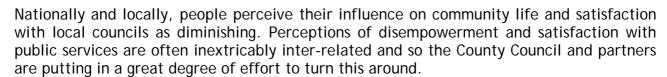
The Children's Trust Board rates the Every Child Matters outcome area 'Stay Safe' as 'Green' with progress being made across the relevant targets. We will be taking this forward in 2009 and embedding the Common Assessment Framework to support improvement for this outcome.

(h) Increase cultural participation (Health and Well Being) 🖈



Increased cultural participation includes use of libraries, play areas, visits to museums and galleries as well as engagement in the arts. We are performing well in all of these areas against statistical neighbours and against targets (where set). The delivery of existing plans and strategies should ensure that we improve and continue to make Cumbria a culturally diverse county where people enjoy happy, active and fulfilling lives.

(j) Further strengthen community empowerment (Safer & Stronger) 👴



If current trends will continue, the outcome target will be difficult to meet, however we have developed robust remedial actions plans to maximise our prospects of achievement. Currently only 28.8% of residents tend to agree that they can influence decisions affecting their area. The target for 2011 (which will be assessed in autumn 2010 through the Place Survey) is 32.8%. There are though many simple actions - included in the delivery plan - which can change perceptions.

Because all the stronger communities indicators reflect individual perceptions, meeting the outcome requires an understanding of current community perceptions and action required across public services to change these perceptions. Through the Thematic Partnership six key actions have been developed:

- Building trust through long term multi agency engagement in communities
- starting by talking to residents about issues that most concern them
- building a better customer focus in public services
- Communicating at a local level across agencies
- Building influence local decisions an recognition of its impact
- making better use of community based staff/resources

This is the basis for Cumbria's LAA Empowerment Delivery Plan agreed by the SSCTP. Additional actions which will support the delivery plan include:

- Improved responsiveness to community raised issues
- Improved impact of consultation through explicit communication and engagement plans for any planned service reviews;
- More joint community based events along the 'streetsafe' and 'together we can' models (six 'together we can' pilots undertaken last winter secured a shift in public perception and the SSCTP has agreed to support an increase in activity of this style during 2009/10);
- All underpinned by effective community based communication to residents
- (k) Improve respect and community cohesion (Safer & Stronger) 🖈

The place survey suggests that in general terms cohesion is less of a problem than in many parts of the country but that there remain concerns which have influenced the perceptions of many residents perceptions. The place survey has given useful intelligence concerning the communities of place and demographics of these perceptions. This work in being used to fine tune the delivery plan which at present focuses on eight areas of work including:

- Community Cohesion Policy
- Targeted locality and community action
- Development of the Cumbria Multicultural Service and AWAZ
- Strategic involvement of BME people in policy
- Active targeting of communities of interest, supported by data which identifies areas of need
- Support from community grants at district level through LSPs, Local Committees, districts and other grant giving bodies
- Partnership based activity
- Communications
- (r) Improved road safety (Planning, Transport and Housing) 🛊

06.07.09

Road safety figures show continuing reductions in the numbers of people killed and seriously injured on Cumbria's roads, with 2008 having the lowest road fatality figures for many years, and with initiatives targeting the 16-20 year old age group putting us well on track to achieve our stretch target. Whilst targets have been exceeded, a strategic review is being undertaken to ensure actions focus on achieving stretching targets. CCC has also been selected to participate in a national evaluation project because of our continued good performance in this area.

(t) Support and facilitate sustainable communities and lifestyles

We are providing local people with a range of channels to influence different levels of government on issues that affect the economic, social or environmental well-being of their area. We can demonstrate this through neighbourhood forums, the citizens panel, our third sector network, and the fact our Thematic Partnerships have signed up to community engagement framework (listening and learning) which supports the duty to involve - setting out principles and expectations for engagement with communities. We are working to strengthen access to services - be this physical access or removing barriers stemming from inequalities. We have well established and nationally recognised community travel schemes in place - supporting people in communities accessing the services they need; at the same time as reducing our impact on the environment (Rural Wheels)

- 5.0 Local Area Agreement Performance Indicators
- 5.1 Appendix 2 provides a LAA 'Performance Dashboard' containing the 45 PIs that our partners have selected from the National Indicator Set to represent Cumbria's priorities. Overall performance after the 1<sup>st</sup> year of the agreement is positive with:
  - 25 priority indicators meeting or exceeding target.
  - 3 underperforming by up to 5% of target.
  - 12 underperforming by more than 5% of target\*
  - For 5 Pls, information has yet to be collected.
  - \* Whilst the RAG ratings for some statutory education indicators remain red in Appendix 2, the commentaries against them point to much good and improving practice in Cumbria schools. The mismatch between ratings and performance is because of the target-setting process. In the drive to raise attainment, schools nationally are required to set targets equivalent to schools performing at the 25th percentile of value added performance (top performers). Whilst schools can perform well and improve, all will not be within the top 25%.
- 6.0 Place Survey
- 6.1 Cumbria's performance on the 18 public perception based National Indicators gathered via the Place Survey is comparatively good:
  - Cumbria is a top quartile performer for 12 NIs

06.07.09

- Cumbria is a 2<sup>nd</sup> quartile performer for 5 NIs
- Cumbria is a 3<sup>rd</sup> quartile performer for 1 NI

Of these 18 National Indicators 4 are included in Cumbria's Local Area Agreement. Of these, 2 fall into the top quartile:

NI5: Overall / general satisfaction with local area - % satisfied

NI41: Perceptions of drunk or rowdy behaviour as a problem - % who state this is a problem

...and 2 into the second quartile:

NI1: % of people who believe people from different backgrounds get on well together in their local area

NI4: % of people who feel they can influence decisions in their locality

Quartile performance is based on comparison with all county councils, metropolitan boroughs, London boroughs and unitary authorities; 152 councils in total.

Indicators where Cumbria's performance ranks in the top 10 authorities include:

- NI2: % of people who feel that they belong to their neighbourhood. Cumbria is ranked 2<sup>nd</sup> out of 152 authorities for performance on this indicator.
- NI37: % aware of civil protection arrangements in the local area. Cumbria is ranked 6<sup>th</sup>.
- NI138: Satisfaction of people over 65 with both home and neighbourhood. Cumbria is ranked 8<sup>th</sup>.
- NI139: The extent to which older people receive the support they need to live independently - % who believes this support is available. Cumbria is ranked 4<sup>th</sup>.

However, Cumbria ranks relatively poorly on other indicators:

- NI119: Self-reported measure of people's overall health and well-being % describing health as good. Cumbria is ranked 79<sup>th</sup>.
- NI140: Fair treatment by local services % who agree they have been treated fairly in the last year. Cumbria is ranked 69<sup>th</sup>.
- NI4: % of people who feel they can influence decisions in their locality. Cumbria is ranked 70<sup>th</sup>. This is an also LAA indicator.

Cumbria's quartile performance is generally encouraging but should be viewed with some caution. The range of scores from the 152 authorities is, for many of the indicators, relatively narrow. In 14 of the 18 National Indicators the gap between the 25<sup>th</sup> and 75<sup>th</sup> percentile boundaries is less than 10%, and for 6 of these the gap is 5% or less (the overall average gap is 7.8%). The headline message therefore is that relatively modest shifts in Cumbria's performance could translate into significant changes in our rankings, or quartile performance, in future.

Duncan Mc Queen: Team Manager - Performance & Information.

#### 25th June 2009

**Appendices** 

Appendix 1: Detailed analysis of the full National Indicator Set by Community Strategy Outcome

Appendix 2: LAA Dashboard

Appendix 3: Extract from the National Indicator Set: Performance Indicators gathered from Cumbria's Place Survey.

**APPENDIX 1** 

National Indicator Set Analysis of Performance Indicators			Performanc	e Indicator	s reported a	at month 12	!	
Hational Indicators			Total no of Hational Indicators 188	No of PI reported a months 135	nt12 repo	of PIs not orted at 12 nonths 53	% of total reported at 1 months 72%	2
National Indicator Set								
Analysis of Performance In	idicators 			Perfo	rmance at m	onth 12		
Analysis of Performance in		Ho of PIs reported at 12 months with 08/09 targets 82	No on target or exceeding target (Green) 50		llo of PIs under- performing by up to 5% of target (Amber)	% of PIs under- performing by up to 5% of target (Amber) 15%	llo of PIs under- performing by greater than 5% of target (Red) 20	% of PIs under- performing by greater than 5% of target (Red) 25%
	7	reported at 12 months with 08/09 targets 82	or exceeding target (Green)	% on target or exceeding target (Green) 61%	No of PIs under- performing by up to 5% of target (Amber)	% of PIs under- performing by up to 5% of target (Amber)	performing by greater than 5% of target (Red)	under- performing by greater than 5% of target (Red)

	Support Children & Young People i	n the pathway to s	success to hel	p them a	achieve
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to March 09	Mar-09	Commentary
Annual (Academic Year)	NIO13 Migrants English language skills and knowledge	Data due Autumn		NA	Data submission deferred until Autumn 2009 to allow for collection of data in relation to academic year 2008/09.
Quarterly (Financial Year)	NIO19 Rate of proven re-offending by young offenders	1.15	1.23	*	This data is provisional - 9 months figure shown (from Youth Justice Board).
Annual (Academic Year)	NI072 At least 78 points across Early Years Foundation Stage with at least 6 in each of the scales	41.50	54.00	<b>A</b>	Early Years achievement in the Early Years Foundation Stage (EYFS) (NI72) fell slightly in 2008 and was well below target. This is a priority for 2009. Additional support and collection measures now in place should drive improvement.
Annual (Academic)	NI073 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)	74.50	83.00		Key Stage 2 - Results at level 4+ in English and Maths made further gains in 2008 on last year's high standards and LA remained well ahead of national averages. Results in Science fell by just over half a percentage point but remained well ahead of national average. Results at level 5+ all fell back in a similar way to national averages but remained ahead of national results. The percentage of pupils gaining level 4+ in both English and Maths rose by 1 percentage point to 76% and remains 4 percentage points ahead of the national figure of 72%. 82% of pupils made two or more levels of progress in English and 79% of pupils made two or more levels of progress in Benglish and 79% of pupils made two or more levels of progress in Maths. The number of schools below the floor targets fell in both English and Maths. Schools which received support from LA through support programmes improved at a greater rate than other schools and at a greater rate than schools in other LAs which received similar support programmes. Cumbria is ranked 1 against statistical neighbours in English and Maths for level 4+ for all pupils, for boys and girls, for girls and ranked 3 for boys and all pupils in Science.

	Support Children & Young People i	in the pathway to s	success to hel	p them a	achieve
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to March 09	Mar-09	Commentary
Annual (Academic)	NIO75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	48.40	57.00	<b>A</b>	Key Stage 4 - Results in Cumbria at Key Stage 4 have risen significantly this year. The key measures of % 5+A*-C including English and Maths improved at almost three times the national rate of improvement (2.5% v 0.9%) and now Cumbria is ahead of the national average for the first time by a full percentage point. The % 5+A*-C also improved faster than nationally (3.8% v 3.2%), narrowing the gap with the national average to under 2 percentage points. Results for 1+A-G have also risen more than nationally (0.9% v 0.6% and so 98% of pupils now leave school with at least one pass at GCSE. Average points score has risen significantly at almost twice the national rate (15.9 v 8).
Annual (Academic)	NIO76 Reduce number of schools where under 65% of pupils achieve level 4 in KS2 English and Maths	21.50	•	•	This represents a reduction in the number of schools where under 65% of pupils achieve level 4.
Annual (Academic)	NIO78 Reduce number of schools where under 30% of pupils achieve 5 A*-C GCSE with English and Maths	14.30	•	•	These are reducing and achievement is rising. Previously struggling schools have now closed to be replaced by academies.
Annual (Academic, but not available until Feb)	NI079 Achievement of a Level 2 qualification by the age of 19	•	•	•	Query with lead officer for data.
Annual (Academic, but not available until following February)	NIO80 Achievement of a Level 3 qualification by the age of 19	•	•	•	Query with lead officer for data.
Annual (Academic, but not available until following February)	NIO81 Inequality gap in the achievement of a Level 3 qualification by the age of 19	•	•	•	Query with lead officer for data.

	Support Children & Young People i	in the pathway to s	uccess to hel	p them a	achieve
Reporting Frequency		Performance for 12	Target for 12		Commentary
		months to Mar 09	months to		
			March 09		
Annual (Academic, but not available until following February)	NIO82 Inequality gap in the achievement of a Level 2 qualification by the age of 19	•	•	•	Query with lead officer for data.
Annual (Ácademic)	NIO84 Achievement of 2 or more A*-C grades in Science GCSEs or equivalent	55.60	No target set. New indicator	NA	This is a new indicator and therefore no target will be set until 2009/10. Cumbria is performing well against statistical neighbour comparator (53.2%).
Annual (Academic)	NIO85i Post-16 participation in physical sciences (A Level Physics)	48.00	No target set. New indicator	NA	This is a new indicator and no comparator data is available at present.
Annual (Academic)	NI085ii Post-16 participation in physical sciences (A Level Chemistry)	52.00	No target set. New indicator	NA	This is a new indicator and no comparator data is available at present.
Annual (Academic)	NIO85iii Post-16 participation in physical sciences (A Level Maths)	88.00	No target set. New indicator	NA	This is a new indicator and no comparator data is available at present.
Annual (snapshot once every calendar year)	NIO86 Secondary schools judged as having good or outstanding standards of behaviour	•	•	•	Query with lead officer for data.
Annual figures published in Feb, 'two-term' figures published October	NIO87 Secondary school persistent absence rate	5.40	6.30	*	This indicator is currently showing good practice at 5.4% against a target of 6.3% and a baseline of 7.0%.
Monthly	NIO88 Percentage of schools providing access to extended services	•	•	•	Query with lead officer for data.
Annual (Academic)	NI089a Reduce number of schools requiring special measures	•	•	•	Query with lead officer for data.
Annual (Academic)	NIO89b Improve time taken for schools to come out of special measures	•	•	•	Query with lead officer for data.
Annual (Academic Year)	NI090 Take up of 14-19 learning diplomas	•	•	•	Query with lead officer for data.
Annual (June)	NIO91 Participation of 17 year-olds in education or training	•	•	•	Query with lead officer for data.
Annual (Academic)	NIO92 Narrowing the gap - lowest achieving 20% the Early Yrs Foundation Stage Profile vs the rest	33.10	28.00	<b>A</b>	See commentary on NI072. The gap has narrowed slightly and action is continuing.
Annual (Academic)	NIO93 Progression by 2 levels in English between Key Stage 1 and Key Stage 2	81.60	92.00	<b>A</b>	Annual data. Target figure is set by DCSF at FFTD top quartile. Results, while still provisional, look like they will be in the top quartile nationally. Validated data and analyses not yet available. See also NI073.
Annual (Academic)	NIO94 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	79.00	91.00	<b>A</b>	Annual data. Target figure is set by DCSF at FFTD top quartile. Results, are good. See also NI073.

	Support Children & Young People i	n the pathway to s	uccess to hel	p them a	achieve
Reporting Frequency		Performance for 12	Target for 12		Commentary
		months to Mar 09	months to		'
			March 09		
Annual (Academic)	NIO99 Children in care reaching level 4 in English at Key Stage 2	50.00	33.00	*	This represents strong performance.
Annual (Academic)	NI100 Looked after children reaching level 4 in mathematics at Key Stage 2	41.70	43.00	•	Target narrowly missed (one looked after child). This represents good performance.
Annual (Academic)	NI101 Looked after children achieving 5 A*- C GCSEs (or equivalent) at KS 4 (with English and Maths)	10.50	8.00	*	This represents excellent performance in this cohort.
Annual (Academic)	NI102i Achievement gap between pupils eligible for free school meals and their peers (KS2)	22.90	No target set. New indicator	NA	Performance has improved on previous year (25.7 for 2007/08). Cumbria is also performing well in comparison to statistical neighbours (26.7).
Annual (Academic)	NI102ii Achievement gap between pupils eligible for free school meals and their peers (KS4)	30.50	No target set. New indicator	NA	Performance has improved on previous year (33.6 for 2007/08).
Annual (Financial Year)	NI103a Special Educational Needs - statements issued within 26 weeks excluding exceptions	100.00	100.00	*	Performance in this area remains very good.
Annual (Financial Year)	NI103b Special Educational Needs - statements issued within 26 weeks	100.00	100.00	*	The year end figure for this indicator is 99.4% (176/177).
Annual (Academic)	NI104 The SEN/non-SEN gap - achieving Key Stage 2 English and Maths threshold	47.80	•	•	Performance for this indicator is good when compared with statistical neighbours (50.8).
Annual (Academic)	NI105 The SEN/non-SEN gap - achieving 5 A*-C GCSE inc. English and Maths	47.10	•	•	Performance compares well against statistical neighbours (43.0).
Annual (Academic Year)	NI107 Key Stage 2 attainment for Black and minority ethnic groups	68.80	No target set. New indicator	NA	This is a new indicator. There is no comparator data available, either at national or statistical neighbour level.
Annual (Academic Year)	NI108 Key Stage 4 attainment for Black and minority ethnic groups	60.20	No target set. New indicator	NA	This is a new indicator. There is no comparator data available, either at national or statistical neighbour level.
Annual (Academic)	NI110 Young people's participation in positive activities	73.40	73.40	*	Performance has now been confirmed for this annual indicator, and is 73.4%. There is no baseline to measure against as it is a new indicator. However, the regional average is 69%, so Cumbria performance appears very positive.
Annual (Academic)	NI114 Rate of permanent exclusions from school	0.05	0.05	*	Target has been achieved.
Annual (based on three one month snapshots in Nov, Dec & Jan)	NI117 16 to 18 year olds who are not in education, employment or training (NEET)	5.80	5.30	<b>A</b>	Good progress continues to be made towards achieving the longer term 2008/09 NEET target of 5.3% and the 2010 target of 4.8%. At the end of Quarter Four 5.8% of young people were NEET, which compares well with the same period in 2008 when it was 6.2%.

## Improve the health and well-being of children

	Improve the hea	alth and well-being	of children		
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to March 09	Mar-09	Commentary
	DNI054 Services for disabled children			NA	This indicator has been deferred until 2009/10.
	DNI057 Children and young people's participation in high-quality PE and sport	90.00	90.00	*	Overall Cumbria 90% i.e. the same as national results and 3% above the target set for 2007. This indicator currently measures 2 hours participation in PE/sport per week - this will increase to 5 hours from 2009/10.
	DNI071 Children who have run away from home/care overnight	7.00	No target set. New indicator	NA	New indicator - baseline set in January 2009 (i.e. score of 7). Most recent Cumbria assessments are: Local information about running away is gathered (scored 2); Local needs analysis, based on gathered information, is in place (scored 1); Local procedures to meet the needs of runaways agreed (scored 2); Protocols for responding to urgent/out of hours referrals from police or other agencies are in place (scored 1); Local procedures include effective needs assessment protocols, to support effective prevention/intervention work (scored 1).
Quarterly (Financial Year)	NIO46 Young offenders access to suitable accommodation			NA	Annual from 2009/10.
Annual (Academic Year - TellUs survey)	NI050 Emotional health of children	65.10	65.10	*	It has now been confirmed that Cumbria's benchmark performance is 'good'.
Annual (snapshot at 31st Jan)	NIO51 Effectiveness of child and adolescent mental health (CAMHs) services	12.00	12.00	*	Performance has improved on the previous years' score of 11.
Annual (Financial)	NIO52i Take up of school lunches (primary)	•	No target set. New indicator	NA	Baseline & targets tbc. New indicator with collection starting in 2009/10. Currently awaiting finalisation of baseline data from School Food Trust.
Annual (Financial Year)	NI052ii Take up of school lunches (secondary)	•	No target set. New indicator	NA	Baseline & targets tbc. New indicator with collection starting in 2009/10. Currently awaiting finalisation of baseline data from School Food Trust.
Quarterly (Financial)	NI053i Percentage of infants being breastfed at 6-8 weeks (breastfeeding prevalence)	•	No target set. New indicator	NA	Query with lead officer for data.
Quarterly (Financial)	NIO53ii Percentage of infants for whom breastfeeding status is recorded (breastfeeding coverage)	•	No target set. New indicator	NA	Query with lead officer for data.

#### Improve the health and well-being of children

	Improve the hea	alth and well-being	of children		
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to March 09	Mar-09	Commentary
Annual (Academic)	NIO55i Percentage of children in Reception with height and weight recorded who are obese	10.10	•	•	
Annual (Academic)	NIOS5ii Percentage of children in Reception with height and weight recorded	•	•	•	Query with lead officer for data.
Annual (Academic)	NIO56i Percentage of children in Year 6 with height and weight recorded who are obese	15.50	•	•	
Annual (Academic)	NI056ii Percentage of children in Year 6 with height and weight recorded	•	•	•	Query with lead officer for data.
Annual (Financial)	NIO58 Emotional and behavioural health of looked after children	15.60	No target set. New indicator	NA	This is a new indicator and therefore there is no comparative data available to assess performance.
Annual (Financial Year)	NIO59 Percentage of Initial assessments for children's social care carried out < 7 working days	80.40	80.00	*	Annual figure has exceeded target.
Annual (Financial)	NIO60 Percentage core assessments for children's social care carried out < 35 working days	76.00	80.00	<b>A</b>	Annual figure short of target but 'good' in previous bandings.
Annual (Financial Year)	NIO61 Timeliness and stability of adoption of looked after children	77.40	90.00	<u> </u>	The aspirational target has not been met. However, Cumbria's performance is still above that of national (76% for 07/08) and statistical neighbours (76% for 07/08).
Annual (Financial Year)	NIO62 Stability of placements of looked after children: number of moves	7.70	10.00	*	This remains 'very good' in terms of previous bandings.
Annual (Financial Year)	NIO63 Stability of placements of looked after children: length of placement	76.50	72.00	*	Performance is 'very good'.
Annual (Financial Year)	NIO64 Child protection plans lasting 2 years or more	2.80	•	•	Performance is acceptable given sample size.
Annual (Financial Year)	NIO65 Children becoming the subject of a Child Protection Plan for a second or subsequent time	13.10	13.50	*	Quality assurance methods, robust management and monitoring, is ensuring this indicator remains on target. A reregistration audit has been undertaken and recommendations have been taken forward in localities via local managers and local Safeguarding Practice Groups. Performance is good.
Annual (Financial Year)	NIO66 Looked after children cases which were reviewed within required timescales	97.90	100.00	•	Performance is good.
Annual (Financial Year)	NIO67 Percentage of child protection cases which were reviewed within required timescales	99.50	100.00	•	This represents good performance - one case out of timescale.
Annual (Financial Year)	NIO68 Percentage of referrals to children's social care going on to initial assessment	81.70	•	•	Level is comparatively high, but is in line with national expectations.
Annual (Academic - TellUs Survey)	NIO69 Children who have experienced bullying	48.80	48.80	*	TellUs 3 survey was positive for Cumbria children.

## Improve the health and well-being of children

	Improve the health and well-being of children							
Reporting Frequency			Target for 12 months to March 09	Mar-09	Commentary			
Annual	NI070 Hospital admissions caused by unintentional and deliberate injuries to CYP	152,00	142.00	<b>A</b>	Target narrowly missed by only 10 admissions.			
Monthly	NI109 Delivery of Sure Start Children's Centres	•	•	•	Data not yet available			
Annual (Calendar Year)	NI112 Under 18 conception rate	-4.30	-23.00	*	In common with the rest of the country, Cumbria saw a rise in conceptions in 2007 but rates continue to be below the national and regional average. The overall trend continues to be downward and birth rates are at their lowest levels for 20 years.			
Quarterly (Financial)	NI113i Percentage of the resident population aged 15-24 accepting a test/screen for chlamydia	•	No target set. New indicator	NA	PCT data systems under development to collect this data.			
Quarterly (Financial)	NI113ii Prevalence of Chlamydia in under 25 year olds	•	No target set. New indicator	NA	PCT data systems under development to collect this data.			
Annual (Academic)	NI115 Substance misuse by young people	13.40	13.40	*				
Annual (April)	NI116 Proportion of children in poverty	•	No target set. New indicator	NA	Annual (April). Data not yet released.			
Annual (Financial)	NI118 Take up of formal childcare by low- income working families	•	No target set. New indicator	NA	Annual (Financial). Data not yet released.			

## Health and Well Being

## Increase cultural participation

	Increase cultural participation							
Reporting Frequency		Performance for 12 months to Mar 09	Target for 12 months to Mar 09	Mar-09	Commentary			
Annual (Financial Year - Active People Survey)	NI009 Use of public libraries	50.50	Target not set New Indicator		The indicator derives from the responses to a question in the Active People Survey. Cumbria ranked 10th out of 34 county authorities, with 50.5% of survey respondents stating that they had used a library in the past 12 months. Usage is defined broadly and can be a 'virtual visit' or receipt of the Home Delivery service or a visit to a library for an event, in addition to borrowing, PC use and physical visits. CH.			
Annual (Financial Year - Active People Survey)	NI010 Visits to museums or galleries	51.60	Target not set New Indicator	NA				
Annual (Financial Year - Active People Survey)	NIO11 Engagement in the arts	42.70	42.70	*	Baseline collected December 2008. Working toward a 3% increase in 10/11. There will be no reports 09/10 because unable to track movement of less than 3%. Arts Engagement Plan approved by cabinet and local committees, Equality and Impact Assessment completed. There have been many initiatives completed and these are reported more fully in the LAA.			
Annual (Academic - TellUs survey)	NI199 Children and young people's satisfaction with parks and play areas	41.10	41.10	*	This is a new indicator. Performance compares well against that of statistical neighbours (40.1%).			

## Safer and Stronger Communities

## Further strengthen community empowerment

	mance for 12	Target for 12	Mary OO	C
month:		Transportion 12	Mar 109	Comments
	s to Mar 09	months to Mar		
		09		
Biennial (Place Survey)  NI003 Civic participation in the local area  NI004 % of people who feel they can influence decisions in their locality	28.80	Target not set New Indicator		As a proxy measure in 2008/09 12,568 residents participated in community engagement activity facilitated by the Community Unit. This covers 3% of the Cumbria population. The Community Unit will seek to amalgamate figures from across the Council and partner organisations to provide a more thorough proxy. While no national target has yet been set for this NI, the Place Survey result stated that 15% of residents in Cumbria participated in civic activities. No comparative data is yet available for other authorities.  Year on year, nationally and locally, people perceive their influence on community life and satisfaction with local councils as diminishing. Perceptions of disempowerment and satisfaction with public services are often inextricably interrelated. Without robust remedial action we anticipate that current trends will continue, meaning the outcome target will not be achieved. Currently only 28.8% of residents tend to agree that they can influence decisions affecting their area. The target for 2011 (which will be assessed in autumn 2010 through the Place Survey) is 32.8%. There are though many simple actions — included in the delivery plan - which can change perceptions but there is some urgency that these are put in place quickly. Because all the stronger communities indicators reflect individual perceptions, meeting the outcome requires an understanding of current community perceptions and action required across public services to change these

Further strengthen community empowerment						
Reporting Frequency		Performance for 12	Target for 12	Mar-09	Comments	
		months to Mar 09	months to Mar			
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Biennial (Place Survey)	NIOO4 % of people who feel they can influence decisions in their locality continued  NIOO5 Overall/general satisfaction with local	85.00	85.00	•	Through the SSCTP six key actions have been developed.: 'Building trust through long term multi agency engagement in communities' starting by talking to residents about issues that most concern them 'building a better customer focus in public services' Communicating at a local level across agencies' Building influence local decisions an recognition of its impact' making better use of community based staff/resources This is the basis for Cumbria's LAA Empowerment Delivery Plan agreed by the SSCTP. Additional actions which will support the delivery plan include' Improved responsiveness to community raised issues' Improved impact of consultation through explicit communication and engagement plans for any planned service reviews; 'More joint community based events along the 'streetsafe' and 'together we can' models (six 'together we can' pilots undertaken last winter secured a shift in public perception and the SSCTP has agreed to support an increase in activity of this style during 2009/10); 'All underpinned by effective community based communication to residents. Despite meeting targets, this area is a cause for great concern.	
	area					
Biennial (Place Survey)	NI006 Participation in regular volunteering	26.30	27.00	•	Cumbria Community Awards follow up work in localities during this quarter. Also evaluation of 2008 and first stage planning & preparation for 2010. The Volunteering Action Plan stipulated a target of 29% to be achieved by the end of 2009/10. The Action Plan is in place to address this 3% increase during 2009/10.  Work continuing from the previous quarter	

Further strengthen community empowerment								
Reporting Frequency			Target for 12	Mar-09	Comments			
		months to Mar 09	months to Mar					
Biennial (Administered by DCLG)	NI007 Environment for a thriving third sector	17.20	<u>09</u> 18.00	•	With representatives of the 3rd Sector we have agreed thatthe best way to influence perceptions of a thriving third sector requires us to: Value and be aware of and work through the 3rd Sector Network. Be Compact compliant in our engagements with the sector. Hence the proposed focus for work in Cumbria is proposed to be: 1. Communicating and valuing (i)Liaison with the 3rd Sector Network and Infrastructure Partnership bi annually, including an annual budget consultation to share understanding of issues and agree areas to address together. (ii)Through the Community Unit produce and publish bi annual updates of engagement with the sector for Network and public audiences (iii)Deliver the Cumbria Community Awards and other similar celebrations of third sector impact. (iv)Support TP members to cascade commitments and standards of engagement with the 3rd Sector and to			
					monitor these against the Compact.  2.Compact (i)To engage fully in the Compact Implementation Group that the 3rd Sector Network manage, support the review of Compact implementation and cascade understanding and commitments through TP members. (ii)To refresh the Consultation Guidance with a view to Compact Compliance and further development of good practice (iii)To implement the Codes of the Compact and specifically to address the national and local challenge that can be defined as 'Let and Forget' with procured contracts 3.Volunteering (i)Promote and support volunteering both in the wider community and within TP members workforces. The key risks identified to securing the target have been identified as :management of procured contracts (2(iii); service reviews which fail to consult in accordance with the Compact (1(iv)) and effective communication with the sector (1(ii)). The Community Unit is willing to manage, deliver and monitor the above, with regular reports to SSCTP and provide support to 3rd Sector Board members to deliver this in their Directorates.			

## Safer and Stronger Communities

## Improve respect and community cohesion

Improve respect and community cohesion								
Reporting Frequency		Performance for 12	Target for 12	Mar-09	Comments			
		months to Mar 09	months to Mar					
			09					
Biennial (Place Survey)	NI001 % of people who believe people from different backgrounds get on well together		78.00	*	The place survey suggests that in general terms cohesion is less of a problem than in many parts of the country but that there remain concerns which have influenced the perceptions of many residents perceptions. The place survey has given useful intelligence concerning the communities of place and demographics of these perceptions. This work in being used to fine tune the delivery plan which at present focuses on eight areas of work including: 'Community Cohesion Policy 'Targeted locality and community action 'Development of the Cumbria Multicultural Service and AWAZ 'Strategic involvement of BME people in policy 'Active targeting of communities of interest, supported by data which identifies areas of need 'Support from community grants at district level through LSPs, Local Committees, districts and other grant giving bodies 'Partnership based activity 'Communications A pilot is being delivered in Harraby (Carlisle) through which root causes of lower cohesion levels here than elsewhere in Cumbria are addressed as part of a wider community empowerment programme. Pilot project under way in Carlisle to address difference in county and local survey results.			
Biennial (Place Survey)	NI002 % of people who feel that they belong to their neighbourhood	69.30	Target not set New Indicator	NA	As a proxy measure the six Together We Can pilots identified that 70% of respondents agreed or strongly agreed with this question. No national targets have been set and there is no national comparative data available at present.			
Biennial (Place Survey)	NI017 Perceptions of anti-social behaviour	15.50	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this.			
Biennial (Place Survey)	NIO21 Dealing with local concerns about ASB and crime	31.20	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this.			
Biennial (Place Survey)	NIO22 Perceptions of parents taking responsibility for the behaviour of their children in the area	35.00	•	•				
Biennial (Place Survey)	NIO23 Perceptions that people in the area treat one another with respect and dignity	26.10	target set	NA	No current proxy data available and no national target set. As an indication the Quality of Life Survey (2006) gave a figure of 27% in an associated question on this subject.			
Biennial (Place Survey)	NIO27 Understanding of local concerns about ASB and crime by the local council and police	30.30	no national target set	NA	No proxy data available and no national target set. The Community Unit will work with the Police and CDRP to address this. As an indication the response to the Place survey question on NI21 shows that 30% agree that ASB and crime concerns are being dealt with.			

## Planning, Transport and Housing

## Improved road safety

Improved road safety								
Reporting Frequency			Target for 12	Mar-09	Commentary			
		months to Mar 09	months to Mar 09		'			
Annual (Calendar Year)	NI047 People killed or seriously injured in road traffic accidents	13.85	10.30	•	This is the % reduction in the 3 year rolling average: 2005-7 figure was 363, 2006-8 target was 326 (based on achieving 315 in 2008). The 2006-8 actual is 313, with a provisional KSI figure for 2008 of 276. This final figure is still to be agreed with DfT but experience suggests it will not change by more than one or two. It shows the County having the lowest road fatality figures for many years, as well as a reduction in serious injury casualties from the previous year.			
Annual (Financial Year)	NI048 Children killed or seriously injured in road traffic accidents	13.92	-8.90		The previously agreed national target for reducing by half the numbers of children KSI on our roads by 2010 meant we originally aimed to reduce to a figure of 41 in 2008. We have been ahead of the targets in the past few years, so we get an anomolous negative % reduction target for this indicator. However, the provisional total for 2008 is 23 children KSI, so we are actually showing a positive reduction in the 3-year average from 26.33 ('05-'07) to 22.67 i.e. 13.9%			

## Appendix 2 – LAA Dashboard: 45 Performance Indicators in our Local Area Agreement grouped by 'Red, Amber & Green' Alerts.

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI072 At least 78 points across Early Years Foundation Stage with at least 6 in each of the scales	Children & Young People	41.5	54	<b>A</b>
NIO73 Achievement at level 4 or above in both English and Maths at Key Stage 2 (Threshold)	Children & Young People	74.5	83	<b>A</b>
NIO75 Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths	Children & Young People	48.4	57	<b>A</b>
NI092 Narrowing the gap - lowest achieving 20% the Early Yrs Foundation Stage Profile vs the rest	Children & Young People	33.1	28	<b>A</b>
NI093 Progression by 2 levels in English between Key Stage 1 and Key Stage 2	Children & Young People	81.6	92	<b>A</b>
NI094 Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2	Children & Young People	79	91	<b>A</b>
NI117 16 to 18 year olds who are not in education, employment or training (NEET)	Children & Young People	5.8	5.3	<b>A</b>
NI154 Net additional homes provided	Planning, Transport & Housing	1,058.00	1,796.00	<b>A</b>
NI168 Principal roads where maintenance should be considered	Planning, Transport & Housing	5	4	<b>A</b>
NIO41 Perceptions of drunk or rowdy behaviour as a problem	Safer & Stronger	25.7	19	<b>A</b>
NI123 Stopping smoking	Health & Wellbeing	664	764	<b>A</b>
NI130 Social Care clients receiving Self Directed Support (Direct Payments and Individual Budgets)	Health & Wellbeing	234.9	530	<b>A</b>
NIO70 Hospital admissions caused by unintentional and deliberate injuries to CYP	Children & Young People	152	142	<b>A</b>
NI163 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 2	Cumbria Vision	72.18	74.32	•
NI100 Looked after children reaching level 4 in mathematics at Key Stage 2	Children & Young People	41.7	43	•
NI007 Environment for a thriving third sector	Safer & Stronger	17.2	18	•
NI106 Young people from low income backgrounds progressing to higher education	Children & Young People	•	25	•
NIO2O Assault with injury crime rate	Safer & Stronger	•	6.86	•
NIO40 Number of drug users recorded as being in effective treatment	Health & Wellbeing	•	1,420.00	•
NI146 Adults with learning disabilities in employment	Health & Wellbeing	3	Still to be negotiated with GONW	•

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI153 Working age people claiming out of work benefits in the worst performing neighbourhoods	Cumbria Vision	30.38	31.3	*
NI165 Proportion aged 19-64 for males and 19-59 for females qualified to at least Level 4	Cumbria Vision	26.92	26.7	*
NI171 New business registration rate	Cumbria Vision	58.8	55.7	*
NIO57 Children and young people's participation in high- quality PE and sport	Children & Young People	90	90	*
NIO19 Rate of proven re-offending by young offenders	Children & Young People	1.15	1.23	*
NIOSO Emotional health of children	Children & Young People	65.1	65.1	*
NIO65 Children becoming the subject of a Child Protection Plan for a second or subsequent time	Children & Young People	13.1	13.5	*
NI110 Young people's participation in positive activities	Children & Young People	73.4	73.4	*
NI112 Under 18 conception rate	Children & Young People	-4.3	-23	*
NI087 Secondary school persistent absence rate	Children & Young People	5.4	6.3	*
NI099 Children in care reaching level 4 in English at Key Stage 2	Children & Young People	50	33	*
NI101 Looked after children achieving 5 A*-C GCSEs (or equivalent) at KS 4 (with English and Maths)	Children & Young People	10.5	8	*
NIO47 People killed or seriously injured in road traffic accidents	Planning, Transport & Housing	13.85	10.3	*
NI155 Number of affordable homes delivered (gross)	Planning, Transport & Housing	286	260	*

Dashboard		Actual	Target	Performance
Performance Indicator	Thematic Partnership	Mar-09	Mar-09	Mar-09
NI175 Access to services and facilities by public transport, walking and cycling	Planning, Transport & Housing	99	93	*
NI191 Residual household waste per household	Waste & Streetscene	650.73	702	*
NI195a Improved street and environmental cleanliness (litter)	Waste & Streetscene	3.3	5	*
NI195b Improved street and environmental cleanliness (detritus)	Waste & Streetscene	7.8	10	*
NI195c Improved street and environmental cleanliness (graffiti)	Waste & Streetscene	0.7	1	*
NI195d Improved street and environmental cleanliness (fly posting)	Waste & Streetscene	0	0	*
NIO32 Repeat incidents of domestic violence	Safer & Stronger	31	33.8	*
NIOO1 % of people who believe people from different backgrounds get on well together	Safer & Stronger	78.3	78	*
NI004 % of people who feel they can influence decisions in their locality	Safer & Stronger	28.8	28.8	*
NI005 Overall/general satisfaction with local area	Safer & Stronger	85	85	*
NIO30 Re-offending rate of prolific and priority offenders	Safer & Stronger	-30	-21	*
NI186 Per capita reduction in CO2 emissions in the LA area	Environment & Heritage	5.67	2.65	*
NI197 Improved local biodiversity- proportion local sites with positive conservation management	Environment & Heritage	30.77	27.1	*
NI039 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	Health & Wellbeing	1,796.00	2,043.00	*

Appendix 2 – Extract from the National Indicator Set: 18 Performance Indicators gathered from Cumbria's Place Survey.

National Indicators (LAA indicators highlighted in bold)	Cumbria CC Score (%)	Confidence interval	Quartile performance*	North West average (%)	All England average (%)
NI1: % of people who believe people from different backgrounds get on well together in their local area	78.3	+/-1.1	2	73.6	76.4
NI2: % of people who feel that they belong to their neighbourhood	69.3	+/1.0	1	59.5	58.7
NI3: Civic participation in the local area - % who have taken part in listed activities within the last 12 months	15.0	+/0.8	2	12.9	14.0
NI4: % of people who feel they can influence decisions in their locality	28.8	+/1.0	2	27.4	28.9
NI5: Overall / general satisfaction with local area - % satisfied	84.6	+/0.8	1	76.9	79.7
NI6: % participating in regular volunteering	26.3	+/1.0	1	22.2	23.2
NI17: Perceptions of anti-social behaviour - % who feel ASB is high based on score calculated from responses regarding ASB problems	15.5	+/0.8	1	22.9	20.0
NI21: Local council and police are dealing with local concerns about anti-social behaviour and crime issues - % agree	31.2	+/1.0	1	25.7	26.3
NI22: % who agree that in their local area parents take enough responsibility for the behaviour of their children	35.0	+/1.0	1	27.4	29.6
NI23: Perceptions that people in the area treat one another with respect and consideration - % who state people not doing so is a problem	26.1	+/1.0	1	34.1	31.2
NI27: Understanding of local concerns about anti-social behaviour and crime issues by the local council and police - % who agree their views are sought on these issues.	30.3	+/1.0	1	25.6	24.8
NI37: % aware of civil protection arrangements in the local area	21.7	+/0.9	1	13.9	15.3
NI41: Perceptions of drunk or rowdy behaviour as a problem - % who state this is a problem	25.7	+/1.0	1	31.9	29.0
NI42: Perceptions of drug use or drug dealing as a problem % who state this is a problem	27.1	+/1.0	2	34.8	30.5

NI119: Self-reported measure of people's overall health and well-being - % describing health as good	76.0	+/0.9	3	73.4	75.8
NI138: Satisfaction of people over 65 with both home and neighbourhood	90.2	+/1.3	1	82.5	83.9
NI139: The extent to which older people receive the support they need to live independently - % who believe this support is available	38.3	+/1.0	1	31.9	30.0
NI140: Fair treatment by local services - % who agree they have been treated fairly in the last year	73.2	+/1.0	2	70.1	72.4

<sup>\*</sup> Quartile performance based on comparison with all county councils, metropolitan boroughs, unitary authorities and London boroughs.