

 REPORT TO EXECUTIVE			
PORTFOLIO AREA: ENVIRONMENT, INFRASTRUCTURE & TRANSPORT			
Date of Meeting:		7th July 2003	
Public			
Key Decision:	No	Recorded in Forward Plan:	Yes
Inside Policy Framework			

Title: CCTV ANNUAL REPORT 2002/03

Report of: HEAD OF COMMERCIAL & TECHNICAL SERVICES

Report reference: CTS 17/03

Summary:

When the CCTV system became established and a code of practice for operation was agreed a requirement of the code was the preparation of an annual report and this is the first annual report to be produced. The CCTV system has now been operating for 8 years and over this period has grown so that at present a total of 52 cameras are being monitored. This report reviews the operation of the scheme over the last year and highlights a number of changes that are likely to occur during 2003/04.

Recommendations:

It is recommended that:-

- a. Members note the contents of this report.
- b. A copy of this report is circulated to those listed in Appendix 5 and any relevant comments received are incorporated in a revised copy of the CCTV Code of Practice.

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2. BACKGROUND INFORMATION AND OPTIONS

1.1 Review of Year's Operations

Monitoring of the Carlisle CCTV system continues to be carried out 24 hours a day, 365 days a year from the CCTV Control Room in the Civic Centre.

Close liaison is maintained with Cumbria Police at CHAD (Call Handling and Dispatch Centre) at Carleton Hall, Penrith and on occasions with the Police Officers on the ground.

In conjunction with the two radio schemes (Pub Watch and Shop Watch) involving the shops and the pubs and clubs, the CRAC (Carlisle Retailers Against Crime) and the Pub Watch Schemes, CCTV continues to prove an effective means of deterring crime and disorder incidents and identifying offenders on the exclusion schemes. The CCTV operator's role in the CRAC scheme was recognised during the year by an award shield and certificate in recognition of their valuable contributions to the successful operation of the Carlisle Radio Link and Exclusion Scheme.

The 37 existing PTZ (pan, tilt and zoom) listed in Appendix 1 and 15 fixed CCTV cameras listed in Appendix 2 on the Carlisle system include the 5 additional PTZ cameras in the town centres of Brampton (3) and Longtown (2), which were installed in July 2002. The capital costs were funded by Home Office grant of £111k from the Crime Reduction Programme CCTV Initiative, and this was supplemented by contributions from Brampton Parish Council, Brampton Chamber of Trade and Arthuret Parish Council.

The additional revenue costs involved in providing two person monitoring during busy periods have been covered for 2003/04 by a one off allocation of £30,000. During the course of the year it is proposed to review the funding of revenue costs and future reports will detail progress on this issue. The additional revenue costs to maintain the cameras has been funded by an increased recurring allocation.

Also in July 2002, 2No. cameras were removed from Raffles to Petteril Bank, following the large scale demolition of properties in Raffles and rising crime and disorder incidents in Petteril Bank. This work was funded by CHA.

Following an increase in operational problems in 2002 with 3 of the original car park cameras installed in 1995, which were associated with microwave unit faults, these cameras are now being reconnected via the BT fibre optic transmission system, which will

remedy these problems and ensure improved picture quality and reliability. These changes have been funded from the maintenance budget.

Despite the problems referred to above, the cameras remained operational for 98% of the time during the course of the year 2002/03. This compares with 97% in 2001/02.

A total of 1329 Police attended incidents were recorded by CCTV during the calendar year 2002 and of these, 936 arrests were made.

The vast majority of recorded incidents 94% (2101 out of 2243) are located in the City centre areas emphasising the role of the Shop Watch and Pub Watch schemes (See Appendix 3).

The presence of CCTV cameras in other areas has a major deterrent effect on disorder and anti social behaviour incidents, which is reflected in the relatively low level of incidents recorded. A method for presenting meaningful data on this will be formulated for inclusion in future reports and will need to be based on Police crime data.

1.2 Future Issues

During the current year to March 2004, the system is further being expanded with a further 5No. cameras being located throughout the City adjacent to shopping parades at Botcherby, Harraby, Denton Holme, Hutton Way and Stonegarth. These are again being funded by Home Office Crime Reduction Programme money (£108k), with revenue costs being met by the City Council for 2003/04 and subject to review as outlined earlier. A further 2No. cameras are also due to be provided in the City centre at Cecil Street/Portland Place, funded by Portland Developments and the second at West Walls/Victoria Viaduct funded through the Carlisle and Eden Crime and Disorder Partnership.

A second camera is proposed for Devonshire Walk car park to provide additional coverage at the Skatepark end of the car park, and as part of the requirement to achieve secured design status for the car park. This is funded from existing car park budgets.

Control room equipment is being upgraded to allow further future expansion to the system, and the images from 7No. PTZ cameras at the Lanes Shopping Centre are now connected to allow City Council monitoring of the Lanes when the Lanes control room is closed in the late evening and overnight. Discussions are underway with the Lanes management with a view to them funding all the revenue costs associated with the monitoring of these cameras. The addition of these cameras should enable a more continuous and effective monitoring of activities in the City centre particularly at night. A feasibility study is also underway to examine the possibility of providing a monitoring service for Eden District Council cameras, which at present are viewed at Penrith's Hunter Lane Police Station. If this issue is progressed, Eden District would be expected to meet all revenue costs associated with monitoring. Two person monitoring with the Control Room is being introduced to cover the busiest periods which have been identified as Thursdays, Friday and Saturdays between 12 noon and 4.00am the following day. As further cameras become operational, there may be increasing pressure to

extend these periods throughout the week given suitable additional funding.

The Shop Watch and Pub Watch schemes have proved very successful and are continuing to grow. Details of the members of the schemes are listed in Appendices 3 and 4. It is proposed to carry out a review of these schemes during 2003/04 to assess their effectiveness scope for improvement and costs of operation taking into account the large input made by the CCTV system to the operation of these schemes. A future report will be presented on this issue.

3. CONSULTATION

1. Consultation to Date

In operating the CCTV system it is a routine function to involve and consult all partners in the scheme, such as the Police and the members of the Shop Watch and Pub Watch schemes. This daily involvement of all interested parties is an essential part of operating the scheme effectively.

2. Consultation proposed

It is proposed to forward a copy of this report to those organisations listed in the table in Appendix 6. Comments will be invited on the CCTV system and how it operates. These comments will then be incorporated in future revision of the CCTV Code of Practice.

1. RECOMMENDATIONS

It is recommended that:-

- a. Members note the contents of this report.
- b. A copy of this report is circulated to those listed in Appendix 6 and any relevant comments received are incorporated in a revised copy of the CCTV Code of Practice.

1. REASONS FOR RECOMMENDATIONS

As set out in the CCTV Code of Practice it was agreed that an annual report will be presented on the operation of the system and comments from interested parties would be invited and if appropriate, incorporated into an updated Code of Practice. This is to ensure that the CCTV system remains relevant.

2. IMPLICATIONS

- Staffing/Resources – There are no staffing implications related to this report.
- Financial – Relevant financial issues are discussed within the main section of the report.
- Legal – There are no legal issues associated with this report.

- Corporate – N/A.
- Risk Management – The operation of the CCTV system is considered to be a cost effective way of discouraging incidents of crime and disorder in the City and in assisting the Police to prosecute offenders.
- Equality Issues – N/A.
- Environmental – N/A.
- Crime and Disorder – The CCTV system is operated to help reduce incidents of Crime and Disorder. The scheme is operating in close co-operation with the Police and members of the Pub Watch and Shop Watch schemes. To further develop this co-operation the Crime and Disorder Reduction Partnership are setting up a working group to monitor, evaluate and manage CCTV from a partnership perspective.

DETAILS OF CCTV SYSTEM

The table below details the Pan, Tilt and Zoon (PTZ) camera's installed and monitored as part of the Carlisle City Council CCTV system.

LOCATION	DATE OF INSTALLATION
Warwick Street/Rickergate	February 1995
Civic Centre Roof, Rickergate	February 1995
Swifts Bank Car Park	February 1995
Devonshire Walk Car Park	February 1995
Lower Viaduct Car Park	February 1995
Upper Viaduct Car Park	February 1995
Town Dyke Orchard Car Park	February 1995
Botchergate/The Crescent	February 1995
Castle Street/St Mary's Gate	February 1996
27 English Street (Pedestrian Area)	February 1996
Lowther Street/Lonsdale Street	February 1996
English Street/Victoria Viaduct	February 1996

Lowther Street/Warwick Road	February 1996
Dobinson Road/Parham Drive	March 1998
Shadygrove Road/Thomlinson Avenue	March 1998
Raffles Avenue/Brookside	March 1998
5 Road Ends, Currock	May 2000
William Street Car Park	November 2000
Crosby Street	November 2000
Chatsworth Square	November 2000
Victoria Place/Hartington Street	November 2000
Lismore Place/Strand Road	November 2000
Warwick Road/Petteril Street	November 2000
Greystone Road/Tullie Street	November 2000
Brook Street/Fusehill Street	November 2000
Portland Square/Alfred Street	November 2000
Portland Square/Brunswick Street	November 2000
Botchergate/Tait Street	November 2000
Crown Street/Collier Lane	November 2000
Botchergate/South Street	November 2000
Petteril Bank Road/Lightfoot Drive	July 2002
Welsh Road/Blundell Road	July 2002
Main Street/Falkins Hill, Brampton	July 2002
Front Street, Brampton	July 2002
Front Street//Gelt Road, Brampton	July 2002
High Street/Netherby Street, Longtown	July 2002
Swan Street/Burn Street, Longtown	July 2002

DETAILS OF CCTV SYSTEM

The table below details the Fixed camera's installed and monitored as part of the Carlisle City Council CCTV system.

LOCATION	DATE OF INSTALLATION
Town Dyke Orchard Car Park	August 2000
Collier Lane	August 2001
2 No. Irishgate Bridge Lift Cameras	November 2000
4 No. Irishgate Bridge Cameras	March 2001
7 No. Millennium Gallery Underpass	August 2001

APPENDIX 3

INCIDENTS INVOLVING CCTV YEAR 2002

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HOW REPORTED					INCIDENT BY TY					
Police	Shops	Pubs	CCTV	Total	Susp. Person	C/Dam	Car Crime	Shop Theft	Drug	Public Order
885	501	544	313	2243	483	107	52	243	37	1025

APPENDIX 4**SHOP WATCH SCHEME**

The members of the scheme are listed below:-

Arthur Carr	Kwik Save
Adams Childrenswear	The Lanes
Argos	Laura Ashley
Andrew Houston	Lawleys

All Sports	Littlewoods/Index
Boots	Mothercare
Toytown (Beatties)	Market Hall
BHS	Monsoon
House of Fraser	Millets
Bookends	Mark One
Brantano (Shoe City)	Marks & Spencer
Bulloughs	Matalan
Body Shop	TK Max
Claire's Accessories	Next
Celebration	New Look
Cookware Company	Officers Club
Cathedral	Original Shoe Company
Clinton Cards	Oxfam
Debenhams	Principles
Dorothy Perkins	Poundstretcher
Dixons	Past Times
Early Learning Centre	River Island
Game	Superdrug
Evans	Burtons
Focus Do It All	Miss Selfridge
J B Sport	Tesco
First Stop (Stationery)	Tullie House
Gap	Top Shop
Guildhall Museum	Virgin Records
Shelter	W H Smith

H & M	Woolworths
HMV	What Everyone Wants
Internationale	Wilkinsons
JJB Sport	Next Childrenswear
J D Sport	Vision Express

PUB WATCH SCHEME

The members of the scheme are listed below:-

Ba Lo Go

Bar Code

Border Rambler

Boardroom

Beehive

Buskers 1

Buskers 2

Circle Bar

Chaplins

Club Xs (Bass)

Cranemakers

Crown

Cumberland

Finnigans

Globe

Golden Lion

Griffin

Jacksons

Jesters

Kings Head

London Road Tavern

ML Sports Bar

Mood

Plaza (Central)

Pippins

Roadhouse

Robbies

St Nicholas Arms

Sportsman

Turf

Whitehouse

Woodrow Wilson

Yates

PROPOSED CONSULTATION

It is proposed to consult the organisations listed below on the contents of this report. The organisations will be invited to submit written comments relevant to the operation of the CCTV system and relevant comment will be incorporated into the updating of the CCTV Code of Practice.

NAME OF ORGANISATION

Cumbria Constabulary

Cumbria County Council

Raffles Residents Association

Brampton Chamber of Trade

Brampton Parish Council

Arthuret Parish Council

Carlisle Housing Association

Tullie House

Crime and Disorder Reduction Partnership

Chamber of Commerce

Botcherby Residents Group

Large Business Affinity Group