

# Business & Transformation Scrutiny Panel Agenda

## Thursday, 04 January 2018 AT 10:00 In the Flensburg Room, Civic Centre, Carlisle, CA3 8QG

\*\*A preparatory meeting for Members will be held at <u>9.15am</u> in the Flensburg Room\*\*

The Press and Public are welcome to attend for the consideration of any items which are public.

### **Members of the Business & Transformation Scrutiny Panel**

Councillor Mrs Riddle (Chairman), Councillors Allison, Mrs Birks, Mrs Bowman (Vice Chairman), Mrs Glendinning, Mallinson J, Robson, Watson Substitutes:

Bainbridge, McDonald, Mrs McKerrell, McNulty, Shepherd, Sidgwick S

### **PART A**

### To be considered when the Public and Press are present

### **Apologies for Absence**

To receive apologies for absence and notification of substitutions.

### **Declarations of Interest (including declarations of "The Party Whip")**

Members are invited to declare any disclosable pecuniary interests, other registrable interests, and any interests, relating to any time on the agenda at this stage.

#### **Public and Press**

To agree that the items of business within Part A of the agenda should be dealt with in public and that the items of business within Part B of the agenda should be dealt with in private.

### MINUTES OF PREVIOUS MEETING

7 - 22

To agree the minutes of the meeting held on 5 December 2017 (Copy Minutes attached)

### A.1 CALL-IN OF DECISIONS

To consider any matter which has been the subject of call-in.

### A.2 OVERVIEW REPORT AND WORK PROGRAMME

23 - 32

Portfolio: Cross Cutting

**Directorate: Cross Cutting** 

Officer: Steven O'Keeffe, Policy and Communications Manager

Report: OS.01/18 attached

### Background:

To consider a report providing an overview of matters related to the work of the Business and Transformation Scrutiny Panel.

### Why is this item on the agenda?

The Business and Transformation Scrutiny Panel operates within a work plan which has been set for the 2017/18 municipal year. The plan will be reviewed at every meeting so that it can be adjusted to reflect the wishes of the Panel and take into account items relevant to this Panel in the latest Notice of Executive Key Decisions.

### What is the Panel being asked to do?

- Note the items (within the Panel's remit) on the most recent Notice of Executive Key Decisions
- Discuss the work programme and prioritise if necessary

### A.3 BUDGET 2018/19

Portfolio: Finance, Governance and Resources

Directorate: Corporate Support and Resources

The Chairmen of the Health and Wellbeing and the Economic Growth Scrutiny Panels have been invited to attend the meeting for consideration of this item.

(1) Executive's response to the first round of Budget Scrutiny

To consider the Executive's response to the first round of Budget Scrutiny from their meeting held on 11 December 2017. (Copy Minutes attached)

(2) Executive Draft Budget Proposals

To consider and comment upon the Executive's draft Budget proposals. (Copy attached)

(3) Background Information Reports

(a) Budget Update - Revenue Estimates 2018/19 to 2022/23

Report: RD.35/17 attached

Officer: Alison Taylor, Chief Finance Officer

(b) Revised Capital Programme 2017/18 and Provisional Capital Programme 2018/19 to 2022/23

Report: RD.36/17 attached

Officer: Alison Taylor, Chief Finance Officer

59 - 78

33 - 36

37 - 58

79 - 90

### (c) Draft Treasury Management Strategy Statement, Investment Strategy and Minimum Revues Provision Strategy 2018/19

Report: RD.37/17 attached

Officer: Alison Taylor, Chief Finance Officer

### **Background:**

The Budget Update reports are submitted for information.

### Why are these iems on the agenda?

Annual Scrutiny as part of the Budget process

### What is the Panel being asked to do?

Scrutinise the reports and provide feedback to the Executive

### A.4 FINAL FLOOD UPDATE REPORT

119 -

Portfolio: Economy, Enterprise and Housing

126

Directorate: Community Services

Officer: Darren crossley, Deouty Chief Executive

Report: CS.09/18

### **Background:**

The Deputy Chief Executive to submit the final report on flood action activity in Carlisle.

### Why is this item on the agenda?

Agenda item agreed by the Panel in their Work Programme.

### What is the Panel being asked to do?

Note the progress made to recover Council assets and the work undertaken to deliver grants and other forms of financial support.

### A.5 CUSTOMER SERVICES UPDATE

127 -

Portfolio: Communities, Health and Wellbeing

134

Directorate: Corporate Support and Resources

Officer: Jill Gillespie, Customer Services Manager

Report: CE.01/18 attached

### Background:

The Customer Services Manager to submit a report on the workflow and new technology within Customer Services including the Customer Contact Strategy and Cutsomer Services Charter.

### Why is this item on the agenda?

Agenda item agreed by the Panel in their Work Programme

### What is the Panel being asked to do?

Endorse the proposals in the report.

### PART B To be considered in Private

- NIL -

Enquiries, requests for reports, background papers etc to:

Rachel Plant, Democratic Services Officer, (01228) 817036 or <a href="mailto:rachel.plant@carlisle.gov.uk">rachel.plant@carlisle.gov.uk</a>

A copy of the agenda and reports is available on the Council's website at <a href="www.carlisle.gov.uk">www.carlisle.gov.uk</a> or at the Civic Centre, Carlisle.