

PORTFOLIO:

CORPORATE RESOURCES

Report of
Portfolio Holder:

**COUNCILLOR
MRS J GEDDES**

KEY DECISIONS

All key decisions are as in the minutes of Executive decisions

NON KEY DECISIONS

None made.

CUSTOMER CONTACT

On 5 December I attended presentations from four potential partners who could help the authority improve services in Revenues and Benefits and Customer Contact. Members of the Executive will visit authorities that have such partnerships with these companies.

A temporary, ground floor, reception area will be set up early in the spring to rationalise all current reception areas in the Civic Centre. This will be part of the space planning reported in other minutes.

ORGANISATIONAL REVIEW

The Organisational Review is now in the implementation phase and the Assimilation Protocol agreed by the Council has been applied to all affected posts.

The Employment Panel met four times between 22 November and 10 December and made one appointment to the post of Executive Director.

Executive Director – Ms Maggie Mooney
Executive Director – Post to be re-advertised

BUSINESS UNIT'S APPOINTMENTS

Environmental Protection Services – Mr Richard Speirs
Culture, Leisure & Sports Services – Acting – Mr Phil Gray
Economic & Community Development Services – Mrs Catherine Elliot
Planning Services – Mr Alan Eales
Property Services – Mr David Atkinson
Commercial & Technical Services – Mr Mike Battersby
Revenues & Benefits Services – Mr Peter Mason
Customer & Information Services – Mr John Nutley
Member Support & Employee Services – Mr David Williams
Financial Services – Mrs Angela Brown
Legal & Democratic Services – Mr John Egan
Strategic & Performance Services – Ms Karen Hook

NORTH WEST CHARTER ON ELECTED MEMBER DEVELOPMENT

I attended the 2002 Award Ceremony that was held at the Lowry Centre, Salford on 18 October 2002. I observed many examples of good practice in member development.

Submissions for the awards can be found in a file in the members' bookcase. Crewe & Nantwich won the overall award with their innovative idea of a board game containing questions on their constitution, this is used as a training tool for members and officers.

NORTH WEST LOCAL AUTHORITIES EMPLOYERS' ORGANISATION

I attended the NWEO Executive Board planning sessions as a representative for Cumbria. The board had to look closely at the work of the organisation over the next five years, taking into consideration changes facing all local authorities. One of the biggest changes will be Regional Government and the modernisation of local government. The organisation will have to prioritise the support to authorities in line with resources available or expand the organisation.

ANNUAL MEETING WITH PARISH COUNCILS

On 28 November 2002 I attend a meeting with the Parish Councils when they celebrated 25 years of the Association of Parish Councils. They praised the success of joint working with Carlisle City Council.

TRAINING

On 14 and 15 November I attended a training seminar on Management Development that took place at Dalston Hall. The session was designed to get together all senior management and members to look at ways of taking the authority forward using the new organisational structure. Delegates who attended found this most interesting and useful as honest views were shared.