

INFRASTRUCTURE OVERVIEW AND SCRUTINY COMMITTEE

Committee Report

Public

Date of Meeting:

07 March 2002

Title: CONCESSIONARY FARES BEST VALUE REVIEW

Report of: The City Treasurer

Report reference: Financial Memo 2001/02 No 144

Summary:

This report advises members on the contents of the final draft of the Best Value Review of Concessionary Fares referring members to particular sections of the report.

Recommendations:

Members are requested to scrutinise the report with the view of recommending the review and its findings to be submitted to the Best Value Review Inspectorate in March 2002.

Contact Officer: Peter Mason

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CITY OF CARLISLE

To: The Chairman and Members of the Financial Memo

Infrastructure Overview & Scrutiny Committee 2001/02 No 144

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CONCESSIONARY FARES BEST VALUE REVIEW

1. The final draft of the Best Value Review is attached for member scrutiny.
2. Members are particularly referred to:

- i. The Executive Summary (pages 2 and 3) which clearly evidences the improvements to the

scheme instigated during the review and future improvements planned.

- ii. Members' Input (pages 21-24 and 30-32) which clearly evidences the invaluable input members have given to the review process, particularly in challenging the review team 'to go that extra mile' in improving the Concessionary Fares Scheme.
- iii. Action Plan 2002-2004 (Appendix M) which details the actions to be progressed over the next 3 years in
 - o meeting residents' and members' aspirations including ambitious targets to increase disabled pass take-up by 25%
 - o reviewing existing policies and administrative procedures, particularly the statutory requirement to extend the scheme to men between 60-64.

i. Revised Service Plan Concessionary Fares Targets (Appendix N, pages 117-118)

Together with Action Plan monitoring reports, performance against these revised targets will be the basis on which reports will be submitted for member scrutiny. This will enable members to scrutinise progress on the ambitious Concessionary Fares improvement targets set out in the review.

1. Overall the review and consultation feedback evidences

- o that the Concessionary Fares Scheme has been significantly improved during the 2001/02 review process with 88% of Concessionary Fare passholders preferring the new system (see page 102)
- o sets down a clear and concise three year action plan and monitoring arrangements and targets to ensure that the scheme continues to improve over the medium term.

1. Recommendation

Members are requested to scrutinise the report with the view of recommending the review and its findings to be submitted to the Best Value Review Inspectorate in March 2002.

D THOMAS

City Treasurer

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City Treasury

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28 February 2002

