

Written response to question / issue raised at Council

Meeting Date: 5th November 2019

Public / Private*: Public

Minute Reference: C.147/19 – Portfolio Holder Reports

Written response to: Cllr Ms J Ellis-Williams

Written response from: Cllr S Higgs

Resolution / Question:

Regarding the North Lakes China Forum of which Carlisle was now a member – the response to elaborate upon which visitor attractions and Local Authorities were involved in the partnership; together with details of the eleven Chinese Tour Operators in attendance at the event on 13th October 2019.

Response:

Visitor attractions which are members of the North Lakes China Forum are:

Tullie House Museum and Art Gallery, Derwent Pencil Museum, Dove Cottage and Wordsworth Trust, Forestry Commission Whinlatter, Grasmere Gingerbread, Honister Slate Mines, Lowther Castle, Muncaster Castle, Rheged and Theatre by the Lake.

Local Authorities who are members of the North Lakes China Forum are:

Carlisle City Council, Eden District Council, Allerdale Borough Council and Copeland Borough Council.

Participants in the North Lakes China Forum reception at Ladore Falls Hotel and Spa were:

重庆中旅 CTS Chongqing, 北京华程 ETI Holidays Beijing, 成都礼游国际 Let Travel Chengdu, 北京竹园 Bamboo Garden, 国旅 CITS, 中青旅耀悦 Sparkle Tour, 南京途牛 Tuniu Nanjing, 上海华程 Shanghai ETI Holidays, 上海博闻 Bravo, 浙江光大 (杭州) Everbright (Hangzhou), 上海春秋 Spring and Visit Britain.

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Written response to: Cllr L Patrick

Written response from: Cllr N Christian

Resolution / Question:

The scheme offered by TerraCycle UK in partnership with Walkers – the response to include details of how many packets of crisps there are in a kilo; the financial reward for every kilo of crisp packets recycled; the Community Centres and other public sites across Carlisle district which were involved.

Response:

The Terracycle UK crisp recycling scheme is free to use and is supported by Walkers Crisps.

- Freepost parcel labels are printed off and called in for collection
- The scheme offers points for every 2kg collected
- 2kg = £4
- Approx 600 packets in 2kg

At present we have collection bins at:

1. Currock Community Centre
2. Denton Holme Community Centre
3. Harraby Community Centre
4. Longtown Community Centre
5. Impact Furniture Services, Nelson Street
6. Civic Centre

We are investigating other suitable sites throughout the District. Host sites are provided with clear recycled liners and contact us when they have a few bags for collection. Our Street Cleaning Team collect the bags whilst they are on their rounds, thus reducing unnecessary travel miles.

Whist this isn't going to raise huge amounts, it supports a local charity, raises awareness and recycles a product that would otherwise have been thrown away.

Date: 4th December 2019

**Written response to question / issue
raised at Council**

Meeting Date: 5th November 2019

Public / Private*: Public

Minute Reference: C.147/19 – Portfolio Holder Reports

Written response to: Cllr C Robinson

Written response from: Cllr N Christian

Resolution / Question:

Seek clarification on progress made in liaising with Carlisle Airport as regards setting up a scheme whereby every passenger using the Airport was encouraged to partake in and had easy access to a local tree planting scheme designed to off-set the carbon emissions generated by their flight.

Response:

I can confirm a letter was sent to Kate Willard, Director of Partnership Development, Stobart Group on 11th December 2019 outlining the Council's willingness to explore ways in which we can both work for the betterment of the area, in particular by considering how we can boost climate change resilience and protections for the environment, whilst growing the local economy.

Date: 11th December 2019

**Written response to question / issue
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Written response to: Cllr C Southward

Written response from: Cllr N Christian

Resolution / Question:

Provide Cllr Southward with a copy of the Customer Questionnaire regarding the Free After Three parking trial.

Response:

As requested, copy now attached for your information.

Date: 4th December 2019

Free after 3 Car Park Impact Survey

* 1. Please select one of the following groups of respondents:

☐

Car park user

☐

City centre shopkeeper / business owner

Free after 3 Car Park Impact Survey

2. Which car park are you parked in?

☐

Caldew Riverside

☐

Castle

☐

Viaduct

Free after 3 Car Park Impact Survey

* 3. Did you know about the free parking here today?

☐

Yes

☐

No

Free after 3 Car Park Impact Survey

* 4. To what extent has the free parking influenced your visit today?

☐

Significantly influenced

☐

Not influenced at all

☐

Slightly influenced

Free after 3 Car Park Impact Survey

5. Where would you park if the car park was not free?

- | | |
|---|--|
| <input type="radio"/> The same car park | <input type="radio"/> The Sands Car Park |
| <input type="radio"/> Bitts Park Car Park | <input type="radio"/> Viaduct Car Park |
| <input type="radio"/> Caldew Riverside Car Park | <input type="radio"/> West Walls Car Park |
| <input type="radio"/> Castle Car Park | <input type="radio"/> Other private car park |
| <input type="radio"/> Civic Centre Park | <input type="radio"/> On street parking |
| <input type="radio"/> Lowther Street Car Park | <input type="radio"/> Would not have come into the city centre |
| <input type="radio"/> Swifts Bank Car Park | |

Free after 3 Car Park Impact Survey

6. What is the purpose of your visit today

- | | |
|--|------------------------------------|
| <input type="radio"/> Visit high street | <input type="radio"/> Free parking |
| <input type="radio"/> Shopping | <input type="radio"/> Leisure |
| <input type="radio"/> Eating out | |
| <input type="radio"/> Other (please specify) | |

Free after 3 Car Park Impact Survey

7. How has the quality of this car park changed over the last 12 months

- | | |
|--|---|
| <input type="radio"/> Significantly Improved | <input type="radio"/> Slightly Worse |
| <input type="radio"/> Slightly Improved | <input type="radio"/> Significantly Worse |
| <input type="radio"/> No Change | |

Free after 3 Car Park Impact Survey

Carlisle City Council works hard to ensure that people are not discriminated against. The information you give us helps us to provide fair and equal opportunities. It also helps us to deliver services that reflect our community. We have a legal duty to ensure that our services are fully inclusive and accessible to everyone.

8. Gender?

- ☐ Male
- ☐ Female
- ☐ Transgender
- ☐ Undeclared

Free after 3 Car Park Impact Survey

9. Sexuality

- ☐ Straight / Heterosexual
- ☐ Gay
- ☐ Lesbian
- ☐ Bisexual
- ☐ Undeclared

Free after 3 Car Park Impact Survey

10. What is your age?

- ☐ 18 to 24
- ☐ 25 to 34
- ☐ 35 to 44
- ☐ 45 to 54
- ☐ 55 to 64
- ☐ 65+

Free after 3 Car Park Impact Survey

11. Do you consider yourself to have a disability?

- ☐ Yes
- ☐ No
- ☐ Undeclared

Free after 3 Car Park Impact Survey

12. Do you identify with any of the following religions?

- | | |
|--|-----------------------------------|
| <input type="radio"/> Christian | <input type="radio"/> Buddhist |
| <input type="radio"/> Jewish | <input type="radio"/> Hindu |
| <input type="radio"/> Muslim | <input type="radio"/> No religion |
| <input type="radio"/> Sikh | <input type="radio"/> Other |
| <input type="radio"/> Other (please specify) | |

Free after 3 Car Park Impact Survey

* 13. Which best describes your ethnic origin?

If other (please specify)

Free after 3 Car Park Impact Survey

* 14. How has the following changed since the introduction of the free after 3 parking:

	Large increase	Slight increase	No change	Slight decrease	Large decrease	Don't know
Customer footfall?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer spending?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Free after 3 Car Park Impact Survey

15. What comments have you received from customers regarding the free parking?

Free after 3 Car Park Impact Survey

* 16. Have you promoted the free parking to customers? If so, how?

Free after 3 Car Park Impact Survey

17. What do you think of the free after 3 parking?

Free after 3 Car Park Impact Survey

* 18. If we set up a scheme (that we subsidised) where our car park users received a discount when they spent money in your store would you sign up?

- ☐ Yes
- ☐ No
- ☐ Unsure

Free after 3 Car Park Impact Survey

* 19. How much would you expect customers to spend before receiving a discount?

Free after 3 Car Park Impact Survey

* 20. Would you be willing to contribute to the scheme?

- ☐ Yes
- ☐ No
- ☐ Unsure