



# Community Overview and Scrutiny Panel

# Thursday, 01 June 2017 AT 10:00 In the Flensburg Room, Civic Centre, Carlisle, CA3 8QG

\*\*\* Preparatory meeting for Members will be held at 9:30am in the Flensburg Room

# **Apologies for Absence**

To receive apologies for absence and notification of substitutions

# **Declarations of Interest**

Members are invited to declare any disclosable pecuniary interests, other registrable interests and any interests, relating to any item on the agenda at this stage.

# **Public and Press**

To agree that the items of business within Part A of the agenda should be dealt with in public and that the items of business within Part B of the agenda should be dealt with in private.

# MINUTES OF PREVIOUS MEETING

5 - 12

To approve the minutes of the meeting held on 16 February 2017 [Copy minutes in Minute Book 43(6)].

To note the minutes of the meeting held on 6 April 2017 [Copy minutes herewith].

#### PART A

#### To be considered when the Public and Press are present

#### A.1 CALL-IN OF DECISIONS

To consider any matter which has been the subject of call-in.

#### A.2 ROUGH SLEEPING AND BEGGING WITHIN CARLISLE 13 - 18

(Economy, Enterprise and Housing Portfolio)

The Homeless Prevention and Accommodation Services Manager to submit a report providing an overview of the levels of rough sleeping within Carlisle and District, the work to date to address rough sleeping and begging within the City Centre and the strategic priorities outlined within the Interagency Homelessness Strategy for Carlisle 2015-20.

19 - 28

(Copy report GD.33/17 herewith)

#### A.3 CUSTOMER SERVICES UPDATE

(Communities, Health and Wellbeing Portfolio)

The Customer Services Manager to submit a report updating the Panel on the work within Customer Services in particular the Smarter Services Delivery Project.

(Copy report CE.04/17 herewith).

# A.4 END OF YEAR PERFORMANCE REPORT 2016/17 29 - 38

(Finance, Governance and Resources Portfolio)

The Policy and Communications Manager to submit a report detailing the fourth quarter performance against the Council's service standards that help measure performance, including updates on key actions contained within the Carlisle Plan 2015-18.

(Copy report PC.08/17 herewith)

#### A.5 CUMBRIA POLICE AND CRIME PANEL

Councillor Bowditch to submit a report updating the Panel on the recent work of Cumbria Police and Crime Panel. Councillor Bowditch is the Council's representative on the Cumbria Police and Crime Panel.

(Copy report herewith).

# A.6 OVERVIEW REPORT AND WORK PROGRAMME 43 - 50

To consider a report providing an overview of matters related to the work of the Community Overview and Scrutiny Panel, together with the latest version of the Work Programme and details of Key Decision items relevant to this Panel as set out in the Notice of Key Decisions.

(Copy report OS.12/17 herewith).

# PART B

# To be considered when the Public and Press are excluded from the meeting

-NIL-

# Members of the Community Overview and Scrutiny Panel

Conservative – Ellis, Layden, Mrs Mallinson, Bainbridge (sub), Bloxham (sub), Mrs Finlayson (sub)
Labour – Burns (Vice - Chairman), McDonald, McNulty, S Sidgwick, Coleman (sub) Harid (sub), Mrs Riddle (sub)
Independent - Paton (Chairman), Bomford (sub)

Enquiries, requests for reports, background papers, etc to Committee Clerk: Jacqui Issatt - 817557 or jacqui.issatt@carlisle.gov.uk