

**INFRASTRUCTURE OVERVIEW AND SCRUTINY
COMMITTEE
13 December 2001**

IOS.22/01 RELATIONSHIP BETWEEN THE CITY COUNCIL, COUNTY COUNCIL AND CAPITA DBS

The Director of Environment and Development submitted report EN.185/01 providing details of the relationship between the City Council, the County Council and Capita dbs, following the termination of the Highways Agency Agreement. He detailed the various relationships and contacts which now exist under the Highways Claimed Right arrangements.

The Director commented that the City Council has never been made aware of the standards which Capita are required to deliver. He suggested that Members may wish to invite the County Council Area Support Manager to explain what service Capita is contracted to deliver and what service City Council Members and the public can expect from Capita dbs.

Members expressed concern that if there was confusion amongst Officers and Members on certain aspects of the new arrangements, then this would certainly be difficult for members of the public to understand. The public would need to be aware of who to contact over specific problems. Members welcomed the suggestion that the County Council Area Support Manager be invited to a future meeting to clarify a number of matters particularly in relation to:

- (a) Exactly what service Capita is contracted to deliver and what service City Council Members and the public can expect from Capita dbs.
- (b) The procedures which are in place to record details of requests received for minor improvements.
- (c) Any procedures in place for the agreed prioritisation of schemes across the whole area.
- (d) Mechanisms in place for City Council Members to be informed of schemes in their Ward.
- (e) Procedures for consulting and communicating with the public.

Members also commented that it would be helpful for the Transport Steering Group to be made aware of some of the problems and issues which had been identified.

RESOLVED – (1) That the contents of the report be noted and the Director of Environment and Development be authorised to supply each Member with a copy of Appendix A of the report, giving information on the Highway network in Carlisle District and who is responsible for each element.

(2) That the County Council Area Support Manager be invited to the next meeting of this Committee in order that Members could raise a number of the issues outlined above.

(3) That the Director of Environment and Development make the Transport Steering Group aware of any problems.