

Title: LSVT ACTION PLAN UPDATE

Report of: EXECUTIVE DIRECTOR

Report CE 11/03

reference:

Summary: This report updates Members on the progress of the LSVT Action Plan.

**Recommendations:** That the report be noted.

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1.

### 2. BACKGROUND INFORMATION

- **1.1** Following the transfer of the Council's housing stock to Carlisle Housing Association (CHA) in December 2002, a number of issues and actions which needed to be addressed were drawn up into an 'Action Plan' by the then Treasurer of the City Council.
- **1.2** Since the transfer date, the Action Plan has been addressed by a number of Lead Officers, who have taken responsibility for the relevant actions identified in the Plan. These actions have been addressed and a number of them have been successfully completed. There are others which are inevitably on-going issues

which will necessarily have a longer timeframe for completion.

3. In May 2003 the Audit Commission requested a meeting with the Lead Officers to discuss the Action Plan generally and specific areas which were possibly causing concern. This meeting took place on 27 May 2003.

# 3. UPDATE

- 2.1 A copy of the completed Action Plan is attached at Appendix (1). Members will note that there are a number of milestone dates identified in the Plan:
- Date completed
- Update as at 22 May 2003.
- Action required following meeting with Audit Commission
- Update as at 17 June 2003.
  - 2. A copy of the Action Plan will be forwarded to the Audit Commission, together with any relevant supporting papers.
  - 3. Members will note from the Action Plan that the majority of issues identified in December 2002 have now been resolved. The Executive's agenda for 7<sup>th</sup> July includes provisional outturn reports on both the Housing Revenue Account and the Housing Capital Programme for 2002/2003. However there are still some financial issues identified within the Action Plan that need to be finalised with CHA. These will be progressed as the Action Plan is monitored.
  - 4. The Action Plan also outlines the second stage of LSVT, notably the transfer of staff to CHA. This also has its own Project Implementation Plan, which was reported to the Executive on 3<sup>rd</sup> April 2003 and will be updated at the Executive's September meeting.
  - 5. There are clearly other housing issues relating to the transfer which are not part of the Action Plan, but nevertheless have significant implications for the success of the transfer and the further development of a future partnership with CHA. These key issues relate mainly to Property and Regeneration. The Senior Officers responsible will continue to develop these areas of work in collaboration with relevant Portfolio Holders, the Lead Officers on the Action Plan and CHA

# 1. RECOMMENDATIONS

That the report be noted.

### 2. REASONS FOR RECOMMENDATIONS

That the Executive is fully updated on the completed and ongoing issues identified in the LSVT Action Plan.

# 3. IMPLICATIONS

Staffing/Resources – Not applicable.

- Financial Financial Services have been fully involved in the preparation and implementation of the Action Plan.
- Legal Legal and Democratic Services have been consulted and are fully involved in the implementation of the Action Plan.
- Corporate not applicable
- Risk Management Monitoring risk management is a key element of the Action Plan.
- Equality Issues not applicable
- Environmental not applicable
- Crime and Disorder not applicable

#### **LSVT ACTION PLAN**

|    | ACTION<br>REQUIRED                                | DATE<br>REQUIRED BY                                       | REMARKS   | WHO                               | DATE<br>COMPLETED | UPDATE AS   |
|----|---|---|---|-----------------------------------|-------------------|---|
| 1. | Transfer DSO<br>staff to CHA                      | 1 October 2003  | Details to Actuary and County  Pensions by 01 July 2003               | MSES                              |                   | Will meet 1 <sup>s</sup> Deadline. St Lists continu Updated; su Additional st July – Sep 2    |
| 2. | Transfer remaining support services staff to CHA. | On expiration of<br>the Support<br>Services<br>Agreement. | Details to Actuary and<br>County Pensions by 01<br>January 2004       | MSES                              |                   | Staff identifi<br>though this<br>vary, depend<br>upon service<br>by CHA. Cur<br>mainly IT sta |
| 3. | Assignment of arrears of rent by the Council      | 28 days after<br>completion (i.e.<br>9 December 2002)     | Schedules of arrears<br>supplied to Philip Heath<br>of Wright Hassall | Legal &<br>Democratic<br>Services | February<br>2003  |   |

|    | to CHA in the form of the assignment set out in 14th Schedule.   | or 5 days after the<br>Council tells CHA<br>of the Arrears<br>Payment.                                     | Assignment to be completed  | Wright<br>Hassall                               |                                  |   |
|----|--|--|---|---|----------------------------------|---|
| 4. | Under Clause<br>9.2.8, the<br>Council to<br>notify CHA of<br>the Arrears<br>Payment<br>within 28 days<br>of the<br>Completion<br>Date. | Within 28 days of 9 December 2002.   | Details to be analysed by HoF   | Financial<br>Services                           | 20 <sup>th</sup> January<br>2003 |   |
| 5. | Under Clause<br>9.4, CHA to<br>pay the<br>Council the<br>Arrears<br>Payments.  | 2 equal instalments on 31 March 2003 and 30 June 2003, with a final payment of £167,500 on 1 October 2003. | To be billed and monitored by HoF  Will need to be retrospectively amended for effects of backdated benefit awards/recovery | Financial<br>Services<br>Revenues &<br>Benefits |                                  | Will need to<br>Benefits pos<br>identify arre |

|    | ACTION<br>REQUIRED  | DATE<br>REQUIRED BY | REMARKS                              | WHO                   | DATE        | UPDATE / |
|----|---|---------------------|--------------------------------------|-----------------------|-------------|----------|
|    |   |                     |                                      |                       | COMPLETED   | 22 MAY 2 |
|    |   |                     |                                      |                       |             |          |
|    |   |                     |                                      |                       |             |          |
| 6. | Under Clause<br>9.5, the Council<br>to pay CHA<br>£266,000 in<br>respect of<br>prepayment of<br>rent. | 9 December 2002.    | Paid on completion at 09<br>December | Financial<br>Services | 09 Dec 2002 |          |

| 7. | Under Clause 9.7, the Council to provide CHA with information to enable it to pursue its rights against tenants and leaseholders to collect arrears. | Within 28 days of 9 December 2002.   | Schedules provided – see point 3   | Legal &<br>Democratic<br>Services      | Dec 2002         |   |
|----|--|--|--|--|------------------|---|
| 8. | Under Clause 10, the Right to Buy Sharing Agreement comes into force once the Accrued Deficit in respect of Pensions is discharged.                  | The date will depend on the calculation of the Accrued Deficit and when this is discharged but it will need monitoring opposite CHA to ensure that the Council picks up its appropriate share as soon as the Accrued Deficit has been cleared. | HoF to arrange monthly monitoring of RTB sales with CHA.  Duty to report is only on an annual basis.  Tony Bramley agrees in principle to provide monthly report on RTB completions. | Financial<br>Services                  |                  | Right to Bu<br>proceeds a<br>CHA. The opposes for<br>situation a<br>back. |
| 9. | Under Clause 13, the Council is to assign to CHA the contracts set out in the Third Schedule.  | Within 28 days of 9 December 2002.   | Lesley Dixon has written to all contractors on basis approved by Wright Hassall.  Copy of letter to be supplied to John Egan and Doug Thomas.  | Strategic &<br>Performance<br>Services | December<br>2002 |   |

|     | ACTION<br>REQUIRED  | DATE<br>REQUIRED BY  | REMARKS  | WHO                            | DATE<br>COMPLETED | UPDATE A<br>AT<br>22 MAY<br>2003  |
|-----|---|--|--|--------------------------------|-------------------|---|
| 10. | Under Clause 13.8, the value of any work in progress under any assigned contracts and | This should be done on 9 December 2002 or, in default, subsequently valued by an | To be agreed between Brian Durham (CHA) and David Steele.  Copies wanted by CT/HoF | Financial<br>Services<br>(CHA) |                   | Partial<br>payment ha<br>been made,<br>but no final<br>agreement<br>date. List of |

|    | retained<br>contracts has to<br>be agreed<br>between the<br>parties.   | independent<br>quantity surveyor<br>if the parties<br>cannot agree.   |  |                       |           | outstanding<br>commitmen<br>is being<br>monitored.<br>Will progres<br>with CHA.                                 |
|----|--|---|--|-----------------------|-----------|---|
| 11 | Under Clause 15.1, the DSO staff will be transferred to CHA.   | 1 October 2003. There is also a requirement under Clause 15.2 for a Disclosure Letter to be given by the Council to CHA not later than 1 September 2003 in respect of the DSO staff.  | Jean cross to agree<br>wording of disclosure<br>with John Egan   | MSES                  |           | Cross- reference with (1). Letters to b sent to staff transferring in September 2003. Will meet  deadline date. |
| 12 | Under Clause 15.6.1, the Council assigns the right to receive monies in respect of Car Loans to the Association and the Association agrees to pay the sums outstanding to the Council. | The sums to be paid to the Council have to be made within 28 days of the relevant Transfer Date i.e. 9 December 2002 in respect of most of the staff and 1 October 2003 in respect of DSO staff.  Arrangements need to be made to pick up these payments. | The billing of CHA in respect of outstanding balances on any car loans is to be arranged by CT.  Alison Taylor /Michelle Bellis  note requirements produce data for Housing Staff produce car loan data in October in respect of DSO staff and arrange S Debtor Invoice. | Financial<br>Services | 31 Dec 02 |   |

|     | ACTION<br>REQUIRED  | DATE<br>REQUIRED BY   | REMARKS  | WHO                   | DATE<br>COMPLETED | UPDATE A<br>AT<br>22 MAY<br>2003  |
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| 13. | Under Clause<br>15.7.3, the<br>Council<br>undertakes to<br>procure the<br>Assignment to<br>CHA of the Car | Within 28 days of<br>the relevant<br>Transfer Date i.e.<br>9 December 2003<br>or, for DSO staff,<br>1 October 2003. | It may be that the<br>Leasor Companies will<br>refuse to assign in which<br>case CCC will need to bill<br>CHA annually until expiry<br>of leases | Financial<br>Services |                   | Almost<br>complete.<br>Angela<br>Brown to<br>confirm<br>before AC<br>visits 27/5. |

|     | Lease<br>Agreements.  |  |   |                        | number of<br>DSO staff to<br>be identified  |
|-----|---|--|---|------------------------|---|
| 14. | Under Clause 15.7.4, CHA are to pay to the Council any amounts due under Car Leases for transferred staff in respect of the period commencing 09 December.  | Within 28 days of<br>being notified by<br>the Council that<br>such amounts are<br>due.   | HoF to calculate any prepayments of existing leases for periods post 08 December  | Financial<br>Services  | Under Clause 15.7.4, CH/ are to pay t the Council any amoundue under Car Leases for transferred staff in respect of the period commencin 09 December. |
| 15. | Under Clause 15.9.5, CHA discharge the Accrued Deficit on the Pension Fund from Right to Buy Sales. Once the deficit is cleared, then the Council becomes entitled to Right to Buy Sales until 31 March 2018. | The Council needs to put in place a checking mechanism with CHA to verify the Right to Buy position in relation to the Accrued Deficit and then show that the Authority receives its entitlement once the Deficit has been discharged. | See point 8   | Financial Services CHA | See point 8 Identified a a significantissue on the Action Plantand will progress urgently. Will include identificatio of Actuary Progressing          |
| 16. | Under Clause 17.1, the Council has to deliver to CHA management records and accounts relating to the property.  | As soon as practicable after 9 December 2002.  | Angela Brown / David Steele to agree formal provision of information which in any event CHA already have.  Tony Bramley accepts that provisioned via Orchard System | Financial<br>Services  | CHA will<br>adopt<br>'Contractor<br>Plus'<br>software ar<br>purchase<br>from Carlisl<br>Works   |

|     | ACTION<br>REQUIRED   | DATE<br>REQUIRED BY  | REMARKS   | WHO   | DATE<br>COMPLETED | UPDATE AT AT 22 MAY 200   |
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| 17. | Under Clause 17.6, the Council has to assign its interest in the DSO vehicles and equipment set out in the 12th Schedule to CHA and the Association pays the Council the book value of the vehicles and equipment. | The Transfer Date for the DSO staff i.e. 1 October 2003.   | To be organised in consultation between Head of Finance and DSO   | Commercial<br>& Technical<br>Services<br>Financial<br>Services<br>CHA |                   | Agreed an initial list wi CHA; agreed method of evaluation a on target to meet lst October deadline.  |
| 18. | Under Clause<br>17.15, the<br>Council<br>transfers the<br>DSO to CHA.  | 1 October 2003.  |   | Legal and<br>Democratic<br>Services                                   |                   | Progressing<br>this issue ur<br>other headir<br>of the Action<br>Plan   |
| 19. | Under Clause<br>17.16, the<br>Council pays<br>CHA the<br>balance on the<br>Major Repairs<br>Allowance Fund.  | £1m on<br>December 2002,<br>£1m on<br>31 January 2003<br>and the balance<br>on or before 31<br>March 2003.             | £1m paid on 09 December.  David Steele to agree final capital expenditure and financing with CT/HoF by 24 January | Financial<br>Services   |                   | Initial paym of £1m mad in Decembe 2002; £750,000 as additional payment mathis issue sto be finaliswith CHA-Financial Services progressing                        |
| 20. | Under Clause 17.18, the Council will grant a Licence of Bousteads Grassing to CHA, if such is required   | 1 October 2003,<br>subject to CHA<br>serving not less<br>than one month's<br>notice not later<br>than<br>31 July 2003. |   | Legal and<br>Democratic<br>Services                                   |                   | CHA wish to<br>take on licer<br>– area of lar<br>and<br>accommoda<br>needs to be<br>identified.<br>Progressing<br>towards<br>milestone da<br>of 31st July<br>2003 |

| 21. | Under Clause 17.19, the Council will assign to CHA Hire and Maintenance Agreements in respect of DSO vehicles. | Within 28 days of 1 October 2003. | Vehicles leases to be identified by Mike Thompson and notified by HoF to suppliers by 01 August 2003 | Commercial<br>& Technical<br>Services<br>Financial<br>Services | Various leas<br>and<br>maintenance<br>grants to be<br>resolved. The<br>is in hand to<br>meet the<br>deadline date |
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| 22. | Under Clause<br>17.19.2, CHA<br>pays to the<br>Council any<br>rental on<br>vehicles for any<br>period after<br>1 October 2003.   | Within 28 days of<br>being notified by<br>the Council.   | HoF / David Steele to<br>organise in conjunction<br>with point 21   | Financial<br>Services  |                   | Relates to above  |
| 23. | Under Clause 17.20, the Council is to use its endeavours to find a solution to the long- term maintenance of the Sandysike Sewage Treatment Plant. CHA are to contribute up to £133,000 towards a solution and one-third of the maintenance work on the plant on an ongoing basis. | As soon as the Council can reasonably find a solution. A mechanism should also be put in place for the Council to bill CHA any ongoing maintenance costs of the level of one-third of those costs. | CT to include within report to Executive "setting aside" £267k from proceeds of sale as a "transfer cost" to be ring fenced against "solution"  HoCATS to organise ongoing maintenance and recovery from freeholders (8/12) and /CHA (4/12)  HoF to monitor | Financial<br>Services<br>Commercial<br>and Technical<br>Services |                   | Estimated costs have been redu to £75,000 Council ar £25,000 for CHA. This reflects m smaller commitme than first envisaged This issue Executive Septembe approval a will includ package c measures |

| 24. | Under the Housing Agency Agreement, CHA are to provide reception services on behalf of the Council. | From 9 December 2002 to 31 March 2004. The Council will pay CHA £3,500 during this period, with any additional costs in respect of invoices for interpreters or translator services. | Tony Bramley agreed that invoice to be submitted by CHA for £3,500 should be paid to CHA on 31 March 2004. | Environmental<br>Protection<br>Services<br>Financial<br>Services |  | Reception<br>Services<br>establishe<br>and budge<br>place |
|-----|---|--|--|--|--|---|
|-----|---|--|--|--|--|---|

|     | ACTION REQUIRED   | DATE REQUIRED<br>BY   | REMARKS  | WHO                   | DATE<br>COMPLETED | UPD/<br>AT<br>22 M.  |
|-----|---|---|--|-----------------------|-------------------|--|
| 25. | The Council has granted CHA accommodation in the Civic Centre from 9 December 2002 until 30 September 2004 at a Licence Fee of £342,000 per annum. plus any additional payments for services beyond those specified for IT, telephony and cash collection services. | The Council should send CHA an invoice on the last business day of each month and on the termination of the Licence, on a VAT exempt basis and pro rata for any period of less than a month  CHA can terminate the Licence on 31 March 2004 by serving not less than 3 months notice at any time on or before 31 December 2003. | CT to organise monthly billing  To be monitored by HoF | Financial<br>Services |                   | Counmonil bring with Corpc objec Revie rent t place Septe 2004         |
| 26. | Under the Lease from<br>CHA to the Council of<br>various play areas, the<br>Council has to insure<br>against third party<br>liability for a minimum<br>of £5m   | Immediately. The City Treasurer has confirmed that insurance is in place automatically for any services provided by the City Council in its capacity as a local   | CT to formally confirm position to CHA.                | Financial<br>Services |                   | Insur<br>now i<br>– but<br>check<br>forma<br>notific<br>has b<br>to CH |

|     |  | authority.  |   |   |           |   |
|-----|--|---|---|---|-----------|---|
| 27. | Under the Professional Services Agreement, the Council provides CHA with communal lighting; highway/environmental enhancement; CCTV management; building cleaning; drainage-  Related work; trade refuse collection; fleet maintenance; pest control and street cleaning and litter removal. | Various charges are specified for each of these services but arrangements should be set up to invoice CHA for the services, mostly  To be billed on a monthly basis, in accordance with the rates specified in the Agreement.                                   | HoCATS to ensure regular monthly billing for provision and supervision of professional services.  This is separate and distinct from any works placed with the Council  HoF to monitor  HoCATS to unsure monthly billing plus VAT  HoF to monitor | Commercial<br>and<br>Technical<br>Services<br>Financial<br>Services |           | Estab<br>mont<br>meeti<br>CHA a<br>invoic<br>again<br>are ir<br>The r<br>help t<br>monil<br>the S<br>to entapproc<br>charg<br>being<br>Comp<br>of inv<br>will b<br>provic<br>AC or<br>27/5/ |
|     | ACTION REQUIRED  | DATE REQUIRED<br>BY   | REMARKS   | WHO   | DATE      | UPD,  |
|     |  |   |   |   | COMPLETED | 22 M  |
| 28. | The Council provides services to CHA under the Grounds Maintenance Agreement.  | From 9 December 2002 to 31 March 2003. Fees are at the rate set out in the Schedule of Rates plus VAT.  From 1 April 2003 to 31 March 2004. Fees are at the Schedule of Rates plus an uplift of 4.5% plus VAT.  The Council should put in place arrangements to |   |   |           | Invoice payme 2003, progress the issue: relatine 2002, finance Concertabout payme acrossiboarce neededed progress to recket tende   |

|     |   | arrears.   | (in respect of work actually done)  HoF to monitor that billing and timely payment takes place   | Financial<br>Services  |   |
|-----|---|--|--|--|---|
| 29. | Under the Deed of<br>Assignment of Rent<br>Arrears, CHA are to<br>pay the Council a<br>figure for all the<br>arrears. | 2 equal instalments<br>on 31 March 2003<br>and 30 June 2003<br>and a final<br>payment of<br>£167,500 on<br>1 October 2003. | Covered at point 5   | Covered at point 5   | Cover<br>point  |
| 30. | Under 12.1 Council to<br>pay for all work "done"<br>to 08 December  |  | David Steele to monitor payments to 08 December as part of year end close down and agree pre and post splits for work done with Brian Durham and DSO | Financial<br>Services<br>CHA<br>Commercial<br>and<br>Technical<br>Services | Will b<br>comp<br>part c<br>Claus<br>proce<br>to dis<br>27/5/ |

|     | ACTION<br>REQUIRED  | DATE<br>REQUIRED BY | REMARKS  | WHO                          | DATE<br>COMPLETED | UPDATE AT  |
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| 31. | Under 12.2 Council to recover any prepayments by way of apportionments for services |                     | Schedule of Creditor apportionment's to be drawn up and agreed with Brian Durham (CHA) by HoF.  Sensible lower limit to be applied | Financial<br>Services<br>CHA |                   | Will be completed part of the Clause process. D discuss on 27/5/03 |

| 32. | Under 12.3 Final<br>Accounting to<br>be agreed with<br>CHA                             | 28 February | HoF   | Financial<br>Services   |           | Progressin<br>but deadlin<br>date not m   |
|-----|--|-------------|---|---|-----------|---|
| 33. | Under 13.7 all<br>retentions to be<br>resolved   | 31 January  | HoCATS and HoF as part of closure of capital accounts  (see also point 19)  | Commercial<br>and<br>Technical<br>Services<br>Financial<br>Services |           | Part of the capital assessmer Some hour jobs still to completed but most cleared be the Transf date. Progressin |
| 34. | Under 13.8 Work in progress (on capital accounts/works) to be agreed as at 09 December | 31 January  | HoCATS and HoF to<br>agree formal certificates<br>for contract work to 08<br>December 2002 (see also<br>point 19) | Commercial<br>and<br>Technical<br>Services<br>Financial<br>Services | 13 Dec 02 |   |

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|-----|---|---|--|-----------------------|-------------------|--------------------------|
| 35. | Under 15.9.1<br>CCC to pay over<br>to CHA the<br>balance of Initial<br>Contribution re<br>Pension Fund<br>Deficit once<br>PWLB premium<br>established | Paid £2.1m on completion  Paid £72,000 balance on 13 December | Formalised by letter to<br>CHA on 13 December<br>2002      | Financial<br>Services |                   |                          |
|     | A further balance may be able to paid to  |   | HoF to monitor closure and finalisation of transfer costs. |                       |                   |                          |

|     | CHA when final CCC transfer costs established, if less than provisions in completion statement   |  |   |  |              |  |
|-----|--|--|---|--|--------------|--|
| 36. | Under 17.4 CHA<br>to pay Council<br>£3,000 plus VAT<br>for furniture and<br>Fittings<br>excluding IT for<br>Housing staff<br>transferring on<br>09 December  | Paid in completion<br>Statement on<br>Sundry Debtor<br>Invoice |   | Financial<br>Services  | 09 Dec 02    |  |
| 37. | Under 17.5 CHA must pay the written down value of any IT kit to be taken at the end of their period in civic Centre  And similarly on transfer of DSO in October 2003  |  | To be agreed between HoF and HoCS  PCs and small printers written off over 3 years  Large printers over 4 years   | Financial<br>Services<br>Customer &<br>Information<br>Services |              | To take pl<br>when CHA<br>move<br>premises -<br>Septembe<br>2004 |
| 38. | VAT of £12,914,709.85p on Development Agreement Invoice to be recovered from HM Customs and Excise. £12,914,709.85p VAT element of CHA Development Agreement Invoice to be paid to CHA by telegraphic transfer on 31 January |  | Alison Taylor to submit early estimate of December VAT claim by no later than 06 January  David Steele to monitor recovery from early claim and arrange payment on 31 January advising HSBC in advance of large payment | Financial<br>Services  | January 2003 |  |